

GE Appliances

Elect

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Owner's Manual

JKD910 JTD910



www.geappliances.com

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49-8933-1 05-00 JR

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READ THIS MANUAL

Inside you will find many helpful hints on how to use and maintain your warming drawer properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your warming drawer.



IF YOU NEED SERVICE

You'll find many answers to common problems in the Before You Call For Service section. If you review our chart of *Troubleshooting Tips* first, you may not need to call for service at all.

If you do need service, you can relax knowing help is only a phone call away. A list of toll-free customer service numbers is included in the back section of this manual. Or, in the United States, you can always call the GE Answer Center®, at 800-626-2000, 24 hours a day, 7 days a week. In Canada, call 1-800-361-3400.

OR

Visit our Website at: www.geappliances.com

Installation Instructions

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

A WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.



A WARNING ANTI-TIP BRACE REQUIRED

All warming drawers can tip and injury could result if not properly installed.

To prevent accidental tipping of the warming drawer, attach it to the wall with an anti-tip brace as described in the Installation Instructions.



SAFETY PRECAUTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Be sure your appliance is properly installed and grounded by a qualified technician in accordance with the provided installation instructions.
- Do not attempt to repair or replace any part of your warming drawer unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Have the installer show you the location of the circuit breaker or fuse. Mark it for easy reference.
- Before performing any service, unplug or disconnect the power supply at the household distribution panel by removing the fuse or switching off the circuit breaker.
- Do not leave children alone—children should not be left alone or unattended in an area where an appliance is in use. They should never be allowed to sit or stand on any part of the appliance.

- Do not allow anyone to climb, stand or hang on the drawer. They could damage the warming drawer, or cause severe personal injury.
- Be sure the warming drawer is securely installed in a cabinet that is firmly attached to the house structure.
- Never leave the drawer open when you are not watching the warming drawer.
- Always keep combustible wall covering, curtains or drapes a safe distance from your warming drawer.
- Always keep wooden and plastic utensils and canned food a safe distance away from your warming drawer.
- Teach children not to play with the controls or any other part of the warming drawer.
- Do not place more than 50 pounds into the drawer.
- For your safety, never use your appliance for warming or heating the room.

Safety Instructions

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IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.



A WARNING! SAFETY PRECAUTIONS

The purpose of the warming drawer is to hold hot cooked foods at serving temperature. Always start with hot food; cold food cannot be heated or cooked in the warming drawer.

- Do not warm food in the warming drawer for more than two hours.
- **CAUTION:** Items of interest to children should not be stored in cabinets above the warming drawer; children climbing on the drawer to reach items could be seriously injured.
- Use only dry pot holders—moist or damp pot holders on hot surfaces may result in burns from steam. Do not let pot holders touch hot heating elements. Do not use a towel or other bulky cloth.
- Do not let cooking grease or other flammable materials accumulate in or near the warming drawer.
- Do not use water on grease fires. Never pick up a flaming pan. Turn the controls off.

Flame in the warming drawer can be smothered by closing the drawer or using a multi-purpose dry chemical or foam-type fire extinguisher.

Do not touch the heating element or the interior surface of the warming drawer. These surfaces may be hot enough to burn.

REMEMBER: The inside surface of the warming drawer may be hot when the drawer is opened.

Do not store or use combustible materials, gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

- Never leave jars or cans of fat drippings in or near your warming drawer.
- Use care when opening the drawer. Open the drawer a crack and let hot air or steam escape before removing or replacing food. Hot air or steam which escapes can cause burns to hands, face and/or eyes.
- Do not heat unopened food containers. Pressure could build up and the container could burst, causing an injury.
- Keep the vent unobstructed.
- Do not use the warming drawer to dry newspapers. If overheated, they can catch on fire.
- Do not use the warming drawer for a storage area. Items stored in the warming drawer can ignite.
- Do not leave paper products, cooking utensils or food in the warming drawer when not in use.
- Clean only parts listed in the *Care and cleaning of the warming drawer* section.
- Do not use aluminum foil to line the drawer. Foil is an excellent heat insulator and will trap heat beneath it. This will upset the performance of the drawer and it could damage the interior finish.



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Not all features are on all models. Appearance may vary.



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Using the warming drawer.

The warming drawer will keep hot, cooked foods at serving temperature. Always start with hot food. Do not use to heat cold food other than proofing yeast dough, crisping crackers, chips or dry cereal.



Control Knob

The warming drawer controls are hidden with the drawer shut. Open the drawer. The controls are on the right side of the front frame.

To use the warming drawer, press the **ON/OFF** switch to the **ON** position.

Slide the moisture selector control to the open or closed setting. *(See the Moisture Selector section.)*

Turn the control knob to the desired setting.

PROOF	75–95°F
<i>LOW</i>	140–160°F
MED	160–195°F
HIGH	195–230°F

ON Signal Light

The **ON** signal light is located below the **ON/OFF** switch and glows when the **ON/OFF** switch is in the **ON** position. It stays on until the **ON/OFF** switch is moved to the **OFF** position.

The **ON** signal light is visible through the light viewer in the drawer front panel when the drawer is closed. This is a reminder that the heat is on.



Moisture Selector

The moisture selector is located on the inside front of the drawer.

To keep foods moist, slide the moisture selector control away from the control knob. This closes the vent and seals the moisture inside the drawer. With the vent closed hot foods stay moist and soft.

In this setting condensation may occur around the inside edge of the drawer. **To keep foods crisp,** slide the moisture selector control to the right towards the control knob. This opens the vents and allows the moisture to escape.

With the vents open, it is normal for moisture to collect on surfaces above the warming drawer.

Additional Pans



An accessory pan kit **JXPN1** is available from GE at extra cost.

Five commercial pans with lids (4" deep)

- One large pan (14 quarts)
- Two medium pans (6 quarts each)
- Two small pans (3 quarts each)

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Rack

Rack will fit from front to back.

- Preheat with the rack in place.
- Using the rack allows for double stacking of items.



Double stacking items with the rack in position.

When using the warming drawer...

Do not line the warming drawer with aluminum foil.

Allow time for the drawer to be preheated:
 LOW 8 minutes
 MED 15 minutes
 HIGH 20 minutes

NOTE: It is not necessary to preheat the drawer for proofing.

Food in heat-safe glass and glass ceramic pans may need higher thermostat setting as compared to food in metal pans.

Repeated opening of the drawer allows the hot air to escape and the food to cool. Allow extra time for temperature inside the drawer to stabilize after adding items.

- With large loads it may be necessary to use a higher thermostat setting and cover some of the cooked food items.
- Food should be kept hot in its cooking container or transferred to a heat-safe serving dish.
- Aluminum foil may be used to cover food to prevent it from drying out.

CAUTION: Plastic containers or plastic wrap will melt if in direct contact with the drawer. Melted plastic may not be removable and is not covered under your warranty.

Remove serving spoons, etc., before placing containers in warming drawer.

To Warm Serving Bowl and Plates

To warm serving bowls and plates set the control on LOW.

- Use only heat-safe dishes.
- Place the empty dishes on the rack to raise them off the bottom of the drawer. If you want hotter dishes or want to heat fine china, please check with the manufacturer of the dishes for their maximum heat tolerance.
- Preheat empty serving dish while preheating the drawer.
- When holding hot, cooked foods and warming empty serving dishes at the same time, place the serving dishes on the high rack position and the food on the bottom of the drawer.

CAUTION: Dishes may be hot. Use pot holders or mitts when removing hot dishes.

Using the warming drawer.



To Proof Yeast Bread Dough

Yeast dough can be proofed in the warming drawer.

- Place your dish on the warming drawer pan bottom.
- Vou must always turn the control knob to *LOW* then immediately back to *PROOF.*
- Close the vent.
- Lightly oil the top of the dough in a bowl large enough to double the dough size. Cover with a cloth.

- Preheating not required for proofing.
- Check the dough height in 40 minutes. Add time as needed. The dough should remain in the drawer until it has doubled in size and a slight depression remains when the surface is touched gently with a finger.

To Crisp Stale Items

- Place food in low sided dishes or pans.
- Preheat on *LOW* setting and open the vent.
- Check crispness after 45 minutes. Add time as needed.

Crisp Open Vent

Temperature Selection Chart for Crisp Foods

To keep several different foods hot, set the temperature to the food needing the highest setting. Place the items needing the highest setting on the bottom of the drawer and items needing less heat on the rack.

Food Type	Control Setting	Moisture Selector Setting
Bacon	HIGH	OPEN
Bread, hard rolls	MED	OPEN
Fried foods	HIGH	OPEN
Pies, two crusts	MED	OPEN
Pizza	HIGH	OPEN
Potatoes, baked	HIGH	OPEN
Tortilla Chips	LOW	OPEN

Tips:

Leave food uncovered.

Do not use plastic containers or plastic wrap.

Preheat prior to use according to recommended times.

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Temperature Selection Chart for Moist Foods

To keep several different foods hot, set the temperature to the food needing the highest setting. Place the items needing the highest setting on the bottom of the drawer and items needing less heat on the rack.

Food Type	Control Setting	Moisture Selector Setting
Beef, medium and well done*	MED	CLOSED
Bread, soft rolls	MED	CLOSED
Casseroles	MED	CLOSED
Cooked cereal	MED	CLOSED
Eggs	MED	CLOSED
Fish, seafood	MED	CLOSED
Fruit	MED	CLOSED
Gravy, cream sauces	MED	CLOSED
Ham	MED	CLOSED
Lamb	MED	CLOSED
Pancakes, waffles	HIGH	CLOSED
Pies, one crust	MED	CLOSED
Pork	MED	CLOSED
Potatoes, mashed	MED	CLOSED
Poultry	HIGH	CLOSED
Vegetables	MED	CLOSED

* USDA/FSIS recommends an internal temperature of 145°F. as the minimum doneness for beef. Use a portable meat thermometer to check internal temperatures.

Tips:

- Cover food with lid or aluminum foil.
- Do not put water in the warming pan.
- Do not use plastic containers or plastic wrap.
- Preheat prior to use according to recommended times.

Troubleshooting Tips

Care and cleaning of the warming drawer.

Be sure the controls are in the OFF position and all surfaces are cool before cleaning any part of the warming drawer.

Warming Drawer Pan

Most cleaning can be done to the pan with the pan in place in the drawer. However, the pan may be removed if further cleaning is needed.
Open the drawer fully. Using the finger grasp holds on the side of the drawer, lift the pan up and out.
Use soap and warm water to thoroughly clean.

Rack

Clean the rack with detergent and water. After cleaning, rinse the rack with clean water and dry with a clean cloth.

Stainless Steel

Do not use a steel wool pad; it will scratch the surface.

Clean with hot soapy water. Rinse and dry.

If food soil remains, try a general kitchen cleaner, such as Fantastik[®], Simple Green[®] or Formula 409[®]. For hard to clean soil use a standard stainless steel cleaner such as Bon-Ami[®] or Cameo.[®] Soils can also be soaked several hours with wet towels. Apply cleaner with a damp sponge, rinse thoroughly and dry. Always scrub lightly in the direction of the grain.

After cleaning, use a stainless steel polish such as Stainless Steel Magic.®

Control Knob

The control knob may be removed for easier cleaning.

Before removing the knob for cleaning, please note that it is in the **PROOF** position.

Wash the knob in soap and water or a vinegar and hot water solution but do not soak.

Dry and replace the knob.

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Read these instructions completely and carefully.



Before You Begin

IMPORTANT: Save these instructions for the local electrical inspector's use.

IMPORTANT: OBSERVE ALL GOVERNING CODES AND ORDINANCES.

NOTE TO INSTALLER: Leave these instructions with the appliance after installation is completed.

NOTE TO CONSUMER: Keep this Owner's Manual and Installation Instructions for future use.

NOTE: This appliance must be properly grounded.

NOTE: Insure that the power cord does not contact the hot surfaces on the bottom of ovens, cooktops, or any other appliance.

26 3/4"

30"



Product Dimensions





Custom Panel Kits

ZXD27B—This kit provides for the installation of a custom front panel on 27" wide models.

ZXD30B—This kit provides for the installation of a custom front panel on 30" wide models.



Tools Needed

2 x4 or 2 x 2 lumber for runners and brace

Wood screws and adhesive or other hardware for installing runners or shelf to support warmer drawer.

Runners must be level, rigidly mounted and capable of supporting 150 pounds.

Saw

Level

- Drill and 1/16" bit
- Phillips screwdriver

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Installation of the warming drawer.

Read these instructions completely and carefully.



Advance Planning

- The warming drawer may be installed directly into a wall or wall oven cabinetry.
- The warming drawer may be installed below a countertop, a single or double oven and side by side using 2 drawers.
- When installing warming drawer with a cooktop allow a 2" minimum from bottom of a cooktop burner box to top of cutout.

Electrical power cord is located on the right side of the warming drawer. Locate the outlet within reach of the 56" long power cord in adjacent cabinet, within 42" of the right side or 16" from the left side of the cutout. A recessed receptacle can be installed on the right side of the cutout, 7" maximum from the back of the cabinet.



Grounding the Appliance

IMPORTANT—(Please read carefully) FOR PERSONAL SAFETY, THIS APPLIANCE MUST BE PROPERLY GROUNDED.

Do not use an extension cord or adapter plug with this appliance. Follow National Electrical codes and ordinances.

This warming drawer must be supplied with 120V, 60Hz, and connected to an individual, properly grounded branch circuit, and protected by a 15 or 20 amp circuit breaker or time delay fuse.

- A properly grounded 3-prong receptacle should be located within reach of the drawer's 56" long power cord.
- Locate the receptacle in an adjacent cabinet.
 - -within 42" of the right side or,
 - -within 16" of the left side or
 - -A recessed receptacle may be located on the right side of the cutout, 7" maximum from the back of the cabinet. In this location, the excess power cord should be coiled to the right side of the unit using the cord clip provided.



IMPORTANT—(Please read carefully)

The power cord of this appliance is equipped with a 3-prong (grounding) plug that mates with a standard 3-prong grounding wall receptacle to minimize the possibility of electric shock. The customer should have the wall receptacle and circuit checked by a qualified electrician to make sure the receptacle is properly grounded and has the correct polarity.

Where a standard 2-prong wall receptacle is encountered, it is the personal responsibility and obligation of the customer to have it replaced with a properly grounded 3-prong wall receptacle.

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.

DO NOT USE AN EXTENSION CORD.

Troubleshooting Tips

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- When installed, the front face of the warming drawer will be nearly flush with cabinetry doors or drawer fronts.
- Drawer overlaps will conceal cut edges on all sides of the opening.

The rough opening for the drawer must be:

- -Depth: 23¹/₂" minimum from inside back to front of cabinet frame.
- -Width: 251/2" for 27" wide models $28\frac{1}{2}$ " for 30" wide models.
- -Height: 91/4"

5" minimum above floor or 1" above toekick. 23¹/₄" from floor to bottom of cutout is recommended for under countertop installation.

NOTE: If you are installing in frameless cabinets, it may be necessary to install 1/2'' wide cleats to accept drawer mounting screws. See drawer to find exact locations of mounting screws.

When installed under a cooktop:

Warming drawers are suitable for installation below only certain specified cooktop models. See the label attached to the top of the warming drawer for suitable models.

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Read these instructions completely and carefully.



IMPORTANT: When installed below a single or double oven, check to be sure that any oven supports above the cutout do not obstruct the 23½" required depth of the warming drawer cutout.

- A 2" minimum clearance between oven and warming drawer cutouts are required. Additional clearance may be required if 2 x 4 blocks are used to support runners or solid floor of the oven above.
- The warming drawer may be supported by either a solid bottom, 2 x 4 or 2 x 2 runners.



Step 1—Install Anti-Tip Brace

WARNING: ANTI-TIP PRECAUTIONS:

The anti-tip brace must be installed to prevent the drawer from tipping forward when opened and loaded.

Failure to do so could result in personal injury.



The support must be level and rigidly mounted, flush with the bottom edge of the cutout.

There is no way to level the drawer once it has been installed. Be sure supports are level.

The entire weight of the drawer is supported by the runners or solid floor and must be capable of supporting 150 lbs.



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Installation of the warming drawer.

Read these instructions completely and carefully.



Before You Call For Service...



Troubleshooting Tips

Before You Call For Service Troubleshooting Tips Save time and money! Review the chart on this page first and you may not need to call for service.		Safety Instructions	
Problem	Possible Causes	What To Do	
Warming drawer will not work	A fuse in your home may be blown or the circuit breaker tripped.	• Replace the fuse or reset the circuit breaker.	Operating Instructions
	Warming drawer not plugged in.	• Plug in.	ig Insti
	Controls improperly set.	• See the Using the warming drawer section.	ructi
Drawer does not slide smoothly	Ball bearings out of alignment.	• Fully extend the drawer and push it all the way in. See the <i>Care and cleaning</i> section.	ons
or drags	Drawer over-loaded or load unbalanced.	• Reduce weight to less than 50 pounds. Redistribute drawer contents.	Can
Excessive condensation	Liquid in warming drawer pan.	• Remove liquid.	Care and Cleaning
	Uncovered foods.	• Cover food with lid or aluminum foil.	Clea
	Temperature setting too high.	• Reduce temperature setting.	ning
	Incorrect Moisture Selector setting.	• Set the Moisture Selector to the open vent setting to allow venting.	Ins
No heat in the PROOF setting	Room temperature may prevent the thermostat from tripping on.	• Turn the knob to <i>LOW</i> then back to <i>PROOF.</i>	Installation Instructions
Food dries out	Moisture escaping.	• Cover food with lid or aluminum foil.	structions

Troubleshooting Tips

GE Electric Warming Drawer Warranty. (For Customers in the United States)

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All warranty service provided by our Factory Service Centers or an authorized Customer Care[®] technician. For service, call 800-GE-CARES.

For The Period Of:	GE Will Replace, At No Charge To You:
One Year From the date of the	Any part of the warming drawer which fails due to a defect in materials or workmanship. During this full one-year warranty , GE will also provide, free of charge , all labor and
original purchase	in-home service to replace the defective part.

What GE Will Not Cover:

Service trips to your home to teach you how to use the product.
Improper installation.
Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
Replacement of house fuses or resetting of circuit breakers.
Damage to the product caused by accident, fire, floods or acts of God.
Incidental or consequential damage to personal property caused by possible defects with this appliance.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

GE Electric Warming Drawer Warranty. (For Customers in Canada)



All warranty service provided by our Factory Service Centers or an authorized Customer Care® technician. For service, call 1-800-361-3400.

For The Period Of: GE Will Replace, At No Charge To You:

One Year From the date of the original purchase **Any part** of the warming drawer which fails due to a defect in materials or workmanship. During this **full one-year warranty**, GE will also provide, **free of charge**, all labor and in-home service to replace the defective part.

What GE Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage to personal property caused by possible defects with this appliance.

Read your Owner's Manual. If you then have any questions about operating the product, please contact your dealer or our Consumer Relations office at:

Manager, Consumer Relations Camco Inc. 1 Factory Lane, Suite 310 Moncton, N.B. E1C 9M3 Or call, toll free: 1-800-361-3400

WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Warrantor: CAMCO INC.

Service Telephone Numbers. GE Answer Center[®] In the U.S.: 800-626-2000 The GE Answer Center® is open 24 hours a day, 7 days a week. Visit our Website at: www.geappliances.com In Canada, call 1-800-361-3400. In-Home Repair Service In the U.S.: 800-432-2737 Expert GE repair service is only a phone call away. In Canada, call 1-800-361-3400. Special Needs Service In the U.S.: 800-626-2000 GE offers, free of charge, a brochure to assist in planning a barrier-free kitchen for persons with limited mobility. In the U.S., call 800-TDD-GEAC (800-833-4322). In Canada, contact: Manager, Consumer Relations, Camco Inc., 1 Factory Lane, Suite 310, Moncton, N.B., E1C 9M3. Service Contracts In the U.S.: 800-626-2224 Purchase a GE service contract while your warranty is still in effect and you'll receive a substantial discount. GE Consumer Service will still be there after your warranty expires. In Canada, call 1-800-461-3636. Parts and Accessories In the U.S.: 800-626-2002 Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation. In Canada, please consult your yellow pages for your local Camco number. Service Satisfaction If you are not satisfied with the service you receive from GE: *First,* contact the people who serviced your appliance.

Next, if you are still not pleased, *in the U.S.*, write all the details—including your phone number to: Manager, Customer Relations, GE Appliances, Appliance Park, Louisville, KY 40225; or, *in Canada*, to Manager, Consumer Relations, Camco Inc., 1 Factory Lane, Suite 310, Moncton, N.B., E1C 9M3.

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