

IMPORTANT!



PLAY HEADPHONES AT 90% VOLUME FOR 30 MINUTES BEFORE INITIAL USE.

Caution: Listening to music at high volume may damage your hearing.

H2O Audio Surge Waterproof Headphones feature sealed, watertight speaker chambers. During initial use, your headphones may sound distorted or operate at a low audio level due to a vacuum formed in the speaker chamber during air travel or shipment. Volume and sound quality will return to normal once the pressure equalizes. Playing the headset at 90% volume for 30 minutes typically solves this problem. If the problem still occurs, wait 24 hours and test again as the headphones will usually equalize within a short period of time. If your headphones do not equalize or if you have any questions, please contact H2O Audio Customer Service at 800-708-6080 or support@h2oaudio.com.



SURGE™ Waterproof Headphones

Contact Us

Customer Support is available Monday - Friday 9AM to 5PM PT. www.h2oaudio.com
P. 800.708.6080 or 858.623.0339
F. 858.225.0815
E. support@h2oaudio.com

Prior to any return, a Return Authorization (RA) number must be obtained. To receive an RA number, go online to www.h2oaudio.com and follow the simple instructions on how to return a product. Proof of purchase from an Authorized Dealer will be required. A copy of the original sales receipt and a copy of the owner's portion of the warranty card must accompany all correspondence regarding the equipment covered by this warranty agreement or in direct reference to this warranty.

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F.A.Q.'s

1. The sound quality cuts in / out from my headphones, how can I fix or replace them?
Ensure the waterproof headphones are plugged in correctly. If problem still continues please go to: www.h2oaudio.com for further instructions on how to receive replacement headphones.
2. Surge Headphones are 100% Waterproof and can be exposed / submerged in water for unlimited time periods. However, if the headphones come out of your ears and fall into the water, simply shake or blow off any surface water that may remain in the earplug. This will help ensure the best sound experience.

Safety Information



Earplugs should always be used.

CAUTION: Using earplugs limits your ability to hear noises around you, regardless of listening volume. Use with extreme caution.

CAUTION: Exercise caution and extreme safety when wearing headphones while surfing, wakeboarding, swimming, walking, jogging, or other activities.

CAUTION: Never wear headphones while operating any motorized vehicle, bicycle, or other machinery. It may create a hazard and is illegal in many areas.

General Use Notice

READ THIS MANUAL CAREFULLY. IF YOU HAVE ANY QUESTIONS PLEASE CONTACT H2O AUDIO CUSTOMER SUPPORT PRIOR TO USE.

IMPROPER USE OF THIS SYSTEM MAY CAUSE THE USER TO MAKE MISTAKES OR DECISIONS THAT MAY LEAD TO SERIOUS INJURY OR DEATH.

IMPORTANT WARNING AND DISCLOSURE: THOSE USERS THAT ELECT TO UTILIZE THIS SYSTEM AT, OR NEAR, THE WATER'S SURFACE, MUST MAINTAIN SAFETY AWARENESS OF MOVING WATER CRAFTS.

ALWAYS MAKE SURE TO HAVE THE AUDIO PLAYER VOLUME TURNED TO ZERO AND THE SPEAKERS AWAY FROM THE EARS WHEN TURNING ON THE H2O AUDIO UNIT. IF THE VOLUME LEVEL IS NOT ZERO WHEN THE H2O AUDIO IS TURNED ON, IT MAY CAUSE EAR INJURY DUE TO A SUDDEN BURST OF VOLUME. THE VOLUME SHOULD BE SLOWLY INCREASED WITH AN AUDIO FILE PLAYING TO SET THE SPEAKER VOLUME TO COMFORTABLE OUTPUT LEVELS PRIOR TO POSITIONING THE SPEAKERS NEXT TO THE EARS.

IT CAN BE POTENTIALLY DANGEROUS TO PLAY YOUR HEADPHONES WHILE ENGAGING IN ACTIVITIES THAT REQUIRE YOUR FULL ATTENTION. YOU SHOULD EXERCISE EXTREME CAUTION OR DISCONTINUE USE IN POTENTIALLY HAZARDOUS SITUATIONS. DO NOT USE THE HEADPHONES WHILE DRIVING, CYCLING, OR OPERATING ANY MOTORIZED VEHICLE. IT MAY CREATE A TRAFFIC HAZARD AND IS ILLEGAL IN SOME AREAS.

AVOID USING HEADPHONES AT HIGH VOLUME. HEARING EXPERTS ADVISE AGAINST CONTINUOUSLY LOUD AND EXTENDED PLAY. IF YOU EXPERIENCE RINGING IN YOUR EARS, REDUCE VOLUME OR DISCONTINUE USE.

Warranty Coverage

H2O Audio guarantees, to the original purchaser only, that the equipment purchased is free of defects in material and/or under normal recreational use for a period of one year (1) from date of consumer purchase from an Authorized Dealer; provided that proper care and maintenance have been performed as prescribed by the owner's guide included with the equipment. Should this product prove to be defective for any reason (other than those listed as limitations below) the product will be serviced or replaced at H2O Audio's sole discretion at no charge (excluding shipping and handling). This warranty shall be void if the registration is not completed and sent to H2O Audio Customer Services within 30 days of purchase. This warranty shall be void if the equipment has been tampered with by anyone not authorized to perform service. The warranty is non-transferable and extends to the original purchaser only and is valid only if the equipment was purchased from an authorized dealer. Warranty does not extend to cover damage from accident, abuse, tampering, lack of maintenance, theft, or loss. Service or modifications by anyone other than an Authorized H2O Audio agent will void the warranty. H2O Audio will not be responsible for recovery or replacement of the product in the event of loss or theft. H2O Audio, its Authorized International Distributors, and Authorized Dealers make no other warranties, either express or implied or orally, or in writing, with respect to any other warranty coverage except those expressly stated within the preceding sentences. H2O Audio will not be held responsible for any agreements orally or in writing with the exception of those expressly included in this warranty statement. The warranty registration card and the terms contained herein supersede all statements contained in any and all owner's guides, instruction cards, or other equipment literature or catalogs. In no event will H2O Audio, its Authorized International Distributors, and Authorized Dealers be held responsible or liable for any personal injuries resulting from the use of the covered equipment, or for any other damages, whether direct, indirect, incidental, or consequential; even if H2O Audio has been advised of such damages.

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