# Model 28320 InfoLink Phone User's Guide





for use as a telephone and to receive information from internet

# **Important Instructions & Information**

### **Equipment Approval Information**

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

### 1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

US Number is located on the base bottom.

#### REN Number is located on the base bottom.

#### Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the
  installation of this product does not disable your alarm equipment. If you have questions about
  what will disable alarm equipment, consult your telephone company or a qualified installer.

#### 2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

# **Important Instructions & Information**

#### Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation.

Privacy of Communications may not be ensured when using this product.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

#### Licensing

Licensed under US Patent 6,427,009.

### FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter."

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

#### Information for DECT Product



This telephone is compliant with the DECT 6.0 standard which operates in the 1.92GHz to 1.93GHz frequency range.

IMPORTANT INSTRUCTIONS & INFORMATION 2	IDLE MODE DISPLAY	
EQUIPMENT APPROVAL INFORMATION2	PROGRAMMING YOUR PHONE	
INTERFERENCE INFORMATION3	Navigating The Menu	1
HEARING AID COMPATIBILITY (HAC)3	HANDSET SETTINGS	10
LICENSING3	HANDSET NAME	10
FCC RF RADIATION EXPOSURE	LANGUAGE	10
STATEMENT	Menu Color	1
INFORMATION FOR DECT PRODUCT3	BACKGROUND PICTURE	
Introduction6	DISPLAY CONTRAST	1
Parts Checklist 6	Auto Talk	18
Installation7	Area Codes	18
IMPORTANT INSTALLATION GUIDELINES7	Default Settings	19
DIGITAL SECURITY SYSTEM7	LIST OF DEFAULT SETTINGS	
TELEPHONE JACK REQUIREMENTS	CONTACTS	20
LOCATION7	FIND ENTRY	
INSTALLING THE HANDSET BATTERY8	Add Entry	20
BATTERY PERFORMANCE8	COPY ALL NAMES	20
BATTERY LOW WARNING8	Phonebook Status	
BATTERY CHARGING LIGHT8	Sounds	2
BASE SET-UP9	EARPIECE VOLUME	2
ETHERNET CONNECTION9	RINGTONE	2
TELEPHONE CABLE CONNECTION9	RINGTONE INFORMATION	2
Power Supply Connection	RING VOLUME	2
HANDSET SYNCHRONIZATION* 10	RING VOLUME INFORMATION	
GETTING TO KNOW YOUR PHONE 11	KEY BEEP	2
Base Layout	BASE SETTINGS	2
ETHERNET Indicator (BLUE) 11	Base IP Address	
DECT Indicator (Blue)11	TIME SETTINGS	2
POWER Indicator (green) 11	SET DATE & TIME	2
Page Button 11	TIME FORMAT	
HANDSET LAYOUT12	ALARM	
LEFT SOFT BUTTON13	RSS SETTINGS	
RIGHT SOFT BUTTON13	VIEW CHANNELS	
Navigational/Volume Button 13	CHANNEL SET UP	
Alert Indicator13	RESET RSS TO DEFAULT	
Call/Speaker Button13	OPERATING YOUR PHONE	
END BUTTON13	HELP	
FLASH BUTTON13	FEED SET UP	
Caller ID Button13	Button Navigation	
Intercom/Lower/Upper Case	CALL LISTS	
Виттом 13	RECEIVED CALLS LIST OR DIALED C	
* Button13	LIST	
Pause/#/Lock Button 13	DELETE CALLS LIST	2

CALL TIMER	28
Making a Call	
To Switch to Speakerphone	28
Answering Calls	
Adjusting Handset/Speakerphone	
Volume	28
END CALL	
SPEAKERPHONE	29
Making a Call with the	
Speakerphone	29
Answering a Call with the	
Speakerphone	29
Мите	29
Paging	30
KEYPAD LOCK	
INTERCOM OPERATION	30
Making an Intercom Call	30
RECEIVING AN INTERCOM CALL	30
ADVANCED INTERCOM FEATURES	32
USING INTERCOM WITH EXTERNAL PH	ON
Calls	32
Two-Way Calling	31
Conference Two Handsets	3.
RANSFERING A CALL	30
TELEPHONE COMPANY CALLING FEATURES	32
CALLER ID (CID)	
Call Waiting CID	33
RECEIVING CALL WAITING CALLS	33
Caller Information Display	33
IF A CALLER HANGS UP	33
IF YOU FORGET A WAITING CALL	33

RSS Customization	. 34
CUSTOMIZING YOUR ON SCREEN RSS	
INFOLINK SERVICES	. 34
Accessing the Configuration	
Page	.34
Handset Management	
EDIT RSS FEED	.36
Personalizing your Content	
Information Service	.37
Information Categories	
HANDSET REGISTRATION	
Accessory Handset	
FIRMWARE UPDATE	
FIRMWARE UPDATES	
OTHER INFORMATION	
CHANGING THE BATTERY	
BATTERY SAFETY PRECAUTIONS	
TROUBLESHOOTING GUIDE	
TELEPHONE SOLUTIONS	
Caller ID Solutions	
BATTERY SOLUTIONS	
GENERAL PRODUCT CARE	
Causes of Poor Reception	
WARRANTY INFORMATION	
WARRANTY ASSISTANCE	
LIMITED WARRANTY	
ACCESSORY INFORMATION	
INDEX	. 48

WARNING: TO
PREVENT FIRE OR
ELECTRICAL SHOCK
HAZARD, DO NOT
EXPOSETHIS
PRODUCT TO RAIN
OR MOISTURE.



THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.

#### CAUTION: RISK OF ELECTRIC SHOCK DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK), NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL



THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

SEE MARKING ON BOTTOM / BACK OF PRODUCT

This User Guide provides you with all the information you need to get the most from your phone.

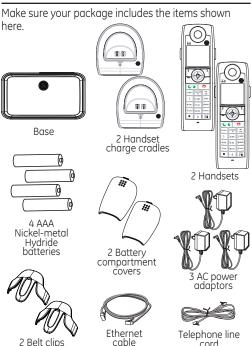
You must first set up your phone before you can use it. This doesn't take long and is easy to do. Just follow the simple instructions on the next few pages.

### Need help?

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at 1-800-448-0329.

Alternatively, you may find the answer in Troubleshooting Tips section at the back of this guide.

# Parts Checklist (for model 28320xx2)





CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

#### **INSTALLATION NOTE:**

This product operates at a frequency of 1.9GHz. to provide communication with minimal interference from other electronic devices. To further minimize the possibility of interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave oven, or VCR. If interference continues, move the cordless telephone further away from these appliances.



WARNING: Do not place your phone in the bathroom or other humid areas.

#### **Handset Range**

The range between the base and handset will vary greatly depending on the location of the base. When there is no clear line of sight between the base and handset the range will be reduced.

#### Range Indicator

The ¥ symbol on your handset screen indicates when you are in range. When you are out of range, it flashes.

# **Important Installation Guidelines**

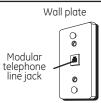
- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones.
- Never install telephone wiring during a lightning storm.

# **Digital Security System**

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

# **Telephone Jack Requirements**

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



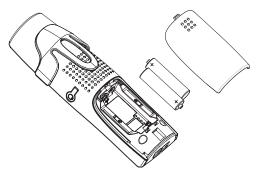
### Location

You need to place the base within 6 feet of the AC power outlet, telephone jack, and ethernet port. Make sure it is at least 3 feet away from other electrical and metal appliances to avoid interference issues.

Your phone works by sending radio signals between the handset and base. The strength of the signal depends on where you locate the base. Putting it as high as possible and separated as much as possible from other radio devices and metal objects ensures the best signal. Your unit is provided with three power adaptors; 2 for handset charger cradles and 1 base power. The connectors are different sizes, only the larger power adaptor is for the base unit.

# Installing the Handset Battery

- Locate batteries and battery door which are packaged together inside a plastic bag and are separate from the handsets.
- 2. Locate the battery compartment on the back of the handsets



- 3. Insert the batteries.
- 4. Close the battery compartment by pushing the door up until it snaps into place.
- 5. Plug the AC power adaptor of the charge cradle into an electrical outlet.
- Place the handsets in the charge cradles. The blue CHARGE indicator turns on, verifying the batteries are charging.

Allow handset to charge for 16 hours prior to first use. If you do not properly charge the handset, battery performance is compromised.



CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved model GP 75AAAHC 1.2V 750mAh, rechargeable Nickel-metal Hydride AAA batteries, which are compatible with this unit.

#### **Battery Performance**

When batteries are fully charged the handset displays an icon of a full battery. To keep your batteries in the best condition, leave the handset off the charge cradle for a few hours at a time (after the initial 16 hour charge).

#### Battery Low Warning

The handset displays a flashing icon of an "empty" battery and sounds a warning beep. Recharge your handset right away.

When charging the battery, level bars are animated.

#### **Battery Charging Light**

The blue charging light on the handset charge cradle stays on while the handset is on the cradle, even when the batteries are fully charged.



CAUTION: To reduce risk of personal injury, fire, or damage use only the 5-2792 power adaptor listed in the user's guide. This power adaptor is intended to be correctly orientated in a vertical or floor mount position.

IMPORTANT: Do not connect the telephone line until the handset is fully charged. The base must be plugged into the AC power at all times.

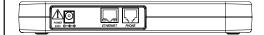
#### INSTALLATION NOTE:

Your InfoLink is designed for home use and will work with most any standard Internet system (non-commercial, noncorporate environments/ applications). This includes wired and/or wireless routers which provide additional "hard" Firewall security functionality (HTTP) Internet traffic transmits inbound and outbound via Port 80, which is typically open on most firewall set ups). However, this unit may not function properly behind a firewall that does not allow http traffic inbound and outbound on Port 80.

The unit will not work with a dial-up internet connection.

# Base Set-Up

The base needs a direct access connection to the internet, and the IP address of the base must be provided by a DHCP server.



## **ETHERNET Connection**

- 1. Using the ETHERNET cable (RJ45) provided with your phone, connect the cable to your broadband modem or router with cable access.
- 2. Connect the other end of the cable to the base ETHERNET port.

# **Telephone Cable Connection**

To use the phone as standard telephone:

 Plug one end of the telephone line cord into the PHONE jack on the back of the base and the other end into a modular jack.

# **Power Supply Connection**

- Connect the power adaptor provided with your unit to the base
- 2. Connect the adaptor to an electrical wall outlet.
- When power is applied to the base, the unit goes through a one minute initialization process in the following sequence:
  - a) the blue DECT indicator is on (solid);
  - b) the green POWER indicator flashes:
  - c) both the blue DECT and green POWER indicators flash; and
  - d) the green POWER and blue ETHERNET indicators are on (solid).

The unit has now completed the process. The phone will not function until this process is complete.

# **Handset Synchronization\***

1. After base is powered up, wait 5-7 seconds until



RSS synchronization icon briefly appears on the handset display. This indicates that the handset and base are synchronized to each other.

Next you will see the RSS Service Wizard which will guide you step by step through setup of Weather and Weather Alerts. There are some useful channels pre-configured to help get you started.

-OR-

you can bypass the Wizard at this time and return later.

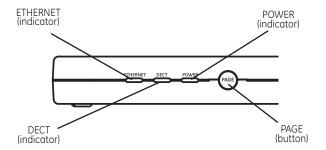
3. Programmed content windows will start auto scrolling and handset is ready for use.

For more information on the RSS setup refer to: Programming Your Phone > RSS Settings

NOTE: Your handset will automatically display the RSS synchronization icon for a few seconds when the feeds are updated at approximately 15 minute intervals. During this automatic process you will not be able to search or view your RSS feeds.

\*Thomson Inc. does not warrant that the content of any website or RSS feed transmitting content to this product (InfoLink Phone) will be uninterrupted or error free. Access to streaming content through this device is subject to provider availability. Thomson Inc. does not endorse any Internetbased content or RSS feeds maintained by a third party that may be accessed using this device.

# **Base Layout**



#### ETHERNET Indicator (blue)

When flashing, indicates network error with last RSS update. When solid, indicates properly working ethernet connection. When off, indicates no ethernet connection.

#### **DECT Indicator (blue)**

When flashing, indicates base is in handset registration mode. When solid, indicates an active call. When off, indicates no activity.

### POWER Indicator (green)

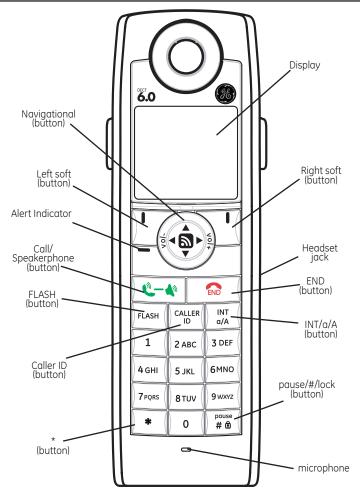
When solid, indicates base is powered. When flashing, indicates base is in start up mode.

#### PAGE button

Press to locate misplaced handset(s).

For more information on the Page feature refer to: Programming Your Phone > Page.

# **Handset Layout**



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# **Getting to Know Your Phone**



#### Left soft button

Selects the current menu item or confirms a setting, depending on the current screen.



#### Right soft button

"Back" button returns to the previous screen.



### Navigational/Volume button

Press the outer ring to navigate up, down, left, or right while in a menu or content screen. During a call, press vol-/+ to increase or decrease the volume.



#### Alert Indicator

If flashing, indicates you have voice mail waiting or a weather warning if an RSS Weather Alert has been selected.



#### Call/Speaker button

Initiates or answers a call. During a call, activates speaker.



#### End button

Ends a call. Also returns any RSS or menu function to idle mode.



#### FLASH button

Call Waiting acceptance; during a call, push to accept new incoming call.



#### Caller ID button

Short press to view list of received calls. Press and hold to view list of dialed calls.



#### Intercom/Lower/Upper case button

Allows you to make High Definition (HD) calls between the handsets registered to the base. When in text editor, switches from lower-case to upper-case letters.



#### \* button

When in text editor, provides a symbol table.

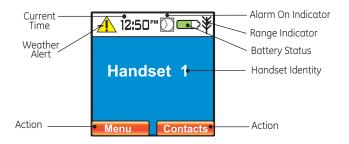


### Pause/#/Lock button

Allows you to input a pause while dialing or lock the keypad.

# Idle Mode Display

The idle mode display of your phone provides various status indicators and access to the menu-based interface. The illustration below shows the screen and its elements.



Weather Alert	<ul> <li>When there is a Weather Warning issued, the warning symbol in the display flashes (as well as the red Alert Indicator). After the warning is viewed the indicator shuts off.</li> <li>When there is a Weather Advisory or Watch only the alert symbol is displayed flashing.</li> <li>The warning symbols in the display remain flashing until the condition for the alert has ended.</li> </ul>	
Range Indicator	Flashes when handset is out of range of the base.	
Battery Status	Indicates the status of the battery.  Low level.  Partially charged.  Charging.	

# **Navigating The Menu**

Your phone has an easy to use menu system. Each menu leads to a list of options. When the handset is in idle mode, press  $\lceil \cdot \rceil$  to open the main menu.

Press (a) to navigate to the menu options you want.

Press (to select further options or confirm the setting displayed, or if a new call was received it takes you to the Caller ID records. Press (to return to previous menu.

If no button is pressed within 60 seconds, the handset will return to idle mode automatically. To cancel and return to idle mode at any time press  $\bigcirc$ 

# The following table outlines the main menu items:

Calls Lists	Access to received calls, dialed calls, and delete calls list.		
Handset	Set preferences for handset name, language, menu color, wallpaper picture, contrast, auto talk, regional and local area codes, and default settings.		
Contacts	Add, edit or delete entries to phonebook listings.		
Sounds	Set preferences for volume, ringtones, ringer volume, and keypad.		
Base Settings	Displays IP address.		
Time Settings	Set date and time, select time format, set alarm clock feature.		
Registration	Register and de-register handsets to base.		
RSS Setting	View and set up RSS channels, reset RSS to default channels.		
Help	Detailed info for use of Feed set up and navigation button.		

# **Handset Settings**

There are eight programmable menus available: Handset Name, Language, Menu Color, Wallpaper, Contrast, Auto Talk, Area Codes (Regional & Local), and Default Settings.

# To Access Handset Settings via the Menu;

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press , navigate to the *Handset* menu, press to enter

#### **Handset Name**

Change the name displayed on the handset's screen. From the *Handset* menu:

- 1. Use or to scroll to Handset Name.
- 2. Press 🚺 to enter.
- 3. Enter name using number pad, press \( \bar{\textsuper} \) to confirm. The default is \( \line{\textsuper} \) ink

# Language

Choose the display language.

### From the Handset menu;

- 1. Use or to scroll to Language.
- 2. Press (to enter the menu.
- 3. Use or to scroll to the desired language. The default is *FNGI ISH*
- 4. Press \(\bigcup \) to save your selection.

**NOTE:** If you cannot read the display language, refer to: Handset Settings> Language.

Entering Handset Name: It may be necessary to press repeatedly to clear any pre-existing handset name.

There is an 8-character limit

There is an 8-character limit to handset name

Press the 0 button to enter a space or \* button to access symbols table.

### Menu Color

#### From the Handset menu;

- 1. Use or to scroll to Menu Color.
- 2. Press (to enter the menu.
- 3. Use or to scroll to the desired color. The default is *Blue*.
- 4. Press ( to save your selection.

# **Background Picture**

### From the Handset menu;

- 1. Use or to scroll to **Picture**.
- 2. Press (to enter the menu.
- 3. Use or to scroll through the selection, press to view. The default is *Picture 4*.
- 4. Press (to save your selection.

# **Display Contrast**

### From the Handset menu;

- 1. Use or to scroll to **Contrast**.
- 2. Press 1 to enter the menu.
- 3. Use 🕲 to lighten or 🕲 to darken.
- 4. Press \( \bigcup \) to save your selection.

### **Auto Talk**

#### From the Handset menu:

- 1. Use or to scroll to **Auto Talk**.
- 2. Press to enter the menu.
- 3. Use or to select **Off** or **On**. The default is **Off**.
- 4. Press \( \bigcup \) to save your selection.

#### Area Codes

Preset local and regional area codes.

#### From the Handset menu;

- 1. Use or to scroll to Area Codes.
- 2. Press ( to enter the menu.
- 3. Use or to select Local Area Code or Regional Area Code.
- 4. Enter the three digit code. The default is ---.
- 5. Press (to save your selection.

#### **Auto Talk**

If Auto Talk is set to **On** the handset automatically answers the incoming call when the handset is ringing and lifted from the charger. (Same as pressing ( )

If Auto Talk is <u>set</u> to **Off**, you **must** press **\_\_\_\_ \_\_\_** to answer the call after the handset is lifted from the charger.

#### **Area Codes**

The telephone uses the preprogrammed area code to determine the number format to display when a valid Caller ID record is received. The pre-programmed area code is also used for the Dialback feature.

#### **Regional Area Codes**

Depending on your area, you may need to set regional area codes. These are needed in order for the phone to determine the number format to display when a valid Caller ID signal is received. Calls received that match any of the regional area codes display as 10 digits. If the number is not displayed correctly, the phone may not be able to dial back the number. You can store up to 5 regional area codes.

You may need to use this feature if you have:

- Multiple area codes
- Overlapping area codes
- Areas that require 10-digit dialing.

# **Default Settings**

# From the Handset menu;

- 1. Use or to scroll to **Default Settings**.
- 2. Press 🚺 to enter the menu.
- 3. Press (to confirm.

# **List of Default Settings:**

Handset Name	Handset #	Earpiece Volume	6 Bars
Language	English	Internal Ringtone	Melody 1
Menu Color	Blue	External Ringtone	Melody 5
Background Picture	Picture 4	Ringer Volume	6 Bars
Contrast	Mid-level	Key Beep	On
Auto Talk	Off	Time Format	12 Hour
Area Codes		Alarm Tone	Off

### **Contacts**

### To Access Contacts via the Menu;

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press , navigate to the *Contacts* menu, press to enter.

# Find Entry

### From the Contacts menu;

- 1. Use or to scroll to **Find Entry**.
- 2. Press (to enter the menu.
- 3. The current list of contacts is displayed. Use 🕲 to increase or 🕲 to scroll through the contacts.
- 4. Press \( \text{to select contact to view details, delete entry, edit entry, copy entry to other handsets and view phonebook status.

# Add Entry

### From the Contacts menu;

- 1. Use or to scroll to Add Entry.
- 2. Press (to enter the menu.
- 3. Name, Home, Work, Cell is displayed. Use or to scroll the list. Press to edit entry.

# Copy All Names (to another Handset) From the Contacts menu:

- 1. Use or to scroll to Copy All Names.
- 2. Press ( to enter the menu.
- 3. **Handset Number** is displayed. Use or to scroll the list. Press to copy entry.

### **Phonebook Status**

### From the Contacts menu;

- 1. Use or to scroll to **Phonebook Status**.
- 2. Press (to enter the menu.
- 3. Total entries and Free entries is displayed.

# Sounds

Set your preferences for each handset.

### To Access Sounds via the Menu;

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press , navigate to the **Sounds** menu, press to enter.

# **Earpiece Volume**

### From the Sounds menu:

- 1. Use or to scroll to Ear Volume.
- 2. Press (to enter the menu.
- 3. The current setting is displayed. Use (a) to increase or (a) to decrease the volume. The default is 6 bars.
- 4. Press 🚺 to save your selection.

# Ringtone

### From the Sounds menu;

- 1. Use or to scroll to **Ringtone**.
- 2. Press \( \bar{\cup} \) to enter the menu. Use \( \bar{\cup} \) or \( \bar{\cup} \) to switch between \( \bar{\cup} \) intercom/page) and \( \bar{\cup} \) atternal (incoming calls) and press \( \bar{\cup} \bar{\cup} \).
- 3. Scroll © or ©. A sample is played. Press 1 to confirm. The default for Internal is *Melody 1*, the default for External is *Melody 5*.
- 4. Press 🚺 to save your selection.

## **Ringtone Information**

You can choose from 12 different melodies for external (regular) or internal (intercom) calls.

# **Ring Volume**

# From the Sounds menu;

- 1. Use or to scroll to *Ring Volume*.
- 2. Press to enter the menu.
- 3. The current setting is displayed. Use to increase or to decrease the volume. Press to confirm. The default is 6 bars.
- 4. Press 1 to save your selection. *Ring Volume Saved* is displayed.

## **Key Beep**

### From the Sounds menu;

- 1. Use or to scroll to **Key Beep**.
- 2. Press (to enter the menu.
- 3. Use or to switch between **Off** and **On**, press to confirm. The default is **On**.
- 4. Press \( \bigcup \) to save your selection. **Key Beep On** is displayed.

# **Base Settings**

# To Access Base Settings via the Menu;

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press , navigate to the *Base Settings* menu, press to enter.

### **Base IP Address**

### From the Base Settings menu;

- 1. Use or to scroll to Base IP Address.
- 2. Press (to enter the menu.
- 3. Your IP address is displayed.

#### **Ring Volume Information**

There are six handset ringer volume levels including 'off'. If you select ringer off, an icon is shown in the upper left side of the display. Calls will still ring at the base and your handset screen will indicate incoming calls.

# **Time Settings**

**NOTE:** If you subscribe to

is automatically updated with the first incoming call.

Caller ID. the handset time

### To Access Time Settings via the Menu;

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press , navigate to the *Time Settings* menu, press (to enter.

### Set Date & Time

# From the Time Settings menu;

- 1. Use or to scroll to **Set Date & Time**.
- 2. Press (to enter the menu.
- 3. Enter date in mm/dd format.
- 4. Press number keys to enter time in hh:mm format; press # for **AM** or **PM**.
- 5. Press \( \textstyle \) to save your selection. **Time and Date** \( Saved \) is displayed.

#### Time Format

### From the Time Settings menu;

- 1. Use or to scroll to *Time Format*.
- 2. Press ( to enter the menu.
- 3. Use or to switch between 12 Hour or 24 Hour. The default is 12 Hour.
- 4. Press \( \textstyle{\textstyle{\textstyle{I}}}\) to save your selection. \( \textstyle{\textstyle{I}}\) to save your selection. \( \textstyle{\textstyle{I}}\) to save your selection. \( \textstyle{\textstyle{I}}\) is displayed.

### **Alarm**

### From the Time Settings menu;

- 1. Use or to scroll to Alarm.
- 2. Press 🚺 to enter the menu.
- 3. Press (to activate alarm.

**On Once** - Set preferred time for single alarm.

On Daily - Set preferred time for daily alarm.

Off - Turn the alarm off.

- 4. Press 1 to save your selection. *Done* is displayed.
- 5. Use or to scroll to **Set Alarm Tone**:
- 6. Press to hear a sample played. Scroll of or of. to make another selection. The default is *OFF*.
- Press to save your selection. Alarm Tone Saved is displayed.

# **RSS Settings**

# To Access RSS Settings via the Menu;

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press [ , navigate to the **RSS** menu, press [ to enter.

### **View Channels**

# From the RSS menu;

- 1. Use or to scroll to *View channels*.
- 2. Press 🚺 to enter.
- 3. The pre-configured RSS Channels are displayed.

When the alarm is activated, an icon is displayed on the main screen.

When the alarm sounds, press any button on the handset(s) to turn off the alarm.

NOTE: Only one handset can add new RSS feeds at a time. If more than one handset attempts to enter new RSS content you may receive - Service Unavailable Please try later notification.

## Channel Set Up

Selecting your preferred channels.

#### From the RSS menu:

- 1. Use or to scroll to **Channel set up**.
- 2. Press 1 to enter the menu.
- 3. Use or to select a channel. (Identified by sicon.) Press to enter *Channel Set Up*.
- 4. Use or or to scroll to the desired option;

**Pre-Configured Feeds** - Listing of all the Categories available for your selection.

Personal RSS Feeds - Listing of all your personal RSS Feeds. These must first be configured in the InfoLink Customizaton web page. Refer to section: Personalizing your Content Information Service

**Deactivate** - Removes the channel from your scrolling menu, (Identified by an X'd out channel number).

5. Press \( \text{to save your selection.} \)

## **Reset RSS to Default**

## From the RSS menu;

- 1. Use or to scroll to **Reset RSS to Default**.
- Press to confirm return to default settings. You
  will now be prompted to customize your Weather
  and Weather Alert feeds for your preferred area.
- 3. Press \(\bigcup \) to begin customization.

# Help

Assistance with your feed set up and navigation buttons.

### To Access Help via the Menu;

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press , navigate to the *Help* menu, press to enter.

# Feed Set Up

# From the Help menu;

- 1. Use or to scroll to Feed Set Up.
- 2. Press 1 to enter the menu.
- 3. Use or to scroll through text.
- 4. Press To return to previous screen.

# **Button Navigation**

### From the Help menu;

- 1. Use or to scroll to **Button Navigation**.
- 2. Press 🚺 to enter the menu.
- 3. Use or to scroll through text.
- 4. Press to return to previous screen.

# **Operating Your Phone**

#### **Received Calls**

Shows details for calls which were answered or missed. A missed call is identified with an asterisk on the right side of each entry.

#### Missed Calls

If you have missed calls, the main display will notify you of the presence and count of the missed calls. Press [7] to see the missed call.

#### **Dialed Calls**

List shows details of the last 20 outgoing calls made from that handset.

A combined total of 50 calls can be stored in the **Received** and **Missed calls** lists per handset

You can display, scroll through, and dial numbers in the Calls Lists or copy them into the phonebook. If a call is received when the Calls List is full, the oldest entry will be replaced with details of the new call.

## **Call Lists**

This menu allows you to view and manage the Call Lists. You may select a caller from one of the lists to either call back, delete the number, or add to your phone book. You may also select an entire call list to delete.

#### To Access Call Lists via the Menu:

- 1. Make sure your phone is OFF (not in talk mode).
- 2. Press , the *Call Lists* menu is displayed, press to enter.

#### Received Calls List or Dialed Calls List

- 1. Press or to scroll to **Received Calls** or **Dialed**Calls call list. Press to enter.
- 2. Use or to scroll to desired number.
- 3. Press (to select.
- 4. Use 🔘 or 🔘 to scroll to the desired category:
  - **Call** Press to call selected number.
  - **Delete** Press \( \frac{1}{1} \) to delete selected number.

    Press \( \frac{1}{1} \) to confirm.
  - Save Number Press to store in phonebook Enter name using number pad, press Confirm (or edit) number and press .

### **Delete Calls List**

- Use or to scroll to Delete Calls List. Press to enter.
- 2. Use or to scroll to desired listing.
- 3. Press (to select.
- 4. Press (to confirm selection.

### **Call Timer**

The display shows the duration of the current call. After you hang up, the total duration displays briefly.

# Making a Call

1. Press  $\ref{eq:condition}$ , then dial the number you want.

- OR -

- OR -

Press 1 to enter your phonebook, scroll to desired name, then press 4.

- OR -

Press and release to access **Received Calls** list or press and hold to access **Dialed Calls** list, use or to scroll to desired number, then press to access **Dialed Calls** list, use to access **Dialed Calls** list.

# **Answering Calls**

If Auto-Talk is set to *On* and the Handset is in the charge cradle, simply pick up the handset (when ringing) and the phone will answer the call automatically.

If the handset is in the charge cradle or Auto-talk is turned **Off**, press (1-4) to answer the call.

Providing you have subscribed to your network's Caller-ID service, the caller's number and name is displayed after the first ring.

# **End Call**

Press ( ) or simply place the handset back on the charge cradle.

NOTE: If you make a mistake, while entering the number, press 1 to delete the last digit entered or multiple times to clear all digits.

### To switch to speakerphone:

# Adjusting Handset / Speakerphone Volume:

During a call, Use (a) to increase or (a) to decrease the volume level. The display will show the current level: 2 bars are the minimum and 10 bars are the maximum.

# **Speakerphone**

Speakerphone lets you talk to your caller without holding the handset to your ear. It also enables other people in the room to listen to both sides of your conversation.

# Making a Call with the Speakerphone

- Press again for speakerphone mode. Dial the number. Your call will be on the handset's loudspeaker.
- 2. To switch back to the handset at any time, press

  again, (i.e., toggles between the handset and the speakerphone mode).
- 3. Press  $\bigcirc$  to end the call.

# Answering a Call with the Speakerphone When the phone rings:

- 1. Press •• to answer the call, then press •• again for speakerphone mode. Your call will be on the handset's loudspeaker.
- 2. Press to end the call.

### Mute

To have a private, off-line conversation with someone nearby, use the MUTE feature. The party on the telephone line cannot hear you, but you can hear them.

- 1. During the call, press (Mute). The display shows *Mute On*. When Mute On is active, your caller cannot hear you.
- 2. Press (Off) to return to your caller.

# **Paging**

You can use the button on the base to page all registered handsets to locate a missing handset.

- 1. Press the PAGE button on the base. All registered handsets will ring. The display shows **Paging**.
- 2. Press PAGE again, or press any button on a handset, to cancel the page.

# **Keypad Lock**

You can lock the keypad to prevent accidental dialling while carrying the handset around.

- 1. Press and hold # in until the screen shows **Keypad Locked** and the padlock symbol appears.
- 2. Press T to unlock then again to confirm.

# **Intercom Operation**

If you have two or more handsets registered to your base, the intercom feature allows you to have a conversation with another registered handset without tying up the telephone line, allowing you to still receive incoming calls.

# Making an Intercom Call

- 1. Press  $\begin{bmatrix} INT \\ a/A \end{bmatrix}$  then the handset number you want (1-5).
- 2. Press to end the intercom call.

# Receiving an Intercom Call

When you receive an intercom call, your handset will ring (using selected Internal Ringtone). To answer the call press •••.

NOTE: You can make 911 emergency calls, while the keypad is locked.

Answer incoming calls by pressing the keypad as normal.

**NOTE:** Intercom allows the users to have a conversation in HD sound.

If you receive a telephone call during an intercom call, the intercom call is immediately terminated and both handsets ring. Either handset user may press (-\*) to answer the call.

# Advanced Intercom Features Using Intercom with External Phone Calls

During a telephone call, you may use the intercom function to; place the call on hold and page another handset to have an off line private (two-way) intercom conversation, have a three-way conversation between the external caller and the handsets, or transfer the external telephone call to another handset.

## Two-Way Calling

- During a regular telephone call, press MT and your call is put on hold. Enter the handset number you want (1-5).
- When the receiving handset answers, both intercom users may speak privately. The external caller will not hear the intercom conversation.
- 3. When finished, press (NT and resume the call
- 4. Press to end the call.

#### **Conference Two Handsets**

- 1. During a regular telephone call, press on the second handset to join the call.
- 2. Press to end the call.

# Transfering a Call

You can transfer a call to another handset.

1. During a regular telephone call, press [NT] and your call is put on hold. Enter the handset number you want to join on the call (1-5).

# **Telephone Company Calling Features**

- 2. When the other handset answers inform them they have a call, then press . The call is then transferred. If the other handset does not answer or you decide not to transfer the call, press . The call to cancel and resume the call.
- 3. Press to end the call.

# Caller ID (CID)

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call

# Call Waiting CID

rs

Provided you subscribe to Call Waiting CID service from your phone company; if you receive an incoming call and you are using a GE multi handset system, a beep indicates the presence of a Call Waiting call on

IMPORTANT: In order to use this phone's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

the line. The Call Waiting Caller ID information will be displayed and stored in the history of all handsets in the system.

### Receiving Call Waiting Calls

If you receive a second incoming call while on an active call, you will hear a beep in the earpiece. The screen will identify caller and display **Answer Call?** with **Call Waiting** in the top banner.

- Press the FLASH button to answer. The original call will be put on hold and you will be connected to the new call.
- 2. Press the FLASH button to go back to the original caller and put the second call on hold.
- 3. Press the FLASH button to toggle between callers.

# Customizing your On Screen RSS InfoLink Services

The following configuration pages provide a portal that enables you to personalize your InfoLink product.

# **Accessing the Configuration Page**

You will need to type in your base IP address on your computer.

- Open your favorite internet web browser (for example, Internet Explorer or Firefox). Be sure to use direct connection setting (no proxy).
- 2. Using one of your registered handsets, press menu, navigate to Base Settings, press OK.
- Screen displays Base IP address, press OK. IP address is displayed.
- 4. Enter the IP address displayed in your handset into your PC web browser.
- 5. Press "Go" on your PC web browser.

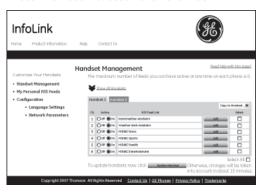
The following InfoLink webpage will be displayed:



NOTICE: Thomson Inc. does not warrant that the content of any website or RSS feed transmitting content to this product (InfoLink Phone) will be uninterrupted or error free. Access to streaming content through this device is subject to provider availability. Thomson Inc. does not endorse any Internet-based content or RSS feeds maintained by a third party that may be accessed using this device.

# **Handset Management**

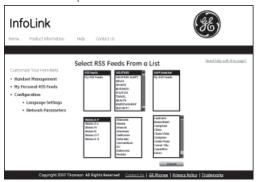
This screen provides you the option to configure each individual handset with six channels.



- 2. You can view one handset at a time or multiple handsets (show All Handsets).
- Channels available to view are made active by clicking On. Clicking Off will deactivate channel in handset.
- 4. Each handset's content channels can be configured differently or copied to another handset.
- 5. Clicking edit opens the Edit RSS Feed list. Each channel can be configured from a large list of feeds.
- 6. When finished configuring handset, click the *Update Handset* button to activate changes.

### **Edit RSS Feed**

1. Click edit to open. Select RSS Feeds From a List.



- 2. Step through each of the drop down lists as it is displayed to configure your personal feeds.
- Once you have made all of your changes, simply click on the *Update Handset* button at the bottom of the page to update your preferences.
- 4. The phone will automatically acknowledge any changes made to the configuration file within a few minutes by showing the **RSS Synchronization** icon.
- 5. You can repeat this process for each of the available six channels.

TIP: You can find new RSS feeds by visiting web sites like www.feedburner.com or any RSS logo on your favorite web pages.

NOTE: An "Invalid URL" message is displayed if the selected feed includes only graphics, audio, videos, or does not adhere to RSS standards

NOTE: Also visit www.infolinkforum.com to view additional RSS feeds, read frequently asked questions and provide user feedback

## Personalizing your Content Information Service

The InfoLink GE web page enables you to personalize your RSS Feed InfoLink Services.

To personalize your handset simply:

 Click My Personal RSS Feeds. The following screen will be displayed.



- 2. Enter your RSS feed in the Feed Address and press OK.
- 3. Your personal RSS feed will be added to My Personal RSS Feeds as shown below.



 Return to the Handset Management screen to enter your personal feeds in the channels for each handset.

## **Information Categories**

Your base is preconfigured with the RSS Feed categories listed below. Each handset can be configured with any combination of feeds by entering the RSS Menu and stepping through the Channel SetUp section.

- HAMweather
- Government NOAA Weather
- Government Weather Alerts
- Government Homeland Security
- MSNBC.com News (Top, World, and US)
- MSNBC.com Entertainment
- MSNBC.com Health
- MSNBC.com Sports
- MSNBC.com Tech & Science
- MSNBC.com Business
- MSNBC.com Politics
- MSNBC.com Travel

## **Handset Registration**

#### Auto-registration; Handsets packed with the base unit are preregistered and ready to use right out-of-the-box.

NOTE: When a handset is associated with a base, a number is given to the handset by the base. This number is displayed on the handset after the name and must be used for internal calls.

**NOTE:** A handset can be registered to only one base

# Accessory Handset (Purchased Separately)

For accessory handsets (without Base unit), an auto-registration mechanism is available so the unregistered accessory handset can be automatically registered without the need of entering a PIN code.

#### On the base:

- Put the base into subscription mode, by pressing and holding the PAGE button for at least 8 seconds.
- 2. The DECT indicator light starts flashing. It is now ready to be associated with a new handset. This registration mode lasts 90 seconds after pressing the button. Once the subscription is done, the base LED flashing is switched off.

#### On the handset:

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press (, navigate to the *Registration* menu, press ( to enter.
- 3. Use or to scroll to **Register Handset**.
- 4. Press \( \text{ to enter the menu and start the handset registration. \( \text{Wait Base searching 1}'' \) is displayed. If the handset has located the base, it may display (depending on EEPROM settings), the base identification number (RFPI).
- 5. *Handset Registered* is displayed and the handset goes back to idle.
- 6. The DECT indicator light on the Base stops flashing when a handset has successfully been registered.

If the handset does not locate the base, it goes back to idle mode. Try again.

If the handset emits a double beep, it means that the base has reached the maximum number of 5 subscribed handsets.

## Firmware Updates

Your phone has the capability to receive Handset and Base firmware upgrades.

- When new firmware is available, the handsets will display a New Firmware Available screen, which will ask the user if they want to perform an update.
- 2. You will have the option to download firmware immediately or wait until later.
- 3. To down load the new firmware simply follow the prompts in the handset screen.
- During the software update the base LED's will flash alternately with Power & Ethernet. The handset will display firmware update in process in the screen.
- 5. A firmware update notification is also displayed on the handset with specific screen and message when process is complete.

**NOTE**: It will take several minutes install new software. During this time you will not be able to use your phone.

NOTE: The software upgrade from the network is split into two sequences. At the end of the second sequence, the base will reboot and finish software update. The Power and Ethernet LED will be steady on.

## Changing the Battery



CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved model GP 75AAAHC 1.2V 750mAh, rechargeable Nickel-metal Hydride AAA batteries, which are compatible with this unit.

- 1. Make sure handset is **OFF** (not in TALK mode) before you replace battery.
- 2. Remove the battery compartment door.
- 3 Remove the batteries from the handset
- 4. Insert the new batteries.
- 5. Put the battery compartment door back on.
- Place handset in the base or handset charge cradle to charge. Allow the handset batteries to properly charge (for 16 hours) prior to first use or when you install new batteries. If you do not properly charge the phone, battery performance will be compromised.

## **Battery Safety Precautions**

- Do not burn, disassemble, mutilate, or puncture. Batteries of this type could release toxic materials which can cause injury.
- To reduce the risk of fire or personal injury, use only the Nickel-metal Hydride battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

NOTE: The RBRC seal on the battery used in your Thomson Inc. product indicates that we are participating in a program to collect and recycle the rechargeable battery (or batteries).

For more information go to the RBRC web site at www.rbrc.org or call 1-800-8-BATTERY or contact a local recycling center.

## **Troubleshooting Guide**

#### **Telephone Solutions**

No dial tone

• Check and repeat installation steps:

Ensure the base power cord is connected to a working electrical outlet.

Ensure the telephone line cord is connected to the base and the wall jack.

- Connect another phone to the same jack; if there is still no dial tone, the problem might be your wiring or local service.
- The handset may be out of range of the base. Move closer to the base.
- Ensure the batteries are installed correctly.

#### Cannot dial

• Keypad may be locked. If the Padlock icon is on, press unlock in order to deactivate and enable the keypad.

#### No signal icon

- The handset may be out of range of the base. Move closer to the base.
- · Register handset.

#### Handset does not rina

- Make sure the handset ringer switch is turned ON, this can be done through the handset setup menu - Sounds - Ring Volume.
- The handset may be out of range. Move closer to the base.
- You may have too many extension phones on your line. Try unplugging some phones.
- Check for dial tone

#### No sound from handset

- · Adjust handset volume.
- Check and adjust sound settings.

You experience static, noise, or fading in and out

- The handset may be out of range of the base. Move closer to the base.
- Make sure base is not plugged into an outlet with another household appliance. If necessary, relocate the base.

#### Unit beeps

- Clean charging contacts on cordless handset.
- See solutions for "No dial tone".
- Replace the battery.

Memory Dialing doesn't work

- Did you program correctly?
- Did you follow proper dialing sequence?

Handset displays "SEARCHING" or "NOT REGISTERED" and cannot link up with the base when the TALK/CALL BACK button is pressed.

- Handset may be out of range of the base. Move closer to the base.
- Make sure the power adaptor is properly installed.
- Disconnect the handset battery and plug it in again. Place the handset on the cradle for at least 2 to 3 minutes.
- Disconnect the power adaptor and plug it in again. Then place the handset on the cradle for at least 2 to 3 minutes.

#### Handset displays "NOT REGISTERED"

- Follow the programming in the telephone procedures to re-register the handset to the base.
- Press the SELECT button to begin handset registration. Follow instructions on Handset screen.

#### Registration did not work

- Charge the batteries for 16 hours.
- Uplug and then plug in the power adaptor.

#### Caller ID Solutions

No Display

- Charge or replace the batteries.
- Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the AC power adaptor from the base and reconnect it.

## 44 Other Information

#### Caller ID Error Message

 The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring.

#### No Caller ID

• In order to receive Caller ID information, you must subscribe to the standard name/ number Caller ID service from your local telephone company.

#### **Battery Solutions**

If you experience any of the following problems, even after fully recharging the battery, you may need to replace the battery pack:

- Short talk time
- Poor sound quality
- CHARGE/IN USE indicator on the base fails to illuminate.
- Limited range

### **General Product Care**

To keep your unit working and looking good, follow these guidelines:

- Avoid dropping the handset, as well as other rough treatment to the phone.
- Wipe the base station with a damp cloth or an antistatic wipe. Never use a dry cloth
  as this can cause static discharge.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and remote charger with a clean pencil eraser.

## Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, televisions, entertainment centers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Handset battery is low.

Download from Www.Somanuals.com. All Manuals Search And Download.

## Warranty Assistance

If trouble is experienced with this equipment, for warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may require that you disconnect the equipment until the problem is resolved.

Any unauthorized repairs, changes or modifications not expressly approved by Thomson Inc. could void the user's authority to operate this product. For instructions on how to obtain a replacement unit, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:

Thomson Inc. Manager, Consumer Relations P O Box 1976 Indianapolis, IN 46206

Attach your sales receipt to this booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase Date	
Name of Store	

## **Limited Warranty**

#### What your warranty covers:

Defects in materials or workmanship.

#### For how long after your purchase:

• One year, from date of purchase.

(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

#### What we will do:

 Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

#### How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the
  product is within the warranty period, must be presented to obtain warranty service." For
  rental firms, proof of first rental is also required. Also print your name and address and a
  description of the defect. Send via standard UPS or its equivalent to:

Thomson Inc. 11721 B Alameda Ave. Socorro, Texas 79927

- Insure your shipment for loss or damage. Thomson Inc. accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.

#### What your warranty does not cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- · Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- $\bullet$  Acts of nature, such as but not limited to lightning damage.

#### **Product Registration:**

Please complete and mail the Product Registration Card packed with your unit. It will make
it easier to contact you should it ever be necessary. The return of the card is not required for
warranty coverage.

#### Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT.
   ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF
   MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED.
   NO VERBAL OR WRITTEN INFORMATION GIVEN BY THOMSON INC., ITS AGENTS, OR
   EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS
   WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. THOMSON INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

#### How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

#### If you purchased your product outside the USA:

• This warranty does not apply. Contact your dealer for warranty information.

## **Accessory Information**

DESCRIPTION	MODEL NO.
DC Power Adaptor (Main Base Unit)	5-2792
DC Power Adaptor (Handset Charge Cradle)	5-2791
Belt Clip	5-2793
Charge Cradle only	5-2794
Wired Headset	5-2713

To place order, have your Visa, MasterCard, or Discover Card ready and call toll-free 1-800-338-0376.

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A		t	
Accessing the Configuration Page	34	Earpiece Volume	21
Accessory Handset	39	Edit RSS Feed	36
Accessory Information	47	End Call	28
Add Entry	20	Equipment Approval Information	2
Advanced Intercom Features	31	ETHERNET Connection	9
Alarm	24		
Answering a Call with the		F	
Speakerphone	29	FCC RF Radiation Exposure	
Answering Calls	28	Statement	3
Area Codes	18	Feed Set Up	26
Auto Talk	18	Find Entry	20
В		Firmware Update	40
Background Picture	17	Firmware Updates	40
Base IP Address	22	G	
Base Layout	11	General Product Care	44
Base Settings	22	Getting to Know Your Phone	11
Base Set-Up	9	Н	
Battery Safety Precautions	41	Handset Layout	12
Button Navigation	26	Handset Layout Handset Management	35
C		Handset Name	16
Call Lists	27	Handset Name Handset Registration	39
		Handset Settings	16
Call Timer	28		10
Call Waiting CID	33	Handset Synchronization*	3
Caller ID (CID)	32	Hearing Aid Compatibility (HAC)	
Causes of Poor Reception	44	Help	26
Changing the Battery	41	I	
Channel Set Up	25	Idle Mode Display	14
Conference Two Handsets	31	Important Installation Guidelines	7
Contacts	20	Important Instructions & Information	
Copy All Names	20	Information Categories	38
Customizing your On Screen RSS	<b>7</b> /	Information for DECT Product	3
InfoLink Services	34	Installation	7
D		Installing the Handset Battery	8
Default Settings	19	Intercom Operation	30
Digital Security System	7	Interference Information	3
Display Contrast	17	Introduction	6
		K	
		Key Beep	22
		Keynad Lock	30

		index	49
L		S	
Language	16	Set Date & Time	23
Licensing	3	Sounds	21
Limited Warranty	46	Speakerphone	29
List of Default Settings.	19	T	
Location	7	Telephone Cable Connection	9
М		Telephone Company Calling	,
Making a Call	28	Features	32
Making a Call with the	20	Telephone Jack Requirements	7
Speakerphone	29	Time Format	23
Making an Intercom Call	30	Time Settings	23
Menu Color	17	Transfering a Call	32
Mute	29	Troubleshooting Guide	42
N		Two-Way Calling	31
• •	15	U	
Navigating The Menu	12	Using Intercom with External	
0		Phone Calls	31
Operating Your Phone	26	V	
Other Information	41	View Channels	24
Р		W	
Page Button	11	Warranty Assistance	45
Paging	30	Warranty Information	45
Parts Checklist	6	Warranty Information	40
Personalizing your Content			
Information Sérvice	37		
Phonebook Status	21		
Power Supply Connection	10		
Programming Your Phone	15		
R			
Receiving an Intercom Call	30		
Receiving Call Waiting Calls	33		
Reset RSS to Default	25		
Ring Volume	22		
Ringtone	21		
RSS Customization	34		
RSS Settings	24		

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