



# Caller ID User's Guide

## INTRODUCTION

Your Caller ID unit stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services. You must subscribe to one of these services in order to use this unit.

Your Caller ID unit enables you to:

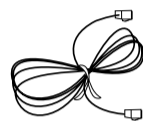
- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 80 incoming calls sequentially.
- Know who called while you were away.

**REMINDER:** This product requires a subscription to Caller ID service from your telephone company.

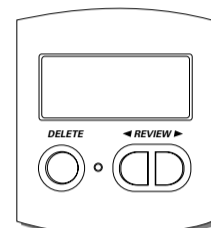
## BEFORE YOU BEGIN

### PARTS CHECKLIST

Make sure your package includes the following items:



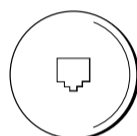
Telephone line cord



Caller ID unit

### MODULAR JACK REQUIREMENTS

You need an RJ11 (CA11A) type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

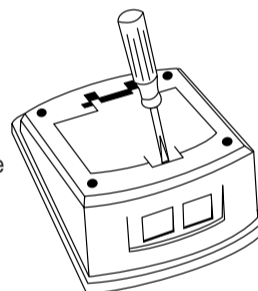


## POWERING THE CALLER ID UNIT

### INSTALLING THE BATTERIES

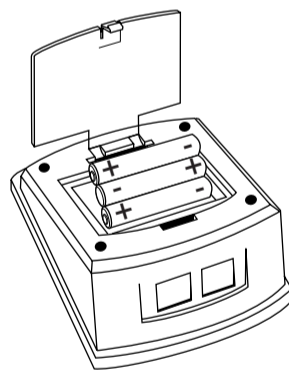
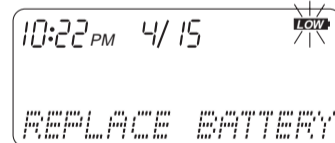
Disconnect the line cords from the back of the unit and wait a few seconds for the unit to go into standby.

1. Use a screwdriver or other flat tool to open the battery compartment door.
2. Insert 3 "AAA" size batteries as shown on the diagram in the battery compartment.
3. Close the battery compartment door securely.



### LOW BATTERY INDICATOR

If the LOW BATTERY Text and Indicator appears in the display, you need to replace the batteries. It is important that you replace the batteries as soon as possible to guarantee reception of the Caller ID signals.



When you replace the batteries, your Caller ID unit retains stored information for up to 60 seconds. It is still a good idea to write down information that you do not want to lose.

## INSTALLATION

### IMPORTANT INSTALLATION INFORMATION

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

### INSTALLING YOUR CALLER ID UNIT

1. Plug a telephone line cord into either jack on the back of the Caller ID unit and into the Modular Jack on the wall.
2. Plug another telephone line cord into the remaining jack on the back of the unit into the telephone.

### INSTALLATION WITH A STAND-ALONE ANSWERING MACHINE

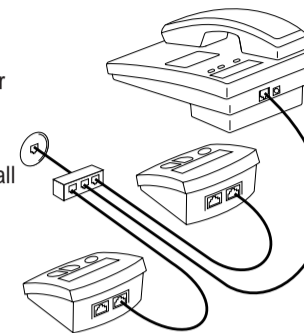
The answering machine must be set to answer calls after at least 2 rings to properly receive Caller ID information. To use your Caller ID unit with an answering machine:

1. Plug a telephone line cord into either jack on the back of the Caller ID unit and into the Modular Jack on the wall.
2. Plug another telephone line cord into the remaining jack on the back of the unit into the answering machine Input/Line jack.
3. Plug a third telephone line cord into the answering machine Phone jack and into the telephone.

### TWO-LINE SYSTEM INSTALLATION

You must use two Caller ID units if you want to use Caller ID for both lines. You must also purchase a special two line triplex adapter.

1. Plug the triplex adapter into your two-line modular wall jack.
2. Plug your two-line phone into the two-line receptacle on the triplex adapter.
3. Plug each Caller ID unit into a single-line receptacle on the triplex adapter.



## OPERATION

### CHOOSING A LANGUAGE

This unit can display the message indicators in English (default upon initial battery installation), Spanish, or French. To select a language:

1. Press and hold DELETE button.
2. Then press the REVIEW button.
3. Release both buttons when the display shows the current language.
4. Press the REVIEW button to scroll through the language options.
5. Press the DELETE button once to save your selection.

### ADJUSTING THE CONTRAST/VIEWING ANGLE

This unit can adjust the Contrast/Viewing angle of the display for better readability at certain viewing angles. To adjust the Contrast/Viewing angle:

1. Press and hold the DELETE button.
2. Then press the REVIEW button.
3. Release both buttons when the display shows the current Contrast level.
4. Press either REVIEW button to scroll through the Contrast levels, levels available are 1-5.
5. Press the DELETE button once to save your selection.

### SUMMARY SCREEN

The Summary Screen shows the current time, current date and number of new calls to be reviewed. The Summary Screen is displayed until any button is pressed. After the new call is received, the Summary Screen is displayed after 10 seconds and the New Call LED will flash on.



**NOTE:** The number of new calls is displayed until any new calls have been reviewed.

The time and date will be programmed automatically when the first caller ID information is successfully received.

**NOTE:** Check with your local phone company regarding name service availability.

### RECEIVING AND STORING CALLS

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.

The unit can store up to 80 calls records. When the memory is full, a new call automatically replaces the oldest call in memory.

**NEW** will appear in the display for calls received that have not been reviewed.

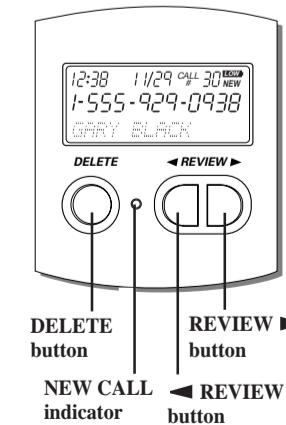
### REVIEW AND DELETE BUTTONS

#### REVIEW BUTTONS

- Press REVIEW button to see the next record. When all messages have been viewed, the LCD displays START/END.
- Press REVIEW button to view previous records.

#### DELETE BUTTON

- To permanently delete the call record shown in the display, press the DELETE button once.
- To permanently delete all the call records, (any call record can be shown on the display), press and hold the DELETE button for about 3 seconds and release when the display request the confirmation DELETE ALL?. Press the DELETE button once again to delete all records, or if you don't wish to delete all records, do not touch any buttons and the unit will timeout after 10 seconds keeping the records.



## MESSAGE INDICATORS

The following special messages indicate the status of a message or the unit:

<b>NO CALL</b>	The caller memory is empty.
<b>UNKNOWN CALL</b>	The incoming call does not have Caller ID service or their service area is not linked to yours. If <b>UNKNOWN NAME</b> appears with a calling number, the name information was not available for that number.
<b>REPLACE BATTERY</b>	Battery power level is low and batteries must be replaced.
<b>BLOCKED CALL</b>	The caller of the incoming call is registered as "Private Number" and their Caller ID information is withheld.
<b>ERROR</b>	Caller ID information has been corrupted during transmission.
<b>NO DATA</b>	No Caller ID signal has been detected, or Caller ID service has not been activated.
<b>START/END</b>	The Caller ID memory log is at the START/END of the point.

## TROUBLESHOOTING TIPS

### NO DIAL TONE ON THE PHONE ATTACHED TO THE CALLER ID UNIT

- Check all cabling to make sure that all connections are secure.

### NO DISPLAY

- Check for proper battery installation.

### NO INFORMATION IS SHOWN AFTER THE PHONE RINGS

- NO DATA appears in the display if no Caller ID signal has been detected, or Caller ID service has not been activated by your local telephone company.
- Be sure to wait until the second ring before answering.

### ERROR MESSAGE IS DISPLAYED

- **ERROR** appears in the display if the unit detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noise on the line, or that an invalid message has been sent from the telephone company.

## REN NUMBER

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

## SERVICE

Thomson Consumer Electronics Canada, Inc. warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

1. Return it to the selling dealer with proof of purchase for replacement,

OR

2. Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent).

— Mail prepaid (with proof of purchase) and insured to:

Thomson Consumer Electronics Canada, Inc.

Distribution Centre

7400 A Bramalea Road

Mississauga, Ontario L5S 1X1

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

If you are unable to find a qualified servicer for out of warranty service, you may write to:

Thomson Consumer Electronics Canada, Inc.

P.O. Box 0944

Indianapolis, Indiana, U.S.A., 46206-0944

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE \_\_\_\_\_

NAME OF STORE \_\_\_\_\_

INDUSTRY CANADA NUMBER IS LOCATED ON THE CABINET BOTTOM

REN NUMBER IS LOCATED ON THE CABINET BOTTOM

**THOMSON CONSUMER ELECTRONICS**

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