



## Caller ID User's Guide

### INTRODUCTION

Your GE Caller ID unit stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services. You must subscribe to one of these services in order to use this unit.

The GE 2-9030 unit enables you to:

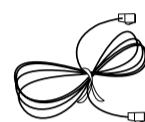
- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record the last 30 incoming calls sequentially.
- Know who called while you were away.

**REMINDER:** This product requires a subscription to Caller ID service from your telephone company.

### BEFORE YOU BEGIN

#### PARTS CHECKLIST

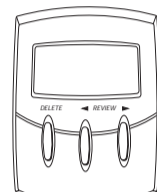
Make sure your package includes the following items:



Telephone line cord



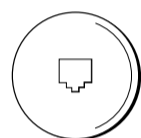
3 "AAA" batteries



Caller ID unit

#### MODULAR JACK REQUIREMENTS

You need an RJ11 type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

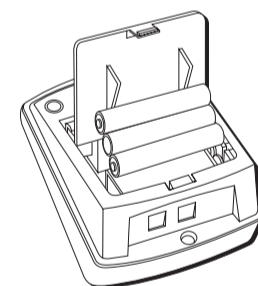
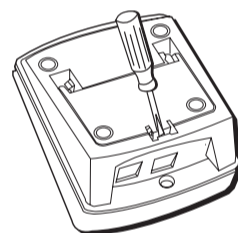


### POWERING THE CALLER ID UNIT

#### INSTALLING THE BATTERIES

Disconnect the line cords from the back of the unit and wait a few seconds for the unit to go into standby.

1. Use a screwdriver or other flat tool to open the battery compartment door.
2. Insert 3 "AAA" size batteries as shown on the diagram in the battery compartment.
3. Close the battery compartment door securely.



#### LOW BATTERY INDICATOR

If the low battery icon appears in the display, you need to replace the batteries. It is important that you replace the batteries as soon as possible in order to retain the information in the Caller ID memory.

### INSTALLATION

#### IMPORTANT INSTALLATION INFORMATION

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

#### INSTALLING YOUR CALLER ID

1. Connect the telephone line cord to either jack on the back of the unit and to the modular jack on the wall.
2. Connect your phone's line cord to the jack on the back of the unit.

### ANSWERING MACHINE INSTALLATION

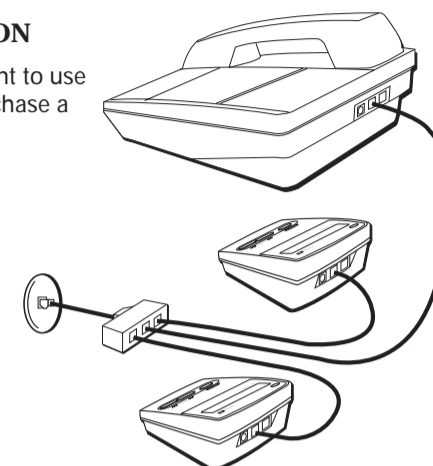
The answering machine must be set to answer calls after at least 2 rings to properly receive Caller ID information. To use your Caller ID unit with an answering machine:

1. Plug a telephone line cord into the modular jack and the Caller ID unit.
2. Plug another telephone line cord into the other phone jack on the Caller ID unit and into the answering machine.
3. Plug a third telephone line cord into the answering machine and into the phone.

### TWO-LINE SYSTEM INSTALLATION

You must use two Caller ID units if you want to use Caller ID for both lines. You must also purchase a triplex adapter.

1. Plug the triplex adapter into your two-line modular wall jack.
2. Plug your two-line phone into the two-line receptacle on the triplex adapter.
3. Plug each Caller ID unit into a single-line receptacle on the triplex adapter.



### OPERATION

#### CHOOSING A LANGUAGE

This unit can display the message indicators in English, Spanish, or French. When you set up your Caller ID unit *ENGLISH* appears in the display. To select the language:

1. Press ◀REVIEW until you reach the desired language.
2. Press DELETE to select the language.

To change your language selection after initial setup, you must power down the unit and follow the steps above. To power down the unit:

1. Remove batteries, wait 15 minutes and replace the batteries.

#### RECEIVING AND STORING CALLS

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.

The unit can store up to 30 calls for later review. When the memory is full, a new call automatically replaces the oldest call in memory.

**NOTE:** Check with your local phone company regarding name service availability.

#### DELETE AND REVIEW BUTTONS

##### DELETE BUTTON

- To delete the record shown in the display, press the DELETE button.
- To delete all records, press and hold the DELETE button for about 5 seconds (until *NO CALL* appears in the display).

##### REVIEW BUTTONS

- Press REVIEW ▶ to see the next record. When all messages have been viewed, *END OF LIST* appears in the display.
- Press ◀REVIEW to view previous records.

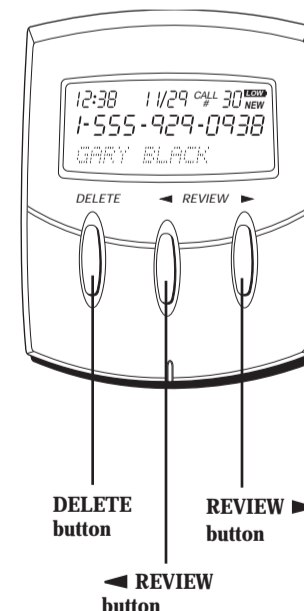
Note: To scroll through records, press and hold ◀REVIEW or REVIEW ▶

##### DISPLAY CONTRAST ADJUSTMENT

To adjust the contrast on the display:

- Press and hold ◀REVIEW while you press and release REVIEW ▶.
- Release both buttons when the contrast is set to desired level.

Note: To scroll through the contrast settings, press and hold both REVIEW buttons.



### MESSAGE INDICATORS

The following special messages indicate the status of a message or the unit:

<b>NO CALL</b>	The caller memory is empty.
<b>OUT OF AREA</b>	The incoming call does not have Caller ID service or their service area is not linked to yours.
<b>Low battery icon</b>	Battery power level is low.
<b>PRIVATE CALL</b>	The caller of the incoming call is registered as "Private Number" and their Caller ID information is withheld.
<b>ERROR</b>	Caller information has been interrupted during transmission.
<b>END OF LIST</b>	There are no additional calls to review.

### TROUBLESHOOTING TIPS

#### NO DIAL TONE ON THE PHONE ATTACHED TO THE CALLER ID UNIT

- Check all cabling to make sure that all connections are secure.

#### NO DISPLAY

- Replace batteries.
- Did you order Caller ID service from your local telephone company? This unit requires that you subscribe to Caller ID service in order to work.

#### ERROR MESSAGE IS DISPLAYED

- *ERROR* appears in the display if the unit detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noise on the line, or that an invalid message has been sent from the telephone company.

### SERVICE

FCC requires this product be serviced only by the manufacturer or its authorized service agents. In accordance with FCC requirements, changes or modifications not expressly approved by Thomson Consumer Electronics could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service, telephone number: 800-448-0329.

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date: \_\_\_\_\_ Name of store: \_\_\_\_\_

### LIMITED WARRANTY

#### What your warranty covers:

- Any defect in materials or workmanship.

#### For how long after your purchase:

- One year.

(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

#### What we will do:

- Provide you with a new, or at our option, a refurbished unit.
- The exchange unit is under warranty for the remainder of the original product's warranty period.

#### How to make a warranty claim:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- Include in the package evidence of purchase date such as the bill of sale. Also print your name and address and a description of the defect. Send standard UPS or its equivalent to:

**Thomson Consumer Electronics, Inc.**  
**Product Exchange Center**  
**32 Spur Drive**  
**El Paso, Texas 79906**

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.

- A new or refurbished unit will be shipped to you prepaid freight.

#### What your warranty does not cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. For additional information, ask your dealer.)
- Installation and set-up service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of God, such as but not limited to lightning damage.

#### Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

#### How state law relates to this warranty:

- This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

#### If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

#### FCC REGISTRATION INFORMATION

Your GE telephone equipment is registered with the Federal Communications Commission and is in compliance with parts 15 and 68, FCC Rules and Regulations.

##### 1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

##### Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

##### 2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations of procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

#### INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

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