

# **Graphics Tablet User's Manual**

**Hanwang Technology Co., Ltd.**

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- ◆ This User's Manual provides quick access to information about Hanvon® Drawing Tablet or Hanvon® Graphics Tablet.
- ◆ This User's Manual does not contain detailed information of any software from third party.
- ◆ Due to our continuous updates on the product, all figures in this manual are only for reference, the actual item is the standard.

# Chapter 1 Graphics Tablet

## Introduction

### 1.1 General Introduction

The Hanvon Graphics Tablet allows you to create graphics on a computer using a cordless and battery-free pen. It is very easy to use. You don't need to be an experienced graphic artist to use it. This USB graphics tablet supports a variety of professional painting and photo editing software including Painter, Photoshop, Ulead PhotoImpact, Flash, Dabbler, Maya, PaintShop and more.

### 1.2 Features

- Express Touch Keys and Touch Strip
- Uses standard USB without the need for an external power adapter
- Cordless and Battery-free pen
- Pressure Sensitive technology
- Windows & Mac compatible
- Software Supported: Painter / Photoshop / Ulead PhotoImpact / Flash / CorelDraw / Dabbler / Maya and a variety of graphic processing software

# INTRODUCTION

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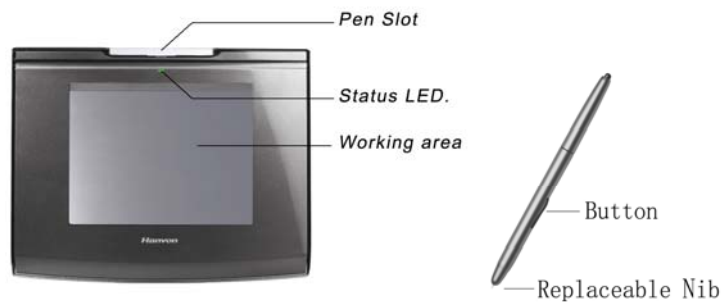
## 1.3 Quick-Start Tutorial



**Note:** Some series of graphics tablets have no pen slot and do not support touch keys and strip. For example as follow:

# INTRODUCTION

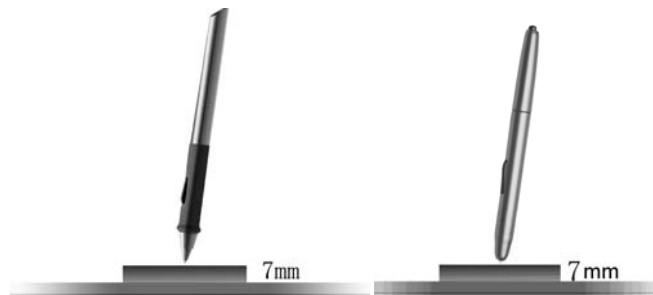
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## **Holding the pen**

Hold the pen as usual.

- The pen will take effect when it comes within 7mm above the tablet.
- While using the pen, be sure that your thumb or index finger can easily control the button on the pen, which acts as the right-click key of a mouse.



## **Positioning**

Moving the pen in the active area of the tablet will control the cursor's position on the computer screen.

# INTRODUCTION

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The pen and tablet use the Absolute Coordination method. This means the active area of the tablet represents the entire computer screen. Moving the pen on the tablet creates a corresponding movement of the cursor on the screen.

## **Single Click**

One slight touch of the pen on the tablet has the same effect as a single left-click of the mouse.

## **Double Click**

Two immediate clicks on the tablet have the same effect as a double left-click of the mouse.



# INTRODUCTION

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## **Double Click Technique**

When the cursor is positioned, press the tablet twice immediately with the pen tip, making sure that you do not move the pen tip. The response for the double click can be slow for beginners. You can solve this problem by adjusting the double click speed from the normal setting of the tablet.

## **Dragging**

Select a target by pressing the pen down on it, and do not release the pen till you have moved the target to the new position you want.



# INTRODUCTION

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## **Pressure Sensitive Painting**

In applicable software, you can use the pressure sensitivity of the pen to control the painting brushwork for different effects such as direction, stroke width, color and thickness.

The software that supports pressure sensitivity includes Adobe Photoshop, Painter, Flash, Ulead PhotoImpact, Art Dabblers etc.

## **Touch key and Touch Strip**

Touch keys are programmable for modifier keys, keyboard shortcuts, mouse clicks, open/run applications, and pop-up menus. The default is Rubber, Alt, Shift and Space.

The touch strip is used for quick scrolling, zooming, controlling brush size, and other functionality by user configuration.

## Chapter 2 Instruction for Windows Systems

### 2.1 System Requirements

CPU	Pentium III 1GHz or later
RAM	256MB
Hard-disk	200MB
OS	WINDOWS 2000/XP/Vista X86/Vista X64
Port	USB1.1 or 2.0

### 2.2 Installation

Connect the drawing tablet's USB cable to the computer's USB port.

#### **Step 1**

Insert the driver CD into the CD-ROM drive. The Installation Menu should pop-up automatically. If the menu does not appear, double-click the *My Computer* icon on the Desktop, find the *AutoRun.exe* file under the CD-ROM's root directory, and double-click it.

#### **Step 2**

Click on *Install Driver for Graphic Tablet* button to install the driver and click on *Install Hanvon Soft* to install the bundled software.

#### **Step 3**

After installing the driver and the bundled software, read this manual for detailed information on using and customizing your graphics tablet.

# INSTRUCTION FOR WINDOWS SYSTEMS

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**Note:** If the tablet cannot be used after driver installation, please restart your computer.

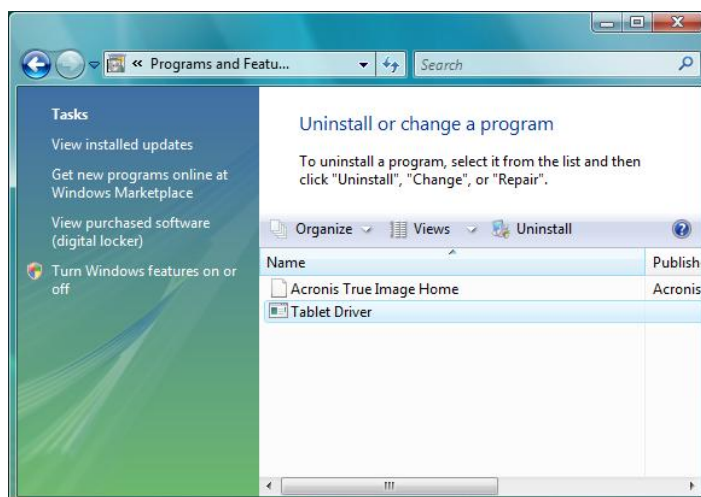
## 2.3 Uninstalling

### Step 1

Click the Windows *Start* button and then select *Control panel*.

### Step 2

Double click *Add/remove program* in the control panel window and find *Tablet Driver*.



### Step 3

Click *Uninstall* and follow the prompts to remove the tablet driver.

## 2.4 Configuration

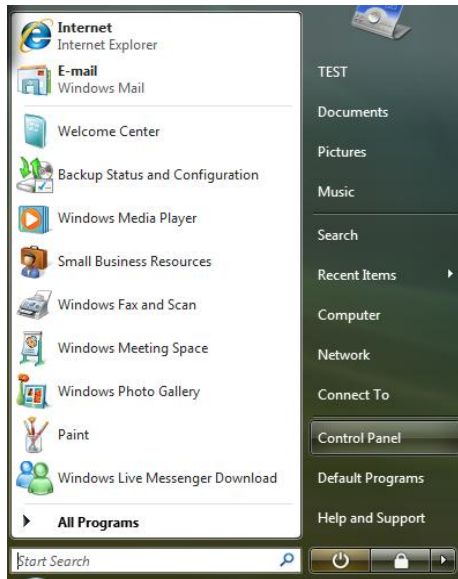
Hanvon tablet driver provides a configuration window to set pen pressure, working area, dual-monitors, double-click speed, express touch keys, etc.

# INSTRUCTION FOR WINDOWS SYSTEMS

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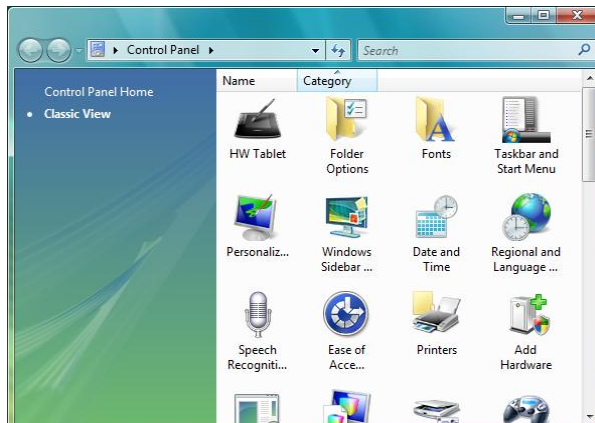
## **Before Configuration**

- Connect the graphics tablet to the USB port on your computer.
- Go to *control panel*.

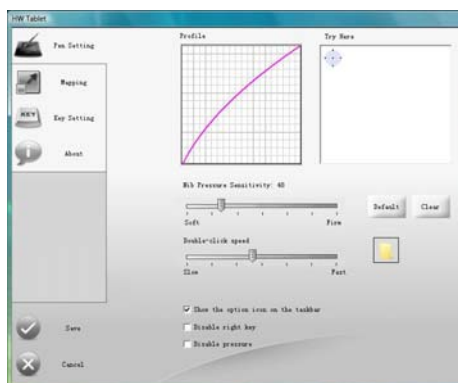


- Double-click the *HW Tablet* icon to open the configuration interface.

# INSTRUCTION FOR WINDOWS SYSTEMS



## 2.4.1 General Configuration



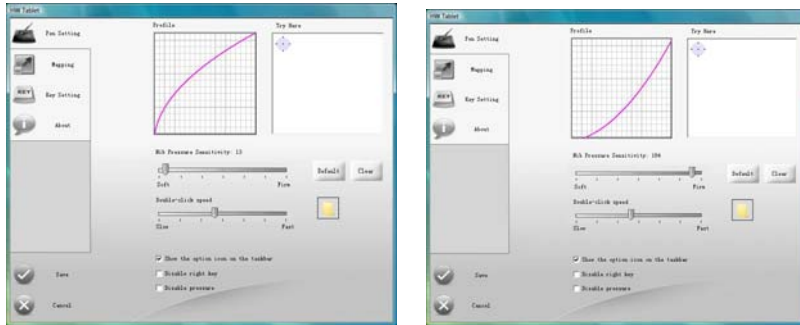
### **a. Adjusting Pressure Sensitivity**

Pen pressure sensitivity can be adjusted by dragging the slider between soft and hard. To create broad strokes, use a soft tip. To draw thin lines, use a hard tip. The factory setting can be restored by clicking the *Default* button. Adjustments can be saved by clicking the *Save* button or can be canceled by clicking the *Cancel* button.

# INSTRUCTION FOR WINDOWS SYSTEMS

## **b. Pressure Curve Graph**

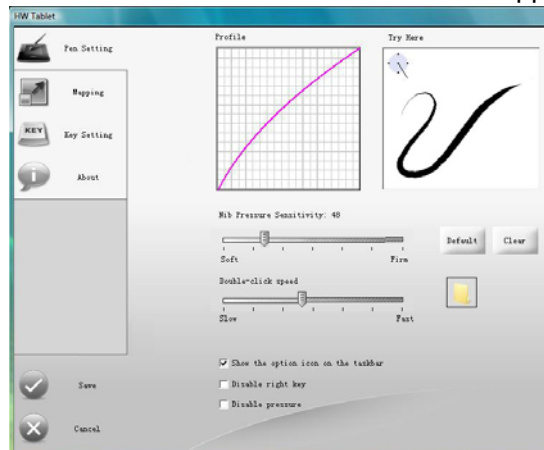
Pen pressure sensitivity changes are displayed on the Pressure Curve Graph. The images below show the graphs for light and heavy pen pressure respectively.



## **c. Pressure Testing Area**

The right area is the pressure test area which is use to test the pen tip feel. The round circle at the upper left corner represents the tilt angle between the drawing pen and the tablet surface. All the writing and drawing in the test area can be cleared by clicking the *Clear* button.

**Note:** Only Windows 2000/XP/Vista X86/Vista X64 support tilt angle.



# INSTRUCTION FOR WINDOWS SYSTEMS

## **d. Double-Click Speed**

Dragging the slider to adjust the double-click speed and then you can test the double click speed on the folder icon.

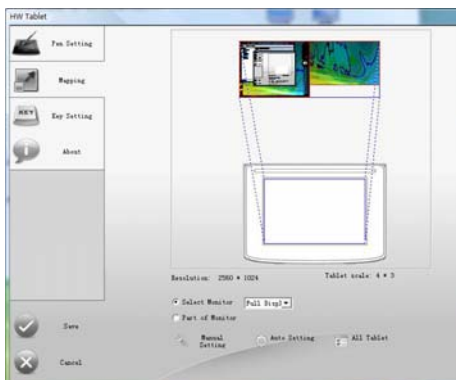
## **e. Other settings**

- When you select the option to display the icon on taskbar, the user can configure the tablet by right-clicking on the icon. Uncheck option not to show *HW Tablet* icon on the taskbar.



- Check the option *Disable right key*, the pen button acting as right-click of mouse button will not be functional.

## **2.4.2 Mapping**



## **a. Single Monitor Mode**

The entire active area of the tablet maps to the entire monitor by default. If your computer has more than one monitor, see *Multi-Monitor Mode*.

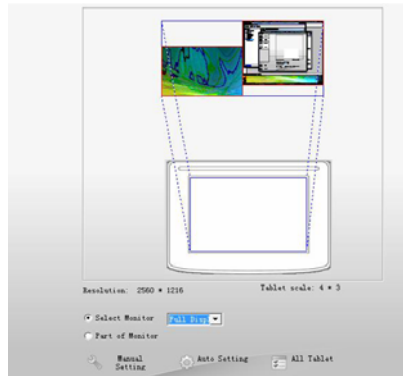
## **b. Multi-Monitor Mode**

a) Full Screen



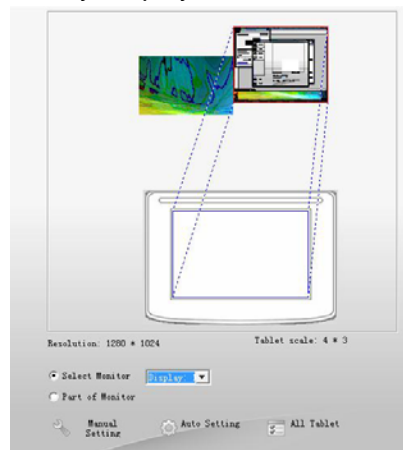
## INSTRUCTION FOR WINDOWS SYSTEMS

Choose *Select Monitor* and then select *Full Display* from the drop-down menu. You will see the screen area corresponding to the active area of the tablet is mapped.



b) Screen #1

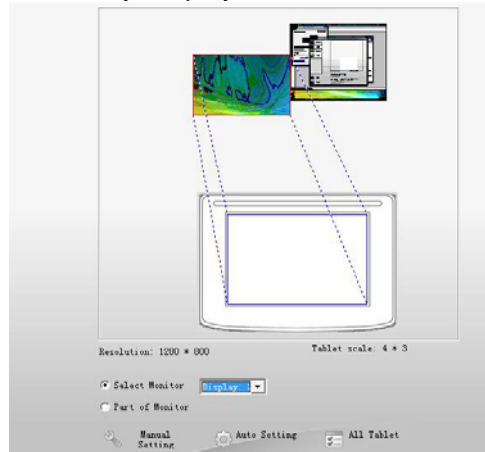
Choose *Select Monitor* and select *Display 1* from the drop-down menu to set the area only Display 1 can be controlled by the tablet.



## INSTRUCTION FOR WINDOWS SYSTEMS

### c) Screen #2

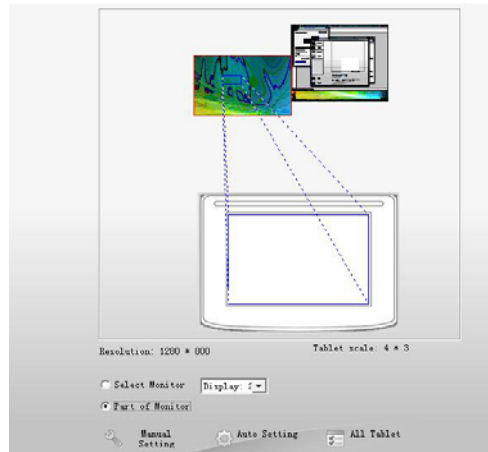
Choose *Select Monitor* and select *Display 2* from the drop-down menu to set the area only Display 2 can be controlled by the tablet.



### **c. Portion of Screen**

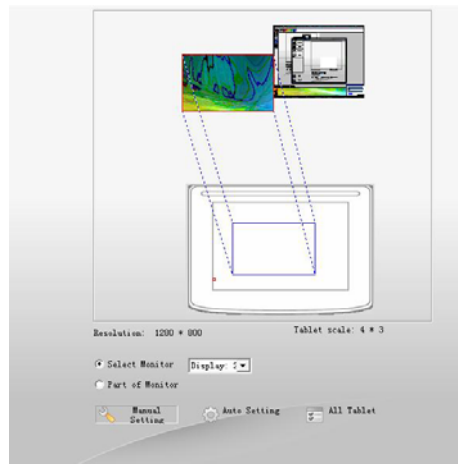
Choose *Part of Monitor*, and then click the upper left corner and lower right corner for the expected area of screen which will be mapped to the full tablet.

# INSTRUCTION FOR WINDOWS SYSTEMS



## **d. Portion of Tablet**

*Manual Setting* enables you to select part of the active area of the tablet mapped to the full screen.



# INSTRUCTION FOR WINDOWS SYSTEMS

## **e. Auto Setting**

The tablet active area can be automatically set by clicking the *Auto Setting* button. The active area can be set when the user have single monitor, multi-monitor or wide screen monitor (16:9).

## **2.4.3 Express Touch Key Setting**

Express Touch Keys can be used for modifier keys, keyboard shortcuts, mouse clicks, to open/run applications, and to display pop-up menus. The defaults from top to down are Eraser, Alt, Shift and Space. The Touch Strip is for quick scrolling, zooming, controlling brush size, and more.

### **a. Define the function of express touch keys**

There are four express touch keys on the tablet. When you configure the key function, there are two ways to define it. One is to choose the options from the drop-down menu for each key and another way is defined by pressing the keyboard of your computer. After assignment, click *Save* to save the setting or click *Cancel* to discard the changes.

### **Example 1**

If you want to assign CTRL+A to one of the express touch keys, select the key you want to set, then press CTRL and A simultaneously on the computer keyboard.

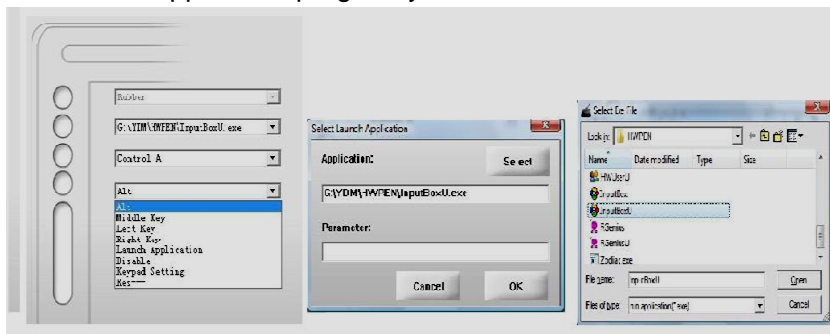


### **Example 2**

Select *Launch Application* from the drop-down menu then *Select*

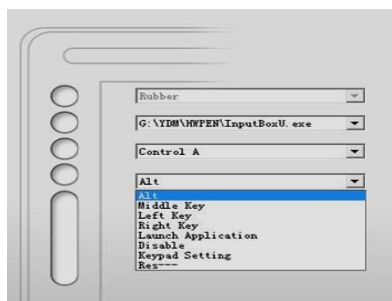
## INSTRUCTION FOR WINDOWS SYSTEMS

*Launch Application* will pop up automatically. Click *Select* button and choose one application program you want to run then click *OK*.



### **b. Disable the Express Touch Key**

Express touch key can be disabled by choosing *Disable* from the drop-down menu.



### **c. Disable the Touch Strip**

Choose *Disable Scroll* to disable the touch strip on the tablet.

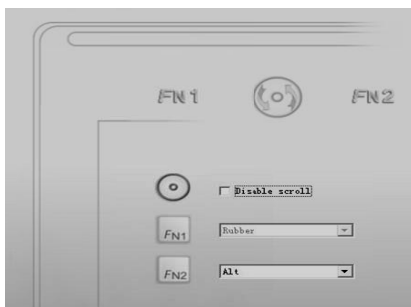
**Note:** You will see the information as following figure shown when the tablet you purchased does not support the express touch keys.

# INSTRUCTION FOR WINDOWS SYSTEMS

Your product do not have function with Keypad, Please visit follow URL to get more information

<http://www.hanvon.com>

**Note:** If your tablet has only two express touch keys, you will see the *Key Set* as the following figure shown.



**Note:** If the tablet has two rows of keys, you will see the *Key Set* as the following figure shown.



The key set for single-row and double-row is same.

## Chapter 3 Instruction for Mac Systems

### 3.1 System Requirements

RAM	Minimum is 128MB (256MB is recommended)
Hard-disk	200MB
OS	MAC-OS 10.4 or later
Port	USB1.1or 2.0

### 3.2 Installation

Connect the graphic tablet's USB cable to the computer's USB port.

#### Step 1

Insert the driver CD into the CD-ROM drive then find the install file in *MacOS X/Mac104/Install.dmg* (**Note:**For MacOS 10.4 or later) or *MacOS X/Mac103/Hwinstall.dmg* (**Note:** For MacOS 10.3.X and it does not support express touch keys of graphics tablet), click on the *Install.dmg* or *Hwinstall.dmg* icon to run the file.



install.dmg

**Note:** If you installed driver for **Mac OS 10.3.X**, you need to uninstall it before driver installation for **Mac OS 10.4.X or later**. For removing the driver, please open "System-Library-Extensions" and delete "HYTabletDriver.kext" file.

# INSTRUCTION FOR MAC SYSTEMS

## **Step 2**

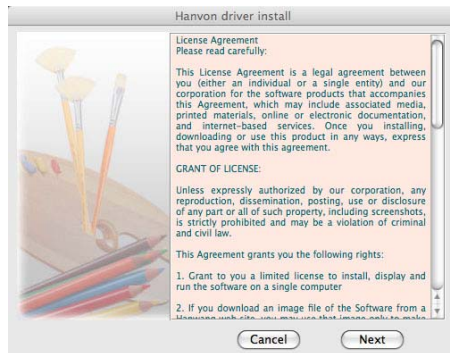
Double-click the *Install* icon.



Install

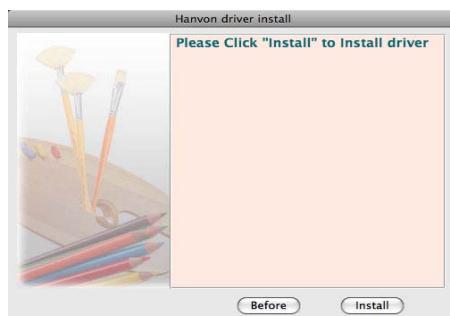
## **Step 3**

Please read the license agreement carefully then click *Next*.



## **Step 4**

Click *Install* to install the tablet driver.



## **Step 5**

Click *OK* and reboot your computer when the install process is finished.

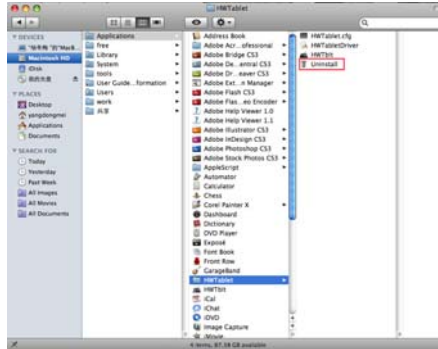


# INSTRUCTION FOR MAC SYSTEMS

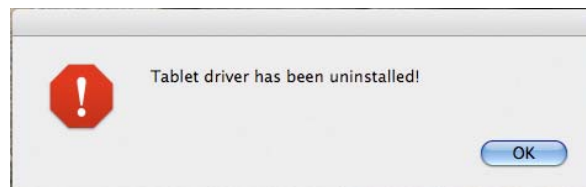


## 3.3 Uninstalling

Open *HWTblt* in *Applications*.



Choose *Uninstall* to remove the tablet driver. Please click *OK* when the driver has been removed. (Suggestion: Reboot the computer) .



## 3.4 Configuration

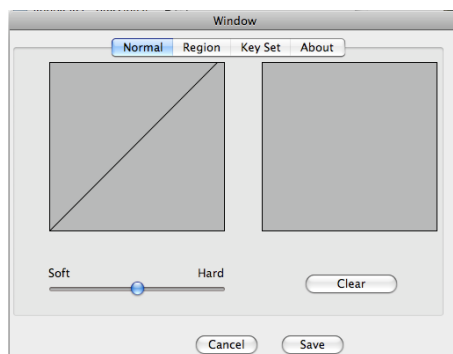
Connect the tablet to your computer by USB cable and port.

The *HWTblt* icon has been added in the applications. Double-click the *HWTblt* icon to open the tablet control panel.

# INSTRUCTION FOR MAC SYSTEMS



## 3.4.1 General Configuration



### **a. Adjusting Pressure Sensitivity**

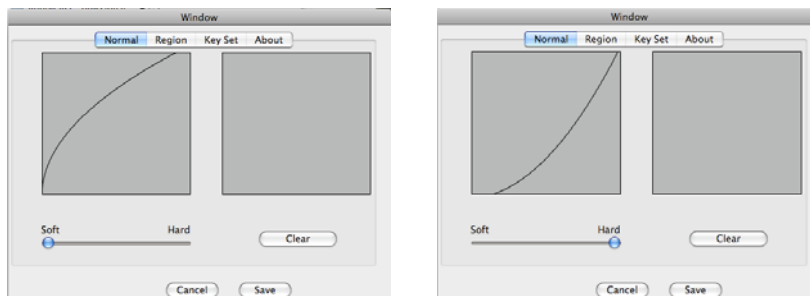
Pen pressure sensitivity can be adjusted by dragging the slider between soft and hard. The right area is the pressure test area. Adjustment can be saved by clicking the *Save* button, or can be canceled by clicking the *Cancel* button.

### **b. Pressure Curve Graph**

Pen pressure sensitivity changes are displayed on the Pressure curve graph. The images below show the graphs for light and heavy pen pressure respectively.

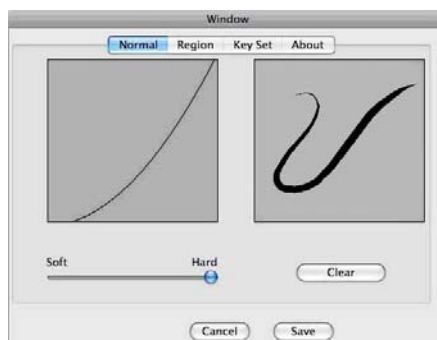
# INSTRUCTION FOR MAC SYSTEMS

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## **c. Pressure Test Area**

All the writing and drawing in the test area can be cleared by clicking *Clear* button.

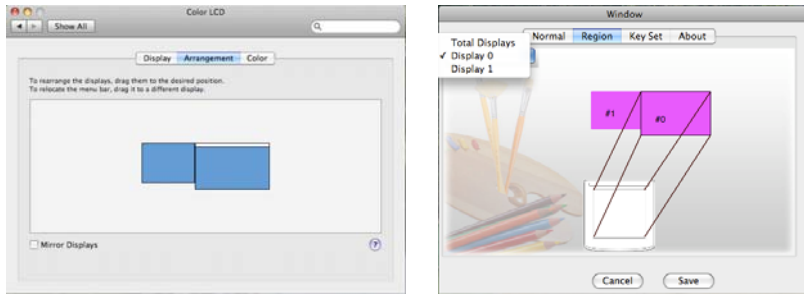


## **3.4.2 Mapping**

### **a. Multi-Monitor Mode**

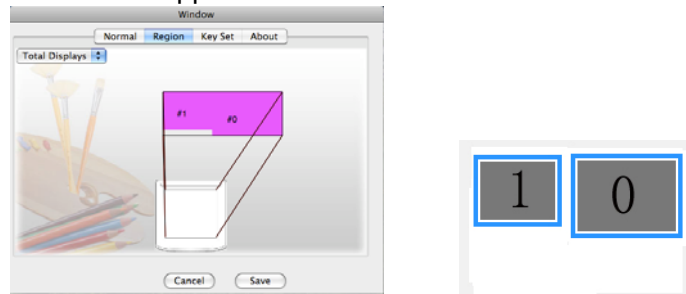
You can drag the displays to the desired order if you computer has more than one monitor.

# INSTRUCTION FOR MAC SYSTEMS



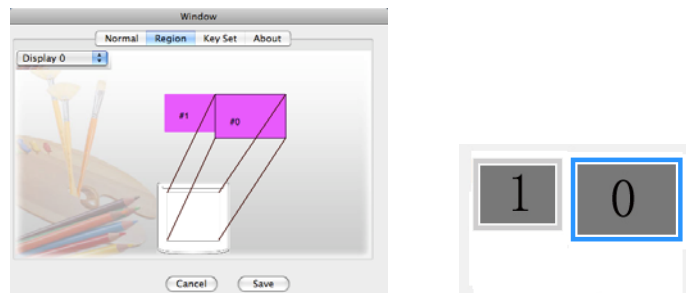
## a) Full screen

Choose *Region* and select *Total Displays* from the drop-down menu. You will see the active area of the monitors corresponding to the area in table is mapped.



## b) Display #0

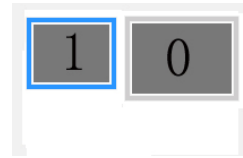
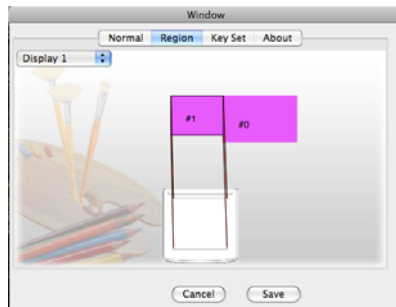
Select *Display 0* from the drop-down menu to set the area in tablet to control Display 0.



# INSTRUCTION FOR MAC SYSTEMS

## c) Display #1

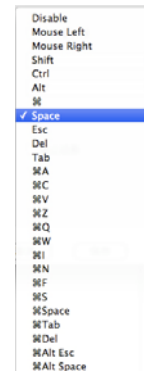
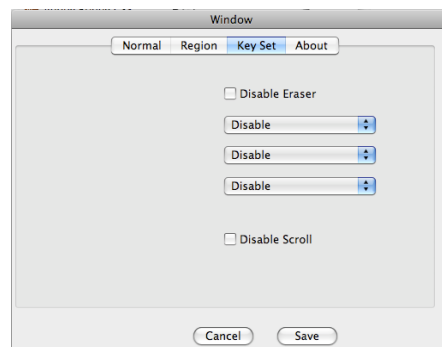
Select *Display 1* from the drop-down menu to set the area in tablet to control Display 1.



## 3.4.3 Express Touch Key

### a. Express Touch key

There are four express touch keys on the tablet. The first key is defaulted as eraser. You can set the functions for other three keys from each drop-down menu in *Key Set*. Click *Save* to save the setting or click *Cancel* to quit.

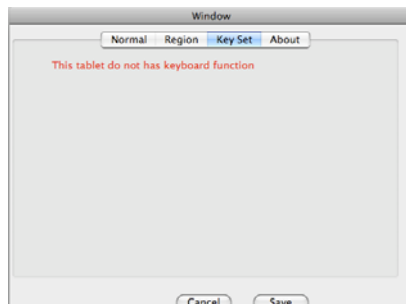


### b. Disable the Touch Strip

Choose *Disable Scroll* to disable the touch strip on the tablet.

**Note:** You will see the information as following figure shown when the tablet you purchased does not support the express touch keys.

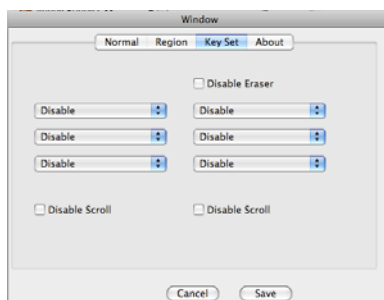
# INSTRUCTION FOR MAC SYSTEMS



**Note:** If your tablet has only two express touch keys, you will see the *Key Set* as the following figure shown.



**Note:** If the tablet has two rows of keys, you will see the *Key Set* as the following figure shown.



The key set for single-row and double-row is same.

## Chapter 4 Bundled Software

### 4.1 Hanvon Shell

#### 4.1.1 Shell Summary

Hanvon Shell is a shortcut startup application for starting bundled Hanvon Software or other software.

Default startup style: it will be operated automatically when you startup your computer; if user exits shell from the application, it will switch to the manual startup style; double click the shortcut icon on



the desktop to startup the Shell toolbar.

**Main interface will be shown as following:**



**Icons explanations as following:**

#### 1. Area for Dragging Shell

After opening shell toolbar, you can drag the icon to adjust the positions at up, down, left and right locations on computer's screen; When cursor have been left the toolbar for 5 seconds or later, Shell toolbar will be hid, Single-click it to display the main interface;

## BUNDLED SOFTWARE

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### 2. PenWrite

Editing Microsoft Office documents formatted as: Word, Txt, Excel and PPT by handwriting directly;

PenWrite Provides English, German, French, Italian, Dutch, Spanish, Swedish, Portuguese (Portugal), Portuguese (Brazil) multi-languages recognition

### 3. PenWrite Asia

Editing Microsoft Office documents formatted as: word, Txt, Excel and PPT by handwriting directly;

PenWrite Asia Provides Simplified Chinese, Traditional Chinese (Hong Kong), Traditional Chinese (Taiwan), Japanese and Korean languages recognition

### 4. PenSign

This program enables you to add your handwriting signature in a document such as Microsoft Office word /PPT;

### 5. PenMail

Providing handwrite email in Outlook Express or Windows Mail.

### 6. PenMark

Providing handwrite mark on desktop or pictures;

### 7. WhiteBoard

A software application simulates Electronic Whiteboard. The monitor is like a marker board in front of users and become a simplified Electronic Whiteboard through a projector.



## BUNDLED SOFTWARE

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### 8. System Menu

Configure shell setting

### 9. Tablet Setting

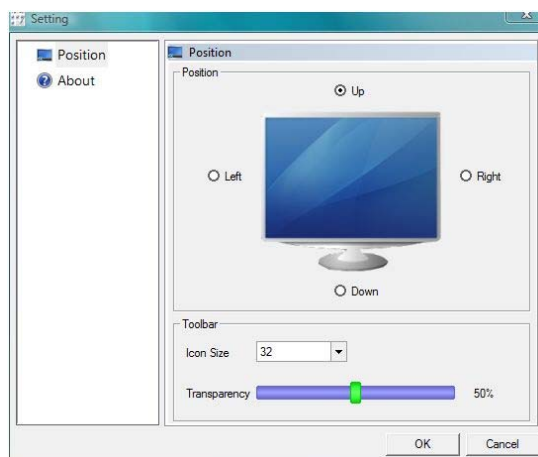
Configure tablet setting

#### 4.1.2 System Menu Shell



Click  to enter Shell configuration interface shown as following

figure:



Position: Set the position for Hanvon Shell on the screen;


Icon Size: Set the icon size shown in the Hanvon startup toolbar;

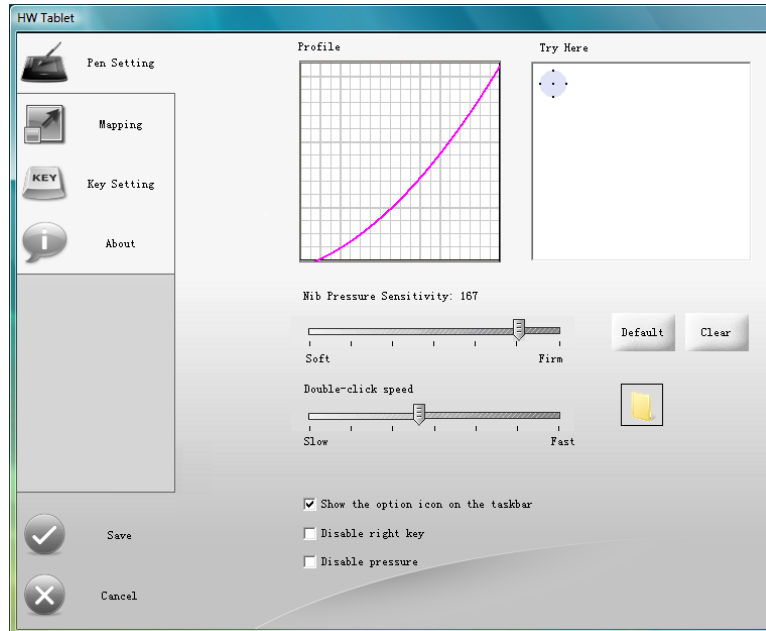
Transparency: Set the transparency for Hanvon startup toolbar.

# BUNDLED SOFTWARE

## 4.1.3 Tablet Setting



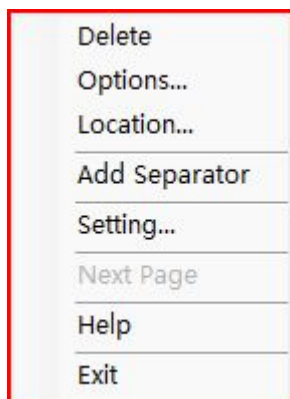
Click  to enter tablet setting interface shown as following figure:



## BUNDLED SOFTWARE

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### 4.1.4 Shell right key menu



Delete: Delete the current icon or separator;

Options: Change name and icon of the current software

Location: Find the target file position which the software is saved

Add Separator: Add the separator in the location where the cursor is placed.

Setting: ( the function is the same as System Menu )


Next Page: Turn to next page

## BUNDLED SOFTWARE

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### 4.2 PenWrite



Click  on the shell to open **PenWrite** application.

Open WORD application for editing, Then users may handwriting input words ,sentences, punctuation&symbol and numbers in **English、 German、 French、 Italian、 Dutch、 Spanish、 Swedish、 Portuguese (Portugal) 、 Portuguese (Brazil)**.The handwriting characters would be turn to be text automatically to the location where the cursor was placed.



Click  on the shell to open PenWrite Asia application.

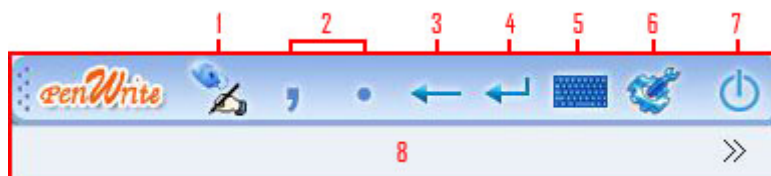
Open WORD application for editing, Then users may handwriting input characters、 punctuation&symbol and numbers in Simplified Chinese 、 Traditional Chinese (Hong Kong) 、 Traditional Chinese(Taiwan) 、 Japanese and Korean.

Note: Please confirm the cursor's location firstly, and then start handwriting.

PenWrite and PenWrite Asia have the same main interface.

Instruction as following:

#### Icon explanations:






#### Basic functions



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### 1. Pen & Mouse Mode

Switch the status between Pen & Mouse Mode  \ Pen  
Mode  \ Mouse Mode 

### 2. Comma & Period

Edit"," or "." by clicking  Comma or  Period


### 3. Backspace

Backspace by clicking 

### 4. Enter

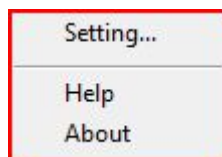
Enter by clicking 

### 5. Keyboard

Click  to startup software keyboard

### 6. System Menu

Click  to enter an interface shown as following figure:



### 7. Exit

Click  to exit

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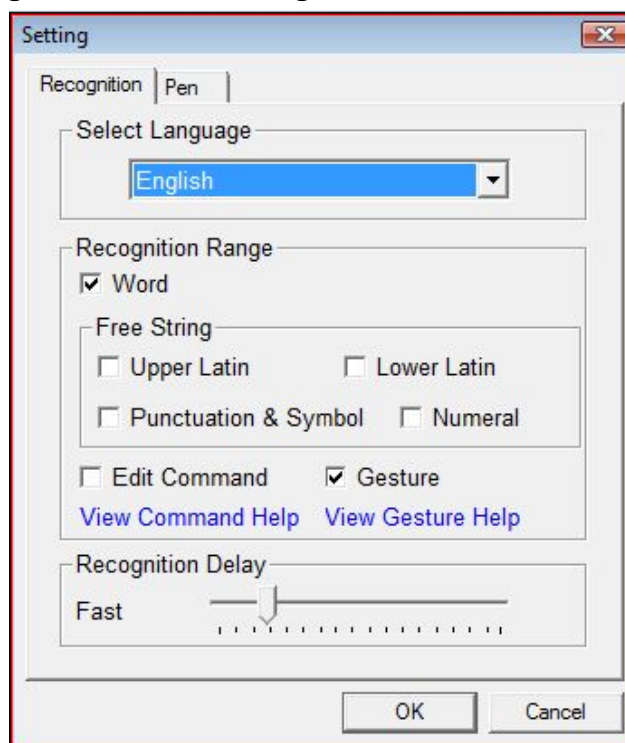
---

8. the candidate area for recognized results

### Setting

Click “setting...” shown as following figure:

#### ✧ Setting for PenWrite—Recognition

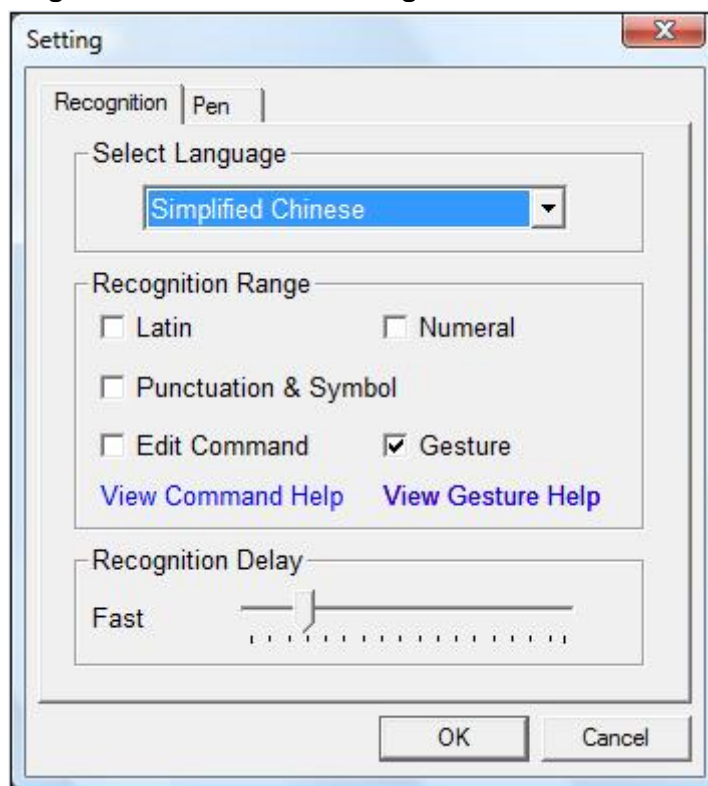


[Select Language] Choose recognition language between 9 kinds of languages;

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[Recognition Range] Choose the recognition range;  
[Recognition Delay] Adjust the recognition interval time.

### ◇ Setting for PenWrite Asia—Recognition

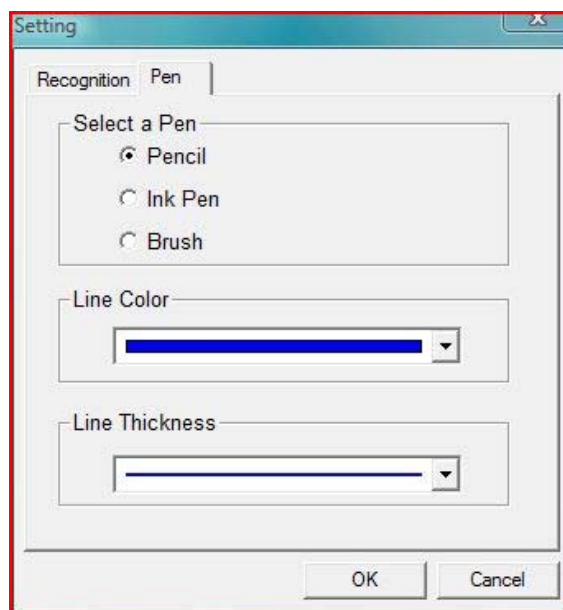


[Select Language] Choose recognition language between Simplified Chinese、 Traditional Chinese (Hong Kong) 、 Traditional Chinese (Taiwan) 、 Japanese and Korean.  
[Recognition Range] Choose the recognition range;  
[Recognition Delay] Adjust the recognition interval time.

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### ✧ Setting—Pen



Selecting the pen type, line colors or line thickness

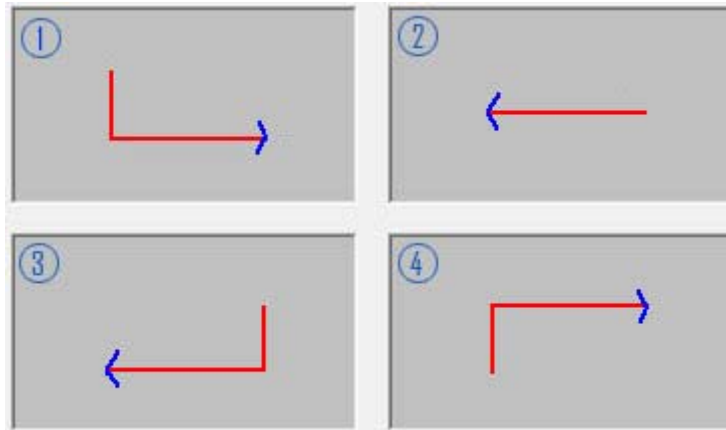
### ✧ Gesture:

- ① Space、
- ②Backspace、
- ③Enter、
- ④Tab




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### ✧ Edit Command:

 =Ctrl

For example:

  
Ctrl+A

  
Ctrl+X

### Edit Command supported as bellow:

Ctrl + A  
Ctrl + C  
Ctrl + V  
Ctrl + X  
Ctrl + Z

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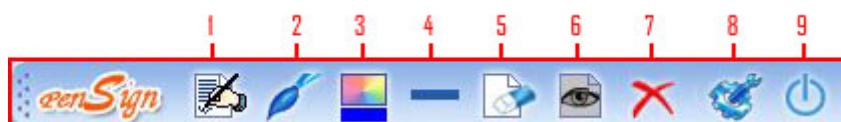
---

### 4.3 PenSign

Click  to open PenSign application

- The program can be used in Microsoft Office 2000 and the version higher, Word, Excel, PowerPoint ( Notice: please don't write directly in Word outline\Excel pagination preview\PowerPoint insert images );
- Support the Word Pad and Windows Draw (when the script will be shown opacity, it wouldn't support "Hide Sign & Show Sign" and "Delete Sign" functions) .
- The signature size and position can be adjusted freely.

#### **Icon explanations:**




1. Start Sign & End Sign;  
Start and end to sign;
2. Pen(Brush \ pencil \ Ink Pen)  
Select pen type
3. Color  
Select line color
4. Width  
Select line thickness
5. Clear all  
Clear current script

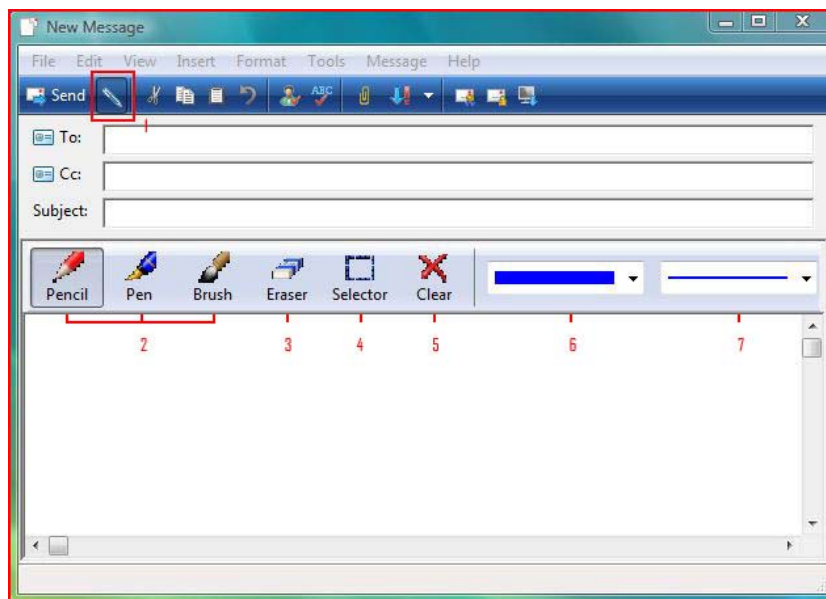
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6. Hide Sign & Show Sign  
Show or hide your signature
7. Delete Sign  
Delete all script
8. System Menu  
Help & About
9. Exit

### 4.4 PenMail

Click  to open PenMail application.




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### Icon explanations:

1. PenMail

When pressing icon  down, it will switch to handwriting status; and it will return to text editor status when lifting icon



2. Pen(Brush \ pencil \ Ink Pen)

Select pen type

3. Eraser

Erase the individual script

4. Selector

Select part script

5. Clear

Clear all script

6. Colors

Select line color

7. Width


Select line thickness

The program can be used in Outlook Express 6.0 and the version higher in Windows 2000/XP OS, and Windows Mail in Windows Vista OS. When the system operating is Windows 2000, please install IE6 and Outlook Express 6 or higher version before applying PenMail. PenMail can also support Vista x32 but not Vista x64;

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### 4.5 PenMark

Click  to open PenMark application; you can handwrite marks on the screen or pictures.



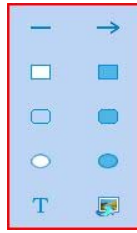
#### **Icon explanations:**

1. Start/exit screen annotation
2. Open picture
3. Save
  - Files can be saved as BMP、JPG、TIF、PNG or GIF format
  - Suggest you to select TIF format when the file has several pages.
  - Default saving path: C:\Documents and Settings\Administrator\My Documents\My Pictures.
4. Pen(Brush \ pencil \ Ink Pen\ High Lighter)  
Select Pen type
5. Color  
Select line color
6. Width  
Select line thickness
7. Eraser  
Clear part script
8. Clear all  
Clear all script
9. Tools

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Insert line\figure\text\pictures

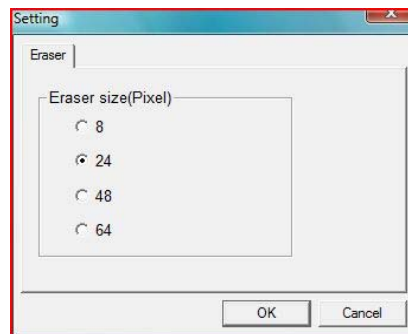


10. System Menu

Setting, Help, About

11. Exit

### Setting



Setting the size of eraser

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### 4.6 WhiteBoard

Click  to open WhiteBoard application.



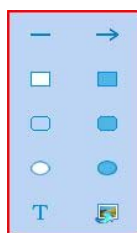
#### **Icon explanations:**

1. Save
  - The document can be saved as BMP、JPG、TIF、PNG or GIF format
  - Suggest you to select TIF format when the document has multiple pages.
  - Default saving path: C:\Documents and Settings\Administrator\My Documents\My Pictures.
2. New Page
  - Add a new page
3. Pen (Brush \ pencil \ Ink Pen\ High Lighter)
  - Select pen type
4. Color
  - Select line color
5. Width
  - Select line thickness
6. Eraser
  - Clear part script
7. Clear all
  - Clear all script
8. Tools

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Insert Line\figure\text\pictures




### 9. Magnifier

- Click the right key, the menu will popup, you can set spotlight size, shape, radio, high quality display, show border and exit
- Exit the application directly by pressing ESC

### 10. Spotlight



- Click  down arrow, the menu will popup, you can set spotlight transparency, shape and exit.
- Exit the application directly by pressing ESC

### 11. System Menu

Setting、 Help、 About

### 12. Previous

Turn to previous page

### 13. Next

Turn to next page

### 14. Exit

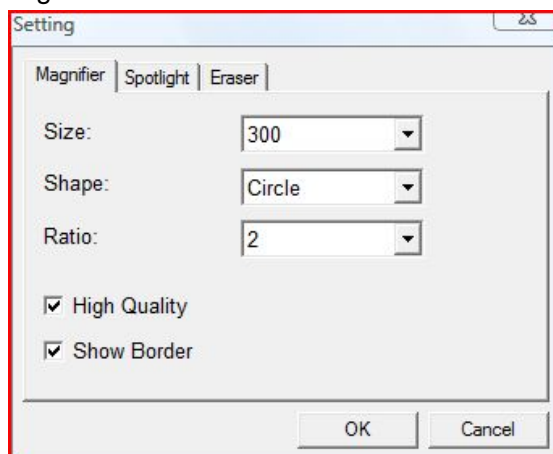


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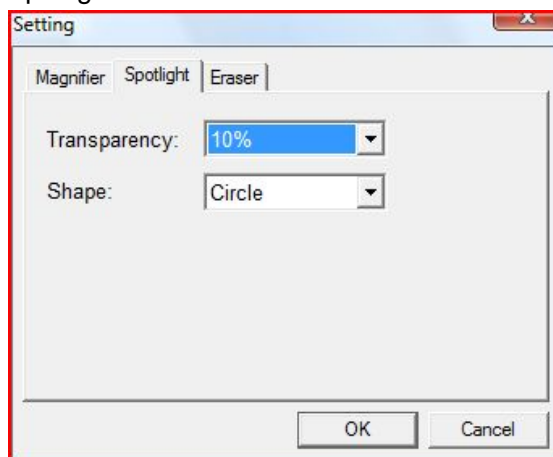
### **Setting**

#### ◇ Setting--Magnifier



Setting magnifier size, shape, ratio, high quality display and show border

#### ◇ Setting—Spotlight

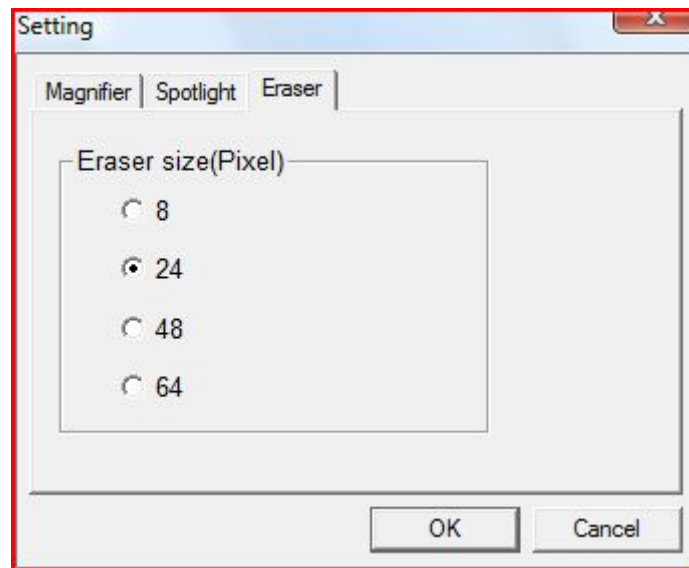


Setting spotlight transparency and shape

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### ◇ Setting—Eraser



Setting the size of eraser

## Chapter 5 Maintenance

### 5.1 Pen Holder

#### Front View of Pen Holder

a. Vertical Pen Slot

b. Horizontal Pen Slot



#### Back View of Pen Holder

a. Pen Nib Storage

Slide the switch toward green dot to open, then pick pen nibs from Pen Nib Storage; slide the switch toward red dot to close the Pen Nib Storage

b. Storage hole for extra pen nibs

c. Pen Nib Exchanger



#### Front view with pen placed in horizontal slot



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Front view with pen placed in vertical slot



### 5.2 Exchange Pen Nib

- Insert the old nib to Pen Nib Exchanger, hold tight and pull the pen out of the pen nib exchanger.



- Pulling out the pen nib  
After pulling the pen out of the exchanger, the old pen nib stayed in Pen Nib Exchanger.



- Insert a new pen nib into the pen.

**Note:** The pen holder is not included in all series of products. If you

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purchased the product does not have the pen holder as mentioned above, please using tweezers, grasp the nib and draw it out. Once removed, a new nib may be inserted into the pen.

### **5.3 Cautions**

Do not put the tablet on a metal surface, such as iron or aluminum alloys.

Due to a CRT monitor's electromagnetic radiation, do not use the drawing tablet too close to a CRT monitor.

# Appendix

## Warranty

### Limited Warranty

Hanvon Corporation warrants that this product is free from any defects in workmanship or materials under normal use and conditions for a period of two (2) years for Europe and one (1) year for other region from the date of original purchase. If such a defect is discovered within this warrant's limitations, Hanvon agrees, at its sole discretion, to repair or replace the same item with one of equal value, free of charge to the original consumer purchaser.

This warranty shall not apply if this product is modified, misused, tampered with, subject to abnormal working conditions, or transferred to someone other than the original consumer purchaser.

### Warranty Redemption for US Market Only

Should this product fail to function in a satisfactory manner, please return it to the store where it was originally purchased. Please be sure to contact us at [service@hanvon.com](mailto:service@hanvon.com) to obtain a Return Merchandise Authorization Number before you return it, and within your email please include your name, address, phone number, a copy of the original receipt, serial number and the reasons for returning the product.

Should this fail to resolve the matter and service is still required by reason of any defect or malfunction during the warranty period, Hanvon Corporation will repair or replace this product without charge (except for a charge for handling, packing, return UPS/postage, and insurance).

## APPENDIX

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### **Technical Support**

Should you have any questions or comments, please contact us via [tech@hanvon.com](mailto:tech@hanvon.com), or visit our website at:

Global site: <http://www.hanvon.com>

US site: <http://usa.hanvon.com>

### **Online Registration for US Market Only**

To better serve our customers, please take the time to register online at <http://usa.hanvon.com>. This information is for internal use only. No information provided will be distributed to soliciting organizations.

The registration also allows you to receive valuable information and enjoy special savings on upgrades for products.

**Thank you for choosing Hanvon products.**

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