Introduction

 Your Caller IO P phone stores and displays specifici in iormatio roovied by y yur Iocal telephone company, to sis
Caller ID or simiar caler itientification senices Your Caller ID phone enables you to.
-ddentify callers before you answer the phone.

- View the time and date of each incoming call. - Record up to 75 Caller ID messages sequentially.


 the phone
Short Glossary of Terminology Used in this Manual
Hook switch. The part of the phone that pops up to activate
the phone line when the handset is lifted from the base. Oft-hook A term used to describe the pho in tsotive Off-hook. A term used to describe the phone in its active
mode when the handset is off of the base cradle or when the SPEAKER button is pressed.
On-hook. A term used to describe the phone in an inactive
Before You Begin
Parts Checklist
Make sure yow packag includes the following item:


Modular Jack Requirements
To properly connect your phone to your telephone lines, you
should identify the type of wall jack(s) you have You will
 an RJIIC (for a single line) or a RJILCC (for two lines) type
moduluar phone jack, which might look like the one ictured here. If you don't
hall plate
have either modular jack, call your local
Modular
telephene
 one installed.


COMPATBILIT (HAC)

Hearing Aid Compatiblility (HAC)


Important Information
NoticE: TTis product meets the applicable Industry Canada The equipment must beinstalled using an acceptable method of
connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.
the able
and
Repairs to certified equipment should be made by an authorized
Canadian maintenance facility designated by the supplier. Any Canadian maintenane facility designated by the supplier. Any
repairs or a deterations made by the usert to this equipment, or equiiment maltunctions, may give the telecommunications
compmany cause to request the userto disconnect the equipmet. Users should ensure for their own protection that the electrical Users should ensurf eor their own protection that the electrical
ground connections of the power utility, telephone lines and ground connection so the power uxity, telephone inies and
interna metallic water pipe systems.if present are connected
together. This precaution may be particullarly inportant in rural together. This precaution may be particularly important in rural
areas.
CAUTION: Users should not attempt to make such connections
hemsselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.
NOTES: This equipment may not be used on coin service provided
Interference Information This equipment yenerates and suses radio frequeney energy which
may interfere with resididntial radio and television recention if not property installed and used in accordance with instructions contained in this manual. Reasonable protection against such
interference is ensured, although there is no quarantee this will not interference is ensurfed, although there is no guarantee this $w$
occur in a a given instalalaion. I fintereference is is suspected and
 encourages to try to correct the interference by one or more of the
following measures: Reorient the radioftelevision receiver's folowing measures: Reorient the radiotetelevision ree eiver's
antennar relecate the equipment with respect to the receiver, plu
 may also wish to consult quulified ratiotetelevision techncician for
additional suggestion. This
coqiipment has been fully tested and complies with all limits for Class computing devicics sursuant to
art 15 FCCC huls and Requations. This spparatus s opes not
 the class $B$ iimits for RF noise emis
regulations of the Industry Canada.

Installing and Replacing the Batteries Your Caller ID phone uses 4 AA -size alkaline batteries for reeving and storing Caller ID records and for storing the IMPORTANT: You will have approximatelly 90 seconds to replace the bateries before the mempries stored are lost. Please read the instructions befor replacing the
ready $t o$ be inserted beforehand
IMPORTANT: If you are not going to use the etelephone for more
than 30 days, remove the bateries because they may leak and
.Press down and out on the snap
tab located on the top of the
mounting bracket. Lift the brack mountim
off.
2. Release latch on battery
compartment and remove cover.
3. Insert 4 AA-size alkaline batteries
as shown on the diagram in the
4. Snap the battery compartment datery compartment. replace the mounting bracket.
5. It the line cord was previously connected, re -attach it to



## Installation

Desktop Installation


A coiled handset cord and two straight telephone line cords are packaged with your unit. Your two-line phone should be To attach the desktop pedestal:

- Turn the phone over so that the bottom of the base is facing up and the thickest end is facing away from you. With the rounded end of the wedge pointing downward,
insert the tab on the rounded end insert the tab on the rounded end of the pedestal into the upper middle slot on the bottom of the base, then push th pedestal down untit the two tabs on the eeft and right
corners of the pedestal snap (lock) into the two upper slat on the bottom of the base.
To connect LINES $1+2$ :
There are two possible connections
Refer to Figure 1 if you have one single line (RJ11C) phone jack or one dual-line (RJ14C) phone jack. 1. Connect one end of either straight telephone line cord to
the jack marked LINE $1+2$ on the back of the base. Connect the other end to the single-line or dual-line wall phone jack.

\section*{| $\begin{array}{l}\text { One dual-line jack or } \\ \text { one single-cine wall } \\ \text { phone jack }\end{array}$ | $\begin{array}{l}\text { TWo single- } \\ \text { line eall } \\ \text { phone jacks }\end{array}$ |
| :--- | :--- |
|  |  |}

## EGen $n$

NOTE: If you con er tele. eine cor line (RII 11 C) wall phone jack, You will only be able to onse one
telephone line (either LINE 1 or LINE 2 ) but not both lines

## Refer to Figure 2 if you have two single-line (RJ11C)

 phone jacks.1. Oonnect one end of either straight telephone line cord to
he jack marked LINE $1+2$ on the back of the base.
Connect one end of the other straight telephone line cord to the jack marked LINE Oon the back of the base.
2. Connect the other end of each straight tele
cord to the two single line wall phone jack.
3. Plug one end of the coiled handset cord into the handset and
the opposite end into the base.
Set the RINGER LINE and RINGER LINE 2 volume switche
located at the back of the base to the desired loudness.

## OFF - Telephone will not ring.

 LO - Sound will be lowest.6. Press the LINE 1 button if the LINE 1 telephone cord is connected. Otherwise, press LINE 2
7. The unit is properly installed if you pick up the handset and
hear the dial tone. Otherwise, recheck all installation steps. Wall Mount Installation


Kur speakerphone can also be mounted an wall pate (not Your speak
included).
To attach the wall mounting pedestal: - Turn the phone over so that the bottom of the base is facing up and the thickest end is pointing away from you. With the rounded end of the pedestal pointing upward,
insert the tab on the end of the pedestal into the lower insert the tab on the end of the pedestal into the low
middle slot on the bottom of the base, then pusht the middle slot on the bottom of the base, then push the
pedestal down until the two tabs on the left and right corners of the pedestal snap (lock) into the two lower slots on the bottom of the base.
To connect LINES $1+2$ :
There are two possible connections.
Refer to Figure 1 at beginning of Installation section one dual-line (RJ14C) phone jack.

1. Connect one end of either straight telephone line cord to
the jack marked LINE $1+2$ on the back of the base.
Connect the other end to the single-line or dual-line wall phone jack.
NOTE: If you connect the telephone line cord to the singleline
 Refer to Figure 2 at beginning of Installation section you have two single-line (RJ11C) phone jacks. Connect one end of either straight telephone line cord to the jack marked LINE $1+2$ on the back of the base. Connect one end of the other straight telephone line cord to the jack marked LINE 2 on the back of the base. cord to the two single line wall phone jack.
NOTE: If desired, gather the extra telephone line cord together
and stor inside the wall mounting bracket. Slip the mounting holes over the wall plate posts and firmly slide the unit down into place (wall plate not included).
Plug one end of the ciled handet cord into the handset and the opposite end into the base.
6.Set the RINGER LINE 1 and RINGER LINE 2 volume switches located at the back of the base to the desired loudness.
OFF - Telephone will not ring.
LO-Sound will be lowest.
HI - Sound will be loudest.
2. Press the Line 1 button if the Line 1 telephone cord is
connected. Otherwise, press the Line 2 button.
connected. Otherwise, press the Line 2 button.
8.The unit is properly installed if you pick up the handset and
hear the dial tone. Otherwise, recheck all installation steps. Data Port
This phone is equipped with a LINE2 jack for you to connect an
xxiliary phone device, such as as afax machine, computer nodem, answering machine, or even a cordless phone. You can istalt the phone as described in "Two Lines on a Single Modular Jack", then you can use the LINE2 jack to connect your fax

## Setting Up the Caller ID Menu

You should not plug the etelephone into the modular jack while etting up the Caller ID menu
Press the MENU button to enter the menu featur
nfiguration mode

1. $>$ ENG FRA ESP (CID language default English) 2. CONTRAST (default level is 3).
\#3. LOCAL AREA CODE
4.TONE/PULSE (Default is tone dialing).
2. Press the MENU button to scroll through the 4 menu screens

NOTE: YOu have 2 seconds following an entry before the phone
returns to the Sunmary Screen.
Setting Your Local Area Code
The telephone uses the programmed area codes to determine
the number format to display when a valid Caller ID Signal is eceived. Numbers that match the locala area code are displayed as seven digits and are used for dialiang back prevevious numbers. Entering your local area code will also help you immediately
Know it the call is local or long distance when viewing the CID ecords in the display.
NOTE: If you make a mistake and want tostart over again, press
the DELETE buton tod delet all of of he divis the DELETE button to delete all of the digits. Press the MENU button until LOCAL AREA CODE shows in the display.
Press the REVIEW $\wedge$ button to enter the second and third digit.
.Press the REVIEW $V$ button to enter digit
Press the MENU button to save.
Setting the Display Language This adjustment changes the Caller ID prompts to be
displayed in English, French, or Spanish
. Press the MENU button until ENG FRA ESP shows in the display.
2. Use the REVIEW $\wedge$ or $V$ button to select ENG, FRA or ESP . Press the MENU button to save.
Setting the Contrast
his adjustment allows you to adjust the contrast of the
display.
Press the MENU button until CONTRAST shows in the display.
Use the REVIEW ^ or V button to select level $1,2,3,4$ or 5 Press the MENU button to save
Setting the Dial Mod
This adjustment allows you to select tone (touch-tone) or pulse (rotary) dialing.
.Press the MENU button until TONEPPULSE MODE shows in the display.
Press the REVIEW ^ or V button to show the current dialing me. The defaut is TONE dialing.
To change the dialing mode, press the review key. The display alternates between the two modes.

NoTE: The phone will exit set up affer 20 seconds ifno buttons. Nre pressed.
REMINDER: The time and date are programmed automatically
when the firt Calle II I record is screstult

## Caller ID Features

## Summary Screen

The Summary Screen shows the current time, date, and number of new calls to review. It is displayed until any button s pressed.
Note: The number of new calls is displayed until all new calls
Receiving and Storing Calls
This unit receives and displays information transmitted by phone number, date, and time; or the name, phone number, date, and time. The unit can store up to 75 calls for later eview. When the memory is full, a new call automatically eeplaces the oldest call in memory. NEW appears in the
display for calls received that have not been reviewed.
Reviewing Call Records
Press the REVIEW $\wedge$ or $V$ button to view the call records. Press the REVIEW $\wedge$ button to scroll through the call records from the most recent to the oldest. -Press the REVIEW $V$ button to scroll through the call records from the oldest to the newest. When all of the records have been viewed, STARTEND appears in the display
Deleting Call Records
To delete the record shown in the display, press the DELETE button once.
To delete all records while reviewing, press and hold the DELETE button for about three seconds. DELETE ALL?
appears in the display. Press DELETE again to complete.

## Dialing Back

When reviewing Caller ID records, you can diallack the uumbers shown on the display by pressing the DIAL button. NOTE: If PICKUP PHONE Shows in the diplay, no other chang
to the number can be made. The informaion sent fiom the telphone company is known to be in a valid number for dialing back (used only in very linited areas) Once you pickup the phone, the NOTE: Make sure either line buton 1 or 2 is pressed, when the If You Progranmed Your Local Area Code In the Set Up Menu

1. Use the REVIEW $\wedge$ or $V$ button to display the number want to dial.
2. Press the DIAL button.

- If you see a number with seven digits (i.e. 555-1234), then the call is from within your area code.
not guarantee the call is a local call
If you see a number with 11 dis the call is not from within your area code. NOTE: A timer ( 10 seconds on-hook and 3 seener
located in the located in the upper right side of the display will start, leting
you know how much time is feft unil the unit returns to the summary Screen.

3. If you are a t on-hook and " "ICKUPO OR ADJJ" displays, you can
adiust the phone number format by pressing the adiust the phone number format by pressing the DIAL button. If
the phone is off-hook and "ADUST" shows in the display, you the phone is off-hook and "ADJJST" shows in the display, you
can adiust the phone number format by pressing the DIAL button. For example sometimes 7 --digititocal number cannot
be dialed because it requires a 10 -digit or 11 -diot format be dialed because it reauires a 10 -digit or 11 -digit format.
Press the $D$ DIAL butto repeatedly to scroll 1 through the 7,10 , and 11 -digit numbers.
7-digits: 7-digit telephone number (i.e. 555-5555) 10-digits: $\quad 3$-digit area code +7 -digit telephone number 3-digit area code +
(i.e 425-555-5555)
$\begin{array}{ll}\text { 11-digits: } & \text { long distance code } 1+3 \text {-digit area code }+ \\ 7 \\ 7 \text {-digit telephone number (i.e. } 1-425-555-555)\end{array}$ 4. To dial the displayed number, and the phone is on-hook, pick up the handset or rress the SPEAKER button beforr
the timer reaches 0 I If the hone is off-hook, wait until the time reaches 0 . NOW DIALING shows in the display and the number is dialed.
NOTE: Make sure e either the 1 or 2 line button is presed. f You Did Not Program Your Local Area
Code In the Set Up Men
. Use the REVIEW $\wedge$ or $V$ buttons to display the number you want to dial. You will only see 10 -digit numbers (i.e . 234 555-1234
4. See steps 2 through 4 in the pre
complete the dialback process.

## Caller ID Display Messages

 The following special messages indicate the status of a message orBLOCKED CALL The caller of the incoming call is registered as "Private Number" and ent
Call waiting Indicates a call is waiting on
cow
No CALLS The caller memory is emptr
START/END You are at the beginning or the end of the Galler ID memory log.
UNKNOWN The incoming call does not have Caller ID to yours. If UNKNOWN CALLER appears along with a calling number, the
name information for that number was ame information for that number was

Speakerphone Basics
Speakerphone Location
Your phone features a speakerphone for ease of use and convenience during a phone conversation. At any time during a conversation, vou can lift the handset to stop using the
speakerphone. Likewise, when you are using the handset, speakerphone. Likewise, when you are using the handset, press the SPEAKER button and place
cradle to switch to the speakerphone.
For best speakerphone performance, avoid the following: Areas with high background noise. (The microphone might pick up these sounds and prevent the speakerphone from going into the receiving mode when you finish takking.l Surfaces affected by yibration.

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