Model 25942 Series 5.8 GHz Cordless Handset Answering System Úser's Guide



Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68. FCC Rules and Regulations and the Technical Reguirements for Telephone Terminal Equipment published by ACTA.

1 Notification to the Local Telephone Company

- On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company
- The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

- This equipment may not be used on coin service provided by the telephone company
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own
- telephone equipment if you are on a party line. Check with your local telephone company. Notice must be given to the telephone company upon permanent disconnection of your
- telephone from your line. • If your home has specially wired alarm equipment connected to the telephone line, ensure the
- nstallation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

US Number is located on the cabinet bottom REN Number is located on the cabinet bottom

2 Rights of the Telephone Company

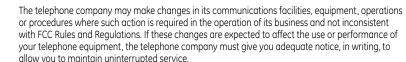
Should your equipment cause trouble on your line which may harm the telephone network the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance: (2) afford you the opportunity to correct the situation: and (3) inform you of your ht to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68. FCC Rules and Regulations.

Visit the GE website at: www.GE.com/phones

THOMSON

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Interference Information

his device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection aginst harmful interference in a residential installatio

his equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. Privacy of Communications may not be ensured when using this product.

If this equipment does cause harmful interference to radio or television recention, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference)
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commissio has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office. Washington, D.C. 20402. Please specify tock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipmen

Hearing Aid Compatibility (HAC)

his telephone system meets FCC standards for Hearing Aid Compatibility

Licensina

FCC RF Radiation Exposure Statement

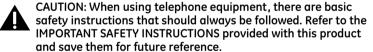
bis equipment complies with ECC RE radiation exposure limits set forth for an uncontrolle environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter

WARNING: TO PREVENT FIRE OF

	CAUTION: RISK OF ELECTRIC SHOCK DO NOT OPEN	
LIGHTNING H AND ARROW) WITHIN THE NGLE IS A NING SIGN ITING YOU OF IGEROUS AGE" INSIDE PRODUCT.	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK), NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFELD SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

SEE MARKING ON BOTTOM / BACK OF PRODUCT

Introduction



IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

Before You Beain

Parts Checklist (for 25942xx1 model)

Make sure your package includes the items shown here.



For Model 25942xx2 there will be ONE additional handset, charge cradle, battery pack and cover than shown above

For Model 25942xx3 there will be TWO additional handsets, charge cradles, battery packs and covers than shown above.

For Model 25942xx4 there will be THREE additional handsets, charge cradles, battery packs and covers than shown above.

Telephone Jack Requirements

Fo use this phone, you need an RJ11C type modular telephone iack, which might look like the one pictured here, installed in vour home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

Installation

Diaital Security System

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

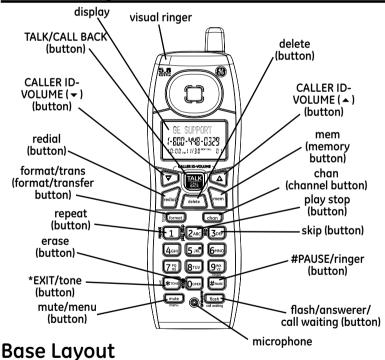
INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

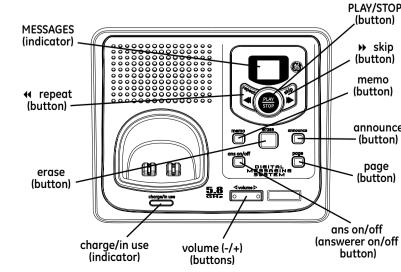
Certain other communications devices may also use the 5.8 GHz / 900 MHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 5.8 GHz frequency. for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight
- Avoid areas of excessive dust, moisture and low temperature
- Avoid other cordless telephones or personal computers.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

Handset Layout

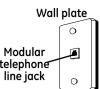












Installing the Phone

and are separate from the handset

and can be inserted only one way.

shows in the display

4 Insert the battery pack

Base Station

you may mount it on the wall.

and the other end into a modular iack

Installing the Handset Battery

NOTE: You must connect the handset battery before use.

5-2522, which are compatible with this unit.

2. Locate the battery compartment on the back of the handset

[0 0]

FIRMI Y

CAUTION: To reduce the risk of fire or personal injury, use only

the Thomson Inc. approved Nickel-Cadmium (Ni-Cd) battery

model 5-2729 or Nickel-Metal Hydride (Ni-MH) battery model

1. Locate batterv and batterv door which are packaged together inside a plastic bag

3. Plug the battery pack cord into the jack inside the compartment. PLEASE REGISTER

NOTE: To ensure proper battery installation, the connector is keyed

5. Close the battery compartment by pushing the door up until it snaps into place.

1. Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and

place your cordless telephone on a level surface, such as a desktop or tabletop, or

battery pack

' black wire

skip

(button

memo

- (button

(button)

- 3. Plug the AC power converter into the electrical outlet and the DC connector into the iack at the back of the base
 - 4. Place the handset in the base cradle. The charge/in use indicator turns on, verifying the battery is charging. The unit will take 20 seconds to register and verify its security code. **READY** shows in the display

2 Plug one end of the telephone line cord into the TELLINE jack at the back of the base

- NOTE: In case of a power failure, the handsets may display UNAVAILABLE when the TALK/CALL BACK button is pressed. You must then place all handsets on the main base cradle for 20 seconds to re-register
- 5. Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised

CAUTION: To reduce risk of personal injury, fire, or damage use only the 5-2836 (gray) or 5-2760 (black) power adaptor listed in the user's guide. This power adaptor is intended to be correctly orientated in a vertical or floor mount position.

Wall Mounting

- 1. Turn the base ove
- 2. Attach the wall mounting pedestal by first inserting the tabs on the open edge of the pedestal into the slots on the lower portion of the bottom of the base. Then push down and snap the pedestal into place
- 3. Slip the mounting holes (on the back of the base) over the wall plate posts, and slide the unit down into place. (Wall plate not included.

NOTE: If desired, aather the extra telephone line and power adaptor cord and store inside the wall mounting pedestal

Answering System Setup

his section shows you how to set up your answering system to receive incoming calls. Before you begin the set up process, you must turn on the answering system.

• Press the ans on/off button to turn the answering system **ON** and **OFF**. The MESSAGES indicator lights when the answering system is **ON**. The indicator blinks when you have new messages.

NOTE: The answering system displays "- -" when it is OFF.

Setting the Voice Prompt Language

The default voice prompt language is English.

To change the answering system's voice prompt language, press and hold the skip button for two seconds. The unit announces "SELECCIONADO ESPANOL" (Spanish selected)

NOTE: To change to English, press and hold the skip button again for 2 seconds. The unit announces "ENGLISH SELECTED"

NOTE: In remote access mode, the system follows the selected language. The voice prompt language cannot be switched remotely.

Voice Time/Day Stamp

- . Make sure the answering system is **ON**.
- 2. Press flash/answerer/call waiting button on the handset to enter answerer remote
- 3. Press key [8] to enter Time/Day set menu on handset.
- 4. To set Hour. kev in [00]-[12].
- 5 To set Minutes key in [00]-[59]
- 6. To set AM/PM, press the CALLER ID-VOLUME (▲ or) button.
- 7. Press #PAUSE/ringer button to confirm the setting.

Speaker Volume

Use the speaker volume (- / +) buttons to adjust speaker volume on the base to a comfortable level. L1 is the minimum speaker volume and L8 is the maximum.

Recording the Outgoing Announcement

For best results when recording, you should be about nine inches from the microphone and eliminate as much background noise as possible.

- Make sure the answering system is ON.
- 2. Press and hold the announce button on the base.
- 3. Begin speaking after you hear the beep.
- 4. Release the button when you finish your announcement

NOTE: If you choose not to record an outgoing announcement, a default announcement plays instead. To return to the default announcement after you have recorded your own outgoing announcement, press the announce button and release it when you hear the beep.

Sample Outgoing Announcement

"HI, THIS IS (USE YOUR NAME HERE), I CAN'T ANSWER THE PHONE RIGHT NOW, SO PLEASE LEAVE YOUR NAME, NUMBER AND A BRIEF MESSAGE AFTER THE TONE, AND I'LL GET BACK TO YOU THANKS

Reviewing the Announcement

Press and release the announce button to review your outgoing announcement.

Rings to Answer

- 1. Make sure the answering system is **ON**.
- 2. Press flash/answerer/call waiting button on the handset to enter answerer remote
- 3. Press key [9] to enter Ring to Answer menu on handset
- 4. Use the CALLER ID-VOLUME (▲ or) button to choose 3 rings, 5 rings or Toll saver.
- 5. Press #PAUSE/ringer button to confirm the setting.
- NOTE: If you select Toll Saver (TS) the unit answers after the 3rd ring if there ARE new messages, OR the unit answers after the 5th ring if there ARE NO new messages.

Handset Setup

There are eight programmable menus available: Language, Handset Name, Area Code Ringer ON/OFF, Ringer Tone, Tone/Pulse, Transfer ON/OFF and Default Setting.

During programming, you may press the mute/menu button at any time to go to the next option. To exit the menu, keep the previous setting and return to the standby mode, press the *EXIT/tone button.

Display Language

- 1. Press the mute/menu button until > 1ENG 2FRA 3ESP shows in the display. 1ENG is the default. (ENG stands for English. FRA stands for French. ESP stands for Spanish.)
- 2. Use the CALLER ID-VOLUME (▲ or ▼) button or the touch-tone pad on the handset to enter your selection
- 3. Press mute/menu again to save.

Handset Name

- .. Press the mute/menu button until **ENTER NAME** shows in the display
- 2. Use the touch-tone pad to enter the name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S: press the 6 key once for the letter M press the 4 key 3 times for the letter I: press the 8 key for the letter T: press the 4 kev twice for the letter H.

NOTE: If you make a mistake, use the delete button to backspace and delete one character at a time.

3. Press mute/menu again to save.

NOTE: If no name is entered, READY shows in the display.

Local Area Code

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- 1. Press the mute/menu button until **AREA CODE - -** shows in the display. - is the default
- 2. Use the touch-tone pad on the handset to enter your three digit area code.
- 3. Press mute/menu again to save.
- NOTE: If you make a mistake, press the delete button to erase a wrong number.

Ringer ON/OFF

- 1. Press the mute/menu button until **RINGER** > 1 ON shows in the display. 10N is the default
- 2. Use the CALLER ID-VOLUME (▲ or) button or the touch-tone pad on the handset to scroll to **1 ON** or **2 OFF**.
- 3. Press mute/menu to save.
- NOTE: If you turn the ringer off, RINGER OFF shows on the display.

Ringer Tone

- You can choose from 3 ring tones. 1. Press the mute/menu button until **RINGER TONE > 01** shows in the display. 01 is the default
- 2. Use the CALLER ID-VOLUME (\checkmark or \checkmark) button or the touch-tone pad on the handset to select from **01** to **03**.
- 3. Press mute/menu to save.

Tone/Pulse

- 1. Press the mute/menu button until > 1 TONE 2 PULSE shows in the display. 1 TONE is the default.
- 2. Use the CALLER ID-VOLUME (\checkmark or \checkmark) button or the touch-tone pad on the handset to scroll to **1 TONE** or **2 PULSE**.
- Press mute/menu to save

Transfer ON/OFF

In order to use the Call Transfer feature (applicable ONLY with additional handsets), you must have the Transfer ON/OFF set to ON through the menu of the transferring

- 1. Press the mute/menu button until **TRANSFER** > 1 OFF shows in the display.
- 2. Use the CALLER ID-VOLUME (\blacktriangle or \checkmark) button or the touch tone pad on the handset and select 2 ON
- 3. Press mute/menu again to save.

Default Settina

- You may return handset settings to the factory default setup using this menu. 1. Press the mute/menu button until **DEFAULT** > **NO** shows in the display. NO is the default
- 2. Use the CALLER ID-VOLUME (▲ or) button on the handset to scroll to **YES** or **NO**. NOTE: If you choose YES, all settings in the programmable menu
- return to the factory defaults.

3. Press mute/menu to save.

Cordless Phone Basics

Charge/In Use Indicator

When the charge/in use indicator on the base is lit, the phone is **ON** or the handset is being charged. The handset visual ringer and base indicator flash when you receive a call.

Answering a Call

base cradle to hang up.

Makina a Call

2. Dial a telephone numbe

reset the unit.

correct number.

you dialed (up to 32 digits).

- OR -

Redial

Pre-dialina

base cradle to hana up

1. When the phone rings, pick up the handset and press the TALK/CALL BACK button. 2. When finished, press the TALK/CALL BACK button again or place the handset on the

Make sure the phone is **OFF** (not in TALK mode).

TALK/CALL BACK button to redial the last number

1. Pick up the handset and press the TALK/CALL BACK button. Wait for the dial tone. The call timer starts counting minutes and seconds in the display

3. When finished, press the TALK/CALL BACK button again or place the handset on the

NOTE: In case of power failure, the handset may display UNAVAILABLE when the TALK/CALL BACK button is pressed. You must then place the handset on the main base for 20 seconds to

2. Dial a telephone number (the number you dial shows in the display).

NOTE: If you make a mistake dialing the number, use the delete button to backspace and erase the wrong number, and enter the

3. Press the TALK/CALL BACK button on that handset. The number automatically dials and the call timer starts counting the minutes and seconds in the display. 4. When finished, press the TALK/CALL BACK button again to hang up.

NOTE : You may enter up to 32 pre-dial digits.

While the phone is **ON** (in TALK mode), press the redial button to redial the last number

Flash

Use the flash/answerer/call waiting button to activate custom calling services such as call waiting, which are available through your local phone company.

TIP: Do not use the TALK/CALL BACK button to activate custom calling services such as call waiting or you'll hang up the phone.

Channel Button

While talking on the phone, it may be necessary for you to manually change the channel to improve reception and reduce poise or static on the line. Press and release the chan button to move to the next clear channel.

Exit

Press the *EXIT/tone button to cancel any command you initiated.

Paae

This feature assists in locating a misplaced handset.

Press the page button on the base. The handset beeps continuously for about 2 minutes until you press the TALK/CALL BACK button on the handset or the page button on the base

NOTE: You may still page the handset when the ringer is off.

Ringer ON/OFF Shortcut

Apart from the setting in the main menu, there is a shortcut to set the ringer. Make sure the phone is **OFF** (not in talk mode).

- 1. Press the #PAUSE/ringer button to go to the **RINGER ON/OFF** menu. **RINGER** \rightarrow 1 ON shows in the display. 10N is the default.
- 2. Use the CALLER ID-VOLUME (▲ or ▼) button or the touch-tone pad on the handset to scroll to 1 ON, or 2 OFF
- 3. Press the #PAUSE/ringer button to save your selection. You will hear a confirmation tone

Volume

When the phone is **ON** (in TALK mode) press the CALLER ID-VOLUME (\blacktriangle or \checkmark) button to adjust the listening level. Choose from five volume settings. **VOL 1** is the lowest volume and **VOL 5** is the highest volume.

NOTE: The phone will automatically reset VOL 5 to VOL 4 after you hang up.

Mute

Use mute during a phone conversation to speak privately and off-line with a third party. 1. Press the mute/menu button. *MUTE* shows in the display. The party on the telephone will not hear you

2. Press the mute/menu button when finished.

Temporary Tone

This feature is useful only if you have pulse (rotary) service. Temporary Tone Dialing enables pulse (rotary) service phone users to access touch tone services offered by banks credit card companies etc. For example when you call your bank you may need to enter your bank account number. Temporarily switching to touch tone mode allows you to send your numbe

- 1. Dial the telephone number and wait for the line to connect.
- 2. When your call is answered, press the *EXIT/tone button on the handset to temporarily change from pulse dialing to tone dialing.
- 3. Follow the automated instructions to get the information you need.
- 4. Hang up the handset and the phone automatically returns to pulse (rotary) dialing mode.

Call Transfer (applicable only with additional handsets)

During an external call, you may transfer the external call to another handset.

- 1. Press the format/trans button on the originating handset. **TRANSFERRING** shows in the display. All registered handsets will be paged
- 2. Press the format/trans button or TALK/CALL BACK on receiving handset to answer

NOTE: To cancel the call transfer, you may press *EXIT/tone button or the format/trans button on the originating handset.

NOTE: If there is no answer within 2 minutes after transferring the call, then the handsets will be rung back (callback). If no handset answers within 30 seconds, then the external call will be automatically dropped

Caller ID (CID)

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

his unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time



Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company; if you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting call on the line. Only the handset that is in use at the time of the call will display and store the Call Waiting Caller ID information.

• When you hear the call waiting beep in the handset receiver, press the flash/answerer/ call waiting button to put the current call on hold and answer the incoming call. Press flash/answerer/call waiting again to return to the original call.

Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, viving you a chance to monitor the information and decide whether or not to answer

Storing CID Records (In CID Memory)

If you are not at home or cannot answer your telephone's Caller ID memory stores the data for the 40 most recent calls you received so you can see who called while you vere unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted

You may review the stored information at any time. Calls received since your last review show as **NFW** in the display. Calls that have not been previously reviewed but were received from the same number more than once show as *REPT* in the display.

Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

1 Make sure the phone is **OFF** (not in talk mode)

- 2. Press the CALLER ID-VOLUME () button to review the newest CID record.
- 3. Press the CALLER ID-VOLUME () button to review the oldest CID record first.

Dialing a CID Number

.. Make sure the phone is **OFF** (not in TALK mode).

- 2. Use the CALLER ID-VOLUME (\checkmark or \checkmark) button to display the desired record.
- 3. Press the TALK/CALL BACK button. The number dials automatically.

NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the format/trans button to adjust the number, and try again

Available formats include:

Number of digits	Explanation	Example
Eleven digits	long distance code "1 " +3-digit area code +7-digit telephone number.	1-317-555-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-555-8888
Seven digits	7-digit telephone number.	555-8888

Storing CID Records in Internal Memory

You may also store CID information in the phone's internal memory

NOTE: It is important that you format CID records correctly BEFORE storing in internal memory as you cannot reformat CID records stored in memory

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Use the CALLER ID-VOLUME (▲ or) button to scroll to the desired CID record.
- Press the mem button.
- 4. Use the touch-tone pad to enter a memory location (0-9) to store the number in that memory location. You will hear a confirmation tone.

NOTE: If the memory location is occupied, *REPLACE MEMO*? is displayed, and you must confirm replacement by pressing the mem

NOTE: Press the *EXIT/tone button once to keep the previous setting (making no changes) and return to the menu.

While the phone is **OFF** (in standby mode), press the redial button and then the

NOTE: If the selected CID record contains any information that is nonnumeric the unit will not allow this record to transfer to the internal user memory. The handset will display UNABLE TO STORE.

To Replace a Stored CID Record

- 1. Repeat steps 1 through 3 in Storing CID Records in Internal Memory. After you enter the memory location, **REPLACE MEMO?** shows in the display.
- 2. Press the mem button again, and the new CID record replaces the old memory in that location. You will hear a confirmation tone.

Deleting a CID Record

1. Make sure the phone is **OFF** (not in TALK mode).

- 2. Use the CALLER ID-VOLUME (▲ or) button to display the CID record you want to delete
- 3. Press delete. The display shows **DELETE CALL ID?**.
- 4. Press delete again to erase the record and **DELETED** shows in the display. You will hear a confirmation tone

NOTE: Press the *EXIT/tone button to return to the standby mode.

Deleting All CID Records

- 1. Make sure the phone is **OFF** (not in TALK mode)
- 2. Use the CALLER ID-VOLUME (\checkmark or \checkmark) button to display any Caller ID record.
- 3. Press and hold the delete button until **DELETE ALL?** shows in the display.
- 4. Press delete again to erase all records. You will hear a confirmation tone. The display shows NO CALLS.

NOTE: Press the *EXIT/tone key to return to the standby mode.

Memory

Each handset can store up to ten 24-diait numbers with up to 15-character names in memory for quick dialing. This memory feature is in addition to the CID memory log, which stores up to 40 CID records in each handset.

Storing a Name and Number in Memory

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Press the mem button
- 3. Press the desired memory location (0 through 9) or use CALLER ID-VOLUME (▲ or ▼) to scroll to the desired memory location
- NOTE: If the memory location is occupied, the memory location number and stored name and telephone number shows in the display. If the memory location is empty. *EMPTY* shows in the display.
- 4. Press the mem button again. The display shows **ENTER NAME**.

NOTE: If you don't want to enter the name, skip step 5.

5. Use the touch-tone pad on the handset to enter the name (up to 15 characters) and press the memory button to save. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S: press the 6 key once for the letter M: press the 4 key 3 times for the letter I: press the 8 key for the letter T; press the 4 key twice for the letter H.

NOTE: If you make a mistake press the delete button to backspace and erase the wrong character(s) or number(s).

6. Press the mem button to save the name. The display shows **ENTER TEL NUMBR**.

7. Use the touch-tone pad to enter the telephone number you want to store (up to 24 diaits)

NOTE: The system treats PAUSES as delays or spaces in the dialing

8. Press mem again to store the number. You will hear a confirmation tone.

Storing the Last Number Dialed

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.

- 2. Press the redial button
- 3. Press the mem button to store the number. You will hear a confirmation tone.

To replace an old number with a new redial number:

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 2 Press the redial button
- 3. Press the mem button, and **REPLACE MEMO?** shows in the display.
- 4. Press the mem button again to replace the old number with the new number. You will hear a confirmation tone

Inserting a Pause in the Dialing Sequence of a Stored Number

If a pause is needed to wait for a dial or access tone, press the #PAUSE/ringer button to insert a delay in dialing sequence of a stored number (for example, after you dial 9 for an outside line, or to wait for a computer access tone). Pause shows in the display as a P. and each pause counts as one diait in the dialing sequence

Changing a Stored Number

- 1. Repeat steps 1 through 7 in Storing a Name and Number in Memory.
- 2. Press the mem button, and **REPLACE MEMO?** shows in the display.
- 3. Press the mem button to store the number. You will hear a confirmation tone.

Reviewing and Deleting Stored Numbers

- 1. To review stored numbers, press the mem button, and use the CALLER ID-VOLUME (\blacktriangle or \checkmark) button to scroll to the memory location, or press the corresponding number key for a desired memory location (0-9)
- 2. When the data shows in the display, press the delete button. The display shows **DELETE**?
- 3. Press delete again to delete the data. The display shows **DELETED**.

Dialina a Stored Number

- 1. Make sure the phone is **ON** by pressing the TALK/CALL BACK button. 2. Press the mem button
- 3. Press the memory location (0-9). The number dials automatically. - OR -
- I. Make sure the phone is **OFF** (not in TALK mode).
- 2 Press the mem button
- 3. Use the touch-tone pad or the CALLER ID-VOLUME (\blacktriangle or \checkmark) button to scroll to the number vou want to dial.
- 4. Press the TALK/CALL BACK button. The number dials automatically.

Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers, such as calling ard calls to a frequently called long distance number. Each part of the sequence is dialed from memory. The following example shows you how to use chain dialing to make a call through a long distance service:

The Number For	Memory Location	
Long distance access number	7	
Authorization code	8	
Fraguantly called long distance pumber	0	

. Make sure the phone is **ON** (in TALK mode)

- 2 Press the mem button and then press 7
- 3. When you hear the access tone, press the mem button and then press 8.

4. At the next access tone, press the mem button and then 9.

TIP: Wait for the access tones before pressing the next mem button, or your call may not go through.

Answering System Operation

This section discusses the buttons and features on the answering system.

Messages Indicator

The messages indicator shows you how many messages you have received, and the indicator blinks when new messages are received. The answerer must be ON in order for the messages indicator to work

NOTE : The answering system displays "- -" when it is turned off.

Screening Calls from the Base

- L. Wait for the caller to begin leaving a message (to determine who is calling). 2. To speak to the caller, pick up the handset, and press the TALK/CALL BACK button.
- The answering system automatically stops recording when you activate the handset or pick up an extension phone.

TIP: Make sure the volume on the base is set loud enough to hear your incoming calls.

Messaae Plavback

The messages indicator on the base lets you know when you have messages. To play messages, press PLAY/STOP.

While a message is playing, you may do the following:

- Press PLAY/STOP to stop the message playback.
- Press and release 📢 repeat to restart the current message; continue pressing and releasing *«* repeat to review previous messages.
- Press and release >> skip to go to the next message.

Memory Full

When answering system memory is full, the system answers after 10 rings, beeps and waits for you to enter the 3-digit security code. If you don't enter the security code within 7 seconds, the phone hangs up.

- You should erase some messages so the answering system can record new ones.
- NOTE: The unit also answers after the 10th ring if it is turned off. To access the answering system, enter your 3-digit security code after you hear the beep.

Erasing Messages

You may erase messages three ways: one message at a time from the base; all messages from the base; or one message at a time from the handset or a phone in another location

- To erase one message at a time from the base:
- Press PLAY/STOP. The message plays.
- Press and release the erase button.

To erase all reviewed messages from the base:

Press and hold the erase button until the unit beeps.

To erase a message from the handset:

- Press flash/answerer/call waiting button to enter into the handset ren operation.
- Press PLAY/STOP on the handset (the 2 button). The message plays.
- Press erase (the 0 button) to erase the message during message play NOTE: Erased messages cannot be restored.

Leavina a Memo

- Use the memo feature to leave a message.
- 1. Press and hold the memo button on the base. You must hold the butt finish recording the memo.

 Press flash/answerer/call waiting button to enter into the handset remote access 	Changing	the Battery	<u>Answering</u>	System Display Messages	Memory dialing
• Press lidstratiswerer/call waiting button to enter into the handset remote access operation.	CAUTION: T	o reduce the risk of fire or personal injury, use only on Inc. approved Nickel-Cadmium (Ni-Cd) battery		ges show the status of the answering et up and use the system.	 Make sure you correctly program the memory loc Make sure you follow the proper dialing sequence
 Press PLAY/STOP on the handset (the 2 button). The message plays. 	model 5-27	29 or Nickel-Metal Hydride (Ni-MH) battery model	0-59	Indicates the total number of messages.	 You may need to reprogram numbers into memory
 Press erase (the 0 button) to erase the message during message playback. 		ch are compatible with this unit.	CL (blinking)	The voice time/day stamp needs to be set.	battery replacement.
NOTE: Erased messages cannot be restored.	•	phone is OFF (not in TALK mode) before you replace battery.		Answering system is turned off.	Out of range
Leaving a Memo	2. Remove the batter		An (blinking)	The system is answering a call and	• Move closer to the base.
Use the memo feature to leave a message.	 Disconnect the cor the handset. 	d attached to the battery pack and remove the battery pack from		recording an incoming call.	• Reset the battery. Unplug the battery and plug it in
 Press and hold the memo button on the base. You must hold the button until you finish recording the memo. 		ery pack and connect the cord to the jack inside the battery	F (blinking)	Answering system memory is full.	Reset the power supply. Unplug the supply and plu
2. Begin speaking after you hear the beep.	compartment.		Six bars	The system is recording a memo or an	Phone with tone service dials out in pulse mode
3. Release the memo button when finished.	5. Put the battery con	npartment door back on.	(blinking)	announcement.	Make sure phone is in tone dialing mode.
Remote Access		e base to charge. Allow the handset battery to properly charge	LA (Line Access)	Answering system is being accessed remotely from another location.	Phone won't dial out with pulse service
You may access the answering system with the cordless handset or from any tone-dial		r to first use or when you install a new battery pack. If you do ge the phone, battery performance will be compromised.	Handsot So	und Signals	Make sure phone is in pulse dialing mode. Handset displays UNAVAILABLE
compatible telephone.				Meaning	Place the handset on the main base for re-registe
Cordless Handset		fety Precautions	Signal A long warbling tone (w	5	An additional handset is in use.
1. Press the flash/answerer/call waiting button to access the answering system.		emble, mutilate, or puncture. Like other batteries of this type, Id be released which can cause injury.	Three short beeps (seve		Move closer to the base.
2. Use the corresponding handset keys just like you would use the base buttons (see		of fire or personal injury, use only the Nickel-Cadmium	One long tone	Confirmation tone	Answering System Solutions
Answering System Setup). The button functions are located on the handset. For example, to play messages:	(Ni-Cd) or Nickel	-Metal Hydride (Ni-MH) battery listed in the User's Guide.	Two short beeps	Error tone	Can't hear messages, beep, etc.
Press the flash/answerer/call waiting button. The display shows ANSWERER REMOTE.	•	of the reach of children.	One beep every 7 secor	nds Low battery warning	 Adjust speaker volume.
Press 2 (PLAY/STOP).	Remove batteries in	f storing over 30 days.	Troublesho	oting Tips	Time/Day setting is incorrect.
 When you are finished listening to your messages, press the 		C seal on the battery used in your Thomson Inc. product	Caller ID Soluti		Set the time clock.
flash/answerer/call waiting button again.		we are participating in a program to collect and recycle the attery (or batteries).	No display		Answers on 10th ring
Screening Calls from the Handset		nation go to the RBRC web site at www.rbrc.org	• Fully charge (for 2	16 hours) or replace the battery.	 Make sure answering system is turned on.
Use the handset to screen calls even when you can't hear the answering system.	or call 1-800-8-	BATTERY or contact a local recycling center.		C (electrical) power, make sure that the unit is connected to a	• Answering system memory may be full. Erase some
When the answering system picks up: 1. Press the flash/answerer/call waiting button to access the answering system.	Display Me	essages	non-switched elec plug it back in.	ctrical outlet. Unplug the AC power converter from the unit and	Incoming messages are incomplete
 Press the hash/allswerer/call waiting button to access the answering system. Listen as the caller leaves a message. 		es show the status of the phone or help you set up and use		formation in your display, you must be subscribed to Caller ID	An extension phone may have been lifted as a mess
 Press the TALK/CALL BACK button to speak to the person or press the flash/ 	your phone.			pur local telephone company.	Answering system memory is full. Erase some messo
answerer/call waiting button to stop screening the call.	ANSWERER REMOTE	Indicates the handset is accessing the answering system.	Caller ID incomplete		 You may have accidently pressed the PLAY/STOP but standard the massage
Accessing the Answering System from Another	BLOCKED CALL	Caller information is blocked from transmission.		his message if it detects anything other than valid Caller ID	stopped the message. Won't respond to remote commands
Location	BLOCKED	Caller name and number is blocked from transmission.	presence of noise	g the silent period after the first ring. This message indicates the	 You must use a tone-dial phone. This phone does no
You can access your answering system from any touch-tone phone by entering your	NAME/NUMBER		Telephone Solu		 Make sure to enter the correct security code.
3-digit security code after you hear the outgoing announcement.	DELETE ALL?	Prompt asking if you want to erase all Caller ID records.	Handset can not link.		 Did unit hang up? If you take no action for a period of
 Dial the telephone number to which the answering system is connected to. Enter the accurity code after you have the tange 	DELETE CALL ID?	Prompt asking if you want to erase the current Caller ID record that is shown on the display.	 If any handsets be 	ecome inoperable, place it on the main base cradle for 20	-
 Enter the security code after you hear the tone. Follow the voice many to use the answering system's remote functions. 	DELETE?	Prompt asking if you want to erase one of the 10 numbers	seconds to re-reg	ister.	Causes of Poor Reception
Follow the voice menu to use the answering system's remote functions.		stored in the phone's outgoing memory.	No dial tone		Aluminum siding.
To Press this Button	DELETED	Prompt confirming a CID record is erased.	Check or repeat ir		Foil backing on insulation.
Review message 1	EMPTY	Indicates a memory location is vacant.		se power cord is connected to a working electrical outlet.	 Heating ducts and other metal construction can s You're too close to appliances such as microwave
Play back messages 2	END OF LIST	Indicates there is no additional information in the Caller ID	 Make sure the tele phone jack? 	ephone line cord is connected to the base unit and the modular	 Atmospheric conditions, such as strong storms.
Stop message playback 2		memory log.		ise from the wall phone jack and connect another phone to the	 Base is installed in the basement or lower floor of
Erase message 0 (during message playback)	ENTER NAME	Prompt telling you to name the handset or enter a name for one of the 10 memory locations.	same jack. If there	e is no dial tone on the second phone, the problem might be your	Base is plugged into an AC outlet with other electr
Skip message 3 Turn answerer on/off 4	INCOMPLETE	Caller information is interrupted during transmission or	wiring or local ser		 Baby monitor is using the same frequency.
Review voice menu options 7	DATA	the phone line is excessively noisy.	-	t be out of range of the base. Move closer to the base.	Handset battery is low.
TIP: You can bypass the outgoing announcement by pressing any	LOW BATTERY	Indicates the handset battery is low and needs charging.		tery is properly charged (for 16 hours). / pack is installed correctly.	• You're out of range of the base.
numbered key on the touch-tone pad while the announcement	NEW	Indicates call or calls have not been reviewed.		eep when you pressed the TALK/CALL BACK button? Did the in	General Product Care
is playing. Then, you can enter your security code to access the answering system.	NO DATA	No Caller ID information was received.		e on? The battery may need to be charged.	To keep your telephone working and looking good, follo
	NO CALLS	Indicates no calls have been received.	Handset does not ring		 Avoid putting the phone near heating appliances
Changing the Security Code The default security code for accessing the answering system from another location is 1 2	PAGING FRM BASE	Someone is paging the handset from the base.		ger is set to ON, this can be done through the handset setup	electrical noise (for example, motors or fluorescen
3. You must use the handset to change the security code. With the phone OFF (not in TALK	PLEASE REGISTER	Indicates the handset needs to be registered before use.	menu Ringer Volu		 DO NOT expose to direct sunlight or moisture.
mode), follow these steps:	PRESS TALK KEY	Indicates the CID number is a Directory Dial Number (DDN)	 You may have too some phones. 	many extension phones on your line. Try unplugging	 Avoid dropping and other rough treatment to the
 Press the flash/answerer/call waiting button to display ANSWERER REMOTE. The handset beeps once and announces the Remote Access menu. 		and cannot be formatted.	See solutions for "	No dial tone."	 Clean with a soft cloth.
2. Press the *EXIT/tone button.	READY	Indicates the handset is registered and available for use.		noise, or fading in and out	 Never use a strong cleaning agent or abrasive po the finish.
3. Enter the new 3-digit security code.	REPT	Repeat call message. Indicates that a new call from the same number was received more than once.	Change channels	-	Retain the original packaging in case you need to
4. Press the *EXIT/tone button again. The unit announces the new code, pauses, beeps,	TRANSFERRING	Indicates the call is being transferred from one handset to	 The handset may 	be out of range. Move closer to the base.	· Netan the original packaging in case you need to
and then announces the menu options again.		another.	Relocate the base		
	UNABLE TO DIAL	Indicates the CID or memory contents cannot be dialed.	 Charge the batter 	у.	
	UNABLE TO STORE	Indicates the CID or memory contents cannot be stored.		not plugged into an electrical outlet with another	
	UNAVAILABLE	Indicates the handset is out of range.	household appliar	ю.	
		Or an additional handset is in use. Or there has been a base power failure, in which case you	Unit beeps • Place bandset in h	pase cradle for 20 seconds to reset the security code. If that	
		must place all handsets on the main base cradle for 20		rge the battery for 16 hours.	
		seconds to re-register.	See solutions for "		
	UNKNOWN	The incoming call is from an area not serviced by Caller ID or	 Replace the batte 		
	NAME/CALLER/	caller information is not sent.		ту	

e memory location keys.

ina seauence.

s into memory after a power outage or

and plug it in again after five seconds. pply and plug it in again after five seconds.

for re-register.

Frase some messages.

ted as a message is received. some messages.

LAY/STOP button during playback and

none does not support pulse (rotary) dialing.

for a period of time, it automatically hangs up.

otion

ruction can shield radio signals.

- s microwaves stoves computers etc.
- ng storms.

- ower floor of the house.
- other electronic devices.

ng good, follow these guidelines: appliances and devices that generate or fluorescent lamps).

ment to the phone.

abrasive powder because this will damage

you need to ship the phone at a later date.

Warrantv Assistance

If trouble is experienced with this equipment, for warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may require that you disconnect the equipment until the problem is resolved.

Any unauthorized repairs, changes or modifications not expressly approved by Thomson Inc. could void the user's authority to operate this product. For instructions on how to obtain a replacement unit, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:

Thomson Inc. Manager, Consumer Relations

P O Box 1976

Indianapolis, IN 46206

Attach your sales receipt to this booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase Date

Name of Store

Limited Warranty

What your warranty covers:

Defects in materials or workmanship

For how long after your purchase:

One year, from date of purchase

(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

• Provide you with a new unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print
- your name and address and a description of the defect. Send via standard UPS or its equivalent to: Thomson Inc.

11721 B Alameda Ave Socorro, Texas 79927

- Insure your shipment for loss or damage. Thomson Inc. accepts no liability in case of damage or loss.
- A new unit will be shipped to you freight prepaid.

What your warranty does not cover

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.
- Installation and setup service adjustments.
- Batteries
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA
- Acts of nature, such as but not limited to lightning damage.

Product Registration:

• Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

• THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT ALL OTHER WARRANTIES EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATIO GIVEN BY THOMSON INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.

Accessory Information

DESCRIPTION	MODEL NO.
Handset Replacement Battery	5-2729 (Ni-CD)
Handset Replacement Battery	5-2522 (Ni-MH)
Power adaptor	5-2836 (gray)
Power adaptor	5-2760 (black)
Optional/Additional handset cradle	5-2751 (gray)
Optional/Additional handset cradle	5-2771 (black)

To place order, have your Visa, MasterCard, or Discover Card ready and call toll-free 1-800-338-0376. A shipping and handling fee will be charged upon ordering. We are required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent. Items are subject to availability. Prices are subject to change without notice

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. THOMSON INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED. WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA EXCEPT O THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state

If you purchased your product outside the USA:

• This warranty does not apply. Contact your dealer for warranty information.

Instructions For Additional Handset(s)

IMPORTANT: You can only use one handset at a time and there is NO conference and intercom features for these units. If the TALK/ CALL BACK button is pressed on one handset while another handset is in use, UNAVAILABLE shows on the display.

Parts Checklist

Make sure your package includes the items shown here.



Handset



cradle

Batterv



Charge

compartment battery pack

Installing the Handset Battery

NOTE: You must connect the handset battery before use.



CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-Cadmium (Ni-Cd) battery model 5-2729 or Nickel-Metal Hydride (Ni-MH) battery model 5-2522, which are compatible with this unit.

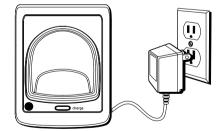
- 1. Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
- 2. Locate the battery compartment on the back of the handset.
- 3. Plug the battery pack cord into the jack inside the compartment.

NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.

- 4. Insert the battery pack.
- 5. Close the battery compartment by pushing the door up until it snaps into place.
- 6. Place the handset in the base to charge.

Extra Charaina Cradle

1. Plug the AC power converter of the extra charging cradle into the electrical outlet.



- 2. Place the handset in the extra charging cradle. The charge indicator turns on, verifying the battery is charging.
- 3. Allow the phone to charge for 16 hours.

Registration

YOU MUST REGISTER THE HANDSET TO THE MAIN BASE BEFORE USE!

After the optional handset has charged for 16 hours on the extra charger, place it on the main base station for 20 seconds, it will then automatically register

NOTE: PLEASE REGISTER shows on the display if the handset has not been registered. Once a handset has completed registration successfully, READY will show on the handset's display.

NOTE: In case of a power failure, the handsets may display UNAVAILABLE when the TALK/CALL BACK button is pressed. You must then place all handsets on the main base cradle for 20 seconds to re-register.

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