# 2.4 GHz Dual Handset Call Waiting Caller ID Cordless Telephone User's Guide 

## Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

## 1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.
The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5 . To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

## Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.


## 2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.
The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

## InTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1)This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "HowTo Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.


## Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

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## SAVE THESE INSTRUCTIONS

## Introduction

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

Congratulations on purchasing the GE Dual Cordless Handset Telephone System. This system operates in the 2.4 GHz frequency range, and is unique to conventional cordless telephones. When the base is connected to electrical power and a telephone line, you can place a fully-featured cordless handset anywhere electrical power is available.

## Features:

- 2.4 GHz digital technology
- Handset to handset Intercom
- 2-way and 3-way Conference/Call Transfer
- Call Waiting and Caller ID Compatible
- Tone/Pulse Dialing
- Up to 50 Name and Number Memory Dialing

This telephone has been designed to be simple to use, however, you can reach its full potential more quickly by taking a few minutes to read this Instruction Book. This telephone is a multifunction product for use with Call Waiting and Caller ID services available from your local telephone company.

## Your Caller ID Call Waiting phone allows you to:

- View the name and telephone number of a caller (Call Waiting Caller ID).
- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 40 Caller ID messages sequentially.
- Know who called while you are on the other line or when you were away.
- Screen unwanted calls, eliminate harassment from annoying calls, or to get prepared before answering a call.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

IMPORTANT: In order to use all of the features of this telephone, you must subscribe to two separate services available from your local telephone company: the standard Name/Number Caller ID Service to know who is calling when the phone rings and Caller ID with Call Waiting Service to know who is calling while you are on the phone.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances. Certain other communications devices may also use the 2.4 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. Typical devices that may use the 2.4 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

## Handset Layout



## Base Layout



## Handset Charge Cradle Layout



## Parts Checklist

## Make sure your package includes the items shown here.



## Modular Jack Requirements

You need an RJ11C type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

## Important Installation Information

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.


## Important Installation Guidelines:

- Install telephone near both a telephone (modular) jack and an electrical power outlet.
- Avoid sources of noise, such as a window by a busy street, and electrical noise, such motors, microwave ovens, and fluorescent lighting.
- Avoid heat sources, such as heating air ducts, heating appliances, radiators, and direct sunlight.
- Avoid areas of excessive moisture or extremely low temperature.
- Avoid dusty locations.
- Avoid other cordless telephones or personal computers.


## Installing the Phone

Choose the best location to install your base and handset charge cradle. Your base and handset charge cradle should be placed on a level surface such as a desk or table top, or you may mount the base on a wall.


## Connecting the AC (Electrical) Power

1. On the base, plug one end of the power supply cord into the power jack on the back of the base and the other end into an electrical outlet.

CAUTION: Use only the ATLINKS USA, Inc. power supply 5-2489 that came with this unit. Using other power supplies may damage the unit.
2. Plug the handset charge cradle into an electrical outlet.

NOTE: The charge indicator on the base and the charge indicator on the handset charge cradle turns on to indicate the handset battery is charging.

Allow the system to charge for 12 hours prior to first use. If you don't properly charge the system, battery performance is compromised.

## Connecting the Telephone Line

On the base, plug the one end of the telephone line cord into the jack on the back of the base and the other end into a modular wall phone jack.

## Wall Mounting the Base

NOTE: For best results, leave the base on a flat surface during initial charging before you hang it on the wall.

1. Turn the base over.
2. Attach the wall mounting pedestal by first inserting the tabs on the open edge of the pedestal into the slots on the lower portion of the bottom of the base. Then push down and snap the pedestal into place.
3. Slip the mounting holes (on the back of the pedestal) over the wall plate posts and slide the unit down into place. (Wall plate not included.)

## Programmable Functions

This system uses a menu structure and soft key function buttons to give you access to all of the built-in features.

## Using the Soft Keys

There are three buttons under the display box which represent several soft key (programmable) functions. Use the buttons to activate the soft key icons that appear in the display box. You may program the following items with the soft keys: Language, Area Code, RingerTone, Tone/Pulse, Registration, Deregistration, Walkie-Talkie, and Default Setting.

## Language

Make sure your phone is OFF (not in TALK mode).

1. Press the MENU soft key to go to the LANGUAGE menu.
2. Press the cid/vol (up or down arrow) button and the OK soft key to go to the language sub menu.
3. Use the touch tone pad on the handset to select 1ENG, 2FRA, 3ESP, or use the cid/ vol (up or down arrow) button to scroll to the desired language. (English is the default setting).
4. Press the OK soft key to save your selection.

NOTE: Press the EXIT soft key once to keep the previous setting and return to the main menu.

## Area Code

Make sure your handset is in the menu mode.

1. Press the cid/vol (up and down arrow) button to move the cursor to AREA CODE.
2. Press the OK soft key and SET AREA CODE -- shows in the display. ("- - -" is the default setting.)
3. Use the touch tone pad to enter your 3 digit area code.
4. Press the OK soft key to save your selection. The display returns to the main menu.

NOTE: Press the EXIT soft key once to keep the previous setting and return to the main menu.

## Ringer Tone

Make sure your handset is in the menu mode and make sure the ringer is turned on. You may choose from six different ringer tones.

1. Use the cid/vol (up or down arrow) button to move the cursor to RINGERTONE.
2. Press the OK soft key and you will hear the selected ringer tone. The default setting is 1 .
3. Use the touch tone pad to enter a ringer tone number (1 through 6) , or use the cid/vol (up or down arrow) button to scroll to the desired setting. You will hear a sample of the ringer tone you select.
4. Press the OK soft key to save your selection. The display returns to the main menu.

NOTE: Press the EXIT soft key once to keep the previous setting and return to the main menu.

## Tone/Pulse

Most telephone systems use tone dialing, however, some may still use pulse dialing. This system is pre-set to tone dialing. Depending on your service type, set the dialing mode as follows:
Make sure your handset is in the menu mode.

1. Press the cid/vol (up and down arrow) buttons to move the cursor to TONE/PULSE.
2. Press the OK soft key and SETTONE/PULSE 1TONE 2PULSE shows in the display.
3. Use the touch tone pad to select 1 forTONE dialing or 2 for PULSE dialing, or use the cid/vol (up and down arrow) button to scroll to 1 (TONE) or 2 (PULSE) dialing.
4. Press the OK soft key to save your selection. The display returns to the main menu.

NOTE: Press the EXIT soft key once to keep the previous setting and return to the main menu.

If you aren't sure which dialing system you have, set the telephone to tone dialing and make a test call. If the call connects, the setting is correct. If the call does not connect, set the telephone to pulse dialing.

## Registration

The dual handsets included with the 21006 are pre-registered at the factory and are ready to use. However, if you want to name a handset (i.e.:YOUR NAME), you must re-register the handset by following the steps below. When a handset is named, it works much like Caller ID for internal call. Handset names appear in the display box when you make and receive internal calls.

During the registration process, keep the handset near the base. Make sure your handset is in the menu mode.

1. Press the cid/vol (up and down arrow) button to move the cursor to REGISTRATION.
2. Press the OK soft key and REGISTER HANDSET? shows in the display.
3. Press the OK soft key and HOLD BASE PAGE WAIT FOR BEEP shows in the display.
4. Press and hold the page button on the base unit until you hear a long tone at the handset. CONFIRM REGISTRATION? shows in the handset display.
5. Press the OK soft key to confirm the registration. When handset registration is complete, ENTER NAME shows in the display.
6. Enter the handset name.

NOTE: If you make a mistake, press the DEL soft key to backspace and erase the wrong characters.
7. Press the OK soft key to save. You will hear a confirmation tone.

NOTE: Press the EXIT soft key once to keep the previous setting and return to the main menu. Or press and hold the EXIT soft key to return to standby mode.

## Handset De-Registration

Deregistration cancels a handset's registration. If you do not know a handset's name, you should deregister the handset according to the steps below. During the de-registration process, keep the handset near the base. Make sure your handset is in menu mode.
WARNING: It is not recommended that a handset be de-registered unless absolutely necessary because once a handset is de-registered, that handset's telephone features cannot be used until the handset is re-registered.

1. Press the cid/vol (up and down arrow) to move the cursor to DEREGISTRATION (if handset 1 is being de-registered).
2. Press the OK soft key and DE-REGISTER HANDSET 1? shows in the display if handset 1 is being de-registered.

## 3. Press the OK soft key and MOVE NEARTO BASE then CONFIRM DEREGISTRATION? appears in the display.

4. Press the OK soft key again and HANDSET DEREGISTERED shows in the display. You will hear a confirmation tone.

NOTE: Press the EXIT soft key once to keep the previous setting and return to the main menu.

## Global De-Registration

If one or more handsets becomes lost, you should de-register all handsets to ensure proper system operation. Follow the steps below to deregister all handsets at one time.

WARNING: It is not recommended that a handset be de-registered unless absolutely necessary because once a handset is de-registered, that handset's telephone features cannot be used until the handset is re-registered.

1. Press and hold the page button on the base until the IN USE/PAGE indicator on the base flashes.
2. Press and hold the page button on the base again until the IN USE/PAGE indicator on the base flashes rapidly.
3. Press and release the page button on the base once. All handsets are de-registered and REGISTER HANDSET? shows in the display.

## Walkie Talkie

This feature allows a pair of handsets to be used like walkie talkies (electrical power to the base unit is not required for walkie talkie operation). Make sure your handset is in the menu mode.

1. Press the cid/vol (up or down arrow) button to move the cursor to WALKIE TALKIE.
2. Press the OK soft key and WALKIE TALKIE ENABLE? shows in the display.
3. Press the OK soft key again and WALKIE TALKIE ENABLED shows in the display.
4. Press the page/int button to send and answer calls.

NOTE: To deactivate the walkie talkie feature, press the EXIT soft key on each handset to return to standby mode. You will hear a confirmation tone.

## Default Setting

As you become familiar with this system, you may prefer to use the system's original settings. Follow the steps below to return to the factory default settings. Make sure your handset is in the menu mode.

1. Press the cid/vol (up and down arrow) button to move the cursor to DEFAULT SETTING.
2. Press the OK soft key and DEFAULT SETTING 1YES 2NO shows in the display.
3. Use the touch tone pad to select 1 (YES) 2 (NO), or use the cid/vol (up or down arrow) button to move the cursor to 1 (YES) or 2 (NO).
NOTE: If you choose "YES" all the settings in the programmable menu are returned to factory default setting.
4. Press the OK soft key to save your selection.

NOTE: Press the EXIT soft key once to keep the previous setting and return to the main menu.

## Basic Operation

## Charge Indicator

When the charge indicator is lit, the handset is correctly seated in the cradle and is charging.

## Making a Call

1. Pick up the handset and press the talk/callback button. Listen for a dial tone.
2. Dial the number you want to call.
3. When finished, press the talk/callback button to hang up.

## Answering a Call

1. Pick up the handset and press the talk/callback button on the handset.
2. When finished, press talk/callback to hang up.

NOTE: Adjust the handset volume by pressing the cid/vol (up or down arrow) button during a call.

## Call Timer

After you press the talk/callback button on the handset, the built-in call timer shows on the display and begins counting the length of time of the call.

## Pre-Dialing

Make sure the phone is OFF (not in TALK mode).

1. Enter the telephone number you wish to call. The telephone number shows in the handset display.
2. Press the talk/callback button on the handset and the number automatically dials.

NOTE: You may enter up to 32 pre-dial digits.
NOTE: If you want to delete the pre-dial number you entered, press the DEL soft key until all of the digits are erased.

## Auto Standby

If you place the handset in the cradle while the handset is off the hook (during a call), the handset automatically disconnects the line.

## Ringer On/Off Switch

The handset ringer switch is pre-set to ON.

1. Press the ringer button on the handset and RINGER ON 1ON 2OFF shows in the display (if the original ringer setting is ON).
2. Use the touch tone pad to select 10 N or 20FF, or use the cid/vol (up or down arrow) button to select 10N or 2OFF.
3. Press the OK soft key to save your selection, or press the EXIT soft key to retain the original setting.

## Flash/Call Waiting

If you subscribe to the combined Call Waiting Caller ID service from your local telephone company, you will receive Caller ID information (if available) on Call Waiting calls. During a phone call, you will hear a beep to indicate another call is waiting on the line and Caller ID information for the waiting call shows on the handset display. To connect to the waiting call, press the flash button on the handset and your original call is put on hold. You may switch back and forth between the two calls by pressing the flash button.

TIP: Don't press the talk/callback button on the cordless handset to activate a custom calling service, such as call waiting, or you'll hang up the phone.

## Last Number Redial

To quickly redial the last number you dialed:

1. Press the talk/callback button.
2. Press the redial button.
-OR-
3. Press the redial button first, then press the talk/callback button. If you get a busy signal and want to keep dialing the number, press the redial button to quickly redial the number.

## Hold

Press the HOLD soft key on handset to put a call on hold. LINE ON HOLD shows in the display. To release the line, press the EXIT soft key.

NOTE: If you continue the call on a separate extension phone, your cordless phone will release the line to the extension phone.

## Exit

Press the EXIT soft key to exit a menu function and return to the previous screen.

## Page

The page feature helps you locate a misplaced handset. To send and receive pages, all handsets must be registered. If your handset is not registered, follow the instructions in the Registration section of this manual.

## Handset to Handset Paging

Dual handsets will be respectively assigned with handset 1 and handset 2.
Make sure the phone is OFF (not in TALK mode).

1. Press and release the page/int button on the handset. PAGING EXTENSION? shows in the display.
2. Use the touch tone pad to enter the handset number you want to page.
3. To cancel the page, press the EXIT soft key, or press the page/int button. Or you may press talk/callback on the receiving handset.

## Paging from the Base/Group Page

Use the base-only to page both registered handsets at the same time.

1. Press the page button on the base. Both handsets beep for two minutes and PAGING FROM BASE shows on each handset's display.
2. To cancel the page, press the page button on the base, or press the talk/ callback button on each handset.

## Mute

To have a private, off-line conversation, use the MUTE feature. The party on the other end of the line cannot hear you, but you can still hear them.

1. Press the MUTE soft key.The handset display shows MUTE ON.
2. Press the MUTE soft key to cancel and return to your phone conversation.

## Temporary Tone Dialing

This feature is useful only if you have pulse dialing service. Temporary Tone Dialing enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc. For example, when you call your bank you may need to enter your bank account number. Temporarily switching to Touch Tone mode allows you to send your number.

1. Dial the telephone number and wait for the line to connect.
2. When your call is answered, press the * tone button on the handset number pad to temporarily change from PULSE dialing to TONE dialing.
3. Follow the automated instructions to get the information you need.
4. Hang up the handset and the phone automatically returns to PULSE (rotary) dialing mode.

## Receiver Volume Control

When the handset is off the hook (in talk mode) you may adjust the receiver volume by pressing the cid/vol (up or down arrow) button. There are four volume levels to choose from. When the maximum or minimum volume level is reached, the phone beeps twice. VOL 1 is minimum and VOL 4 is maximum.

## InTERCOM

The intercom feature allows you to have a conversation with another handset without tying up the telephone line. And since the telephone line is not being used, you can still receive incoming calls.

## Making an Intercom Call

Make sure the phone is OFF (not in TALK mode).

1. Press the page/int button on the handset.
2. Use the touch tone pad to select the handset you want to page with.

NOTE: To cancel page, press the EXIT soft key on the sending handset.
3. Wait for the person at the receiving handset to press the page/int button.

NOTE: If the receiving handset does not answer within two minutes, the intercom call is automatically canceled. The originating handset displays NO ANSWER.
5. When finished, press the EXIT soft key or page button on either handset to deactivate the intercom.

## Receiving an Intercom Call

When an intercom call is received, the handset rings. To answer the intercom call, press the page/int button on the handset.

## Advanced Intercom Features

Receiving an Incoming Telephone Call During an Intercom Call
During an intercom call, if a telephone call is received, both intercom users are alerted with a tone. To take the line, press the talk/callback button to end the intercom call and wait for the incoming call to connect.

## Using Intercom with External Telephone Calls

During a telephone call, you may use the intercom/paging function to page another handset and have an off line, private (two-way) intercom conversation. You may also have a three-way conversation between the external caller and the handsets, or you may transfer the external telephone call to another handset.

NOTE: Before you intercom/page another handset, you must decide whether you want to create a two-way or a three-way conversation.

## Two-Way Calling

1. During an external call, press the HOLD soft key to place the external call on hold. LINE ON HOLD shows in the display on the sending handset.
2. Press the TRANS soft key and use the touch tone pad to enter the handset number ( 1 or 2 ) you want to page/intercom.

NOTE: The receiving handset presses the page/int button to answer the intercom. Both intercom users may speak privately. The external caller is unable to hear the conversation.
3. When finished, press the EXIT soft key to end the intercom call, return to the talk mode, and resume your original conversation.

## Three-Way Calling

1. During an external call, press the HOLD soft key to place external call on hold.
2. Press the CONF soft key. LINE ON HOLD EXTENSION? shows in the display.
3. Use the touch tone pad to select Handset 1 or Handset 2. You will hear a paging tone and PAGING FROM . . . shows in the display on the receiving handset.
NOTE: The receiving handset presses the page/int button to answer the intercom.
4. Then press the conference/format button on the handset to conference with the receiving handset and the external caller. CONFERENCE shows in the display on the originating and receiving handset.

## Transferring External Calls to Other Handsets

You may transfer an external call from handset to handset.

1. Press the HOLD soft key on the handset to put the line on hold.
2. Press the TRANS soft key. LINE ON HOLD EXTENSION? shows on the originating handset's display.
3. Use the touch tone pad on the handset to select Handset 1 or Handset 2. You will hear a paging tone. PAGING shows on the originating handset's display, and PAGING FROM . . . shows on the receiving handset's display.
4. When the receiving handset connects, press the talk/callback button on the originating handset to transfer the call.
-OR-
5. Press the talk/callback button on the originating handset to transfer the call. If the receiving handset does not answer within 30 seconds, the originating handset will ring back.

## Memory

The handset has memory dialing storage areas. Fifty 15 -character names and 24-digit telephone numbers may be stored in the handset memory.

## Storing Names and Numbers in Memory

1. Make sure the phone is OFF (not inTALK mode).
2. Press the DIR soft key to display SELECT MEMORY 01-50.
3. Press the desired memory location button ( 01 through 50 ). If the memory location is occupied, the memory location and stored name and number appear on the display. If the memory location is empty, EMPTY appears in the display.
4. Press the EDIT soft key. The display shows ENTER NAME.
5. Use the handset number pad to enter a name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Press the 5 key 3 times for the second letter $L$, and press the 1 key to insert a space between the first and last name. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letterT; press the 4 key twice for the letter H .
6. Press the OK soft key to confirm and save your selection. The display shows ENTERTEL NUMBR.
7. Use the touch tone pad to enter the telephone number (up to 24 digits, including pauses) and press the OK soft key again to save your selection. The unit beeps to confirm.
NOTE: The system treats PAUSES as delays or spaces in the dialing sequence.
8. To enter another name and number in a different memory location, please follow step 1 and repeat the process.

## Storing a Redial Number

1. Make sure the phone is OFF (not in TALK mode).
2. Press the DIR soft key to display SELECT MEMORY 01-50.
3. Press any number key (01-50) to store the phone number in that memory location, or press cid/vol (up and down arrow) button to scroll to the desired memory location.
4. Press the EDIT soft key and ENTER NAME shows on the display.
5. Use the touch tone pad to enter the name, then press the OK soft key and ENTERTEL NUMBR shows on the display.
6. Press the redial button to display the redial number.
7. Press the OK soft key again to confirm.

NOTE: If the redial number has more than 24 digits, the redial number cannot be stored in memory.

## Inserting a Pause in the Dialing Sequence

Press the \# button on the handset number pad to insert a delay in dialing sequence (of a stored telephone number) when a pause is needed to wait for a dial tone (for example, after you dial 9 for an outside line, or to wait for a computer access tone.) Each pause counts as one digit in the dialing sequence.

## Reviewing, Changing, or Deleting Information Stored in Memory

## To Review:

1. Make sure the phone is OFF (not in TALK mode).
2. Press the DIR soft key to display SELECT MEMORY 01-50.
3. Press the cid/vol (up or down arrow) buttons to scroll the stored names and numbers, or use the handset number pad to enter the memory location number.

## To Change:

Use the same procedure to change a stored number as you do to store a number and just replace one stored phone number with a different one.

## To Delete:

1. Make sure the phone is OFF (not in TALK mode).
2. Press the DIR soft key to display SELECT MEMORY 01-50.
3. Press the cid/vol (up or down arrow) button to scroll to the record you want to delete.
4. Press the DEL soft key to mark the record for deletion. The display shows DELETE?
5. Press the OK soft key to delete the record. DELETED shows in the display.

NOTE: If you don't want to change or delete a number, simply press the EXIT soft key, or wait for one minute to exit the review mode automatically.

## Dialing a Number from Memory

1. Make sure the phone is (inTALK mode) ON by pressing the talk/callback button.
2. Press the DIR soft key to display the stored information.
3. Use the touch tone pad to enter the memory location number. The number dials automatically.
4. Make sure the phone is OFF (not in TALK mode).
5. Press the DIR soft key to display SELECT MEMORY 01-50.
6. Press the number key ( $01-50$ ) for the memory location of the phone number you want to dial, or use the cid/vol (up or down arrow) button to scroll to the number you want to dial.
7. Press the talk/callback button. The number dials automatically.

## Chain Dialing from Memory

Use this feature to make calls that require a sequence of numbers, such as a calling card number used for a frequently called long distance number. The following example shows how you can store each part of the dialing sequence and use chain dialing to make a call through a long distance service:

The Number For
Memory Location
Long Distance Access Number 7
Authorization Code 8
Frequently called long distance number 9

1. Make sure the phone is ON (in TALK mode) by pressing the talk/ callback button.
2. Press the DIR soft key, and then press 07.
3. When you hear the access tone, press the DIR soft key, and then press 08 .
4. At the next access tone, press the DIR soft key and then 09.

## Caller ID

Caller ID (CID) is a service available from your local telephone company. For Caller ID to work on this system, you must subscribe to Caller ID service. To receive Caller ID information for a Call Waiting call, you must subscribe to the combined Caller ID Call Waiting service.

When your telephone rings, and you are subscribed to Caller ID Call Waiting service, you will receive information (if available) transmitted by your local telephone company. You will also receive Caller ID information from Call Waiting calls. If you receive an incoming call and you are already on the phone, Caller ID information for the Call Waiting call shows on the display. This information may include the phone number, date and time; or the name, phone number, and date and time.


## Caller ID Error Codes

Various Caller ID error messages may appear in the display. Refer to the Caller ID Display Messages section for more information.

## Receiving and Storing Caller ID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.
If you are not at home or cannot answer, your telephone's Caller ID memory automatically stores the call number, date, time, phone number, and name for the 40 most recent calls received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted.
You may review the stored information for the most recent 40 calls at any time. Calls received since your last review show as NEW in the display.

## Reviewing the Caller ID List

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll through Caller ID list:

1. Press the cid/vol (up or down arrow) button to review the newest Caller ID record.
2. Press the cid/vol (up or down arrow) button to review the oldest Caller ID record first.

As you review calls stored in Caller ID memory, the display shows you the following information for each call:

- The telephone number of the caller.
- The number of the call, with regard to the order received.
- The name of the caller, if this service is available in your area.
- Time and date the call was received.
- NEW appears for all calls that have not been previously reviewed.

NOTE: Check with your local phone company regarding name service availability.

## Storing Caller ID Records in the Phone’s Memory

You may store Caller ID information in the phone's memory. It is not possible to reformat CID records stored in memory.

TIP: To prevent the CID information from automatically being deleted, you may want to store it in the phone's memory.

NOTE: It is important that you format CID records correctly before storing in memory.

1. Use the cid/vol (up or down arrow) button to scroll to the desired Caller ID record.
2. Press the SAVE soft key to display SELECT MEMORY 01-50.
3. Use the touch tone pad to enter a memory location number (for example, press 01 to store the record in memory location one). If the memory location had an existing memory record, you must confirm replacement by pressing the OK soft key.

NOTE: Press the EXIT soft key once to keep the previous setting and return to the sub-menu.

## Dialing a Caller ID Number

While reviewing the Caller ID list, you may call the phone number showing in the display.

1. Make sure the phone is OFF (not in talk mode).
2. Press cid/vol (up or down arrow) button until the desired call record shows in the display.
Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously preprogrammed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call.

Use the format button to edit the format of the displayed telephone number.
Available formats include:
Number of digits Explanation Example
Eleven digits long distance code " 1 " 1-317-888-8888
+3-digit area code
+7 -digit telephone number.
Ten digits
3-digit area code +
317-888-8888
7-digit telephone number.
Seven digits 7-digit telephone number. 888-8888
3. If the number will not dial as shown, press the format/conference button. Repeat if necessary, until the correct number of digits show in the display.
4. Press the talk/callback button on the handset. The number dials automatically.
NOTE: If the number is corrupted, such as a number in a name or an alphabetical character in a number, you will hear an error tone at the handset and the number won't dial.

## Deleting the Current Caller ID Record

## To delete a Caller ID message:

1. Make sure the phone is OFF (not in talk mode).
2. Use the cid/vol (up or down arrow) button to display the Caller ID record you want to delete.
3. Press the DEL soft key. The display shows DELETE CALL ID?
4. Press the OK soft key to erase the record. The display shows DELETED.

NOTE: Press the EXIT soft key on handset to return to the standby mode.
Deleting All Caller ID Records
To delete all the Caller ID names and numbers from the Caller ID memory:

1. Make sure the phone is OFF (not in talk mode).
2. Use the cid/vol (up or down arrow) button to scroll to any Caller ID record.
3. Press DEL soft key for two seconds. The display shows DELETE ALL?
4. Press OK soft key to erase all of the current CID records. The display shows NO CALLS.

NOTE: Press the EXIT soft key on the handset to return to the standby mode.

## Changing the Battery

CAUTION: To reduce the risk of fire or personal injury, use only the battery 5-2459 that is compatible with this unit.

Make sure the 5telephone is OFF before you replace battery.

1. Remove the battery compartment door.
2. Disconnect the cord attached to the battery pack from the jack inside the battery compartment and remove the battery pack from the handset.
3. Insert the new battery pack and reconnect the battery plug.
4. Put the battery compartment door back on.
5. Place handset in the base or handset charge cradle to charge. If you don't charge the handset battery properly (for 12 hours) when you first set up the phone and/or when you install a


Battery compartment jack new battery pack, the battery 's longterm performance will be compromised.

## Battery Safety Precautions

- Do not burn, disassemble, mutilate or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.


## Belt clip and Optional Headset

Connecting the Belt clip
To attach the belt clip, insert the sides of the belt clip into the slots on each side of the handset. Snap the ends of the belt clip into place.

## Connecting an Optional Headset to the Handset

Each handset can be used with an optional headset hands free operation.

1. Connect the headset to the headset jack on the side of the handset The handset receiver and microphone are disabled when the headset is connected.
2. Adjust the headset to rest comfortably on top of your head and over your ear. Move the microphone to approximately two to three inches from your mouth.
3. Press the talk/callback button to answer a call or make calls using the headset.
4. To return to normal operation, unplug the headset from the jack.


## Display Messages

The following indicators show the status of a message or of the unit.

INCOMPLETE DATA Caller ID information has been interrupted during transmission or the phone line is excessively noisy.

Prompt telling you to enter the name in one of the 50 memory locations.

Displays on handset while the line is being used.
Prompt telling you to enter telephone number in one of the memory locations.

Prompt asking if you want to erase all Caller ID records.

Prompt asking if you want to erase the current Caller ID record that is shown on the display.

Prompt asking if you want to erase one of the 50 numbers stored in the phone's outgoing memory.

Indicates that there is no additional information in Caller ID memory.

NEW
UNKNOWN CALLER The incoming call is from an area not serviced by Caller ID or the information was not sent.

Handset is searching for the base.
Handset is too far away from the base. Move closer to the base.

| PAGING or PAGING FROM | Someone has pressed the page/int button on the base or handset. |
| :---: | :---: |
| BLOCKED NUMBER | The person is calling from a number that has been blocked from transmission. |
| REPT | Repeat call message. Indicates that a new call from the same number was received more than once. |
| NO CALLS | There are no Caller ID records stored in memory. |
| NO DATA | No Caller ID information was received, you are not subscribed to Caller ID service, or Caller ID service is not working. |
| NEW CALL XX | XX represents the number of new Caller ID records not reviewed. |
| Low Battery | Prompt indicating the battery needs to be charged. |
| LONG DISTANCE | Prompt indicating Caller ID record is a long distance call. |
| Handset Sound Signals |  |
| Signal | Meaning |
| A long warbling tone (with ringer on) | ith ringer on) Signals an incoming call |
| Three short beeps | Page signal |
| One short beep (every 7 seconds) | seconds) Low battery warning |

## Troubleshooting Guide

## Telephone

No dial tone

- Check installation:

Is the base power cord connected to a working electrical outlet?
Is the telephone line cord connected to the base unit and the modular wall jack?

- Connect another phone to the same jack. If it doesn't work, the problem might be your wiring or local service.
- Is the cordless handset out of range of the base? Move closer to the base
- Make sure the battery is properly charged (for 12 hours).
- Make sure the battery pack (in the handset) is properly installed.
- Does the handset beep when you press the talk/callback button? Does the charge indicator on the base turn on? The battery may need to be charged.
- Place handset in charge cradle for at least 20 seconds to reset the unit.


## Dial tone is OK, but can 't dial out

- Make sure the TONE/PULSE dialing mode is set to the type of phone service you are subscribed to.


## Handset does not ring

- Make sure the handset ringer software switch is set to on.
- The handset may be out of range. Move closer to the base.
- You may have too many extension phones on your line. Try unplugging some extension phones.
- Check for a dial tone.

You experience static, noise, or fading in and out

- The handset may be out of range. Move closer to base.
- Make sure base is not plugged into an electrical outlet with another household appliance. If necessary, relocate the base.
- Charge the battery (for 12 hours).


## Unit beeps

- Clean the charging contacts on the cordless handset and charge cradle with a soft cloth or an eraser.
- See solutions for "No dial tone" on previous page.
- Replace the battery.


## Memory dialing doesn't work

- Did you program the memory location keys correctly?
- Did you follow proper dialing sequence?


## Unit locks up and no communication between the base and cordless handset

- Unplug the AC power supply from the wall outlet and the back of the base. Remove the handset battery. Wait for 30 seconds and plug the power supply back into the base and electrical outlet. Reconnect the battery and charge for 12 hours.


## Charge Indicator on the Base Flashes

- Provided your phone company offers voice messaging service and you subscribe to it, the charge indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It's stops flashing after the message has been reviewed.


## Caller ID

No Display

- Be sure the battery is properly charged (for 12 hours). Or replace the battery.
- Make sure the unit is connected to a non-switched electrical outlet. Disconnect the AC power supply from the base and reconnect it.

Caller ID Error Message

- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

No Caller ID

- Are you subscribed to Caller ID service from your local telephone company?


## Battery

If you experience any of the following problems, even after recharging the battery, you may need to replace the battery pack:

- Short talk time
- Poor sound quality
- Limited range
- Charge indicator fails to turn on


## General Product Care

To keep your unit working and looking good, follow these guidelines:

- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use strong cleaning agents, paint thinner, abrasive powder, alcohol, or other chemical products to clean the unit. Doing so will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a clean pencil eraser.


## Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You 're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You 're out of range of the base.


## Service

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user 's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at 1-800-448-0329.

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206
Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date $\qquad$
Name of store $\qquad$
Accessory Order Form
?
To order, call 1-800-338-0376 (for accessories only) or complete this order form.
*Prices are subject to change without notice.
We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent. Duties will apply for shipments to Canada.
Use VISA or Master Card or Discover preferably. Money order or check must be in U.S. currency only. No COD or Cash. All accessories are subject to availability. Where applicable, we will ship a superseding model.
$\$ 5.00$
Mail order form and money order or check (in U.S. currency) made payable to Thomson to:
Your complete charge card number, its expiration date and your
signature are necessary to process all charge card orders.
Copy your complete account number from your VISA card.

\section*{$\square$ <br> |  |  |  |  |
| :--- | :--- | :--- | :--- |}


My card expires.

\section*{|  |  |  |  |
| :--- | :--- | :--- | :--- |}

Copy your complete account number from your
Master Card or Discover.

Copy the number above your
name on the Master Card

My card expires: $\square$ Please make sure that this form has been filled out completely.

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## Limited Warranty

## What your warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase.
(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)


## What we will do:

- Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product 's warranty period.


## How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service. "For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:


## ATLINKS USA, Inc.

## c/o Thomson

11721 B Alameda Ave.
Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. ATLINKS accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.


## What your warranty does not cover:

- Customer instruction. (Your Owner 's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.


## Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.


## Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TOTHIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OFTHIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OFTHE CONSUMER. ATLINKS USA, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROMTHE USE OFTHIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ONTHIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BYTHE LAWS OF THE STATE OF INDIANA. EXCEPTTOTHE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITEDTO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.


## How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. If you purchased your product outside the USA:
- This warranty does not apply. Contact your dealer for warranty information.

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