

# EQUIPMENT APPROVAL INFORMATION

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone ferminal Equipment published by ACTA.

## Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your The REN is useful in determining the number of devices you may connect to your telephone line and still

nave all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack

that is also compliant. See installation instructions for detail

This equipment may not be used on coin service provided by the telephone company.

alarm equipment, consult your telephone company or a qualified installer.

- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone
  equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installat of this product does not disable your alarm equipment. If you have questions about what will disable

#### Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where rior notice is not practicable and the circumstances warrant such action, the telephone company may emporarily discontinue service immediately. In case of such temporary discontinuance, the telephone compuses: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the ituation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set orth in Subpart E of Part 68, FCC Rules and Regulations. he telephone company may make changes in its communications facilities, equipment, operations or procedure

where such action is required in the operation of its business and not inconsistent with ECC Rules and ations. If these changes are expected to affect the use or performance of your telephone equipment, the elephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

## HEARING AID COMPATIBILITY

This telephone system meets ECC standards for Hearing Aid Compatibility

US NUMBER IS LOCATED ON THE CABINET BOTTOM REN NUMBER IS LOCATED ON THE CABINET BOTTOM

Model 26900A 16179610 (Rev. 2 DOM E Printed in China

### Introduction

#### WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSETHIS PRODUCT TO RAIN OR MOISTURE.

CAUTION:

LERTING YOU

SEE MARKING ON BOTTOM / BACK OF PRODUCT



**CAUTION:** When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for

Congratulations on purchasing this Call Waiting Caller ID phone system with UVMI. This phone has been designed to be simple to use, however, you can reach its full potential more quickly by taking a few minutes to read this User's Guide.

This system is a multifunction product for use with the Call Waiting Caller ID and Universal Voice Mail (UVMI) services available from your local telephone company. To use all of the features of this system, you must subscribe to the following services

available from your local telephone company • the standard name/number Caller ID service to identify and screen callers when the phone rings or know who called while you were away

• Call Waiting Caller ID service to view the name and telephone number of an incoming call while you are on the phone

• Universal Voice Mail Indicator (UVMI) to receive voice mail messages The system allows you to:

- view the name and number of each incoming call
- view the time and date of each call
- eliminate harassment from annoying calls, or get prepared before answering a call
- record up to 40 Caller ID messages sequentially

**IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out

## BEFORE YOU BEGIN

## Parts Checklist

Make sure your package includes the items shown here.

















## TELEPHONE JACK REQUIREMENTS

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



Wall plate

telephone

**INSTALLATION NOTE:** Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

#### DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

## IMPORTANT INSTALLATION INFORMATION

1. Turn the base over.

SET UP

OFF (not in TALK mode).

the default setting.

default setting

1, 2, or 3.

or 2PULSE.

the default setting.

1ENG is the default setting.

AREA CODE SELECTION

push down and snap the pedestal into place.

Language Setting Selection

3. Press FLASH/PROGRAM to store selection.

the wrong area code and repeat step 2.

3. Press FLASH/PROGRAM to store selection.

3. Press FLASH/PROGRAM to store selection.

3. Press FLASH/PROGRAM to store selection.

**DEFAULT SETTING SELECTION** 

CORDLESS PHONE BASICS

CID/VOL (< or >) buttons

REDIAL button -

RINGER switch

TONE \*/CANCEL -

CHANNEL/DELETE

1TONE is the default setting.

TONE/PULSE DIALING SELECTION

RINGER TONE SELECTION

the pedestal into the slots on the lower portion of the bottom of the base. Then

3. Slip the mounting holes (on the back of the base and pedestal) over the wall plate

**NOTE:** If desired, gather the extra telephone line and power supply cord

together, fasten with a wire tie, and store inside the wall mounting pedestal.

There are five programmable menus available: Language, Area Code, RingerTone,

Tone/Pulse Dialing, and Default Setting. Set up should be done when the phone is

1. Press the FLASH/PROGRAM button until 1ENG 2FRA 3ESP shows in the display.

2. Use the CID/VOL (< or >) button or the touch-tone pad to move the arrow to your

1. Press the FLASH/PROGRAM button until AREA CODE - - - shows in the display. - - - is

**NOTE:** If you make a mistake, press the CHANNEL/DELETE button to erase

1. Press the FLASH/PROGRAM button until RINGER TONE shows in the display. 1 is the

2. Use the CID/VOL (< or >) button or the touch-tone pad to move the arrow to

1. Press the FLASH/PROGRAM button until 1TONE 2PULSE shows in the display.

2. Use the CID/VOL (< or >) button or the touch-tone pad to move the arrow to 1TONE

2. Use the CID/VOL (< or >) button or the touch-tone pad to move the arrow to 1 NO

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TALK/CALL

BACK button

FORMAT button

- PAUSE # button

FLASH/PROGRAM

3. Press FLASH/PROGRAM to store selection. You will hear a confirmation tone.

2. Use the touch-tone pad on the handset to enter your three digit area code.

posts and slide the unit down into place. (Wall plate not included.)

- · Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

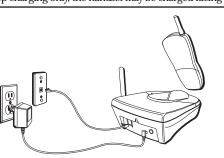
## INSTALLING THE BATTERY

- 1. Remove the battery compartment door on the handset. 2. Insert the battery pack, and connect the cord into the
- iack inside the compartment. 3. Put the battery compartment door back on and set the
- handset aside.

## INSTALLING THE PHONE

Your telephone should be placed on a level surface such as a desk or table top, or you can mount it on a wall. A wall mounting pedestal is packaged with your phone.

**NOTE:** For desktop charging only, the handset may be charged facing up.



### CONNECTING THE TELEPHONE LINE

- Plug the one end of the telephone line cord into the jack marked TEL LINE on the back of the base and the other end into a modular wall phone jack.
- Set the RINGER switch (on the handset) to ON, and place the handset in the cradle on the base.

**NOTE:** The phone is shipped from the manufacturer in tone dialing mode.

# CONNECTING THE AC (ELECTRICAL) POWER

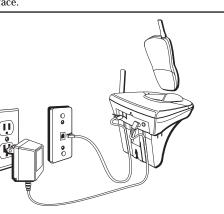
- Plug the power supply cord into the power lack on the back of the base and the other end into an electrical outlet. The IN USE/CHARGE/V-MAIL indicator turns on to indicate the battery is charging when the handset is placed on the base cradle.
- · Place the handset in the cradle on the base.

Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.

CAUTION: Use only the ATLINKS USA, Inc. 5-2558 (white) power supply that came with this unit. Using other power supplies may damage the unit.

## WALL MOUNTING

**NOTE:** For best results, before you hang the phone on the wall, charge the phone on a flat surface.



#### RECEIVING A CALL 2. Attach the wall mounting pedestal by first inserting the tabs on the open edge of

- 1. Check the display to see who is calling.
- 2. Press the TALK/CALLBACK button.

## Making a Call.

To make a call, press the TALK/CALLBACK button before you dial and press it again to hang up. Or you may dial a number, and then press the TALK/CALLBACK button.

## REDIAL

While the phone is on, press the REDIAL button to guickly redial the last number you dialed (up to 32 digits). If you get a busy signal, and want to keep dialing the number, just press REDIAL again (you don't have to turn the phone off and back on). Or you may press the REDIAL button, and then press the TALK/CALLBACK button.

#### FLASH

If you subscribe to the combined Call Waiting Caller ID service from your local telephone company, you will receive Caller ID information (if available) on Call Waiting calls. During a phone call, you will hear a beep to indicate another call is waiting on the line and Caller ID information for the waiting call shows on the handset display. To connect to the waiting call, press the flash button on the handset and your original call is put on hold. You may switch back and forth between the two calls by pressing the flash button.

TIP: Don't use the TALK/CALLBACK button to activate custom calling services such as call waiting, or you'll hang up the phone.

## IN USE/CHARGE/V-MAIL INDICATOR

The IN USE/CHARGE/V-MAIL indicator is lit when the handset is charging in the cradle on the base or when the phone is ON. It flashes when you receive an incoming call or when the PAGE button is pressed.

#### VOICE MESSAGING

Provided your phone company offers voice messaging service (voice mail) and you have subscribed to it, the IN USE/CHARGE/V-MAIL indicator on the base flashes when the phone is not in use to indicate there is a message waiting. The indicator stops flashing when the message is reviewed.

## CHANNEL BUTTON

While talking, you might need to manually change the channel in order to get rid of static. Press and release the CHANNEL/DELETE button to advance to the next clear channel.

## TEMPORARY TONE

This feature is useful only if you have pulse dialing service. Temporary Tone Dialing enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc. For example, when you call your bank you may need to enter your bank account number. Temporarily switching to Touch Tone mode 1. Press the FLASH/PROGRAM button until *DEFAULT* shows in the display. 1 NO is allows you to send your number.

- 1. Dial the telephone number and wait for the line to connect.
- 2. When your call is answered, press the TONE\*/CANCEL button on the handset number pad to temporarily change from PULSE dialing to TONE dialing.
- 3. Follow the automated instructions to get the information you need.
- 4. Hang up the handset and the phone automatically returns to PULSE (rotary) dialing mode.

# CANCEL

Press the TONE\*/CANCEL button to cancel any command you initiated.

## FINDING THE HANDSET This feature helps to locate a misplaced handset

Press the PAGE button on the base. The handset beeps continuously for about 2 minutes or until you press the TALK/CALLBACK on the handset or the page button on

**NOTE:** The ringer does not have to be on for this feature to work.

## RINGER SWITCH

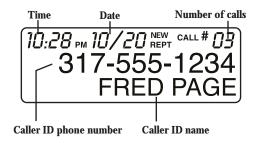
The RINGER switch must be ON for the handset to ring during incoming calls.

#### VOLUME

Caller ID service.

While the phone is ON, use the CID/VOL (< or >) button to adjust the receiver volume. Press the > button to increase the volume and the < button to decrease the volume.

## Caller ID Features



Caller ID (CID) is a service available from your local telephone company. For Caller ID to work on this system, you must subscribe to Caller ID service. To receive Caller ID nformation for a Call Waiting call, you must subscribe to the combined Call Waiting

When your telephone rings, and you are subscribed to Call Waiting Caller ID service. you will receive information (if available) transmitted by your local telephone company. You will also receive Caller ID information from Call Waiting calls. If you receive an incoming call and you are already on the phone, a beep indicates

the presence of a Call Waiting Call on the line, and Caller ID information for the Call Waiting call shows on the display. This information may include the phone number, date and time; or the name, phone number, and date and time. The unit stores up to 40 calls for later review

 Press the PROGRAM/FLASH button to put the current call on hold so you can answer the incoming call.

## RECEIVING AND STORING CALLS

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring.

When the memory is full, a new call automatically replaces the oldest call in memory. NEW appears in the display for calls received that have not been reviewed. REPT indicates that a new call from the same number was received more than once.

NOTE: Check with your local phone company regarding name service availability.

#### REVIEWING RECORDS

As calls are received and stored while the phone is **OFF** (not in TALK mode), the display is updated to let you know how many calls have been received.

- Press the CID/VOL < button to scroll through the call records from the most recent to the oldest.
- Press the CID/VOL > button to scroll through the call records from the oldest to

## Transferring CID Records to Memory

You may transfer a Caller ID record to your phone's memory.

**NOTE:** It is important that you format CID records correctly before storing in memory. It is not possible to re-format CID records stored in memory.

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the CID/VOL (< or >) button to scroll to the desired record.
- 3. Press the MEMORY button.
- 4. Press the desired memory location. Example, press the number 1 key to store the record in memory location 1. You will hear a confirmation tone.

#### To Replace an Old Memory with a New CID Record

- 1. Repeat steps 1 through step 4 in Transferring CID Records To Memory.
- 2. After entering the memory location, REPLACE MEMO? shows in the display.
- 3. Press the MEMORY button again, and the new CID record replaces the old memory in that location. You will hear a confirmation tone.

## DELETING RECORDS

Use the CHANNEL/DELETE button to erase the record currently shown in the display

#### DELETING THE CURRENT RECORD

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the CID/VOL (< or >) buttons to display the desired Caller ID record.
- 3. Press CHANNEL/DELETE. The display shows DELETE CALL ID?
- 4. Press CHANNEL/DELETE again to erase the record and the next Caller ID record shows in the display. You will hear a confirmation tone.

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the CID/VOL (< or >) buttons to display any Caller ID record.
- 3. Press and hold CHANNEL/DELETE button until DELETE ALL? shows in the display.
- 4. Press CHANNEL/DELETE again to erase all records. You will hear a confirmation tone. The display shows NO CALLS.

# DIALING A CALLER ID NUMBER

- 1. Make sure the phone is **OFF** (not in TALK mode)
- 2. Use the CID/VOL (< or >) buttons to display the desired Caller ID record.
- 3. Press TALK/CALLBACK. The number dials automatically.

## CHANGING THE CID NUMBER FORMAT The FORMAT button lets you change the format of the displayed CID number. The

available formats are as follows. **7-digit** 7-digit telephone number.

**10-digit** 3-digit area code + 7-digit telephone number. **11-digit** long distance code "1" + 3-digit area code + 7-digit telephone number.

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the CID/VOL (< or >) buttons to scroll to the number you want to call back. 3. If the CID format does not appear as desired, press the FORMAT button, Repeat if
- 4. PressTALK/CALLBACK. The number dials automatically.

necessary, until the correct number of digits are shown.

## **MEMORY**

Store up to ten 24-digit numbers in memory for guick dialing. This memory feature is in addition to the 40 Caller ID records that can be stored in the Caller ID memory log.

## STORING A NAME AND NUMBER IN MEMORY

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Press the MEMORY button.
- 3. Press the desired memory location (0 through 9).

NOTE: If you don't want to enter the name, skip step 5.

- 4. Press the MEMORY button again. The display shows ENTER NAME.
- 5. Use the touch-tone pad on the handset to enter the name (up to 15 characters) and press the memory button to save. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for 1 second, and then press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S:

press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8

key for the letterT; press the 4 key twice for the letter H. **NOTE:** The cursor will automatically move to the next position if another number key is pressed.

6. Press the MEMORY button to save the name. The display shows *ENTER NUMBR*.

7. Use the touch-tone pad to enter the telephone number you want to store (up to

8. Press MEMORY again to store the number. You will hear a confirmation tone.

# CHANGING A STORED NUMBER

- 1. Repeat steps 1 through 7 in Storing a Name and Number in Memory. 2. Press the MEMORY button, and "REPLACE MEMO?" shows in the display.
- 3. Press the MEMORY button to store the number. You will hear a confirmation tone.

## DELETING ALL RECORDS

## STORING A REDIAL NUMBER

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 2. Press the REDIAL button.
- 3. Press the MEMORY button to store the number. You will hear a confirmation tone.

#### To Replace an Old Memory with a New Redial Number:

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 2. Press the REDIAL button.
- 3. Press the MEMORY button, and REPLACE MEMO? shows in the display.
- 4. Press the MEMORY button to replace the old number with the new redial number. You will hear a confirmation tone.

## DIALING A STORED NUMBER

- 1. Make sure the phone is **ON** by pressing the TALK/CALLBACK button.
- 2. Press the MEMORY button.
- 3. Press the number (0-9) for the desired memory location. The number dials automatically.

- 1. Make sure the phone is **OFF** (not in talk mode)
- 2. Press MEMORY button.
- 3. Use the CID/VOL (< or >) buttons to scroll through the numbers stored in memory until the desired number is shown.
- 4. Press TALK/CALLBACK. The numbers dial automatically.

IMPORTANT: If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning

## INSERTING A PAUSE IN THE DIALING SEQUENCE

Press the PAUSE# button twice to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). PAUSE shows on the display as a "P." Each pause counts as 1 digit in the dialing sequence.

#### REVIEWING AND DELETING STORED NUMBERS

NOTE: When the stored telephone number is over 15 characters long, you may press the FORMAT button to view the remaining numbers.

- 1. Press mem, then use the CID/VOL (< or >) buttons to view the entry. Or use the touch tone pad on your handset to enter the memory location.
- 2. While the entry is displayed, press CHANNEL/DELETE to delete the entry. The display shows DELETE?
- 3. Press CHANNEL/DELETE a second time to delete the entry. The display shows DELETED. You will hear a confirmation tone.

#### CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. You dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	Memory Location		
Long distance access number		7	
Authorization code		8	
Frequently called long distance	number	9	

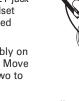
- 1. Make sure the phone is **ON**
- 2. Press MEMORY and then press 7.
- 3. When you hear the access tone, press MEMORY, and then press 8.
- 4. At the next access tone, press MEMORY and then 9.
- **TIP:** Wait for the access tones before pressing the next memory button, or your call might not go through.

### HEADSET AND BELT CLIP OPERATION

# CONNECTING AN OPTIONAL HEADSET TO THE HANDSET

The handset can be used with an optional headset for hands free operation

- 1. Connect the headset to the HEADSET jack on the side of the handset The handset receiver and microphone are disabled when the headset is connected.
- 2. Adjust the headset to rest comfortably on top of your head and over your ear. Move the microphone to approximately two to three inches from your mouth.



- 3. Press the TALK/CALLBACK button to answer a call or make calls using the headset.
- 4. To return to normal operation, unplug the headset from the jack.

## CONNECTING THE BELT CLIP

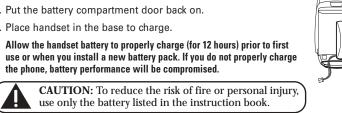
To attach the belt clip, insert the sides of the belt clip into the slots on each side of the handset. Snap the ends of the belt clip into place.

## CHANGING THE BATTERY

Make sure the telephone is **OFF** before you replace battery.

- 1. Remove the battery compartment door
- 2. Disconnect the battery plug from the lack inside the battery compartment and remove the battery pack from the handset.
- 3. Insert the new battery pack and connect the cord to the jack inside the handset.
- 4. Put the battery compartment door back on.
- 5. Place handset in the base to charge.

Allow the handset battery to properly charge (for 12 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.



# BATTERY SAFETY PRECAUTIONS

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

## GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment to the phone.
- · Clean with a soft cloth
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.

# Headset jack

Slot for belt clip

## Headset plug

INCOMPLETE Caller information has been interrupted during transmission or

NUMBER 10 memory locations

in the phone's outgoing memory.

Indicates call or calls have not been reviewed. NEW HINKNOWN

NAME/CALLER PAGING

NUMBER/

Repeat call message. Indicates that a new call from the same

NO DATA No Caller ID information was received MESSAGE Indicates a message is available. WAITING

DELETED Prompt indicating the Caller ID/Memory record is erased.

NO CALLS

There is no data stored in that memory location

# HANDSET SOUND SIGNALS

gnal	Meaning
long warbling tone vith ringer on)	Signals an incoming call
ne short beep and one long beep	Page signal
ne beep every 7 seconds	Low battery warning
vo long beeps	Confirmation tone
nree short beeps	Error tone

• Aluminum siding.

Causes of Poor Reception

- · Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- · Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into an AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

## DISPLAY MESSAGES

The following indicators show the status of a message or of the unit.

the phone is excessively noisy. **ENTER NAME** 

Prompt telling you to enter a name for one of the 10 memory **ENTERTEL** Prompt telling you to enter the telephone number for one of the

**DELETE ALL** Prompt asking if you want to erase all Caller ID records. DELETE? Prompt asking if you want to erase one of the 10 numbers stored

END OF LIST Indicates there is no additional information in the Caller ID memory log.

The incoming call is from an area not serviced by

Caller ID or the information was not sent.

Someone has pressed the PAGE button on the base.

BLOCKED NUMBER/ The caller's name and number is blocked from transmission. NAME/CALL

number was received more than once.

The name and number of a calling person has been blocked from BLOCKED CALL

**BLOCKED NAME** The person's name is blocked from transmission. You experience static, noise, or fading in and out

> There are no caller ID records in the call log. Relocate the base.

nal	Meaning
ng warbling tone n ringer on)	Signals an incoming call
short beep and one long beep	Page signal
beep every 7 seconds	Low battery warning
long beeps	Confirmation tone
e short beeps	Error tone

## TROUBLESHOOTING TIPS

#### CALLER ID SOLUTIONS

• The battery may need to be charged or replaced. Charge the battery for 12 hours or replace the battery. Make sure the battery is properly installed and connected.

- If you are using AC (electrical) power, make sure that the unit is connected to a nonswitched electrical outlet. Disconnect the unit from the plug and plug it in again.
- Are you subscribed to Caller ID service from your local telephone company?
- Caller ID incomplete data message
- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the

### TELEPHONE SOLUTIONS

No dial tone

Check or repeat installation steps:

Make sure the base power cord is connected to a working electrical outlet. Make sure the telephone line cord is connected to the base and the modular telephone line jack.

- Disconnect the base from the modular telephone line jack and connect another phone to the same jack. If there is no dial tone on the second phone, the problem might be your wiring or local service
- The handset may be out of range of the base. Move closer to the base.
- Make sure the battery is properly charged (for 12 hours). Ensure the battery pack is installed correctly.
- Did the handset beep when you pressed the talk/callback button? Did the in use indicator come on? The battery may need to be charged

Dial tone is OK, but can't dial out

- Handset does not ring
- Make sure the RINGER switch on the handset is turned to ON. • You may have too many extension phones on your line. Try unplugging
- See solutions for "No dial tone."

IN USE/CHARGE/V-MAIL Indicator on the base flashes

Make sure the tone/pulse setting is programmed correctly.

 Provided your phone company offers voice messaging service and you subscribe to it, the charge/in use indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It stops flashing after the message has

Phone dials in pulse with tone service

Phone won't dial out with pulse service

- . Make sure the PHONE is in TONE dialing mode.
- Make sure the PHONE is in PULSE dialing mode.
- Change channels.

some phones.

- The handset may be out of range of the base. Move closer to the base.
- · Charge the battery. Make sure base is not plugged into an electrical outlet with another
- household appliance Unit beeps
- Place handset in base cradle for 20 seconds to reset the security code. If that doesn't work, charge the battery for 12 hours
- Clean the charging contacts on the handset and base with a soft cloth or an eraser. See solutions for "No dial tone."
- · Replace the battery.

#### Memory Dialing

• Did you follow the proper dialing sequence?

battery replacement?

SERVICE

Purchase date

Name of store

cause undesired operation

Make sure the tone/pulse setting is programmed correctly.

service should be required during the warranty period.

INTERFERENCE INFORMATION

interference will not occur in a particular installation

television that is "receiving" the interference).

from that to which the receiving antenna is connected.

equipment and receiving antenna.

004-000-00345-4 when ordering copies.

• Did you reprogram numbers into memory after a power outage or

FCC requires this product be serviced only by the manufacturer or its authorized

service agents. In accordance with FCC requirements, changes or modifications not

expressly approved by ATLINKS USA, Inc. could void the user's authority to operate

Attach your sales receipt to the booklet for future reference or jot down the date this

product was purchased or received as a gift. This information will be valuable if

This device complies with Part 15 of the FCC Rules. Operation is subject to the

following two conditions: (1) This device may not cause harmful interference; and (2)

This device must accept any interference received, including interference that may

This equipment has been tested and found to comply with the limits for a Class B

This equipment generates, uses, and can radiate radio frequency energy and, if not

If this equipment does cause harmful interference to radio or television reception,

Reorient or relocate and increase the separation between the telecommunications

Connect the telecommunications equipment into an outlet on a circuit different

If these measures do not eliminate the interference, please consult your dealer or an

experienced radio/television technician for additional suggestions. Also, the Federal

Communications Commission has prepared a helpful booklet, "How To Identify and

Resolve Radio/TV Interference Problems." This booklet is available from the U.S.

Government Printing Office, Washington, D.C. 20402. Please specify stock number

digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to

provide reasonable protection against harmful interference in a residential

installed and used in accordance with the instructions, may cause harmful

interference to radio communications. However, there is no guarantee that

which can be determined by turning the equipment off and on, the user is

encouraged to try to correct the interference by one or more of the following

Reorient or relocate the receiving antenna (that is, the antenna for radio or

- LIMITED WARRANTY Did you program the memory location keys correctly?
  - What your warranty covers
    - Defects in materials or workmanship.
      - For how long after your purchase:

## One year, from date of purchase.

(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

#### What we will do:

 Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period. How to make a warranty claim:

#### • For information regarding a warranty claim, call the toll free number located on the bottom of your unit.

What your warranty does not cover

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. For additional information, ask your
- Installation and setup service adjustments.
- Batteries
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

#### Limitation of Warranty

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
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#### How state law relates to this warranty:

If you purchased your product outside the USA:

 This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

• This warranty does not apply. Contact your dealer for warranty information.

P.O. Box 8419 Ronks, PA 17573-8419

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Accessory Order Form

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Belt clip	5-2	567	\$3.25		
Replacement battery	5-24	461	\$14.95		

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