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Owner's Manual

GCXRP090 GJSR3140 GJSR4170 GJSRP080 GJXRP080 GKSR2120 **GNSR2140** GUSR2150 GWSE5190

Write the model and serial numbers here:

Model # _____ Serial # _____

You can find them in the upper right corner on the back of your washer.



175D1807P480 49-90211

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

A WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.



WATER HEATER SAFETY

Under certain conditions, hydrogen gas may be produced in a water heater that has not been used for two weeks or more. Hydrogen gas can be explosive under these circumstances.

If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance which is connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.



PROPER INSTALLATION

This washer must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet, you can receive one by visiting **www.geappliances.ca**, or by calling **1.800.361.3400**.

- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather, which could cause permanent damage and invalidate the warranty.
- Properly ground washer to conform with all governing codes and ordinances. Follow details in Installation Instructions.



YOUR LAUNDRY AREA

- Keep the area underneath and around your appliances free of combustible materials such as lint, paper, rags, chemicals, etc.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with or inside this or any other appliance.



Use this appliance only for its intended purpose as described in this Owner's Manual.

WHEN USING THE WASHER

- Never reach into washer while it is moving. Wait until the machine has completely stopped before opening the lid.
- Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing different chemicals can produce a toxic gas which may cause death.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.). These substances give off vapors that may ignite or explode. Do not add these substances to the wash water. Do not use or place these substances around your washer or dryer during operation.
- The laundry process can reduce the flame retardancy of fabrics. To avoid such a result, carefully follow the garment manufacturer's wash and care instructions.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the building's distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning. **NOTE:** Turning the Cycle Selector Knob to an off position, or pressing PAUSE does **NOT** disconnect the appliance from the power supply.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.



WHEN NOT IN USE

- Turn off water faucets to relieve pressure on hoses and valves and to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; they should be replaced every 5 years.
- Before discarding a washer, or removing it from service, remove the washer lid to prevent children from hiding inside.
- Do not attempt to repair or replace any part of this appliance unless specifically recommended in this Owner's Manual, or in published userrepair instructions that you understand and have the skills to carry out.
- Do not tamper with controls.



READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY. **SAVE THESE INSTRUCTIONS**

Find your washer control panel—for models GCXRP090, GJSR3140, GJSR4170, GJSRP080, GJXRP080, GKSR2120, GNSR2140 and GUSR2150.

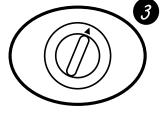
You can locate your model number behind the top edge of the control panel.



- Add detergent
- Add diluted fabric softener (on models with a fabric softener dispenser)



Add clothes



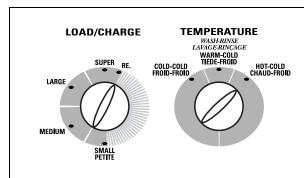
- Select load size and other wash options
- Select wash cycle

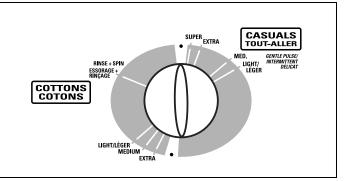


- Close lid
- Pull knob

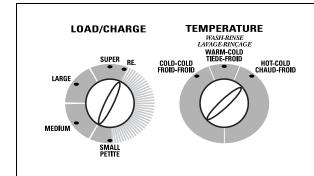
Quick Start Guide

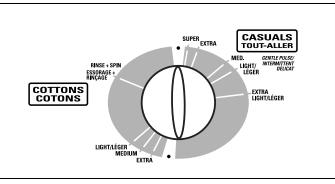
Models GJSRP080 and GJXRP080



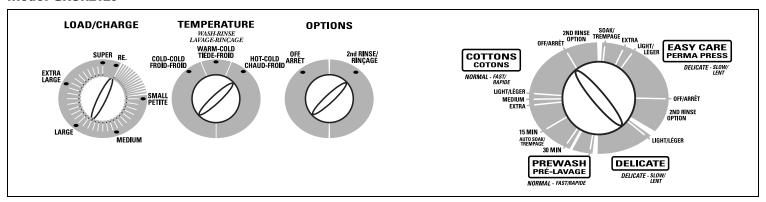


Model GCXRP090

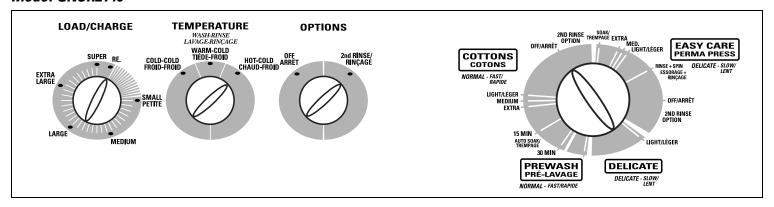




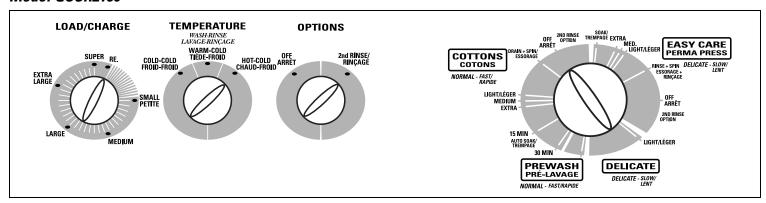
Model GKSR2120



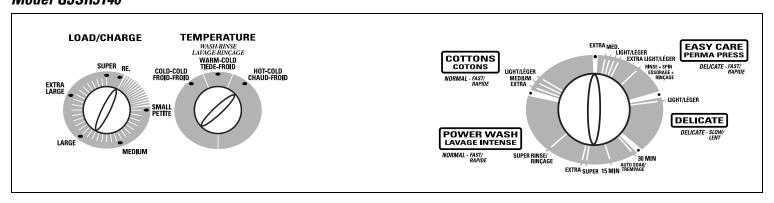
Model GNSR2140



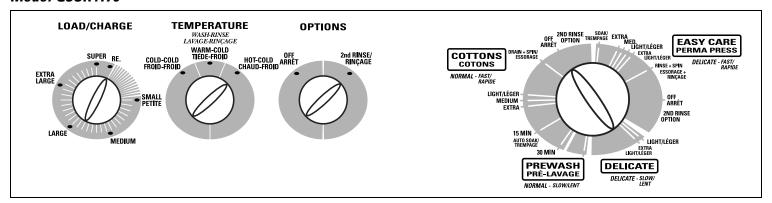
Model GUSR2150



Model GJSR3140



Model GJSR4170



About the control settings.



Load Size

Loosely load clothes no higher than the top row of holes in the washer basket. The water level should just cover the clothes. Adjust the load size accordingly.



Temperature

Select the water temperature for the wash and rinse cycles. Always follow fabric manufacturer's care label or instructions when laundering.



Wash Cycle

The wash cycle controls the length of the washing process. The chart below will help you match the wash cycle setting with your clothing.

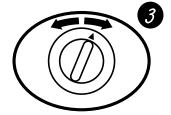
COTTONS	For heavy to lightly soiled cottons, household linens, work and play clothes.
CASUALS	For wrinkle-free and permanent press items, and knits. Provides agitate/pause cycles to clean your items.
EASY CARE PERMA PRESS	For wrinkle-free and permanent press items, and knits.
DELICATE	For lingerie and special-care fabrics with light to normal soil. Provides periods of agitation and soak during wash and rinse.
SUPER	For heavily soiled and heavy-duty fabrics. This cycle provides a longer agitation.
PREWASH	For heavily soiled clothes or for clothes with a care label that recommends prewashing before wearing.
	For heavily soiled clothes. Begins with a brief agitation, soaks for a specified period of time, then moves through the rest of the cycle automatically.
2ND RINSE OPTION	Provides a second deep cold rinse.
POWER WASH	For heavily soiled and heavy-duty fabrics. This cycle provides a longer agitation.



- Add detergent
- Add diluted fabric softener (on models with a fabric softener dispenser)



Add clothes



- Select load size and other wash options
- Select wash cycle

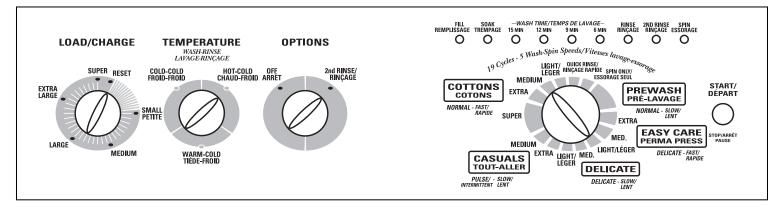


- Close lid
- Push START button

Quick Start Guide

NOTE: When making a selection with any knob, simply point the knob anywhere within the shaded range for that setting.

Model GWSE5190



About the control settings.

Color Logic

Select the correct **TEMPERATURE** setting. Match the particular color below the words with the same color on the Cycle Selector knob.

Example: Washing a load of medium soiled cotton towels and sheets.

- 7 Choose the **LOAD SIZE**.
- Choose the **TEMPERATURE** setting—for this load it would be the **HOT-COLD** (which is a particular color).
- Turn the Cycle Selector knob to the area that has the same color as the **TEMPERATURE** setting you have chosen—for this load it would be the **COTTONS** area. Turn the knob to the **MEDIUM** setting.



Load Size

Loosely load clothes no higher than the top row of holes in the washer basket. The water level should just cover the clothes. Adjust the load size accordingly.



Temperature

Select the water temperature for the wash and rinse cycles. Always follow fabric manufacturer's care label or instructions when laundering.

About the control settings.



Wash Cycle

The wash cycle controls the length of the washing process. The knob can be turned in either direction. Turning the Cycle Selector knob after starting a cycle will stop the washer and reset the cycle to the new selection. Press START to begin the new cycle selection.

REMEMBER: When choosing the cycle, the Cycle Selector knob can be pointed anywhere within the shaded range for the cycle setting.



R	FILL EMPLISSAGE	SOAK TREMPAGE	15 MIN	12 MIN	MPS DE LA 9 MIN	6 MIN	RINSE RINÇAGE	2ND RINSE RINÇAGE	

The Cycle Indicator Lights show what stage the washer is in. The wash time is the length of the wash agitation. The **6 MIN** light will remain lit during drain and spin. When the Selector knob is set to a new cycle, the Indicator Lights will flash momentarily, showing what stages the cycle will go through. On models without an **AUTO SOAK** option, the **SOAK** light will not light up.

The chart below will help you match the wash cycle setting with your clothing. (some cycles not available on all models)

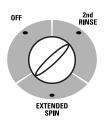
COTTONS NORMAL/FAST	For heavy to lightly soiled cottons, household linens, work and play clothes.
EASY CARE GENTLE/FAST	For wrinkle-free and permanent press items, and knits.
CASUALS PULSED/SLOW	For wrinkle-free and permanent press items, and knits. The HEAVY cycle has 3 agitate/pause cycles to clean your heavily soiled items. The MEDIUM cycle has 2 agitate/pause cycles.
Stain Assist	For adding a short agitation and a soaking period to the beginning of the CASUALS cycle.
DELICATES GENTLE/SLOW	For lingerie and special-care fabrics with light to normal soil.
PREWASH NORMAL/SLOW	For removing surface dirt from heavily soiled clothes. Make sure to follow with a regular wash cycle.
Stain Wash	For heavily soiled or stained items. A heavy duty wash cycle with extra agitation and soak periods.
QUICK RINSE	For quickly rinsing chlorine, perspiration, stains, etc., out of clothes.
-	For very soiled clothes. Begins with a brief agitation, soaks for a specified period of time, then moves through the rest of the cycle automatically.



START

Press START to begin the cycle. Pressing START again or raising the lid will PAUSE the cycle and the Cycle indicator light will blink.

OPTIONS



(Appearance and features may vary)

Autosoak Option (on some models)

This option begins with a brief agitation, soaks for a specified period of time, then moves through the rest of the cycle automatically. On some models, this option is located on the Cycle Selector knob.

2nd Rinse Option (on some models)

When you use extra detergent or bleach to clean heavily soiled clothes, you may want to use the 2nd Rinse option. It provides a second deep cold rinse.

Extended Spin Option (on some models)

Use this option to extract more water from your clothes. Clothes will be drier when this option is selected, and will dry more quickly in your dryer.

PerfecTemp (on some models)

PerfecTemp

PerfecTemp senses the incoming water temperature and adjusts the fill water to obtain a more precise temperature range for all three wash temperatures. You may select cold, warm or hot. For example, in a Cold Wash selection, some warm water may be added to reach a temperature needed to better dissolve detergents. Often, detergents are not completely dissolved in very cold water, especially in cooler climates.

NOTE: PerfecTemp will not adjust the fill on **WARM WASH** unless the washer lid is closed. **Be sure to start the washer after the lid is closed.**

Spot Spray (on some models)

Provides a short spray of water to allow you to dampen clothing when you pretreat stains.

SPOT SPRAY

7 Open the washer lid.

Press the **SPOT SPRAY** button. (You will see a short stream of water.)

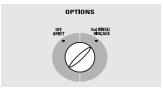
Dampen your soiled garment with the **SPOT SPRAY** option and rub your favorite pretreatment product into soiled area.

NOTE: The **SPOT SPRAY** option will not work if:

- the washer lid is down.
- the washer basket is filling.
- the water has already reached the level you selected.

About washer features.

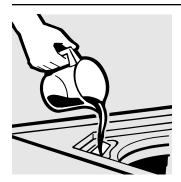
NOTE: Not all features are available on all washer models.



Appearance and features may vary.

2nd Rinse Option (on some models)

When you use extra detergent or bleach to clean heavily soiled clothes, you may want to use the 2nd Rinse option. It provides a second deep cold rinse.



Liquid Bleach Dispenser (on some models)

The dispenser dilutes liquid chlorine bleach before it reaches your wash load.

- Check clothing care labels for special instructions.
- Measure liquid bleach carefully, following instructions on the bottle.
 - Never pour undiluted liquid chlorine bleach directly onto clothes or into the wash basket.
 - Do not pour powdered bleach into bleach dispenser.
- Before starting the washer, pour measured amount of bleach directly into bleach dispenser. Avoid splashing or over-filling dispenser. If you prefer to use powdered bleach, add it into the wash basket with your detergent.
 - Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.



The Agitator Cap or Fabric Softener Dispenser (on some models)

The agitator cap fits into the top of the agitator. If it accidentally comes off, simply put it back on.

The fabric softener dispenser automatically releases liquid fabric softener at the proper time during the cycle.

Do not stop the washer during the first spin. This will cause the dispenser to empty too soon.

To use, follow these steps:

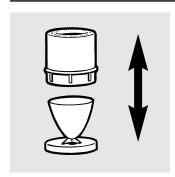
- Make sure dispenser is securely attached to agitator.
- Use only liquid fabric softener. Pour into dispenser, using amount recommended on package.

Never pour fabric softener directly on clothes. It may stain them.

Add water to dispenser until it reaches the maximum fill line.



Do not pour anything into the agitator if the agitator cap or dispenser is removed.



Separate for cleaning.

Cleaning the Fabric Softener Dispenser (on some models)

- Remove the dispenser from the top of the agitator.
- Separate the dispenser cup from the cover by grasping the top and pushing down on the inside of the cup with your fingers. Dispenser cup will pop free from the cover.
- [3] To clean the dispenser, soak both the dispenser cup and the dispenser cover in the following solution:
 - 1 US gallon (3.8 liters) warm water
 - 1/4 cup (60 ml) heavy duty liquid detergent
 - 1 cup (240 ml) bleach
- If necessary, loosen buildup with a clean, soft cloth after soaking. Do not use a stiff brush; you may roughen the surface of the dispenser.
- $\boxed{{\cal S}}$ Rinse and reassemble dispenser. Place dispenser back on the agitator.

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Loading and using the washer.

Always follow fabric manufacturer's care label when laundering.



Sorting Wash Loads

Sort by color (whites, lights, colors), soil level, fabric type (sturdy cottons, easy care, delicates), and whether the fabric produces lint (terry cloth, chenille) or collects lint (velveteen, corduroy).



Proper Use of Detergent

Add detergent as the wash basket fills with water, before you load clothes. Using too much detergent can be a common cause of laundry problems. Today's detergents are formulated to be effective without highly visible sudsing. Be sure to carefully read and follow manufacturer's recommendations for how much detergent to use in your wash. You can use less detergent if you have soft water, a smaller load or a lightly soiled load.



Loading the Washer

Load dry items loosely, no higher than the top row of holes in the washer basket. When loading wet items, make sure you set the load/water level high enough to allow the items to move freely. Water level should just cover the clothes. To add items after washer has started, push in Cycle Dial and submerge additional items next to the agitator. Close the lid and pull Cycle Dial out to restart.

- Do not wrap long items like sheets and pants around the agitator.
- Do not wash fabrics containing flammable materials (waxes, cleaning fluids, etc.).
- Water will fill and pump out of the washer and the timer will advance with the lid up, but as a safety precaution, the washer will not agitate or spin.

Loading and using the washer.

Always follow fabric manufacturer's care label when laundering.



Care and Cleaning of the Washer

Wash Basket: Leave the lid open after washing to allow moisture to evaporate. If you want to clean the basket, use a clean soft cloth dampened with liquid detergent, then rinse. (Do not use harsh or gritty cleaners.)

Fill Hoses: Hoses connecting washer to faucet should be replaced every 5 years.

Exterior: Immediately wipe off any spills. Wipe with damp cloth. Try not to hit surface with sharp objects.

Moving and Storage: Ask the service technician to remove water from drain pump and hoses. Do not store the washer where it will be exposed to the weather. For information on how to keep the tub stationary when moving the washer, write to: Manager, Consumer Relations, Camco Inc., 1 Factory Lane, Suite 310, Moncton, N.B. E1C 9M3.

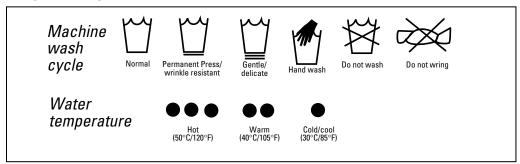
Long Vacations: Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.



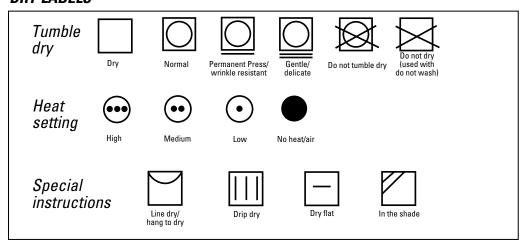
Fabric Care Labels

Below are fabric care label "symbols" that affect the clothing you will be laundering.

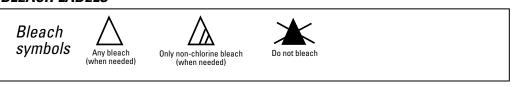
WASH LABELS



DRY LABELS



BLEACH LABELS



Removing Specific Stains

Bleach Solution: To remove stains on white or bleachable fabrics, try soaking the stained area in a container for five minutes in the following solution and then launder in the washer:

- 1 US gallon (3.8 liters) cool water
- 1/4 cup (60 ml) chlorine bleach

The invisible stain

Foods on synthetic clothes may cause stains which are virtually invisible when you put the clothes in the washer. If these stains are not completely removed in the wash, they may pick up dirt from other clothes in the washer and appear after the clothes are dried.

When They Become Visible:

- Rub the stain with undiluted liquid detergent.
- Let stand 30 minutes.
- Rewash using the hottest water that is safe for the fabric.

Preventing These Stains:

- Increase the amount of detergent used.
- Increase water temperature.
- Wash synthetics often.

White and Bleachable Fabrics	Other Washable Fabrics
Rub with ice or immerse in very cold water. Use dull tool to carefully scrape off as much adhesive or gum as possible. Rub the stain with undiluted liquid detergent. Rinse well, then wash as usual.	Same as white and bleachable fabrics.
Apply undiluted liquid detergent. Rinse. If stain remains, use the Bleach Solution; launder.	Same as white and bleachable fabrics except use non-chlorine bleach.
Soak in cold water, then launder in warm water. If stain remains, use the Bleach Solution; launder.	Sponge or soak in cool water, then launder.
Soak in cold water. Use the Bleach Solution; launder.	Same as white and bleachable fabrics except use non-chlorine bleach.
Without cream: Use the Bleach Solution; launder. With cream: Soak in cold water, then use the Bleach Solution;	• Sponge with warm water. If stain remains, apply warm glycerine (available at drug stores), let stand 30 minutes and rinse well. Wash as usual.
launder. Use the Bleach Solution;	Rub the stain with undiluted liquid detergent.
	Rub with ice or immerse in very cold water. Use dull tool to carefully scrape off as much adhesive or gum as possible. Rub the stain with undiluted liquid detergent. Rinse well, then wash as usual. Apply undiluted liquid detergent. Rinse. If stain remains, use the Bleach Solution; launder. Soak in cold water, then launder in warm water. If stain remains, use the Bleach Solution; launder. Soak in cold water. Use the Bleach Solution; launder. Without cream: Use the Bleach Solution; launder.

Loading and using the washer.

Always follow fabric manufacturer's care label when laundering.

STAIN (cont.)	White and Bleachable Fabrics	Other Washable Fabrics
Grass, mildew, scorch	Apply undiluted liquid detergent; launder. (Treat mildew spots while they are fresh, before mold has a chance to weaken fabric.) If either type stain remains, use the Bleach Solution; launder. (Severe scorch stains can seldom be removed.)	• Sponge with warm water. Apply undiluted liquid detergent; launder. Bleach with non-chlorine bleach; launder. Old mildew cannot be removed. Scorch can seldom be removed.
Ink, ballpoint	Fresh stains: Place stain face down on an absorbent towel and use a spray cleaner. Rinse well, then wash as usual. Old stains: Use the Bleach Solution; launder.	Same as white and bleachable fabrics except launder using non-chlorine bleach.
Juices, wine, food coloring	Soak stain in cool water. If stain remains, use the Bleach Solution; launder.	Sponge with warm water. Bleach remaining stain with non-chlorine bleach.
Perspiration	Apply undiluted liquid detergent and launder in warm water. If color has changed, you may be able to restore it by treating with ammonia or vinegar.	Launder in warm water. Rinse well. Bleach with non-chlorine bleach.
	A WARNING: Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.	



Troubleshooting Tips Save time and money! Review the charts on the following pages first and you may not need to call for service.

WATER	Possible Causes	What To Do
Too many suds	Type of detergent	 Switch to a lower sudsing detergent brand and follow instructions on package.
	Soft water	• Try less detergent.
	Too much detergent.	 Measure your detergent carefully. Use less soap if you have soft water, a smaller load or a lightly soiled load.
Water leaks	Fill hoses or drain hose is improperly connected	 Make sure hose connections are tight at faucets and rubber washers are installed. Make sure end of drain hose is correctly inserted in and secured to drain facility. The drain hose should be inserted into the washer and the collar or clip should be screwed in. Remove any kinks in the drain hose and make sure that it is not pushed too close to the wall.
	Household drain may be clogged	Check household plumbing. You may need to call a plumber.
	Constant water pressure to the fill hoses at the	• Tighten hoses at the faucets and turn the water off after each use.
	water source	 Check condition of the fill hoses; they should be replaced every 5 years.
	Using too much detergent in washer	• Use less detergent. Use less soap if you have soft water, a smaller load or a lightly soiled load.
	Fill hoses, washers and screens	 The washer and screens that come with the inlet hoses must be installed properly. Over time, these should be replaced.
	Overloading the washer	• Loosely load clothes no higher than the top row of holes in the washer basket. The water level should just cover the clothes.
Water temperature seems incorrect	Cooler water temperatures provide improved energy efficiency	 New laundry detergents have been formulated to work with cooler water temperatures without affecting wash performance.
	Control is not set properly	 Check water temperature control (on some models) or Cycle knob and adjust.
	Water supply is turned off or improperly connected	 Turn both hot and cold faucets fully on and make sure hoses are connected to correct faucets.
	Water valve screens are stopped up	• Turn off the water source and disconnect the water fill hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.
	House water heater is not set properly	• Make sure house water heater is delivering water at 120°F–140°F (48°C–60°C).
Water won't drain	Drain hose is kinked or improperly connected	 Straighten drain hose and make sure washer is not sitting on it.
		• Top of drain outlet should be less than 8 ft. (2.5 m) above floor.
		15

Before you call for service...

WATER (cont.)	Possible Causes	What To Do
Water fills and drains at the same time	Siphoning	• If your standpipe or drain for the washer is less than 3 feet off the floor, the water will drain from the tub while it is filling. Lifting the drain hose at least 3 feet off the floor will allow the water to remain in the tub until the pump drains it out. The anti-siphon clip will lift the drain hose high enough to do this. The anti-siphon clip is included with the installation parts package for your washer.
		 Another way siphoning can occur is if the standpipe is stuffed with rags or other items that prevent air from escaping with the water. Air flow is needed to break the suction.
		• Check to make sure only the straight part of the drain hose is inserted into the standpipe; no ribs of the drain hose should be in the standpipe or drain pipe.
OPERATION	Possible Causes	What To Do
Washer pauses during wash cycle	The washer normally pauses between washing steps	
Washer pauses during spin cycle	This is normal	• The washer may pause during the spin cycle to remove soapy water more efficiently.
Washer won't operate	Washer is unplugged	Make sure cord is plugged securely into a working outlet.
	Water supply is turned off	• Turn both hot and cold faucets fully on.
	Controls are not set properly	• Check controls and make sure Cycle knob is pulled out to <i>ON</i> position.
	Lid is open—safety feature prevents agitation and spinning when lid is up	• Close lid and reset cycle, to the beginning if necessary.
	Circuit breaker/fuse is tripped/blown	• Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have separate outlet.
PERFORMANCE	Possible Causes	What To Do
Colored spots	Incorrect use of fabric softener	Check fabric softener package for instructions and follow directions for using dispenser.
	Dye transfer	Pretreat stain and rewash.Sort whites or lightly colored items from dark colors.
Grayed or yellowed clothes	Not enough detergent	• Use more detergent (especially with larger loads). Be sure to follow detergent manufacturer's directions.
	Hard water	• Use a water conditioner like Calgon brand or install a water softener.
	Water is not hot enough	• Make sure water heater is delivering water at 120°F–140°F (48°C–60°C).
	Washer is overloaded	Select load size to match clothes load.
	Detergent is not dissolving	 Add detergent as wash basket fills with water before you load clothes.
16	Dye transfer	• Sort clothes by color. If fabric label states <i>wash separately,</i> unstable dyes may be indicated.

PERFORMANCE (cont.)	Possible Causes	What To Do
Lint or residue on clothes	Clothes are air or line dried	• If you do not dry your clothes with a clothes dryer, your clothes may retain more lint.
	Incorrect sorting	Separate lint producers from lint collectors.
	Washing too long	Wash small loads for a shorter time than larger loads.
	Detergent not dissolving	• Add detergent as wash basket fills with water, before you load clothes.
		• Try a liquid detergent.
		• Use warmer water temperature.
	Overloading	• Load clothes no higher than the top row of holes in the washer basket.
		• Make sure load size selected matches clothes load size.
	Incorrect use of fabric softener	 Check fabric softener package for instructions and follow directions for using dispenser.
Pilling	Result of normal wear on poly-cotton blends and fuzzy fabrics	• While this is not caused by the washer, you can slow the pilling process by washing garments inside out.
Snags, holes, tears, rips	Pins, snaps, hooks, sharp	• Fasten snaps, hooks, buttons, and zippers.
or excessive wear	buttons, belt buckles, zippers, and sharp objects left in pockets	 Remove loose items like pins, objects in pockets and sharp buttons.
		• Turn knits (which snag easily) inside out.
	Undiluted chlorine bleach	• Check bleach package instructions for proper amount.
		 Never add undiluted bleach to wash or allow clothes to come in contact with undiluted bleach.
	Chemicals like hair bleach or dye, permanent wave solution	• Rinse items that may have chemicals on them before washing.
Wrinkling	Improper sorting	• Avoid mixing heavy items (like work clothes) with light items (like blouses).
		• Try a fabric softener.
	Overloading or incorrect water level	 Load your washer so clothes have enough room to move freely with water covering all of the clothes.
	Incorrect wash and dry cycles	 Match Cycle selection to the type of fabric you are washing (especially for easy care loads).
	Repeated washing in water that is too hot	• Wash in warm or cold water.

Before you call for service...

NOISE	Possible Causes	What To Do
Washer is noisy	Washer is uneven	• To level the front of the washer, adjust the front leveling legs by rotating the individual leg in the proper direction for up or down. To level back of washer, lift back of machine 4" (11 cm) and set down.
	Washer load is unbalanced	• Push the Cycle knob in to stop the washer, open the lid and redistribute the load evenly. Close the lid and restart.
	Shipping rod is still assembled in unit	• To remove shipping rod from washer, pull yellow tag and attached rod from the bottom right hand side of washer.
	Washer is sitting too close to wall, causing knocking during cycle	• Pull washer away from the wall; about 4" (11 cm) is needed.
	Whistle or knock during fill	• Normal sounds during fill include the water filling in through the house plumbing. As the water pressure goes up and down, a knock or hammer can develop. Make sure the water faucets are fully turned on.
	Clanking or clunking	• Many washers have features such as pulse agitation and pauses during rinse and spin for reduced clothes wear and to reduce likelihood of soap residue. These short pauses of less than 1 minute are normal and will reduce clothing wear and increase water extraction. Sounds such as a metallic knock, double knock or metallic clunk occur when the washer transitions from a stop or paused state to running or spinning. They occur several times per cycle after speed changes or pauses.

OTHER	Possible Causes	What To Do
Labels on the exterior of the washer will not peel off cleanly	Occasionally the adhesive used on the labels does not release cleanly	• Use a hair dryer set at the lowest heat setting, directing the air at the label for a short amount of time. This will release the adhesive easily, without damaging the surface of the washer.

Washer Warranty.



All warranty service provided by our Factory Service Centers or an authorized technician. For service, call 1.800.361.3400.

In-home service will be provided in areas deemed reasonable by Camco.

For The Period Of:	We Will Replace:
One Year From the date of the original purchase	Any part of the washer which fails due to a defect in materials or workmanship. During this full one-year warranty , we will also provide, free of charge , all labor and in-home service to replace the defective part.
Five Years From the date of the original purchase	The washer lid and cover, if they should rust under normal operating conditions. During this additional four-year limited warranty, you will be responsible for any labor or in-home service costs.
Ten Years From the date of the original purchase	The transmission, washer basket and washer tub, if any of these parts should fail due to a defect in materials or workmanship. During this additional nine-year limited warranty , you will be responsible for any labor or in-home service costs.

What Is Not Covered:

■ Service trips to your home to teach you how to use the product.

Read your Owner's Manual. If you then have any questions about operating the product, please contact your dealer or our Consumer Affairs office at the address below.

Manager, Consumer Relations Camco Inc. 1 Factory Lane, Suite 310 Moncton, N.B. E1C 9M3 ■ Improper installation.

If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, exhausting and other connecting facilities.

- Replacement of house fuses or resetting of circuit breakers.
- Failure of the product if it is misused, or used for other than the intended purpose or used commercially.
- Damage to product caused by accident, fire, floods or acts of God.
- Damage to finish not reported within 48 hours following the delivery of the appliance.

WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Warrantor: CAMCO INC.

Consumer Support.



GE Appliances Website

www.geappliances.ca

Have a question or need assistance with your appliance? Visit our Website, www.geappliances.ca, 24 hours a day, any day of the year!



Schedule Service

1.800.361.3400

GE repair service is close to you.

To arrange service for your GE appliance, all you have to do is call.

In-home service will be provided in areas deemed reasonable by Camco.



Real Life Design Studio

Upon request, GE can provide a brochure on designing a kitchen for persons with limited mobility.

Contact: Manager, Consumer Relations, Camco, Inc.

Suite 310, 1 Factory Lane Moncton, N.B. E1C 9M3



Extended Warranties

www.geappliances.ca

Purchase a GE service contract before your warranty expires and benefit from a substantial rebate. That way GE service will always be there after your warranty expires.

Visit our Website or call 1.800.461.3636.



Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted).

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

You will find the nearest Camco Service Center number in the yellow pages of your phone book. Or, call us at 1.888.261.3055.



Contact Us

If you are not satisfied with the service you have received:

First of all, communicate with the people who repaired your appliance.

Then, if you are still not satisfied, send all information including telephone number to:

Director, Consumer Relations, Camco, Inc.

Suite 310, 1 Factory Lane

Moncton, N.B. E1C 9M3



Register Your Appliance

www.geappliances.ca

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.

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