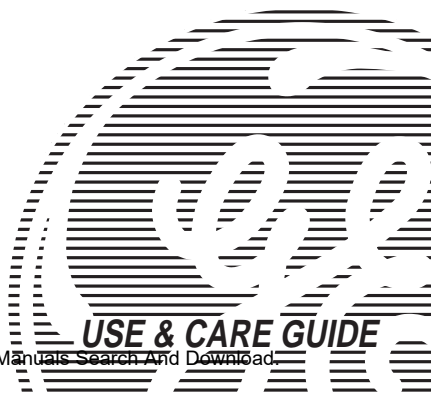




# ***Answer-Phone™ with Voice Time/Day Stamp***

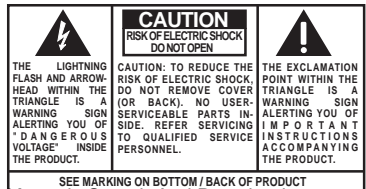
**MODEL 2-9892**



**USE & CARE GUIDE**

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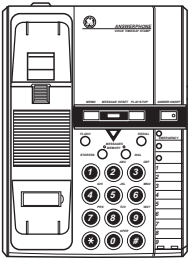
Thank you for purchasing an Answer-Phone™ from GE Communications Products. Your new GE Model 2-9892 is a carefully engineered, high-quality durable product with natural sound quality, modern features and elegant styling. It is designed to give you the quality and convenience you expect in a telephone and answering machine.

To familiarize yourself with all the features of your telephone, please read the following instructions carefully. Retain this Guide for future reference.

FCC NUMBER IS LOCATED ON THE BOTTOM OF THE BASE  
LOAD NUMBER IS LOCATED ON THE BOTTOM OF BASE  
OTHER IMPORTANT INFORMATION ON BACK COVER OF THIS GUIDE

Carefully remove unit from the package. Check this list to be certain all components are included. Remember to save your sales receipt in case you ever need warranty service.

## A. Parts Check List



ANSWER-PHONE BASE UNIT



HANDSET



COILED CORD



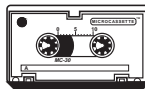
ONE LONG TELEPHONE LINE CORD



ONE SHORT TELEPHONE LINE CORD



AC POWER SUPPLY WITH POWER SUPPLY CORD



ONE MICROCASSETTE TAPE



**QUICK SET-UP** Read the Use and Care Guide for the details in operation and other features.

**IMPORTANT: INSTALL THE MICROCASSETTE TAPE BEFORE PLUGGING IN THE POWER CORD.**

**FOR DESK USE**

- Insert the long straight Line Cord into the LINE jack on the back of the telephone.
- Install the Microcassette Tape into the Power Supply into the slot.

QUICK SET-UP SHEET

## CONTROLS and FEATURES

---

### A Full Feature Telephone

- **12 Number Memory**

- 3 One Touch memory locations
- Memory for 9 additional frequently called numbers
- Convenient memory log in base

- **One Touch Redial**

- **Lithium Battery provided** for memory backup

- **Ringer Volume Control**

- Extra long 10' **Replaceable** coiled **handset cord**

- **Desk or Wall mountable**

- Extremely compact size to fit in any home
- Attractive design to complement most decors

### Tone/Pulse Switchable

- **Touch-Tone** dialing

- **Pushbutton Pulse** dialing

- Any combination of Tone and Pulse for access to long distance services without added monthly Tone Access line charge

- **Hearing Aid Compatible**

### A. Telephone Features

### Deluxe Answerer Features

#### • **10 Touch–Tone Remote Control Functions**

- Playback Messages
- Reset Messages
- Remote “ON”
- Remote Memo
- Rewind
- Retrieve messages when tape is full
- Change outgoing message
- Announcement Breakthrough
- Room Monitor
- Fast Forward

• **Voice Time/Day Stamp**—answerer will tell you the time and day each message was received

• **Single microcassette** for recording of your own outgoing announcement and incoming messages

• **Music during tape shuttle**

• **Auto Disconnect**—stops outgoing announcement when any extension phone is picked up

• **One-Touch operation** for ease of use

• **Remote “ON”** in case you forget to turn on the Answerer before you leave home

• **LED Call Counter**—informs you exactly how many messages you have

• **Call Screening Speaker**

• **Power Failure Protection™**

• **Memo** permits use as an electric memo pad

• **Super VOX™** automatically disconnects when the calling party hangs up

• **FCC registered**

• **UL listed**

• **One-Year Limited Warranty**

### • **B. Answerer Features**





1. **Hook Switch** – Connects and disconnects the telephone.
2. **Handset Hook** – Holds the handset in place when mounted on the wall.
3. **Handset** – Contains transmitter and receiver for phone conversation.
4. **Flash Button** – Creates a signal for special services such as call waiting.
5. **Memory Store/In Button** – Stores phone numbers in phone memory.
6. **Base Jack** – Jack for coil cord.
7. **Handset Jack** – Jack for coil cord.
8. **(\*) and (#)** – Used in touch tone mode for special service functions.
9. **Memory Dial Button** – Dials stored phone numbers.
10. **Redial Button** – Redials last number dialed and acts as pause function in memory storage of phone numbers.
11. **Emergency Quick Dial Buttons** – Provide instant dialing of up to 3 important telephone numbers by pressing A, B, or C.
12. **Directory Card** – Listing space for names/numbers in phone memory.
13. **Telephone Key Pad** – Dials, enters phone numbers into phone memory, and selects 1-9 stored numbers.
14. **Phone Line Jack** – Connects the supplied modular cord.
15. **Base Plate** – Enables the phone to be used on a table top, or with a wall mount installation.
16. **Ringer Volume** – Sets ringer volume Hi, Lo, or Off.
17. **Pulse/Tone Switch** – Sets the dialing mode to match your phone system.
18. **Handset Coiled Cord**

### C. Telephone Controls



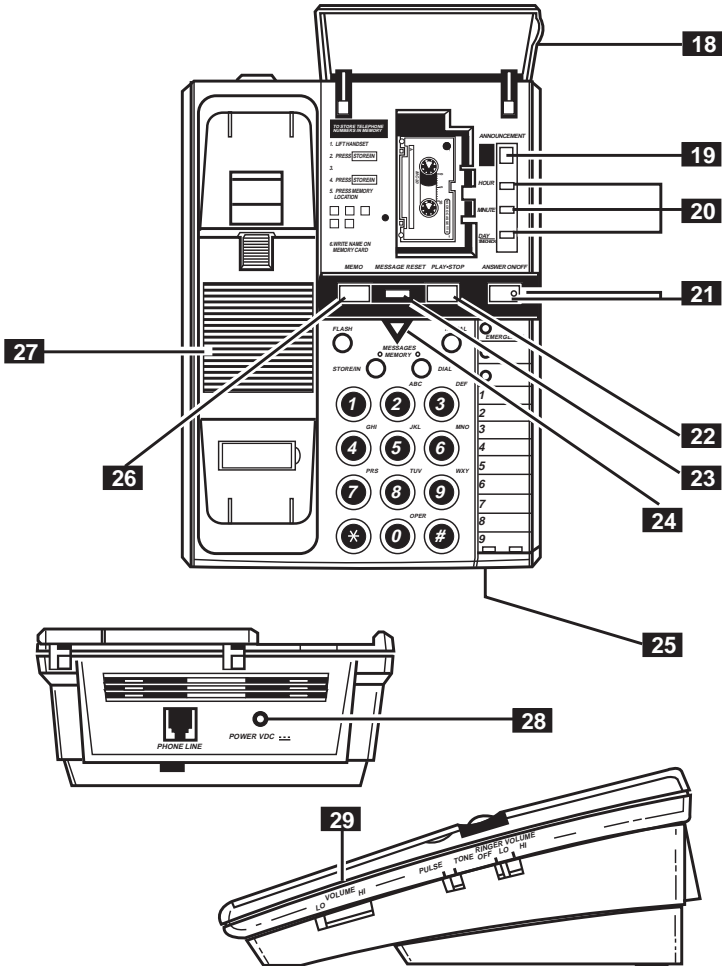
## CONTROLS and FEATURES

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18. **Door** – Opens for access to controls of the answering system.
19. **Announcement Button** – Records outgoing greeting or allows playback to review.
20. **Time Day Set** – Allows setting of time day stamp message added to incoming messages.  
**Hour Button** – Sets the hour.  
**Minute Button** – Sets the minute.  
**Day/Time Check Button** – Sets day of the week. Also provides audible time/day setting status.
21. **On/Off Button and Indicator Light** – Turns answer function on or off.  
**Light ON:** Answerer is on,  
**Light OFF:** Answerer is off.
22. **Play/Stop Button** – Plays messages stored in answering system and stops recorded message playback.
23. **Message Reset Button** – Resets and clears all messages.
24. **Messages Indicator** – Displays number of messages.
25. **Mic** – Microphone picks up voice to record announcements or memos.
26. **Memo Button** – Records memo in answering system.
27. **Speaker**
28. **Power Jack** – AC/DC Adapter input.
29. **Volume** – Sets message volume for answering system.
30. **\*Security Code** – Factory preset three-digit number that limits remote access to your messages (on bottom of unit, not shown).

### D. Answerer Controls





\*Security Code, on bottom of unit, not shown.

## INSTALLATION – DESK OR TABLE TOP

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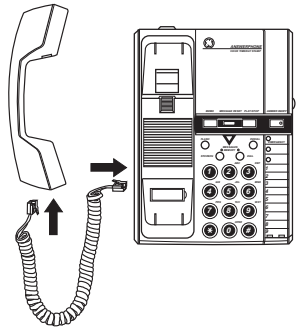
Follow these steps to connect your new Answer-Phone™ for proper operation. Make sure you have a modular telephone jack and a standard AC electrical outlet near the place you have chosen to install your Answer-Phone™.

### A. Introduction

#### 1. **Connect the Coiled Cord**

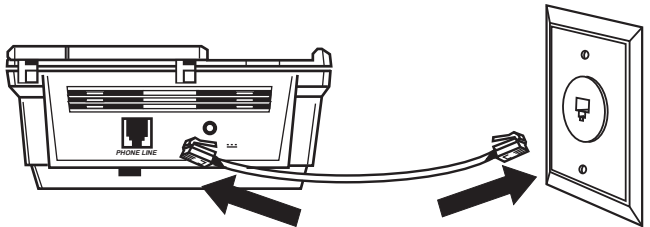
Plug one end of the coiled cord to the handset and plug the other into the handset jack. Place the handset in the cradle.

### B. Installation for Desk or Table Top Use



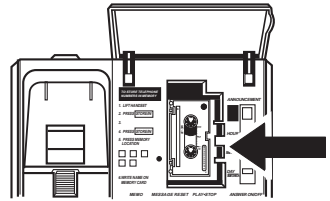
#### 2. **Connect the Long Telephone Line Cord**

Plug one end of the line cord into the *PHONE LINE* plug on the unit. Plug the other end into the telephone outlet. An RJ11C outlet jack is required. If you don't have an RJ11C, an adapter can be purchased from any telephone store.

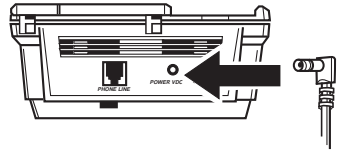


## INSTALLATION – DESK OR TABLE TOP

3. **Lift cassette compartment door and insert micro cassette tape A side up.**

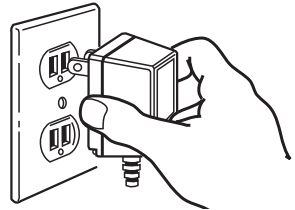


4. **Connect the Power Cord**  
Plug the right angle plug on the power cord into the Answer-Phone™ power jack.



5. **Plug in the Power Supply**  
Plug the Power Supply into the AC power outlet.  
Lift the *HANDSET* to check for dial tone.  
Your installation is completed.

**Note:** During power outages the Answering system will not function. The telephone, however, will remain operational.



## INSTALLATION – WALL MOUNT (optional)

### 1. **Reverse the Handset Hook**

Firmly slide the *HANDSET HOOK* out of the *CRADLE*. Rotate it 180° and slide it back into the *CRADLE*.

### 2. **Remove the Base Plate**

For wall mount installations, press in the two tabs and pull the *BASE PLATE* from the back of the telephone.

**Note:** For future reference, please copy your three digit security code located on the bottom of the unit.

### 3. **Connect the Power Cord**

Insert the right angle plug of the *POWER CORD* into the *POWER JACK* on the back of the telephone. Let the *POWER CORD* run down the center of the telephone back.

**Note:** Do *not* plug *POWER SUPPLY* into wall outlet until all other steps are completed.

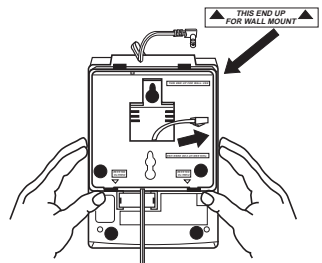
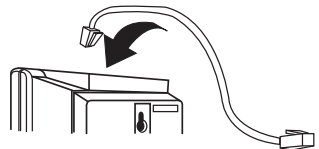
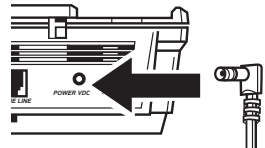
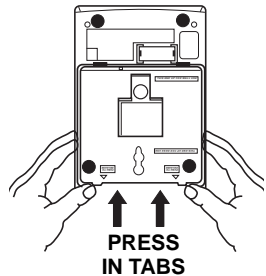
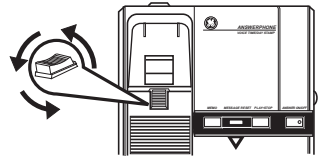
### 4. **Connect the Short Telephone Line Cord**

Plug either end of the *SHORT TELEPHONE LINE CORD* into the *PHONE LINE JACK* on the back of the telephone.

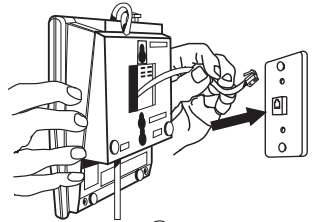
### 5. **Install the Base Plate so that the Arrows Face Upward**

Position the *POWER CORD* and the *SHORT TELEPHONE LINE CORD* to run through the top notch in the *BASE PLATE*. Feed the *SHORT TELEPHONE LINE CORD* through the large opening in the back of the *BASE PLATE*. Snap the *BASE PLATE* into the lower set of tab openings in the base of the telephone, making sure the *POWER CORD* runs through the bottom notch in the *BASE PLATE*.

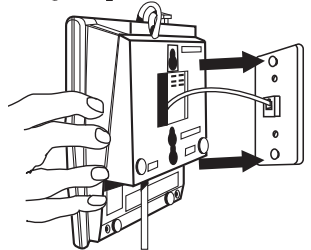
## C. Installation for Wall Mount Use



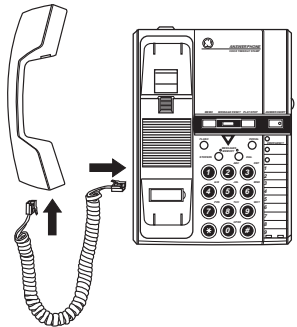
6. **Connect the other end of the short telephone line cord to the wall phone jack.**



7. **Mount the Telephone to the Wall Plate**  
 Position the TELEPHONE against the WALL JACK plate so that pins of the plate align with key hole slots on the BASE PLATE. Press the TELEPHONE against the WALL JACK PLATE so that pins pass through key hole slots in the BASE PLATE. Gently guide the TELEPHONE downward to secure the TELEPHONE to the WALL JACK PLATE.  
**Note:** Be certain that the AC POWER CORD and the TELEPHONE LINE CORD stay clear of the pins of the WALL JACK PLATE and the keyhole slots on the BASE PLATE.

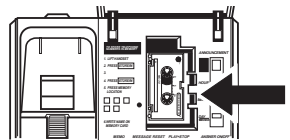


8. **Connect the Coiled Cord**  
 Plug one end of the COILED CORD to the HANDSET and plug the other into the HANDSET JACK. Place the HANDSET in the CRADLE.

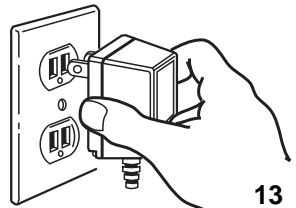


9. **Lift cassette compartment door and insert microcassette tape A side up.**

10. **Plug in the Power Supply**  
 Plug the POWER SUPPLY into the AC power outlet.  
 Lift the HANDSET to check for dial tone.  
 Your installation is complete.



- Note:** During power outages the Answering system will not function even through battery is installed. The telephone, however, will remain operational.



## TELEPHONE OPERATION

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The GE Model 2-9892 Answer-Phone™ provides normal telephone operation along with storage of up to twelve telephone numbers in memory for automatic dialing of frequently called or emergency numbers.

---

### 1. **The PULSE/TONE Switch**

The *PULSE/TONE* switch located on the side of the unit should be set to the proper position. The switch should be set to *TONE* if you have “touch-tone” service. Otherwise, set to *PULSE*.

**Note:** If one has a pulse service, the switch may be changed to *TONE* after a call is made. This allows access to phone services that require a tone. Return switch to *PULSE* when call is completed.

### 2. **Ringer Volume**

The *RINGER VOLUME* switch located on the side of the unit can be set to the following:

**HI** – Maximum Volume

**LO** – Lower Volume

**OFF** – Ringer is not heard

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### **To Make A Call**

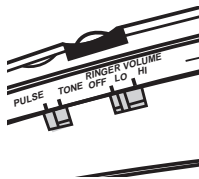
1. Pick up *HANDSET*.
2. Wait for dial tone.
3. Dial telephone number.
4. When finished, hang-up.

### **To Receive A Call**

1. When phone rings, pick up *HANDSET* and talk.
  2. When finished, hang-up *HANDSET*.
- 

## A. Introduction

## B. Important Features to Note



## C. How to Make and Receive Calls

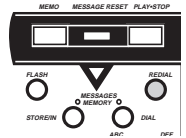
The telephone automatically remembers the last number dialed (up to 16 digits long). This number will remain in redial memory until another number is dialed.

### To Redial Last Number

1. Pick up *HANDSET*.
2. Wait for dial tone.
3. Press *REDIAL*.

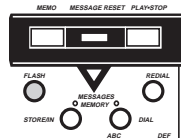
**Note:** If any digit is pressed before *REDIAL*, the phone will perform the *PAUSE* function. See Storing a Pause in Dialing.

## D. How to Use Automatic Redial



The momentary press of the *FLASH* button allows enhanced features provided by the telephone company, such as call waiting, to be used. If you subscribe to any of these services, refer to the telephone company's instruction on use.

## E. How to Use the Flash Button



# TELEPHONE MEMORY OPERATION

Your GE Model 2-9892 Answer-Phone has 12 memory locations capable of storing a telephone number of up to 16 digits. Three telephone numbers can be stored in the 3 Emergency/Quick Dial positions and dialed with one touch. 9 Memory positions are dialed with two touches (*DIAL* and the number button 1-9 corresponding to the memory location).

**Important:** Before you begin storing telephone numbers in memory you must set the *PULSE/TONE* switch to the correct position.

## Emergency/Quick Dial Numbers

1. Pick up the *HANDSET*.
2. Push *STORE/IN*.
3. Enter the telephone number.
4. Push *STORE/IN* again.
5. Push selected Emergency Quick Dial location.
6. Hang up *HANDSET*.
7. Write the name or number of party stored in memory location on *DIRECTORY CARD*.

## Frequently Called Numbers

1. Pick up the *HANDSET*.
2. Push *STORE/IN*.
3. Enter the telephone number.
4. Push *STORE/IN* again.
5. Push a key pad number (1-9) for memory location.
6. Hang up the *HANDSET*.
7. Write the name or number of party stored in memory location on *DIRECTORY CARD*.

## How to Change a Stored Number

Repeat the storage sequence. The new number will replace the old number at the memory location.

## How to Clear a Stored Number

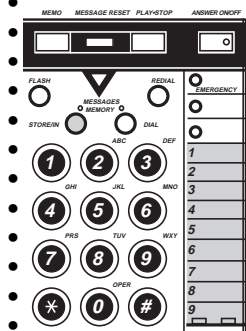
Repeat the storage sequence. skip step 3 in the sequence (i.e. do not enter a telephone number). The storage location will be blank when sequence is completed.

## How to Correct an Error while Storing

Simply hang up and repeat the procedure for storing from the beginning.

## A. Introduction

## B. How to Store



## C. Changing or Correcting a Stored Number



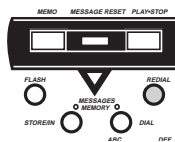
## TELEPHONE MEMORY OPERATION

When storing a number, a momentary delay may be needed in the dialing sequence for a stored telephone number. This is generally used when a "PAUSE" is needed to wait for a dial tone (e.g. after dialing a long distance access number). The *REDIAL* button should be pressed at the point where a pause is needed in the dialing sequence. During storage, pushing the *REDIAL* button serves to store a pause in the dialing sequence as often as needed.

**Note:** Each pause counts as one digit in the sequence.

**Example:** 123 *REDIAL* 456-789-0123

### D. Storing a Pause in Dialing



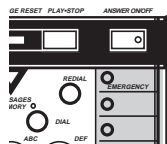
### Emergency/Quick Dial Numbers

1. Pick up *HANDSET*.
2. Wait for Dial Tone
3. Press an Emergency Quick Dial button.

### Frequently Called Numbers in Memory

1. Pick up *HANDSET*.
2. Wait for Dial Tone
3. Press *DIAL*.
4. Press 1, or 2..., or 9.

### E. How to Dial a Stored Number



This feature allows you to dial in succession a chain of numbers in different memory locations. This is useful when you must dial more than one number in memory to complete a call, such as with frequent calls via an independent service (e.g. MCI or Sprint).

### For Example Memory Location

Local Access Number of Long distance company, and 2 or 3 pauses at end, press.....6  
Authorization Code (ID), press.....7  
Long distance phone number, press.....8

### To initiate Chain Dialing

1. Press *DIAL*.
2. Press 6.
3. Press *DIAL*.
4. Press 7.
5. Press *DIAL*.
6. Press 8.

### F. How to Chain Dial Using the Memory

## ANSWERING SYSTEM OPERATION

---

Your GE Model 2-9892 Answer-Phone™ provides an incoming caller with your outgoing announcement and then records an incoming message (from the caller).

The incoming call will be automatically answered on the third ring. Because of the single microcassette operation, callers must wait for the tape to fast forward past any previous messages before they may leave their message. During this time, a pleasant melody is played over the phone.

**When you are at home**, you can use your new system to:

- Answer calls when you cannot answer the telephone.
- Screen incoming calls when you do not want to be disturbed.
- Take messages from callers.
- Record memos directly using the unit's built-in microphone.

The Answer-Phone™ disconnects automatically if a calling party hangs up or stops talking. The unit also places a time and day stamp on each incoming message or memo.

**When you are away**, you can use any touch-tone phone to:

- Listen to messages.
- Bypass the announcement and leave a message quickly.
- Repeat your messages.
- Turn your answering system on.
- Change your announcement.
- Leave a memo

A three digit, factory-set security code is written on the bottom of the Answer-Phone™. Your security code must be entered to use any remote functions. This code prevents unauthorized use of remote operation.

---

The Time and Date is added to the end of each message or memo. Before using your new Answer-Phone™ the time/day stamp should be properly set.

1. **Adjust VOLUME control to a comfortable level.**

When you power-up the unit, the answerer is automatically turned on.

Open the *DOOR* to expose the Answer Controls.

2. **To set hour.**

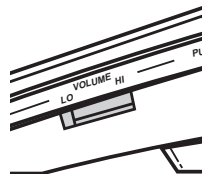
Advance the hour by pressing and holding the *HOUR* button until the *VOICE* announces the correct AM/PM hour.

3. **To set minute.**

Advance the minute by holding the *MINUTE* button. Voice will announce minutes in five minute increments. Tap the *MINUTE* button for 1 minute increments

### A. Introduction

### B. Setting the Time/Day Stamp



## ANSWERING SYSTEM OPERATION

### 4. **To set day.**

Advance the day by pressing and holding the *DAY/TIME CHECK* button until the voice announces each day in sequence.

Release the button at correct day.

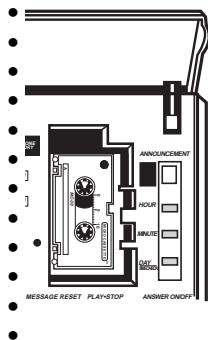
### 5. **Checking the Time/Day Stamp.**

Tap the *DAY/TIME CHECK* button.

The Voice will respond with the current time and day.

**Note:** A time check can be made at any time the answering system is not playing.

**Important:** If the Time/Day Stamp has not been set, the *VOICE* system will announce the following during a time check: "12:00 AM Monday".



Before using your new Answer-Phone™, you should record an outgoing announcement (OGA). This is the announcement that callers will hear when the system answers a call.

### 1. **Prepare your announcement.**

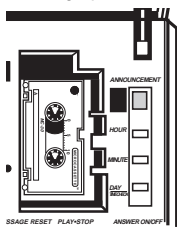
**Example:** "Hello, I cannot come to the phone right now. Please leave your name, telephone number, and message after the tone. I will return your call as soon as possible. Thank you."

### 2. **Hold down ANNOUNCEMENT button.**

When tone sounds start recording your message by speaking into the microphone. Speak clearly and close to the microphone. Recording will stop when button is released and another tone will sound.

### 3. **Tap ANNOUNCEMENT button to replay OGA.**

## C. Recording Your Announcement



## Answer LED ON/OFF

- Continuously *ON* indicates system is in automatic answer mode.
- Continuously *OFF* indicates system is off.

## Answer LED Flashes

- Quick flashing indicates time lost after power failure and/or no (OGA) Outgoing Announcement.

## Answer LED as a ready indicator

- Continuously *ON* when recording (OGA) or Memo.

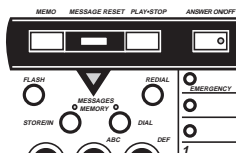
## Answer LED as an IN-USE INDICATOR

- Blinking *ON* and *OFF* during incoming call recording and during remote functions.

## Message LED Flashes

- Number of flashes indicates number of messages recorded.
- Continuously *OFF* indicates no messages.
- Quick flashes indicates tape is full.

## D. Answerer LED Indicators



## ANSWERING SYSTEM OPERATION

1. Pressing the *ON/OFF* button will turn on the answering system, the *ANSWER ON/OFF LED* will light. (Pressing *ON/OFF* button does not affect telephone operation.)
2. Your Answer-Phone™ is now ready to answer incoming calls, play the Outgoing Announcement and record the caller's incoming messages.
3. Pressing the *ON/OFF* button again will turn off the answerer operation.

If your Answer-Phone™ has recorded incoming messages (including memos) the *MESSAGES LED* will flash once for each message received followed by a brief pause.

### To Play Incoming Messages

1. Press and release *PLAY/STOP* button.
  - Unit will fast forward to incoming messages and start playing back messages.
  - Unit will play all messages and stop automatically after the last message. Your Answer-Phone™ is now ready for the next call.
  - Messages remain intact, even if new incoming messages are received.

**Note:** Pressing *PLAY/STOP* button will not automatically clear your messages or *MESSAGE LED*. To do so, press the *MESSAGE RESET* button (see Message Reset section, page 21).

### To Stop Playback

When in playback mode

- Press *PLAY/STOP* button again

### To Repeat Playback

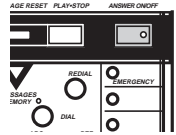
When in playback mode

- Press *MEMO* and *HOLD DOWN* until you have rewound desired amount of tape.

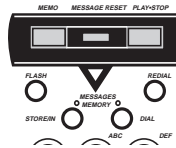
When not in playback mode

- Press *PLAY/STOP* button.

## E. Turning the Answering System On or Off



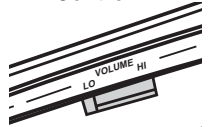
## F. Playing the Incoming Message



## ANSWERING SYSTEM OPERATION

You can use the volume control on the side of the Answer-Phone™ to adjust the volume of the system's speaker. Slide the switch until you find a comfortable volume level.

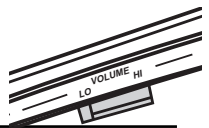
### G. Message Volume Control



To screen calls, set the system to answer calls, and adjust the *VOLUME* setting so you can hear the *OGA* and the caller's message on the Answer-Phone™'s built-in speaker.

If you decide to take the call, lift the handset of the Answer-Phone™ or any extension on the line. The system will automatically stop recording and you may speak to the caller.

### H. Screening Your Calls

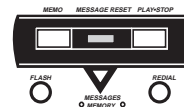


If you wish to get rid of your old messages and want to set the tape to have new messages record over the old messages:

Press the *MESSAGE RESET* button.

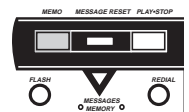
- *MESSAGE LED* will clear
- New incoming messages will record over old messages on the tape.

### I. Message Reset



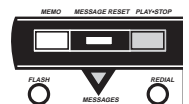
Press and hold down *MEMO* button. Start recording after the tone. Speak into the microphone and release the *MEMO* button when finished. The unit will record the time and day stamp and the *MESSAGES* indicator will be advanced by one count.

### J. Recording a Memo



When the system's tape is full, the *MESSAGES* indicator will flash rapidly. The unit will answer on the tenth ring, and beep once. If the caller does not enter the unit's (factory set three digit) security code within ten seconds, the Answer-Phone™ will hang up. To make room for new messages, press *PLAY/STOP* to listen to your messages, press *MESSAGE RESET* to erase them.

### K. When Tape is Full



## REMOTE OPERATION

---

When you call your Answer-Phone™ from another location using a touch-tone phone, you must enter your three digit security code. (This code is factory preset and written on the bottom of the unit.) You then can listen to your messages or enter a command to request one of the other features normally available to you at home. For future reference write your three digit security code in the spaces provided on your remote card found in the fold out in this book.

**Notes:** Remote functions will not work with rotary, or push button pulse dialing phones.

After a remote command is completed you will hear three short beeps. You have ten seconds to enter a new command or hang up.

---

You can press any key from a touch tone phone while the outgoing message is playing to bypass the announcement. The unit plays a melody then a transfer tone when bypassed. You may leave a message or dial the three digit security code to enter remote operations.

### *To Play Messages from a remote location*

1. Dial phone number of Answer-Phone™.
  - After (OGA) unit will play a melody followed by a beep.
2. Dial three digit security code after beep.
  - Unit will beep once and voice will say "PLEASE WAIT" then unit will rewind to the beginning of the messages and play them back.
3. Unit will beep three times when finished.
4. You will have ten seconds to enter another remote command or hang up.

### *To Replay Messages*

1. Press 2 to replay messages.
2. Unit rewinds tape.
3. Unit will play messages.
  - Press 2 again while unit is playing to quit playback.
  - Press 1 and hold to rewind, release to continue.
  - Press 9 to fast forward, release to continue.
4. Unit will beep three times when finished.

## A. Introduction

## B. Outgoing Announcement (OGA) Bypass

## C. Remote Message Playback







If your Answer-Phone™ does not work properly, follow the Service Check List. If it is still inoperative, then disconnect the Answer-Phone™ and try another telephone to determine if the problem is with the telephone line. If it is the telephone line, notify the telephone company for service.

If the Answer-Phone™ continues to malfunction, please make sure you have followed all the instructions in this manual to correct the problem.

Refer to the service information on p. 31 of this guide if the problem cannot be corrected and the Answer-Phone™ must be disconnected.

<b>TELEPHONE PROBLEM</b>	<b>SOLUTION</b>
1. No Dial tone	<ul style="list-style-type: none"><li>• Check Cords to make sure they are inserted correctly.</li><li>• Does <i>HOOK SWITCH</i> extend fully when handset is removed from cradle?</li></ul>
2. Phone does not dial	<ul style="list-style-type: none"><li>• Check <i>PULSE/TONE</i> switch. Place in the <i>PULSE</i> position.</li></ul>
3. You cannot be heard by other party	<ul style="list-style-type: none"><li>• Check that handset coil is fully inserted at both ends.</li></ul>
4. Memory Dialing Problems	<ul style="list-style-type: none"><li>• Did you program number correctly?</li><li>• Did you follow the proper dialing sequence?</li></ul>
5. Incoming and Outgoing voice volume is too low	<ul style="list-style-type: none"><li>• Check that other phones are off hook at the same time. If so, this is a normal condition as volume drops when additional phones are used at once.</li></ul>
6. Phone does not ring	<ul style="list-style-type: none"><li>• Is <i>RINGER SELECT</i> set to <i>OFF</i> position?</li><li>• Are you using too many phones on one line? (The total <i>REN</i> of all phones should not be greater than the maximum <i>REN</i> for your calling area. Usually 5.)</li></ul>
7. Tone Feedback Flutter while dialing in pulse mode	<ul style="list-style-type: none"><li>• This is normal as power is fluctuating with phone out-pulsing.</li></ul>

## IN CASE OF DIFFICULTY

---

ANSWERER PROBLEM	SOLUTION
1. Tape won't go in.	<ul style="list-style-type: none"><li>• Unplug the DC power cord and plug it in again. Wait for unit to stop. Then, insert tape. Unplug DC power cord. Then plug it in again. (This resets the unit).</li></ul>
2. Power was applied without tape installed	
3. Answer indicator flashes rapidly and there are no new messages	<ul style="list-style-type: none"><li>• Record new Outgoing Announcement.</li><li>• If problem recurs, clean heads.</li></ul>
4. Answer <i>ON/OFF</i> is not on	<ul style="list-style-type: none"><li>• Is Answerer switched <i>ON</i>? Press Answer <i>ON/OFF</i> switch.</li><li>• Is the DC Adapter inserted properly and securely into working AC outlet?</li></ul>
5. Unit will not function when I press any buttons.	<ul style="list-style-type: none"><li>• If tape is running, wait for tape to finish rewind. <b>Note:</b> Do not plug unit in without tape installed.</li><li>• Unplug AC power cord. Then plug it in again. (This resets the unit.)</li></ul>
6. The unit does not function. However, Beep sounds and Call Counter flashes.	<ul style="list-style-type: none"><li>• Replace tape and unplug and then plug in DC power cord. (This resets the unit).</li><li>• If tape is running, wait for tape to finish rewind. <b>Note:</b> Do not plug unit in without tape installed.</li></ul>
7. The unit does not record Incoming messages	<ul style="list-style-type: none"><li>• Is tape inserted properly?</li><li>• Does tape appear damaged? If so, replace.</li><li>• Is Outgoing Message recorded properly?</li></ul>
8. Sound level of Messages played back is low	<ul style="list-style-type: none"><li>• Turn Volume Control up.</li><li>• Clean the head and capstan assembly</li></ul>
9. Outgoing Announcement does not stop and no incoming message is recorded	<ul style="list-style-type: none"><li>• Re-Record Outgoing Announcement.</li><li>• Clean the head and capstan assembly</li></ul>

## REMOTE OPERATION PROBLEM

## SOLUTION

1. System does not respond to commands	<ul style="list-style-type: none"><li>• Check to make sure you are using Touch-Tone phone.</li><li>• Start entering codes before ten second time-out.</li><li>• Enter correct three digit security code.</li><li>• Press dial buttons firmly. (There may be noise interference on the phone lines.)</li></ul>
2. System doesn't answer until the tenth ring.	<ul style="list-style-type: none"><li>• Answerer is turned off.</li><li>• Enter three digit security code to turn on (p. 24).</li><li>• If tape is full, enter Security Code, then listen to and delete messages to make room for more messages (p. 24).</li></ul>

A consumer replaceable long-life Lithium Batter (3V) is installed in the phone to provide back-up power for retaining numbers in memory. The *LITHIUM BATTERY COMPARTMENT* is located on the bottom of the *TELEPHONE BASE*.

---

1. **Unplug the power supply and unplug PHONE LINE from telephone outlet.**

---

2. **Unsnap the battery door**

- Using a screwdriver, insert in opening at either end of *BATTERY CARTRIDGE*, pop it up, lift *BATTERY* out. Dispose of *BATTERY CARTRIDGE*. When discarding batteries, be sure to dispose of them in the proper manner, according to your state and local regulations.

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3. **Replace battery cartridge and door**

**Note:** *CARTRIDGE* can be inserted only one way.

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4. **Plug in the power supply and plug in the PHONE CORD**

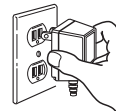
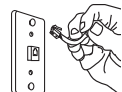
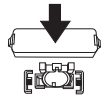
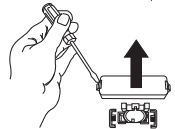
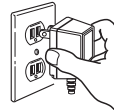
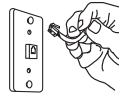
**Note:** Numbers in memory must be reprogrammed.

---

For your safety, please follow these simple precautions:

- Do not recharge, disassemble, mutilate, puncture, wet or dispose of Battery in fire. Like other batteries of this type, if it is burned or punctured, it could release toxic material which could cause injury.
- Keep Battery out of reach of children.
- Replace only with GE Cat. #5-1923. Accessory Order Form included in this guide.

### A. To Replace Backup Battery



### B. Battery Safety Precautions

## PRODUCT CARE and SERVICE

Because the head and capstan assemblies are in contact with the tape, dirt and residue from the tape can easily adhere to these parts, causing distortion.

**These parts should therefore be cleaned periodically by the following manner.**

1. Remove Cassette from unit.
2. Clean the head surfaces, pressure rollers and capstans with a cotton swab. If these surfaces are extremely dirty, dampen the cotton swab with alcohol.

To keep your GE Telephone working and looking good, follow these few simple rules:

- Avoid putting telephone near heating appliances to other high temperature sources.
- Try to avoid placing telephone near devices that generate electrical noise. (i.e., motors, fluorescent lamps.)
- Telephone should not be exposed to direct sunlight or moisture.
- Avoid dropping the Handset and other rough treatment to the phone.
- Clean telephone with a soft cloth dampened with water. (Remember to first unplug phone from wall outlet)
- Never use a strong cleaning agent or abrasive powder, as this will damage the finish.
- Retain the original packaging, should you need to ship the phone at a later date.
- Do not bring magnetic or metal objects, such as a screwdriver, near the head assemblies, as such objects could magnetize the heads.
- Do not oil any part of the unit.
- When using liquid cleaner, unplug AC adapter from wall outlet and allow 30 minutes drying time.

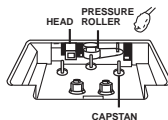
FCC requires this product be serviced only by the manufacturer or its authorized service agents. In accordance with FCC requirements, changes or modifications not expressly approved by Thomson Consumer Electronics could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this Guide or call consumer service, telephone number: 800-448-0329.

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date \_\_\_\_\_

Name of store \_\_\_\_\_

### C. Cleaning Tape Mechanism



### D. General Product Care



### E. Service



*To fulfill your communicating needs and enhance your lifestyle, a wide range of GE extension phones, main phones, cordless phones, and answering systems is available.*

*Just stop by your nearest retailer and ask to see the wide range of GE telephone products.*

*All are carefully engineered to offer you high quality and dependability, modern easy-to-use features, and elegant styling at an affordable price.*

*Should you wish to purchase, insist on the GE brand for all your communicating needs.*



CATALOG NUMBER	DESCRIPTION	PRICE EACH	QUANTITY	TOTAL
5-2332 	AC ADAPTER	\$9.95		
5-1923 	LITHIUM CARTRIDGE LI/MNO2 CELL, 3 VOLT (CR2032) For Models with "MEMORY STORE"	\$6.70		

**For credit card purchases**

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders. Copy your complete account number from your **VISA** card

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

My card expires: 

--	--	--	--

Copy your complete account number from your **MasterCard**

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Copy the number above your name on the MasterCard 

--	--	--	--

My card expires: 

--	--	--	--

\_\_\_\_\_  
Authorized Signature

Prices are subject to change without notice.

Total Merchandise ..... \$ \_\_\_\_\_

Sales Tax..... \$ \_\_\_\_\_

**We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent.**

Shipping, Handling, and Insurance..... \$ **5.00**

Total Amount Enclosed..... \$ \_\_\_\_\_

Use VISA or MasterCard preferably. Money order or check must be in U.S. currency only. No COD or CASH.

**All accessories are subject to availability. Where applicable, we will ship a superseding model.**

Prices are subject to change without notice. Mail order form and money order or check (in U.S. currency) made payable to Thomson Consumer Electronics, Inc. to:

**Consumer Electronics  
Mail Order Department  
P.O. Box 8419  
Ronks, PA 17573-8419**

This is your return label. Please print clearly.

To:  
Name \_\_\_\_\_

Address \_\_\_\_\_ Apt. \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

## ONE YEAR LIMITED WARRANTY

---

### **What does your warranty cover?**

- Any defect in material or workmanship.

### **For how long after the original purchase?**

- One year.
- The warranty for rental units begins with the first rental.

### **What will we do?**

- Provide you with a new, or at our option, a refurbished unit.
- The exchange unit is warranted for the remainder of your product's original one-year warranty period.

### **How do you make a warranty claim?**

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- Include in the package a copy of the sales receipt or other evidence of date of original purchase. If the unit was a gift, provide a statement specifying the date received. Also print your name and address and a description of the defect.
- Ship the unit standard UPS or equivalent to:  
Thomson Consumer Electronics, Inc.  
Product Exchange Center  
32 Spur Drive  
El Paso, Texas 79906
- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- A new or refurbished unit will be shipped to you prepaid freight.

### **What does your warranty not cover?**

- Customer instruction. Your Owner's Manual provides information regarding operating instructions and user controls. For additional information, ask your dealer.
- Installation and set-up service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Product purchased or serviced outside the USA.

### **How does state law relate to this warranty?**

- This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### **What if you purchased your product outside the United States?**

- This warranty does not apply. See your dealer for details.

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Thomson Consumer Electronics, Inc.

# FCC REGISTRATION INFORMATION

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Your GE telephone equipment is registered with the Federal Communications Commission and is in compliance with parts 15J and 68, FCC Rules and Regulations.

## 1. **Notification to the Local Telephone Company**

On the bottom of this equipment is a label indicating among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful to determine the number of devices you may connect to your telephone line and still have all these devices ring when your telephone number is called. In most (but not all) areas, the sum of the REN's of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

**NOTES:** This equipment may not be used on coin service provided by the telephone company.

Party lines are subject to state tariffs, and therefore, you may not be able to sue your own telephone equipment if you are on a party line. Check with your local telephone company.

Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

## 2. **Rights of the Telephone Company.**

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance, (2) afford you the opportunity to correct the situation and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

# INTERFERENCE INFORMATION

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected
- Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems". This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

# HEARING AID COMPATIBILITY

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This telephone system meets FCC standards for Hearing Aid Compatibility.



**Model 2-9892B**

**347A7427-B001 (Rev,1)**

94-15

Printed in Singapore

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**OPTIONS AFTER TOUCH TONE**  
**3 BEEP SIGNAL COMMAND**

Bypass Announcement	ANY KEY
Play Messages	Security Code <input type="text"/> <input type="text"/> <input type="text"/>
Repeat Message	Start Stop <b>2</b> <b>2</b>
Play Messages if Tape is Full (After Tenth Ring)	Security Code <input type="text"/> <input type="text"/> <input type="text"/>
Incoming Message Reset	<b>8</b>
Record Memo	Start Stop <b>5</b> <b>5</b>
Record Announcement	Start Stop <b>4</b> <b>4</b>
Room Monitor	<b>3</b> <b>6</b>
Turn System On (After Tenth Ring)	Security Code <input type="text"/> <input type="text"/> <input type="text"/>
Rewind (During Message Play)	<b>1</b>
Fast Forward (During Message Play)	<b>9</b>



**ANSWER-PHONE™**

**MODEL 2-9892**

- 1** Dial telephone number and wait for system to answer.
- 2** Press any key for OGA (Outgoing Announcement) bypass.
- 3** Enter 3-digit security code after transfer tone.
- 4** Listen for messages or, Enter Touch Tone Command.
- 5** Hang up.

Write 3-digit security code in boxes.

**OPTIONS AFTER TOUCH TONE**  
**3 BEEP SIGNAL COMMAND**

Bypass Announcement	ANY KEY
Play Messages	Security Code <input type="text"/> <input type="text"/> <input type="text"/>
Repeat Message	Start Stop <b>2</b> <b>2</b>
Play Messages if Tape is Full (After Tenth Ring)	Security Code <input type="text"/> <input type="text"/> <input type="text"/>
Incoming Message Reset	<b>8</b>
Record Memo	Start Stop <b>5</b> <b>5</b>
Record Announcement	Start Stop <b>4</b> <b>4</b>
Room Monitor	<b>3</b> <b>6</b>
Turn System On (After Tenth Ring)	Security Code <input type="text"/> <input type="text"/> <input type="text"/>
Rewind (During Message Play)	<b>1</b>
Fast Forward (During Message Play)	<b>9</b>



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Write 3-digit security code in boxes.

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<http://www.4manuals.cc>

<http://www.manual-lib.com>

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