# Model 27909 DECT6.0 Cordless Handset with Answering System & Speakerphone User's Guide



#### EQUIPMENT APPROVAL INFORMATION

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68. FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA. . Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company. The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may

connect to your line as determined by the REN, you should contact your local

telephone company. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

• This equipment may not be used on coin service provided by the telephone • Party lines are subject to state tariffs, and therefore, you may not be able to use

telephone company • Notice must be given to the telephone company upon permanent disconnection of your telephone from your line. If your home has specially wired glarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment If you have questions about what will disable alarm equipment, consult your

your own telephone equipment if you are on a party line. Check with your local

telephone company or a qualified installe US Number is located on the cabinet bottom. REN Number is located on the cabinet bottom 2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance: (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations. The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

### INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no augrantee that interference will not occur in a particular installation. Privacy of Communications may not be ensured when using this product. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: • Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference). • Reorient or relocate and increase the separation between the telecommunications

equipment and receiving antenna. • Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected. If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal

Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies. Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### HEARING AID COMPATIBILITY (HAC) This telephone system meets FCC standards for Hearing Aid Compatibility.

### Licensed under US Patent 6,427,009.

FCC RF RADIATION EXPOSURE STATEMENT

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This

Information for DECT Product This 27909 telephone is compliant with the DECT 6.0 standard which operates in the 1.92GHz to 1.93GHz frequency range.

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Printed in China

PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT **EXPOSETHIS** PRODUCT TO RAII OR MOISTURE.

THOMSON

Thomson Inc.

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# CAUTION: When using telephone equipment, there are basic

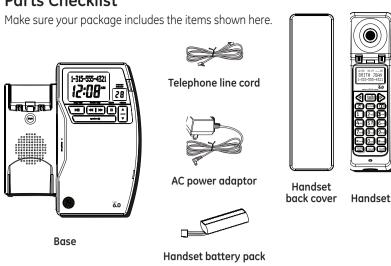
safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference. IMPORTANT: Because cordless phones operate on electricity,

you should have at least one phone in your home that isn't

cordless, in case the power in your home goes out

### Before You Begin

Parts Checklist



Telephone Jack Requirements To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here,

installed in your home. If you don't have a modular jack,

call your local phone company to find out how to get one

**INSTALLATION** 

Digital Security System Your cordless p hone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby

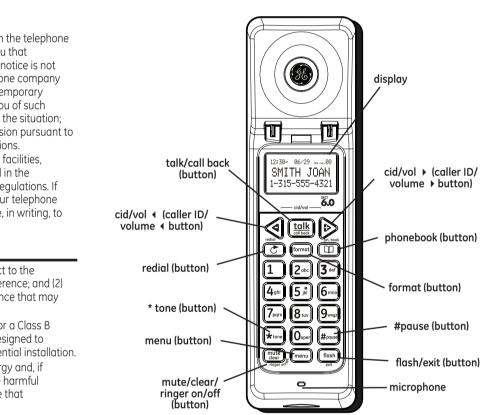
TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV. microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances Certain other communications devices may also use the 1.9 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new

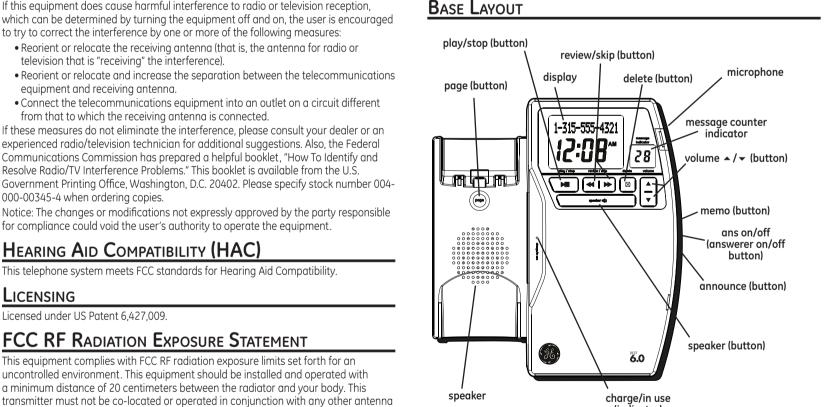
telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 1.9 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multihandset cordless telephone systems, and some long-range Important Installation Guidelines

### • Avoid sources of noise and heat, such as motors, fluorescent lighting,

microwave ovens, heating appliances and direct sunlight. Avoid areas of excessive dust, moisture and low temperature.

- Avoid other cordless telephones or personal computers. • Never install telephone wiring during a lightning storm. Never install telephone jacks in wet locations unless the jack is specifically
- designed for wet locations. • Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines. HANDSET LAYOUT



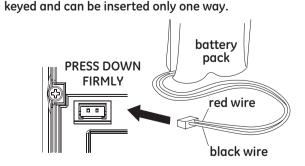


Installing the Phone

Installing the Handset Battery

NOTE: You must connect the handset battery before use. CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-metal Hydride (Ni-MH) battery model 5-2734, that is compatible with this unit.

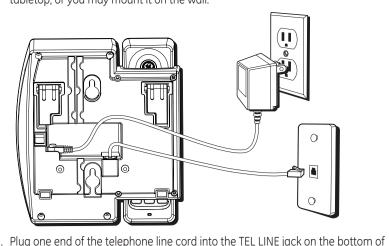
Locate battery which is packaged inside a plastic bag and is separate from the Locate the battery compartment on the back of the handset. Plug the battery pack cord into the jack inside the compartment. NOTE: To ensure proper battery installation, the connector is



4. Insert the battery pack. 5. Close the battery compartment by placing the handset back cover slightly

higher than the handset and then sliding the cover down into position.

. Choose an area near an electrical outlet and a telephone wall jack (RJ11C), call without pressing the talk/call back button. and place your cordless telephone on a level surface, such as a desktop or tabletop, or you may mount it on the wall.



ne base and the other end into a modular jack Plug the AC power adaptor into the electrical outlet and the DC connector into the iack on the bottom of the base. 4. You can stretch out the kick-stand on the bottom of the base for a better viewing angle when placed on desk-top.

5. Place the handset in the base cradle. The charge/in use indicator turns on verifying the battery is charging. 6. Allow the phone to charge for 14 hours prior to first use. If you don't properly charge the phone, battery performance is compromised

CAUTION: To reduce risk of personal injury, fire, or damage use only the 5-2757 power adaptor listed in the user's guide. This power adaptor is intended to be correctly orientated in a vertical or floor mount position. **Wall Mounting** 

#### 1. Plug the AC power adaptor into the electrical outlet and the DC connector into the jack on the back of the base.

2. Plug one end of the straight telephone line cord into the jack on the bottom of 3. Close the kick-stands on the bottom of the base unit if you've opened them

4. Feed the line cord through the groove and plug the end into the modular telephone jack 5. Slip the mounting holes (on the bottom of the base) over the wall plate posts

#### and firmly slide the unit down into place. Answering System Setup

This section shows you how to set up your answering system to receive incoming calls. Before you begin the set up process, you must turn on the answering

• Press the ans on/off button to turn the answering system on and off. The Message Indicator lights when the answering system is on. The indicator blinks when you have new messages NOTE: The answering system displays "- -" when it is off.

#### Voice Instructions If you need additional assistance; while in standby mode, press the review button

on the base and follow the voice instructions Speaker Volume

### Use the volume (▲ or ▼) buttons to adjust speaker volume on the base to a

Recording the Outgoing Announcement

For best results when recording, you should be about nine inches from the microphone, and eliminate as much background noise as possible. 1. Make sure the answering system is **ON**.

2. Press and hold the announce button on the base until the speaker announces "RECORD ANNOUNCEMENT AFTER TONE".

3. Begin speaking after you hear the beep. 4. Release the announce button when you finish your announcement. NOTE: If you choose not to record an outgoing announcement,

a default announcement plays instead. To return to the default announcement after you have recorded your own outgoing announcement, press the announce button and release it when you hear the beep. Or, press the delete button while the announcement is reviewing. NOTE: The maximum duration allowed for outgoing message is

## Programming the Telephone

Standby Screen

2 minutes

The handset displays the handset name, date, time, signal and battery status. The base displays the current date and time. NOTE: If the clock is not set, the date and time display will blink The blinking will stop when user updates the date/time from the

Handset menu, or the base receives a call with CID having date and time stamp. **Programming Functions** 

The system uses a menu structure to give you access to all of the built-in features. You may program the following items in main menu: Intercom, Setup HS, Setup BS, Date/Time, Registration and Answer machine. NOTE: If the handset is not registered, or is out of range, Setup

BS and Date/Time are not programmable, and *Unavailable* displays as you try to enter these two menus. NOTE: During programming, you may press the mute/clear button at any time to exit the sub-menu and return to the main

menu, or press flash/exit to exit programming and return to standby screen. NOTE: If no key is pressed for 60 seconds, the handset will automatically exit programming and return to standby screen.

## Handset Setup

1. Make sure your phone is **OFF** (not in talk mode). 2. Press the menu button to go to the main menu. 3. Press cid/vol ( ◀ or ▶ ) button to scroll to **Setup HS**.

4. Press menu button to confirm and you may program the following items: Ring Volume, Tones, Auto Talk, Handset Name and Language.

### Language

From the Setup HS Menu: 1. Press the cid/vol ( ◀ or ▶ ) button to scroll to the *Language* sub-menu.

2. Press menu button to enter the menu. 3. Use the cid/vol ( ∢ or ▶ ) button to select *English*, *Français* or *Espanol*. The default setting is English.

4. Press the menu button to save your selection.

There are 4 volume levels for your selection. They are Volume 1 to 3 and Ringer off respectively. From the Setup HS Menu:

1. Press the cid/vol ( ∢ or ▶ ) button to scroll to the *Ring Volume* sub-menu. 2. Press menu button to enter the menu. Use the cid/vol (◀ or ▶ ) button to scroll to your selection. The default setting is VOL 3.

3. Press the menu button to save your selection and the new volume setting shows in the display. NOTE: Ringer can be disabled by pressing the mute/clear/ringer on/off button in standby mode, please refer to "Ringer On/Off".

## From the Setup HS Menu:

1. Press the cid/vol (- or +) button to scroll to the **Tones** sub-menu. 2. Press menu button to confirm and you may program the following items: Low Battery, No Coverage and Key Tone.

3. Use the cid/vol ( ∢ or ▶ ) button to scroll to the item you want to program and **Low Battery -** You may set the warning beep to "On" when your handset battery is low, so as to alert you to charge the battery. Press the cid/vol ( ◆ or ▶ ) button to scroll to *On* or *Off*, then press menu button to save the

setting. The default setting is *On*. **No Coverage -** You may set the warning beep to "On" or "Off" when the handset is out of range. Press the cid/vol ( $\triangleleft$  or  $\triangleright$ ) button to scroll to **On** or **Off**, then press menu button to save the setting. The default setting is *On*. NOTE: When the handset is in the idle (off) mode and is out of range from the base unit the display shows Searching. If the talk/call back button is pressed, the display briefly shows *Unavailable* then returns to *Searching*.

Key Tone - You may set the key tone to "On" or "Off" when you press buttons. Press the cid/vol ( ∢ or ▶ ) button to scroll to *On* or *Off*, then press menu button to save the setting. The default setting is *On*.

## This option allows you to pick up the handset from base to answer an incoming

Handset Name

From the Setup HS Menu:

From the Setup HS Menu: 1. Press the cid/vol ( ◀ or ▶ ) button to scroll to the *Auto Talk* sub-menu. 2. Press menu button to enter the menu. Use the cid/vol ( ◆ or ▶ ) button to scroll to your selection. The default setting is On.

Press the cid/vol ( 
 or 
 ) button to scroll to the Handset name sub-menu.

3. Use the touch-tone pad to enter a name (up to 13 characters). More than one

letter is stored in each of the number keys. For example, to enter Bill Smith,

press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I.

Press the 5 kev 3 times for the letter L. Press the 5 kev 3 times for the second

Press the 7 key 4 times for the letter S; press the 6 key once for the letter M;

letter L. and press the 1 key to insert a space between the first and last name.

2. Press menu button to enter the menu. The default setting is Handset.

3. Press the menu button to save your selection.

## Telephone Operation

Charge/In Use Indicator on Base he charge/in use indicator on the base will flash to alert you to an incoming call, during paging, or registration. The indicator will remain lit when a handset is in the

# Making a Call

base charging or when the line is in use.

### 1. Press the talk/call back button. Dial the desired number.

Dial the number first, then press the talk/call back button 2. When finished, press the talk/call back button or put the handset back into the

base cradle to hang up NOTE: If you want to delete the pre-dial number you entered. press the mute/clear button until all of the digits are erased. Answering Calls

NOTE: If you press the speaker button to answer a call while the

handset is not in the base cradle, the call will not be ended even

Press the #pause button twice to insert a delay in dialing sequence when a pause

is needed to wait for a dial tone (for example, after you dial 9 for an outside line, or

to wait for a computer access tone.) Pause shows in the display as a **P**, and each

3. Press the redial button first, then use the cid/vol ( ∢ or ▶ ) button to select the

2. Press the redial button. Then use the cid/vol ( ◆ or ▶ ) button to select the

NOTE: You may choose from 10 last dialed numbers.

NOTE: You may choose from 10 last dialed numbers.

3. Press the talk/call back button. The number dials automatically

Editing a Redial Record Before Dialing

4. Press the menu button. The number dials automatically.

Make sure the phone is OFF (not in talk mode).

5. Press the menu button to enter edit mode.

5. Press the menu button to enter edit mode

through 7 to save other records.

Deleting a Redial Record

shows in the display.

"Handset Name" for name editing method.

without deleting any redial records.

1. Make sure the phone is **OFF** (not in talk mode).

without deleting any redial records.

1. Make sure the phone is **OFF** (not in talk mode).

Deleting All Redial Records

delete one digit at a time.

when you place the handset back into the base cradle during

Inserting a Pause in the Dialing Sequence

pause counts as one digit in the dialing sequence

1. Make sure the phone is **OFF** (not in talk mode).

To quickly redial a number you dialed:

Press the talk/call back buttor

desired redial number

desired redial number

 When the phone rings, press the talk/call back button. Press the speaker button on the base.

press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 kev twice for the letter H When finished, press the talk/call back button on handset or the speaker NOTE: If you make a mistake, press cid/vol (- or +) button to button on base, or put the handset back into the base cradle to hand up. move the cursor forward or backward, then use the mute/clear NOTE: If you have turned the Auto Talk function on, you can button to backspace and delete one character at a time.

the conversation.

pick up the handset from the base to answer the incoming call NOTE: \* key is a function key to toggle between the upper case directly, without pressing any buttons and low case of characters during text edit. NOTE: Adjust the handset volume by pressing the cid/vol ( ∢ or ▶ ) 4. Press the menu button to save your name. You will hear a confirmation tone button during a call.

and the display shows **Saved**. Base Station Setup

 Make sure your phone is OFF (not in talk mode). 2. Press the menu button to go to the main menu.

3. Press cid/vol ( ∢ or ▶ ) button to scroll to **Setup BS**. 4. Press menu button to confirm and you may program the following items: Area Code, Dial mode and BS Backlight. Area Code

The telephone uses the pre-programmed area code to determine the number format to display when a valid Caller ID record is received. The pre-programmed area code is also used for the Dialback feature. From the Setup BS Menu:

1. Press the cid/vol ( ◀ or ▶ ) button to scroll to the *Area code* sub-menu.

3. Use the touch-tone pad to enter your 3-digit area code.

2. Press menu button to enter the menu. *Enter area code* shows in the display.

### 4. Press menu button to save the setting. From the Setup BS Menu:

 Press the cid/vol ( 

or 

) button to scroll to the Dial mode sub-menu. 2. Press menu button to enter the menu and use the cid/vol ( ∢ or ▶ ) button to select **Tone** or **Pulse** 

#### . Press menu button to save your selection. BS Backlight

L. Make sure your phone is **OFF** (not in talk mode).

From the Setup BS Menu 1. Press the cid/vol ( ◀ or ▶ ) button to scroll to the *BS Backlight* submenu. 2. Press menu button to enter the menu and use the cid/vol ( ◀ or ▶ ) button to select **On** or **Off**.

3. Press menu button to save your selection. Date/Time NOTE: Time set on handset will be transferred to the base unit automatically

2. Press the menu button to go to the main menu and use cid/vol ( ← or ▶ ) button to scroll to **Date/Time**. 3. Press menu button to enter the menu. Year 2006 shows in the display. 4. Use the touch-tone pad to enter the last two digits of the current year (range:

5. Press menu button to save the year setting and proceed to date setting. 6. Date 01/01 shows in the display. Use the touch-tone pad to enter two digits for current month and day respectively. 7. Press menu button to save the month/date setting and proceed to time

8. *Time 12:01p* shows in the display. Use the touch-tone pad to enter four digits for current time and use cid/vol ( ◀ or ▶ ) button to toggle between "p" (pm) and 9. Press menu button to save the setting. Saved shows in the display. NOTE: If you subscribe to Caller ID service, the current date/

time is set automatically when you receive your first CID record

### and will override manually set date/time. NOTE: The following procedures can ONLY be done with 27909

or 27911 Accessory Handsets. A cordless handset will not operate until it is registered to the base. During the 4. Use the cid/vol ( ◆ or ▶ ) button to scroll to *Delete?*. registration process, keep the handset near the base. Up to 4 cordless handsets 5. Press the menu button to delete the record showing in the display. Confirm? can be reaistered to one base.

NOTE: If a handset is not registered; Not Register flashes on the display and if the TALK button on the handset is pressed, it will display *Unavailable*. 1. Make sure your phone is **OFF** (not in talk mode).

2. Press the menu button to go to the main menu and use cid/vol ( ← or ▶ ) button to scroll to **Registration**. . Press menu button to confirm and you may program the following items:

## Register and Remove handset.

From the Registration Menu: Press the cid/vol ( 
 or 
 ) button to scroll to the Register sub-menu. 2. Press menu button to enter the menu.

### 3. Press and hold the page button on base for 5 seconds. 4. The charge/in use indicator will flash slowly for 2 minutes which shows the

base is in registration mode. 5. If the registration is successful, the handset shows **Successful** and emits a confirmation tone for 3 seconds.

6. If the registration is failed (i.e. timeout), the handset shows "No base" and emits an error tone.

De-register Deregistration cancels registration. During the deregistration process, keep the handset near the base.

WARNING: It is not recommended that a handset be deregistered unless absolutely necessary because once a handset is deregistered, that handset's telephone features cannot be used until the handset is re-registered.

From the Registration Menu: Press the cid/vol ( ◆ or ▶ ) button to scroll to the Remove handset sub-menu. 2. Press menu button to enter the menu. *Remove handset?* shows on the display.

3. Press menu button again to confirm de-registration. Answer Machine

1. Make sure your phone is **OFF** (not in talk mode). 2. Press the menu button to go to the main menu.

3. Press cid/vol ( ◆ or ▶ ) button to scroll to **Answer machine**. 4. Press menu button to confirm and you may program the following items: Answer on/off, Ring to answer, Voice language, and Security code. Answer on/off

This menu allows you to set the answering system on or off. From the Answer machine Menu: Press the cid/vol ( ◀ or ▶ ) button to scroll to the Answer on/off submenu. 2. Press menu button to enter the menu and use the cid/vol ( ◀ or ▶ ) button to

select **On** or **Off**. 3. Press menu button to save your selection. Ring to answer This feature lets you select the number of times you want the phone to ring before the answering system answers a call.

From the Answer machine Menu: 1. Press the cid/vol ( ◀ or ▶ ) button to scroll to the *Ring to answer* submenu. 2. Press menu button to enter the menu and use the cid/vol ( ◀ or ▶ ) button to scroll to your selection. The default setting is 5 Rings.

NOTE: If you select TOLL SAVER, the unit answers after the 3rd ring if there are NEW messages in the answering system, OR the unit answers after the 6th ring if there are NO new messages. Then, when you access the answering system from another remote location, you may hang up after 4 rings to save long distance charges. Voice language

#### From the Answer machine Menu Press the cid/vol ( or ) button to scroll to the Voice language submenu.

3. Press menu button to save your selection.

2. Press menu button to enter the menu and use the cid/vol ( ◀ or ▶ ) button to select the desired language. 3. Press menu button to save your selection.

unauthorized access to your answering system. From the Answer machine Menu: Press the cid/vol ( ◆ or ▶ ) button to scroll to the Security code submenu. 2. Press menu button to show the current security code on the display. 3. Use the number keys to enter your new 3-digit security code. The default

8. Wait for the person at the receiving handset to press the talk/call back button. NOTE: If the receiving handset does not answer within two minutes, the intercom call is automatically canceled and the

9. When finished press the talk/call back on either handset to deactivate the

originating handset displays NO ANSWER.

Three-way Conferencing

You may have a 3-way conversation using the handset, the base and an open

1. When the phone rings, press the talk/call back button on the handset and

press the Speaker button on the base.

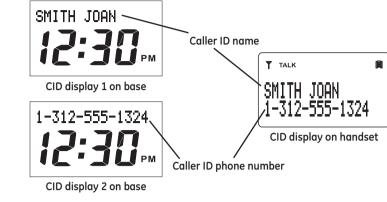
Conference shows on the handset display. And when the conference starts, all the 3 parties will hear conference alert tone. 3. When finished, press the talk/call back button (or put the handset back into the base cradle) and press the Speaker button again to hang up. NOTE: If the phone system is expanded to more than one

handset, only 2 handsets and the base will be allowed in a telephone line conference. When the third handset trys to join the conference, *Unavailable* will be shown with error beeps. When a handset is in use (in talk mode), the other handset(s) will show Line in use.

CALLER ID (CID) IMPORTANT: In order to use this unit's Caller ID features, you

must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time. The incoming date/time information will override the telephone Date/Time setting.



Call Waiting Caller ID Provided you subscribe to Call Waiting Caller ID service from your phone

Waiting Caller ID information will be displayed and stored in the history of all handsets in the system. • When you hear the call waiting beep in the handset receiver, press the flash/ exit button to put the current call on hold and answer the incoming call. Press flash/exit again to return to the original call. Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first

company; if you receive an incoming call and you are using the GE multi handset

system, a beep indicates the presence of a Call Waiting call on the line. The Call

and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

Storing CID Records (In CID Memory) 4. Press the menu button to dial the number. If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 30 most recent calls (up to 20 digits and 15 characters for each record) you received so you can see who called while you were unavailable And the display shows **New calls**, as a reminder that there are unanswered calls. When the 31st call is received, the oldest Caller ID record (1st call) is automatically

You may review the stored information at any time. Calls received since your last review show as **NEW** in the display. Calls that have not been previously reviewed but were received from the same number more than once show as **RPT** in the

Reviewing CID Records

calls have been received. To scroll CID records 1. Make sure the phone is **OFF** (not in talk mode 2. Press the cid/vol (▶) button to review the oldest call and scroll toward the most recent calls.

older calls. NOTE: When you reach the end of records, --End of list-- shows in the display.

NOTE: If no calls have been received, Empty shows in the display for 2 seconds at the time the cid/vol ( $\triangleleft$  or  $\triangleright$ ) button is pressed. Dialing a CID Number

1. Make sure the phone is **OFF** (not in TALK mode). 2. Use the cid/vol ( ◀ or ▶ ) button to display the desired record. 3. Press the talk/call back button. The number dials automatically. Formatting a CID Number Before Dialing

NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the format button to adjust the number, and try again.

1. Make sure the phone is **OFF** (not in talk mode). 2. Use the cid/vol ( ◀ or ▶ ) button to scroll to the desired CID record. 3. Press the format button to scroll to the desired format 4. Press the talk/call back button. The formatted number dials automatically

Available formats include: Number of digits long distance code "1" 1-317-888-8888 Eleven digits -3-digit area code +7-digit telephone number. 317-888-8888

#### 3-digit area code + 7-digit telephone numbe Seven digits 7-digit telephone number. 888-8888 Storing CID Records into Phone Book

You may also store CID information in the Phone Book. NOTE: It is important that you format CID records correctly BEFORE storing in Phone Book as you cannot reformat CID records stored in Phone Book.

1. Make sure the phone is **OFF** (not in talk mode). 2. Use the cid/vol ( ◀ or ▶ ) button to scroll to the desired CID record. 3. Press menu button.

5. Press menu button to enter edit mode. You may now change the name, if NOTE: If the CID record does not include a name. *Enter name* shows in the display. 6. Press the menu button to save

NOTE: If Memory full shows in the display and the unit emits 3 beeps, you should delete one or more unnecessary records and repeat above steps to continue the call record storage. NOTE: Press the flash/exit button to keep the previous setting (making no changes) and return to the standby mode. NOTE: If the selected CID record contains any information that is non-numeric, the unit will not allow this record to transfer to the internal user memory.

Deleting a CID Record 1. Make sure the phone is **OFF** (not in TALK mode). 2. Use the cid/vol ( ◀ or ▶ ) button to display the CID record you want to delete.

3. Press the menu button. **4.** Use the cid/vol ( ◆ or ▶ ) button to scroll to **Delete?**. 1. Press the page button on the base. The charge/in use indicator on the base 5. Press the menu button. **Confirm?** shows in the display flashes; the handset beeps and *Page from base* shows in the handset display.

> Deleting All CID Records 1. Make sure the phone is **OFF** (not in TALK mode). 2. Use the cid/vol ( ◀ or ▶ ) button to display any CID record.

NOTE: The function is applicable only with additional handsets. 6. Press the menu button again to confirm the deletion. **All deleted** shows in the NOTE: The following procedures can ONLY be done with Model NOTE: Press the flash/exit button to return to the standby mode without deleting any CID records.

PHONE BOOK

ach handset can store up to fifty 24-digit numbers with up to 15-character names in memory for quick dialing. The records are stored by alphabetic ascending order.

Adding Phone Book Entries 1. Make sure the phone is **OFF** (not in talk mode).

2. Press the ph. book button. 3. Press the menu button and use the cid/vol ( ∢ or ▶ ) button to scroll *Add new*.

4. Press the menu button. **Enter number** shows in the display. 5. Use the touch-tone pad to input a telephone number. TIP: Press the #pause button twice to insert a pause in a

compartment. 5. Put the battery compartment door back on. 6. Place handset in the base or handset charge cradle to charge. **Allow the** number if necessary handset battery to properly charge (for 14 hours) prior to first use or when

6. Press the menu button. *Enter name* shows in the display. Please refer to section "Handset Name" for name editing method. **Battery Safety Precautions** 

7. Press the menu button to save NOTE: If Memory full shows in the display, you should delete one or more unnecessary records and repeat above steps to

continue the call record storage. Reviewing Phone Book Records

1. Make sure the phone is **OFF** (not in talk mode)

. Press the ph. book button. 3. Press the cid/vol ( ∢ or ▶ ) button to scroll through the records,

Press the number keys to go to the name of the records started with the corresponding character TIP: Press the \*tone button to show the person's telephone number whose name is current shown in the display.

#### Editing a Phone Book Record 1. When reviewing the phone book records, use the cid/vol ( ◀ or ▶ ) button or the

number keys to scroll to the desired record. The following messages shows the status of the phone, provides Caller ID 2. Press menu button and use the cid/vol (◀ or ▶) button to scroll to *Edit*. information, or helps you set up and use your phone. BLOCKED 3. Press menu button to enter edit mode. You may now change the number, if 4. Press menu button to proceed to name change. You may now change the DELETE ALL?

name, if desired. Please refer to section "Handset Name" for name editing 5. Press menu button to save NOTE: Press the flash/exit button to keep the previous setting

3. Press menu button. **Confirm?** shows in the display

Deleting a Phone Book Record . When reviewing the phone book records list, use the cid/vol ( ◀ or ▶ ) button or the number keys to scroll to the desired record. 2. Press menu button and use the cid/vol (◀ or ▶ ) button to scroll to **Delete?**.

(making no changes) and return to the standby mode.

4. Press menu button to confirm. **Deleted** shows in the display NOTE: If you don't want to delete the record when the display shows DELETE?, simply press the flash/exit button, or wait for one minute to exit to the standby mode automatically.

Make sure the phone is **ON** (in talk mode) by pressing the talk/call back button . Press the ph. book button to access the phone book. 3. Use the cid/vol ( ◀ or ▶ ) button or the number keys to scroll to the desired

Dialing a Phone Book Record

Dial a phone book record while in talk mode:

Dial a phone book record while reviewing it: . Make sure the phone is **OFF** (not in talk mode).

2. Press the ph. book button to access the phone book. Use the cid/vol ( 
 or 
 ) button or the number keys to scroll to the desired 4. Press the talk/call back button. The number dials automatically.

2. Use the cid/vol ( ◆ or ▶ ) button to scroll to **Select** and press the menu button enter edit mode. 3. When finished editing, press talk/call back to dial the number.

Chain Dialing from Phone Book Use this feature to make calls which require a sequence of numbers, such as a calling card number used for a frequently called long distance number.

You can store each part of the dialing sequence (such as Long Distance Access Number, Authorization Code, and a frequently called long distance number) in the phone book and simply repeat step 2 through 4 in "Dial a phone book record while in talk mode" to dial them one by one.

Answering System Operation This section discusses the buttons and features on the answering system. Message Indicator

The message counter gives you a numeric display of how many messages you have and some other information of the answering system. a) A number displayed without flashing -- No new messages. The number is the total number of old messages. b) A flashing number displayed -- There are new messages. The number is the

total number of old and new messages. c) Two bars - - display steadily -- Answerer is off. d) F flashing on the display -- Memory is full. e) CL flashing on the display -- Clock is not set since power up or after power

f) Six horizontal bars flashing on the display – MEMO is recording.

g) AN flashing on the display – The system is answering an incoming call and recording an incoming call. h) LA displays steadily -- The answering system is being accessed remotely. i) SP displays steadily -- Base speaker is turned on. NOTE: While the messages are playing, the message counter

will display the messages in the order they were received. NOTE: The maximum recording time for each message is 3

Messages Playback The message counter lets you know when you have message(s) or new message(s). To play the messages, press the play/stop button.

• Press and release the skip button to go to the next message.

While a message is playing, you may do the following: Press the play/stop button to stop the message playback. • Press and release the review button to restart the current message. • Press and release the review button twice to go to the previous message.

**Erasing Messages** You may erase messages in the following two ways: To erase a message while it is playing 1. Press and release the play/stop button.

Press the delete button to erase the current message.

3. Press the delete button, the current message is erased, and the next message To erase all previously played messages in a mailbox 1. Make sure the phone is **OFF** (not in talk mode)

. Press and hold the delete button until "ALL OLD MESSAGES ERASED" is

2. Press the review and skip buttons to select and play the message you want to

Answering System Remote Access You can access your answering system from any touch-tone phone by entering your 3-digit security code during the playing of outgoing announcement or after you hear the outgoing announcement.

2. Enter the security code during the outgoing announcement or after you

3. Follow the voice menu to use the answering system 's remote functions. The remote feature lets you perform the following functions: Review message Play back messages Stop message playback Erase message 0 (during message playback) Skip message Turn off/on answerer

Memory Full

Review voice menu options

hear the tone.

don't enter the security code within 7 seconds, the phone hangs up. You should erase some messages so the answering system can record new NOTE: The unit also answers after the 10th ring if it is turned

CHANGING THE BATTERY

battery performance will be compromised.

**Hydride** battery listed in the User's Guide.

• Keep batteries out of the reach of children.

Remove batteries if storing over 30 days.

rechargeable battery (or batteries).

Display Messages

DELETE?

**END OF LIST** 

**ENTER NAME** 

**NEW CALLS** 

**ENTER NUMBER** 

HANDSET NAME

UNAVAILABLE

No line

Line in use

Searching

Page from base

Handset Sound Signals

Troubleshooting Guide

A long warbling tone (with ringer on)

Three short beeps (several times)

One beep every 14 seconds

**Telephone Solutions** 

ial tone is ok, but can't dial out

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-metal Hydride (Ni-

you install a new battery pack. If you do not properly charge the phone,

• Do not burn, disassemble, mutilate, or puncture. Like other batteries of this

NOTE: The RBRC seal on the battery used in your Thomson Inc. product

Indicates the person is calling from a number which is

Prompt asking if you want to erase the current record.

Prompt asking if you want to erase all records

Prompt telling you to enter a telephone number.

Prompt telling you to enter a user name for the

The handset is not yet registered or is out of range.

Indicates that the telephone line is not connected.

Indicates handset is too far away from the base, and the

Indicates that the telephone line is in use.

handset is searching for the base.

Indicates there are no CID records in memory.

Someone pressed the PAGE button on the base.

the same number was received more than once.

CID or the CID information was not sent

Indicates incoming call is from an area not serviced by

Meaning

Page signal

Signals an incoming call

Low battery warning

Indicates call or calls which have not been reviewed.

Indicates that it is the end of the list

Prompt telling you to enter a name.

For more information go to the RBRC web site at www.rbrc.org

blocked from transmissio

or call 1-800-8-BATTERY or contact a local recycling center.

• To reduce the risk of fire or personal injury, use only the **Nickel-metal** 

type, toxic materials could be released which can cause injury

MH) battery model 5-2734, that is compatible with this unit. 1. Make sure the telephone is **OFF** (not in TALK mode) before you replace battery. 2. Remove the battery compartment door.

3. Disconnect the cord attached to the battery pack and remove the battery pack 4. Insert the new battery pack and connect the cord to the jack inside the battery

Or refer inquiries to:

Manager, Consumer Relations

P O Box 1976 Indianapolis, IN 46206 Attach your sales receipt to the booklet for future reference or iot down the date this product was purchased or received as a gift. This information will be valuable if service

 Defects in materials or workmanship For how long after your purchase:

One year, from date of purchase

What we will do: • Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service: Properly pack your unit. Include any cables, etc., which were originally provided

obtain warranty service" For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

Thomson Inc.

• Pay any charges billed to you by the Exchange Center for service not covered by • Insure your shipment for loss or damage. Thomson Inc. accepts no liability in case

What your warranty does not cover: • Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be

 Damage from misuse or neglect. Products which have been modified or incorporated into other products Products purchased or serviced outside the USA. Acts of nature, such as but not limited to lightning damage

card is not required for warranty coverage. All other warranties, express or implied (including all implied warranties of merchantability or fitness for a particular purpose) are hereby disclaimed. No verbal or written information given by Thomson Inc., its agents, or employees shall create a guaranty or in any way increase the scope of this warranty. Repair or replacement as provided under this warranty is the exclusive

Accessory Information

To place order, have your Visa, MasterCard, or Discover Card ready and call

consequential damages resulting from the use of this product or arising out of any breach of any express or implied warranty on this product. This disclaimer of warranties and limited warranty are governed by the laws of the

that vary from state to state. If you purchased your product outside the USA: This warranty does not apply. Contact your dealer for warranty information.

Handset Replacement Battery 5-2734 AC Power adaptor 5-2757

which the merchandise is being sent. Items are subject to availability.

# DESCRIPTION

toll-free **1-800-338-0376**. A shipping and handling fee will be charged upon ordering. It is required by law

ne equipment until the problem is resolved.

should be required during the warranty period. Purchase date \_ Name of store \_

### What your warranty covers:

with the product. We recommend using the original carton and packing materials • "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to

11721 B Alameda Ave.

of damage or loss. • A new or refurbished unit will be shipped to you freight prepaid.

obtained from your dealer.) Installation and setup service adjustments

**Product Registration:** Please complete and mail the Product Registration Card packed with your unit.

Limitation of Warranty • The warranty stated above is the only warranty applicable to this product remedy of the consumer. Thomson Inc. shall not be liable for incidental or

the above limitations or exclusions may not apply to you

MODEL NO. Make sure the type of phone service you are subscribed to is TONE or PULSE,

household appliance. If necessary, relocate the base. Charge the battery (for 14 hours).

Check for a dial tone. If no dial tone is heard, see "No dial tone".

• The handset may be out of range of the base. Move closer to base.

• Make sure base is not plugged into an electrical outlet with another

base. Remove the handset battery. Wait for 30 seconds and plug the power adaptor back into the base and electrical outlet. Reconnect the battery and charge for 14 hours. **Searching....** shows in the handset display

Move the handset closer to the base.

 Make sure the base power cord is connected to a working electrical outlet. Date/Time setting is restored to default setting May be caused by power failure. Set Date/Time again. Caller ID Solutions

 Charge the battery (for 14 hours). Or replace the battery. Make sure the unit is connected to a non-switched electrical outlet Disconnect the power adaptor from the base and reconnect it.

 Poor sound quality Limited range General Product Care

• Retain the original packaging in case you need to ship the phone at a later

## Aluminum sidina.

 Press and hold the memo button 2. Begin speaking after it announces "Record message". 3. Release the memo button when finished.

Causes of Poor Reception 1. Dial the telephone number to which the answering system is connected.

When answering system memory is full, the system answers after 10 rings announces "Memory full" and waits for you to enter 3-digit security code. If you

Leaving a Memo

This feature lets you record a memo up to 3 minutes long to store as an incoming message.

off. To access the answering system, enter your 3-digit security

No dial tone If you want to edit the number before dialing: Check or repeat installation steps: 1. Press the menu button when reviewing phone book records. Make sure the base power cord is connected to a working electrical outlet. Make sure the telephone line cord is connected to the base and the wall jack. • Connect another phone to the same jack. If it doesn't work, the problem

> and that the unit is SET TO MATCH the dialing mode. Handset does not ring Make sure the handset ringer is set to on. • The handset may be out of range of the base. Move closer to the base.

• Make sure the battery is properly charged (for 14 hours).

The handset may be out of range of the base. Move closer to the base

Memory dialing doesn't work Did you follow proper dialing sequence?

You experience static, noise, or fading in and out

No Display

If you experience any of the following problems, even after recharging the battery, you may need to replace the battery pack: Short talk time

 Clean the phone with a soft cloth. other chemical products to clean the unit. Doing so will damage the finish.

• You're out of range of the base.

 You may have too many extension phones on your line. Try unplugging some extensions.

Unit locks up and no communication between the base and cordless handset • Unplug the power adaptor from the electrical outlet and the bottom of the

 You must be subscribed to the standard Name/Number Caller ID service from your local telephone company to receive CID information.

 Avoid dropping the handset, as well as other rough treatment to the phone. Never use strong cleaning agents, paint thinner, abrasive powder, alcohol, or

To keep your unit working and looking good, follow these guidelines:

 Foil backing on insulation. • Heating ducts and other metal construction that can shield radio signals. • You 're too close to appliances such as microwaves, stoves, computers, etc. Atmospheric conditions, such as strong storms.

 Base is installed in the basement or lower floor of the house. • Base is plugged into AC outlet with other electronic devices. Baby monitor is using the same frequency. Handset battery is low.

state of Indiana. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited to the applicable warranty period set forth above. low state law relates to this warranty: Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so • This warranty gives you specific legal rights, and you also may have other rights

to collect appropriate sales tax for each individual state, country, and locality to

Security code You can access the answering system from a tone dialing telephone in another (remote) location. The security code is required for remote access, and it prevents

4. Use the touch-tone pad to input the number of the handset you want to page. 5. The receiving handset is paged and emits a tone. setting is 1 2 3. 4. Press menu button to save the setting.

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1. Make sure the phone is **OFF** (not in talk mode). 2. Press the redial button first, then use the cid/vol ( ◆ or ▶ ) button to select the desired redial number. 3. Press the menu button. 4. Press cid/vol (- or +) button to scroll to **Select**.

7. After editing, press talk/call back to dial the modified redial number.

6. **Enter name** shows in the display. Input a name. Please refer to section

NOTE: A name must be input otherwise the record cannot be

7. Press the menu button to save. **Saved** shows in the display. Repeat steps 2

Storing a Redial Record in Phone Book

6. Press cid/vol (◀ or ▶) button to move the cursor forward or backward. Use the

touch-tone pad to add digits or press the mute/clear button to backspace and

1. Make sure the phone is **OFF** (not in talk mode). 2. Press the redial button first, then use the cid/vol ( ◆ or ▶ ) button to scroll to the desired redial number. Press the menu button 

 Make sure the phone is OFF (not in talk mode). 2. Press the redial button first, then use the cid/vol ( ◀ or ▶ ) button to select the desired redial number. Press the menu button.

Press the menu button again to confirm the deletion. *Deleted* shows in the

NOTE: Press the flash/exit button to return to the standby mode

NOTE: Press the flash/exit button to return to the standby mode

After you press the talk/call back button on the handset, the built-in call timer shows on

the display and counts the length of time of the call in minutes and seconds.

2. Press the mute/clear/ringer on/off button to switch the ringer on or off.

NOTE: If you turn the ringer OFF, RINGER OFF shows in the

If you subscribe to the combined Call Waiting Caller ID service from your local

telephone company, you will receive Caller ID information (if available) on Call

Waiting calls. During a phone call, you will hear a beep to indicate another call

2. Use the cid/vol (◀ or ▶ ) button to display any redial record. 3. Press the menu button. 4. Use the cid/vol ( ◀ or ▶ ) button to scroll to **Delete all?**. 5. Press the menu button. **Confirm?** shows in the display. 6. Press the menu button again to confirm the deletion. All deleted shows in the

Auto Standby If you place the handset in the cradle while the handset is off the hook (during a call), the call is automatically disconnected. Ringer On/Off

will disconnect.

Call Timer

is waiting on the line and Caller ID information for the waiting call shows on the handset display. To connect to the waiting call, press the flash/exit button on the handset, and your original call is put on hold. • To switch between the two calls, press the flash/exit button.

TIP: Do not press the talk/call back button on the handset to

activate a custom calling service, such as call waiting, or call

To have a private, off-line conversation, use the MUTE feature. The party on the

2. Press the mute/clear button to cancel and return to your phone conversation.

2. To cancel the page, press the page button on the base, or press any key on the handset. Otherwise the paging will last for 2 minutes. Receiver Volume Control

VOL 1 is minimum and VOL 5 is maximum.

(For example: press 1 to page handset 1.)

originating handset.

Intercom Operation

telephone line cannot hear you, but you can hear them.

The page feature helps you locate a misplaced handset.

1. Press the mute/clear button. The handset display shows **MUTE**.

279XX handset. Handset to Handset Intercom Call 1. Make sure the originating phone is **OFF** (not in talk mode). 2. Press the menu button and use the cid/vol ( ◀ or ▶ ) button to scroll to

3. Press the menu button to enter the menu. INT - Number? shows on the

NOTE: To cancel the page, press the talk/call back button on the

handset without tying up the telephone line, allowing you to still receive incoming

When the handset is **ON** (in talk mode) you may adjust the receiver volume by pressing the cid/vol ( ◀ or ▶ ) button. There are five volume levels to choose from. 3. Press the menu button. The intercom feature allows you to have a conversation with another registered

5. Press the menu button. **Confirm?** shows in the display.

6. Press the menu button again to confirm the deletion. **Deleted** shows in the NOTE: Press the flash/exit button to return to the standby mode without deleting any CID records.

4. Use the cid/vol ( ◀ or ▶ ) button to scroll to *Save number*.

As calls are received and stored, the display is updated to let you know how many 3. Press the cid/vol ( ◀ ) button to review the newest call and scroll toward the

desired. Please refer to section "Handset Name" for name editing method.

Use the cid/vol ( ◆ or ▶ ) button to scroll to Delete all?.

messages.

Periodically clean the charge contacts on the handset and base with a clean

Thomson Inc.

Limited Warranty

Batteries.

(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.) indicates that we are participating in a program to collect and recycle the

Socorro, Texas 79927

It will make it easier to contact you should it ever be necessary. The return of the Indicates a repeat call message. Indicates a new call from

f trouble is experienced with this equipment, for repair or warranty information please contact customer service at 1-800-448-0329. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect This product may be serviced only by the manufacturer or its authorized service

agents. Changes or modifications not expressly approved by Thomson Inc. could void the user's authority to operate this product. For instructions on how to obtain service. refer to the warranty included in this guide or call customer service at 1-800-448-

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