# Caller ID User's Guide



### FCC REGISTRATION INFORMATION

Your GE telephone equipment is registered with the Federal Communications Commission and is in ompliance with parts 15 and 68, FCC Rules and Regulation

#### Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

#### This equipment may not be used on coin service provided by the telephone company.

- · Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone
- equipment if you are on a party line. Check with your local telephone company.
- · Notice must be given to the telephone company upon permanent disconnection of your telephone

# 2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC

The telephone company may make changes in its communications facilities, equipment, operations of procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

# INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference eceived, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide renterference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving
- · Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/ television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet. "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock numbe 004-000-00345-4 when ordering copies.

> FCC NUMBER IS LOCATED ON THE CABINET BOTTOM REN NUMBER IS LOCATED ON THE CABINET BOTTOM

# **♦ THOMSON CONSUMER ELECTRONICS**

Models 2-9016/9022/9023/9026 15377160 ( Rev. 3 E/S) 98-45 Printed in China

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# Introduction

Your Caller ID unit stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services. You must subscribe to one of these services in order to use this unit.

Your Caller ID unit enables you to:

- Identify callers before you answer the phone.
- · View the time and date of each incoming call.
- · Record up to 80 incoming calls sequentially.
- · Know who called while you were away.

# BEFORE YOU BEGIN

# PARTS CHECKLIST

Make sure your package includes the following items:





#### MODULAR JACK REQUIREMENTS

You need an RJ11 type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.



REMINDER: This

product requires a

subscription to Caller

ID service from your

telephone company.

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Caller ID unit

# POWERING THE CALLER ID UNIT

### INSTALLING THE BATTERIES

Disconnect the line cords from the back of the unit and wait a few seconds for the unit to go into standby.

- 1. Use a screwdriver or other flat tool to open the battery compartment door.
- 2. Insert 3 "AAA" size batteries as shown on the diagram in the battery compartment.
- 3. Close the battery compartment door securely.

# LOW BATTERY INDICATOR

If the LOW BATTERY indicator appears in the display, you need to replace the batteries. It is important that you replace the batteries as soon as possible to guarantee reception of the Caller ID signals.





When you replace the batteries, your Caller ID unit retains stored information for up to 60 seconds. It is still a good idea to write down information that you do not want to lose.

# SERVICE

FCC requires this product to be serviced only by the manufacturer or its authorized service agents. In accordance with FCC requirements, changes or modifications not expressly approved by Thomson Consumer Electronics could void the user's authority to operate this product. For instructions on how to obtain service, call Consumer Information, 1-800-448-0329.

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

ourchase date_	Name of	f store	

### Installation

# IMPORTANT INSTALLATION INFORMATION

- · Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- · Use caution when installing or modifying telephone lines.

#### INSTALLING YOUR CALLER ID UNIT

- 1. Plug a telephone line cord into either jack on the back of the Caller ID unit and into the modular jack on the wall.
- 2. Plug another telephone line cord into the remaining jack on the back of the Caller ID unit and into the telephone

#### INSTALLATION WITH A STAND-ALONE ANSWERING MACHINE

The answering machine must be set to answer calls after at least 2 rings to properly receive Caller ID information. To use your Caller ID unit with an

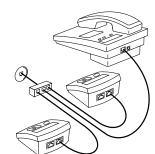
1. Plug a telephone line cord into either jack on the back of the Caller ID unit and into the modular jack on the wall.

- 2. Plug another telephone line cord into the remaining jack on the back of the Caller ID unit and into the answering machine's Input/Line jack.
- 3. Plug a third telephone line cord into the answering machine phone jack and into the telephone.

# TWO-LINE SYSTEM INSTALLATION

You must use two Caller ID units if you want to use Caller ID for both lines. You must also purchase a special two line triplex adapter.

- 1. Plug the triplex adapter into your twoline modular wall iack.
- 2. Plug your two-line phone into the twoline receptacle on the triplex adapter.
- 3. Plug each Caller ID unit into a singleline receptacle on the triplex adapter.



# TROUBLESHOOTING TIPS

#### NO DIAL TONE ON THE PHONE ATTACHED TO THE CALLER ID UNIT

· Check all cabling to make sure that all connections are secure.

· Check for proper battery installation

#### NO INFORMATION IS SHOWN AFTER THE PHONE RINGS

- NO DATA appears in the display if no Caller ID signal has been detected, or Caller ID service has not been activated by your local telephone company.
- · Be sure to wait until the second ring before answering.

# ERROR MESSAGE IS DISPLAYED

LIMITED WARRANTY

What your warranty covers:

product's warranty period.

packing materials

How to make a warranty claim:

• ERROR appears in the display if the unit detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noise on the line, or that an invalid message has been sent from the telephone company.

# **O**PERATION

# CHOOSING A LANGUAGE

This unit can display the message indicators in English (default upon initial battery installation), Spanish, or French. To select a language:

- 1. Press and hold the DELETE button
- Then press the REVIEW ➤ button.
- 3. Release both buttons when the display shows the current language
- Press the REVIEW ■ button to scroll through the language options.
- 5. Press the DELETE button once to save your selection

# ADJUSTING THE CONTRAST / VIEWING ANGLE

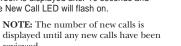
This unit can adjust the contrast/viewing angle of the display for better readability at certain viewing angles. To adjust the contrast/viewing angle:

- 1. Press and hold the DELETE button
- Then press the REVIEW ■ button.
- 3. Release both buttons when the display shows the current contrast level.
- 4. Press either REVIEW ■ or ► to scroll through the contrast levels. The levels available are 1-5.
- 5. Press the DELETE button once to save your selection

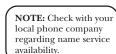
# SUMMARY SCREEN

reviewed

The Summary Screen shows the current time, current date and number of new calls to be reviewed. The Summary Screen is displayed until any button is pressed. After the new call is received, the Summary Screen is displayed after 10 seconds and the New Call LED will flash on.



The time and date will be programmed automatically when the first caller ID information is successfully received.



# RECEIVING AND STORING CALLS

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time,

The unit can store up to 80 calls records. When the memory is full, a new call automatically replaces the oldest call in memory

**NEW** will appear in the display for calls received that have not been reviewed.

# REVIEW AND DELETE BUTTONS

#### REVIEW BUTTONS

- Press REVIEW 

  to see the next record. When all messages have been viewed, the LCD displays START/END.
- Press **⋖**REVIEW to view previous records.

# DELETE BUTTON

MESSAGE INDICATORS

NO CALL

- To permanently delete the call record shown in the display, press the DELETE button
- · To permanently delete all the call records, (any call record can be shown on the display), press and hold the DELETE button for about 3 seconds and release when the display request the confirmation DELETE ALL?. Press the DELETE button once again to delete all records, or if you don't wish to delete all records, do not touch any buttons and the unit will timeout after 10 seconds. keeping the records.

# 9:38 | 11/29 Off 30 mm -555-929-0938 ■ REVIEW ► DELETE DELETE REVIEW -NEW CALL ■ REVIEW indicator

# · Pay any charges billed to you by the Exchange Center for service not covered

# The following special messages indicate the status of a message or the unit:

UNKNOWN CALL	The incoming call does not have Caller ID service or
	their service area is not linked to yours. If UNKNOWN
	NAME appears with a calling number, the name
	information was not available for that number

The caller memory is empty.

REPLACE BATTERY Battery power level is low and batteries must be replaced.

**BLOCKED CALL** The caller of the incoming call is registered as "Private Number" and their Caller ID information is withheld

**ERROR** Caller ID information has been corrupted during transmission.

NO DATA No Caller ID signal has been detected, or Caller ID service has not been activated.

START/END The Caller ID memory log is at the START/END of the point.

# · Any defect in materials or workmanship. For how long after your purchase: (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.) What we will do:

# 11721 B Alameda Ave. Socorro, Texas 79927

Thomson Consumer Electronics, Inc.

standard UPS or its equivalent to:

- · Insure your shipment in case of loss or damage. Thomson accepts no liability
- in case of damage or loss.
- A new or refurbished unit will be shipped to you prepaid freight.

• Provide you with a new or, at our option, a refurbished unit.

• The exchange unit is under warranty for the remainder of the original

Properly pack your unit. Include any cables, etc., which were originally

provided with the product. We recommend using the original carton and

· Include in the package evidence of purchase date such as the bill of sale.

Also print your name and address and a description of the defect. Send

# What your warranty does not cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. For additional information, ask your dealer.)
- · Installation and set-up service adjustments.
- Batteries
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- · Products purchased or serviced outside the USA.
- · Acts of God, such as but not limited to lightning damage.

# **Product Registration:**

· Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage

# How state law relates to this warranty:

 This warranty gives you specific legal rights, and you may have other rights which vary from state to state

# If you purchased your product outside the USA:

• This warranty does not apply. Contact your dealer for warranty information.



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