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125 Index . 137 iv www.gateway.com Chapter 1 Getting Help · Using the Gateway Web site · Using Help and Support · Using Your Computer guide · Using online help 1 Chapter 1: Getting Help Thank you for purchasing our notebook! You have made an excellent decision choosing Gateway. We are sure that you will be pleased with the outstanding quality, reliability, and performance of your new notebook. Each and every Gateway notebook uses the latest technology and passes through the most stringent quality control tests to ensure that you are provided with the best product possible. Your new Gateway notebook is designed to provide an exceptional balance of performance and portability. Your notebook uses the latest chipset and mobile processor technologies to manage the processor speed and power consumption for a greater battery life experience. This design provides you with maximum performance when plugged into AC power balanced with optimized battery life when on battery power. Please read this manual carefully to familiarize yourself with our range of services and support.

We have highlighted some basic care and safety information to help you keep your notebook in good operating condition. Gateway stands behind our value proposition to our customers -- to provide best-of-class service and support in addition to high-quality, brand-name components at affordable prices. If you ever have a problem, our knowledgeable, dedicated customer service department will provide you with fast, considerate service. We sincerely hope that you will receive the utmost satisfaction and enjoyment from your new Gateway notebook for years to come. Thank you again, from all of us at Gateway. 2 www.gateway.com Gateway Web site Gateway Web site Gateway's online support is available 24 hours per day, 7 days per week and provides the most current drivers, product specifications, tutorials, and personalized information about your notebook. Visit the Gateway eSupport Web site at support.gateway.com. www.gateway.com 3 Chapter 1: Getting Help Using eSupport The eSupport site is divided into five major areas: Support Home Product Support Downloads Contact Us PC Tools Support Home Click Support Home, then click All Support Documents to access product documentation, specifications, and guides. You can also browse through the reference area to locate an article specific to the question you have.

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