

# MS3780 Fusion<sup>™</sup>

Omni/Single Line Scanner

**User's Guide** 

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#### INTRODUCTION

The MS3780 Fusion<sup>™</sup> is a hand-held, omnidirectional bar code scanner with optional single-line scanning capabilities. It utilizes the powerful Honyewell QuantumE scan engine to provide an outstanding scan performance on all standard 1D bar code symbologies, including GS1 DataBar<sup>™</sup> (RSS). Designed for retail applications, the Fusion includes additional key product features like:

- Fully Automatic Scanning Operation
- Single-Line Mode for Menu Reading
- Custom Configurable Scan Pattern
- User-Replaceable Single-Cable Interface to Host (PowerLink Compatible)
- User Configurable Depth of Field
- Easy Bar Code Configuration
- Data Editing
- 7 Beeper Tones
- Firmware updates are easily loaded into Flash memory
- OPOS and JPOS System Compatible
- CodeGate<sup>\*\*</sup>
- Sunrise 2005 Compliant

SCANNER	INTERFACE		
MS3780-9	OCIA and RS232 Transmit/Receive		
MS3780-11	RS485 <sup>▲</sup> and Full RS232		
MS3780-38	RS232 Low Speed USB*, Keyboard Emulation Mode or USB Serial Emulation Mode		
MS3780-40	Full Speed USB		
MS3780-41	RS232/Light Pen Emulation		
MS3780-47	Keyboard Wedge, Stand-Alone Keyboard and RS232 Transmit/Receive		
MS3780-48	Stand Alone Keyboard and RS232 Transmit/Receive		
MS3780-120	USB and RS232 Transmit/Receive with EAS		

<sup>\*</sup> Configurable for Keyboard Emulation Mode or Serial Emulation Mode. The default setting is Keyboard Emulation Mode.

<sup>▲</sup> Applicable for IBM® Host applications.

## **Scanner and Accessories**

BASIC KIT COMPONENTS		
Part No. Description		
MS3780 Fusion Scanner		
00-02269	69 MS3780 User's Guide *	
00-02407 MetroSelect <sup>™</sup> Configuration Guide *		

<sup>\*</sup> Guides also available for download at www.honeywellaidc.com.

OPTIONAL ACCESSORIES			
Part No.	Description		
AC to DC F	Power Transformer - Regulated 5.2VDC @ 1A output.		
46-00525	90VAC – 255VAC United States, Canada and Japan		
46-00526	90VAC – 255VAC Continental European		
46-00527	90VAC – 255VAC United Kingdom		
46-00528	90VAC – 255VAC Australia		
46-00529	90VAC – 255VAC China		
46-00530	90VAC – 255VAC India		
The following cables	s are for Fusion models not equipped with EAS.		
53-53000 <i>x</i> -3	RS232 PowerLink Cable with Built in Power Jack coiled cord, long strain relief, black		
53-53002 <i>x</i> -3	Keyboard Wedge PowerLink cable with Adapter Cable coiled cord, long strain relief, black		
53-53020 <i>x</i> -3	Stand Alone Keyboard PowerLink Cable coiled cord, long strain relief, black		
MVC-3MPC-IB9	Voltage Converter Cable, ±12VDC to +5.2VDC For IBM Applications		

Other items may be ordered for the specific protocol being used. To order additional items, contact the dealer, distributor or customer service. See page 43 for contact information.

## **Scanner and Accessories**

OPTIONAL ACCESSORIES		
Part No.	Description	
MVC-3MNC-N7052	Voltage Converter Cable, ±12VDC to +5.2VDC For OCIA Applications	
53-53213 <i>x</i> -N-3	USB Full Speed Cable, Locking Plus-Power™Type A straight cord, short strain relief	
53-53214 <i>x</i> -N-3	USB Full Speed Cable, Locking Plus-Power™Type A straight cord, short strain relief	
55-552 14 <i>x</i> -N-5	This cable is for use with full speed USB (-40) interface only.	
53-53235 <i>x</i> -N-3	USB Low Speed Communication Cable, Type A (Non-Locking) Connector straight cord, short strain relief	
The following cables a	re for Fusion models equipped with EAS.	
59-59000 <i>x</i> -E-3	RS232 PowerLink Cable with Built in Power Jack and EAS Connection Wire long strain relief, straight cable, black	
59-59006 <i>x</i> -E-3	RS485 <sup>A</sup> PowerLink Cable with Built in Power Jack and EAS Connection Wire long strain relief, straight cable, black	
55-55809 <i>x</i> -N-E-3	USB, Keyed, Type A, EAS Connection Wire Long strain relief, straight cable, black	
46-00225	Stand	

Other items may be ordered for the specific protocol being used. To order additional items, contact the dealer, distributor or customer service. See page 43 for contact information.

<sup>▲</sup> Applicable for IBM<sup>®</sup> Host applications.

## **Scanner Components**

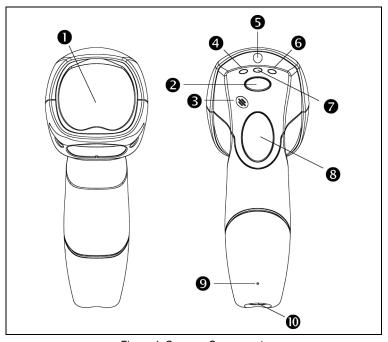


Figure 1. Scanner Components

Ітем No.	Description		
1	Red Output Window, Laser Aperture (See page 36)		
2	Mode Select Button (See page 13)		
3	Beeper (See page 15)		
4	Blue LED, Single-Line Mode / Menu Reading (See page 15)		
5	White LED (See page 15)		
6	Blue LED, All Scan Lines On / Omnidirectional Reading (See page 15)		
7	Amber LED, CodeGate (See page 15)		
8	CodeGate Button (See page 14)		
9	Pin Hole for Cable Release (See page 6)		
10	10-Pin RJ45, Female Socket (See page 32)		

#### Caution and Serial Number Labels

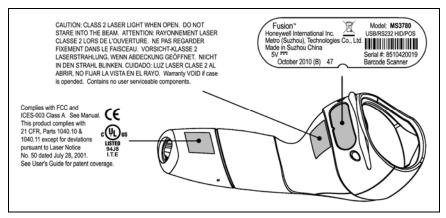


Figure 2. Caution and Serial Labels



#### Caution:

To maintain compliance with applicable standards, all circuits connected to the scanner must meet the requirements for SELV (<u>S</u>afety <u>Extra Low V</u>oltage) according to EN/IEC 60950-1.

To maintain compliance with standard CSA C22.2 No. 60950-1/UL 60950-1 and norm EN/IEC 60950-1, the power source should meet applicable performance requirements for a limited power source.

## **Stand Specifications**

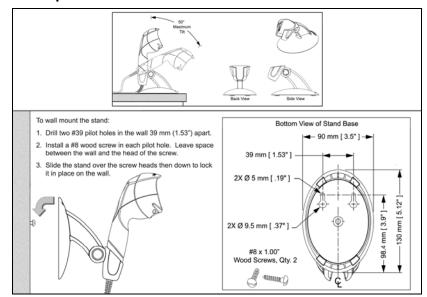


Figure 3. Stand Specifications

#### **Maintenance**

Smudges and dirt on the unit's window can interfere with the unit's performance. If the window requires cleaning, use only a mild glass cleaner containing no ammonia. When cleaning the window, spray the cleaner onto a lint free, non-abrasive cleaning cloth then gently wipe the window clean.

If the unit's case requires cleaning, use a mild cleaning agent that does not contain strong oxidizing chemicals. Strong cleaning agents may discolor or damage the unit's exterior.

#### Cable Removal

Disconnect the power supply from the PowerLink cable and turn off power to the host system before removing the cable from the scanner.

- Locate the small 'pin-hole' beneath the Fusion logo on the front side of the scanner near the end of the handle.
- 2. Bend an ordinary paperclip into the shape shown in figure 4.
- Insert the paperclip (or other small metallic pin) into the small 'pin-hole'. There will be a faint 'click' when the connector's lock releases.
- 4. Pull gently on the cable's strain-relief to remove the cable.

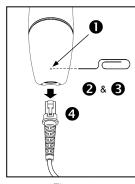


Figure 4.

## **Cable Connection Warning**

i Important: If the PowerLink cable is not fully latched the unit can power intermittently.

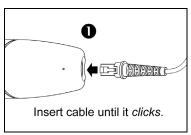


Figure 5.

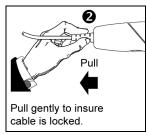


Figure 6.

## **RS232 or Light Pen**

- Turn off the host device.
- Plug the male 10-pin RJ45 end of the PowerLink cable into the 10-pin socket on the MS3780.
- Connect the 9-pin female end of the PowerLink cable to the appropriate communication port on the host device
- Plug the external power supply into the power jack on the PowerLink cable.



Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet must be located near the equipment and be easily accessible.

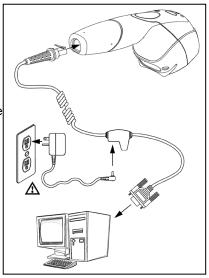


Figure 7.

- 5. Connect AC power to the transformer.
- 6. Turn on the host device.



When the scanner first receives power the white LED will flash, one blue LED will turn on and the scanner will emit one beep.



Plugging the scanner into the serial port of the PC does not guarantee that scanned information will appear at the PC. A software driver and correct configuration setting are also required for proper communication to occur



#### RS485<sup>A</sup> or OCIA

- 1. Turn off the host device.
- Plug the male 10-pin RJ45 end of the MVC cable into the 10-pin socket on the MS3780.
- For RS485:
   Connect the other end of the MVC cable to Port 9 of the host device.

# For OCIA: Connect the other end of the MVC cable to the appropriate communication port on the host device.

4. Turn on the host device.

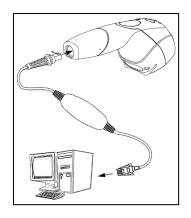
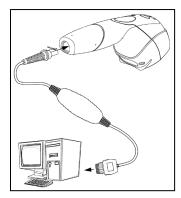


Figure 8. RS485 (above), OCIA (below)





When the scanner first receives power the white LED will flash, one blue LED will turn on and the scanner will emit one beep.



Plugging the scanner into the serial port of the PC does not guarantee that scanned information will appear at the PC. A software driver and correct configuration setting are also required for proper communication to occur



See Caution statement on page 5.

▲ Applicable for IBM® Host applications.

## **Keyboard Wedge**

- 1. Turn off the host device.
- Plug the male 10-pin RJ45 end of the PowerLink cable into the 10-pin socket on the MS3780.
- Disconnect the keyboard from the host device.
- Connect the "Y" end of the PowerLink cable to the keyboard and the keyboard port on the host PC. If necessary use the male/female adapter cable supplied with the scanner for proper connections.
- 5. Plug the external power supply into the power jack on the PowerLink cable.



Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet must be located near the equipment and be easily accessible.

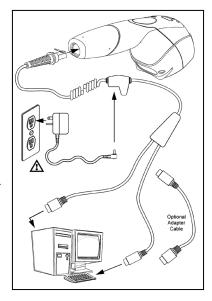


Figure 9.

- 6. Connect AC power to the transformer.
- 7. Turn on the host device.



When the scanner first receives power the white LED will flash, one blue LED will turn on and the scanner will emit one beep.



Powering the MS3780 directly from the host device can sometimes cause interference with the operation of the scanner or the computer. Not all computers supply the same current through the keyboard port. For this reason, Honeywell recommends using an external power supply. For additional information contact a customer service representative.

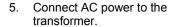


## Stand-Alone Keyboard

- 1. Turn off the host device.
- 2. Plug the male 10-pin RJ45 end of the PowerLink cable into the 10-pin socket on the MS3780.
- 3. Connect the other end of the PowerLink cable to the keyboard port on the host device.
- 4. Plug the external power supply into the power jack on the PowerLink cable.



Check the AC input requirements of the power supply to make sure the voltage matches the AC outlet. The outlet must be located near the equipment and be easily accessible.



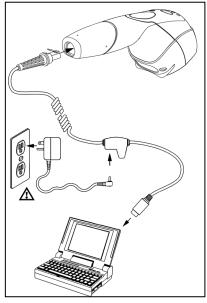


Figure 10.

6. Turn on the host device.



When the scanner first receives power the white LED will flash, one blue LED will turn on and the scanner will emit one beep.



Powering the MS3780 directly from the host device can sometimes cause interference with the operation of the scanner or the computer. Not all computers supply the same current through the keyboard port. For this reason, Honeywell recommends using an external power supply. For additional information contact a customer service representative.



## Full Speed or Low Speed USB (Integrated)

- 1. Turn off the host device.
- Plug the male 10-pin RJ45 end of the USB PowerLink cable into the 10-pin socket on the MS3780.
- Plug the other end of the USB interface cable into the host device's USB port.
- Turn on the host device.

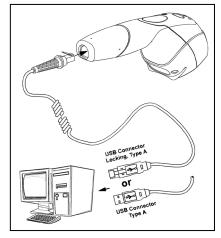


Figure 11.



As a default, the MS3780-38 leaves the factory with USB Keyboard Emulation Mode enabled.

For information on configuring the MS3780-38 for USB Serial Emulation Mode, please refer to the USB: Low Speed section of the MetroSelect Configuration Guide (PN 00-02407).



When the scanner first receives power the white LED will flash, one blue LED will turn on and the scanner will emit one beep.



Plugging the scanner into the USB port of the PC does not guarantee that scanned information will appear at the PC. A software driver and correct configuration setting are also required for proper communication to occur.



#### **EAS Deactivation**

SW1 and SW2 are the switch banks inside the Checkpoint Device that set the deactivation range. The following is a list of Checkpoint recommended switch bank settings.

Checkpoint Recommended Switch Bank Settings For RS232 and IBM			
SW1		SW2	
Switch 1 and 6	ON	Switch 1 and 6	ON
Switch 2, 3, 4, and 5	OFF	Switch 2, 3, 4, and 5	OFF

Checkpoint Recommended Switch Bank Settings For USB			
SW1		SW2	
Switch 1	ON	Switch 1	ON
Switch 2, 3, 4, 5, and 6	OFF	Switch 2, 3, 4, 5, and 6	OFF

All Fusion models equipped with EAS capabilities have an EAS designation in their model numbers. The cable supplied with these units will have additional wires for connection to the Checkpoint Device.

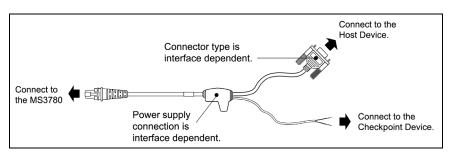


Figure 12. EAS Cable

Figure 13 shows the location of the EAS deactivation area for Fusion.

It is important to pass the entire tag through this area to deactivate the security tag.

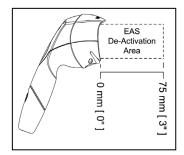


Figure 13. EAS Deactivation Area

#### The Scan Pattern Mode Select Button

There are two configurable scan pattern modes available with the MS3780.

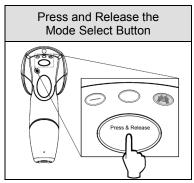
- The primary scan pattern mode is the default scan pattern active when the scanner starts. By default, the primary scan pattern is set to all-scan-lines for omnidirectional reading.
- Pressing the scan pattern mode button (see figure below) activates the secondary scan pattern mode. By default, the secondary scan pattern is set to single-line mode for menu reading.



Please refer to the MetroSelect Configuration Guide for information on changing the default scan pattern settings.

#### To Change Scan Pattern Modes

 To activate the secondary scan pattern, press and release the mode select button.





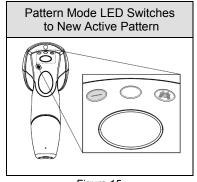


Figure 15.



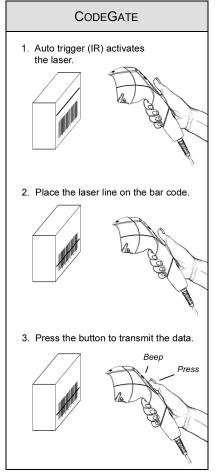
Activating a pattern mode when the scanner is out of its stand does not change the in-stand pattern mode. When the scanner is returned to the stand it will automatically revert to the most recent scan pattern selected during in-stand operation.

To re-activate the primary scan pattern, press and release the mode select button again.

#### How to Use CodeGate and the Manual Activation Mode



For illustration purposes the unit's scan pattern has been set to single-line (menu reading) mode.



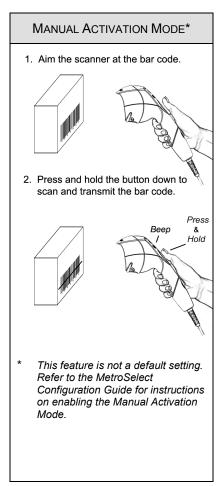


Figure 16.

Figure 17.



Factory Defaults: In-Stand, CodeGate is not active (Amber LED is On)
Out-of-Stand, CodeGate is active (Amber LED is Off)

For information on how to change the factory defaults, refer to the MetroSelect Configuration Guide (00-02407).

#### Audible Indicators

When the MS3780 is in operation, it can provide audible feedback. These sounds indicate the status of the scanner. Eight settings are available for the tone of the beep (normal, six alternate tones and no tone). For instruction on how to change the tone of the beeper, refer to the MetroSelect Configuration Guide (00-02407).



#### One Beep

When the scanner *first* receives power; the white LED will flash, one blue LED will turn on and the scanner will emit a beep (*the white LED will remain on for the duration of the beep*). The scanner is now ready to scan.

When the scanner *successfully* reads a bar code, the white LED will flash and the scanner will emit one beep (*if configured to do so*). If the scanner does not emit one beep and the white light does not flash, then the bar code has *not* been successfully read.



#### Razzberry Tone

This is a failure indicator. Refer to Failure Mode Indicators on page 17.



#### Three Beeps - during operation

When placing the scanner in configuration mode, the white and blue LEDs will flash while the scanner emits three beeps. The white and blue LEDs will continue to flash until the unit exits the configuration mode. Upon exiting the configuration mode, the scanner will emit three beeps and the white LED will stop flashing.

When configured, three beeps can also indicate a communications timeout during normal scanning mode.

When using one-code-programming, the scanner will emit three beeps: the current selected tone, followed by a short pause then a high tone and a low tone. This tells the user that the single code configuration has *successfully* configured the scanner.



#### Three Beeps - on power up

This is a failure indicator. Refer to *Failure Mode Indicators* on page 17.

#### Visual Indicators

There are four LEDs located on the top of the MS3780. When the scanner is on, the flashing or constant illumination of the LEDs indicates the status of the current scan and the scanner.

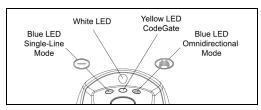


Figure 18. LED Indicators

#### No LEDs

The LEDs will not be illuminated if the scanner is not receiving power from the host or transformer. They are also not illuminated when all lasers are turned off for any reason.

#### Steady Blue Single-Line LED

Indicates the laser is active and the scanner is in Single-Line Mode. The blue LED will remain illuminated until the laser is deactivated.

#### Steady Blue Omni LED

Indicates the laser is active and the scanner is in the Omnidirectionsl Mode. The blue LED will remain illuminated until the laser is deactivated.

#### Steady Blue Single-Line or Omni LED and a Single White LED Flash

When the scanner successfully reads a bar code, the white LED will flash and the scanner will beep once. If the white LED does not flash or the scanner does not beep, then the bar code has not been successfully read.

#### Steady White and Blue Single-Line or Omni LED

After a successful scan, the scanner transmits the data to the host device. Some communication modes require that the host inform the scanner when data is ready to be received. If the host is not ready to accept the information, the scanner's white LED will remain on until the data can be transmitted.

#### Alternate Flashing of Both Blue LEDs and the White LED

This indicates the scanner is in program mode. A razzberry tone indicates that an invalid bar code has been scanned in this mode.

#### Steady Amber LED

Indicates that CodeGate is not active (in-stand default).

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#### SCANNER OPERATION

#### **Failure Mode Indicators**

#### Both Blue LEDs Flashing with One Emitted Razzberry Tone

This indicates that the scanner has experienced a laser subsystem failure. Return the unit to a Honeywell authorized service center for repair.

## Both Blue LEDs and the White LED are Flashing with Two Emitted Razzberry Tones

This indicates that the scanner has experienced a motor failure. Return the unit to a Honeywell authorized service center for repair.

#### Continuous Razzberry Tone with Both LEDs Off - On Power Up

A continuous razzberry tone upon power up indicates there has been an electronic failure. Return the unit to a Honeywell authorized service center for repair.

#### Three Beeps - On Power Up

This indicates that the nonvolatile memory that holds the scanner configuration has failed. Return the unit to a Honeywell authorized service center for repair.

## Depth of Field Specifications\*

## Normal Scan Zone

Specifications are based on a 0.33 mm (13 mil) bar code.

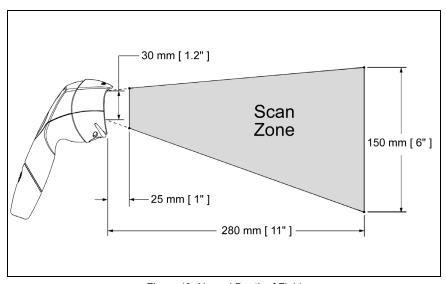


Figure 19. Normal Depth of Field

\* All specifications are subject to change without notice.

## Depth of Field Specifications\*

#### Reduced Scan Zone

Specifications are based on a 0.33 mm (13 mil) bar code.

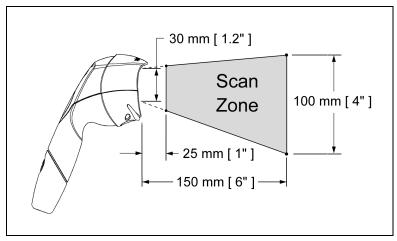


Figure 20. Reduced Depth of Field

\* All specifications are subject to change without notice.

## Depth of Field by Bar Code Element Width\*

#### Normal Scan Zone

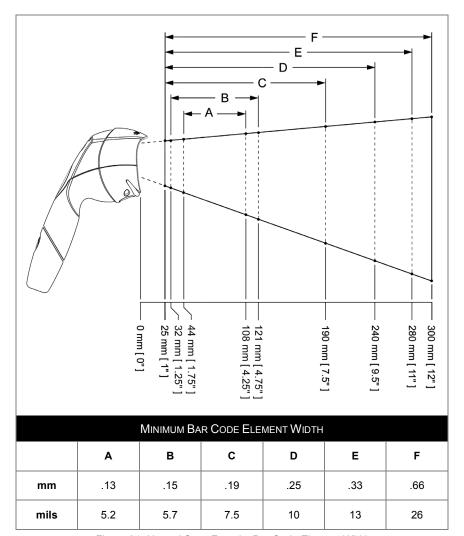


Figure 21. Normal Scan Zone by Bar Code Element Width

<sup>\*</sup> All specifications are subject to change without notice.

## Depth of Field by Bar Code Element Width\*

#### Reduced Scan Zone

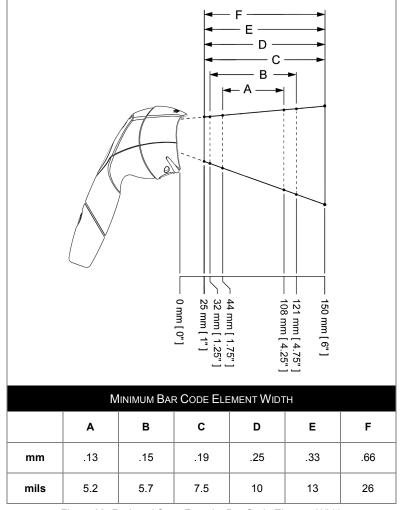


Figure 22. Reduced Scan Zone by Bar Code Element Width

<sup>\*</sup> All specifications are subject to change without notice.

## IR Activation Range\*

Fusion's default power save mode<sup>†</sup> is *Laser Off then Motor Off Delayed*. This power save mode turns the laser off after five minutes of non-use. The motor will turn off after twenty-five minutes of non-use. Any movement detected by the IR in the activation area will cause the scanner to exit power save mode. The laser and motor will automatically turn back on preparing the scanner for bar code recognition, decoding and transmission.

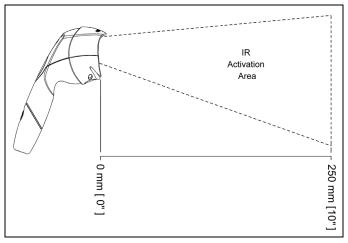


Figure 23. Normal IR Activation Range

<sup>\*</sup> All specifications are subject to change without notice.

<sup>&</sup>lt;sup>†</sup> Refer to the MetroSelect Configuration Guide (PN 00-02407) for additional information on configurable power save modes.

## TROUBLESHOOTING GUIDE

The following guide is for reference purposes only. Contact a Honeywell representative at to preserve the limited warranty terms on page 39.

Symptoms	Possible Cause(s)	Solution
All Interfaces		
The unit has no LEDs, beeper or motor spin.	No power is being supplied to the scanner.	Check the transformer, outlet and power strip. Make sure the cable is plugged into the scanner.
The unit has no LEDs and / or beeper.	No power is being supplied to the scanner from host.	Some host systems cannot supply enough current to power the MS3780. Use the power supply included with the scanner.
There are multiple scans upon presentation of code.	The same symbol timeout is set too short.	Adjust the same symbol timeout for a longer time increment.
The unit powers up but does not	The beeper is disabled.	Enable the beeper.
beep.	No tone is selected.	Select a tone.
The unit powers up but does not scan and/or beep.	The unit is trying to scan a particular symbology that is not enabled.	UPC/EAN, Code 39, Interleaved 2 of 5, Code 93, Code 128 and Codabar are enabled by default. Verify that the type of bar code being read has been selected
	The scanner has been configured for a character length lock, or a minimum length and bar code being scanned does not satisfy the configured criteria.	Verify that the bar code that is being scanned falls into the criteria.  Typical of Non-UPC/EAN codes. The scanner defaults to a minimum of 4 character bar code.

## TROUBLESHOOTING GUIDE

Symptoms	Possible Cause(s)	Solution
All Interfaces		
The unit scans a bar code, but locks up after the first scan (the white LED stays on).	The scanner is configured to support some form of host handshaking but is not receiving the signal.	If the scanner is setup to support ACK/NAK, RTS/CTS, XON/XOFF or D/E, verify that the host cable and host are supporting the handshaking properly.
The unit scans but the data transmitted to the host is incorrect.	The scanner's data format does not match the host system requirements.	Verify that the scanner's data format matches the format required by the host.  Make sure that the scanner is connected to the proper host port.
	The bar code may have been printed incorrectly.	Check if it is a check digit, character or border problem.
Scanner beeps at some bar codes and NOT for others of the same bar code	The scanner is not configured correctly for the type of bar code.	Check if check digits are set properly.
symbology.	The minimum symbol length setting does not work with the bar code.	Check if the correct minimum symbol length is set.

## TROUBLESHOOTING GUIDE

Symptoms	Possible Cause(s)	Solution	
All Interfaces	All Interfaces		
During power up the unit beeps 3 times.	There is a non-volatile RAM failure.	Contact a service representative.	
During power up the unit razzes continuously.	There has been a diagnostic failure.	Contact a service representative.	
During power up the unit razzes once and the blue LED flashes.	There is a VLD failure.	Contact a service representative.	
During power up the unit razzes twice and both LEDs flash.	There is a scanner motor failure.	Contact a service representative.	
RS232 Only			
The unit powers up OK and scans OK but does not communicate properly to the host.	The com port at the host is not working or is not configured properly.	Check to make sure that the	
	The cable is not connected to the proper com port.	baud rate and parity of the scanner and the communication port match and that the program is looking for RS232 data.	
	The com port is not operating properly.		

Symptoms	Possible Cause(s)	Solution		
RS232 Only				
The host is receiving data but the data does not look correct.	The scanner and host may not be configured for the same interface.	Check that the scanner and the host are configured for the same interface.		
Characters are being dropped.	The intercharacter delay needs to be added to the transmitted output.	Add some intercharacter delay to the transmitted output by using the MetroSelect Configuration Guide (PN 00-02407).		
Keyboard Wedge	Only			
The unit scans the bar code but there is no data.	The unit may not be configured correctly.	Make sure the scanner is configured for the appropriate mode.		
The unit scans	The unit may not be	Make sure that the proper PC type (ie. AT, PS2 or XT) is selected.		
but the data is not correct.	The unit may not be configured correctly.	Verify correct country code and data formatting are selected.		
		Adjust the intercharacter delay.		
The unit is not transmitting each character.	The unit may not be configured correctly.	Increase the interscan code delay setting. Adjust whether the F0 break is transmitted. It may be necessary to try both settings.		
Alpha characters show as lower case.	The computer is in caps lock mode.	Enable caps lock detect setting of the scanner to detect whether the PC is operating in caps lock.		
Everything works except for a couple of characters.	These characters may not be supported by the current country's key look up table.	Try operating the scanner in <i>Alt Mode</i> .		

## **DESIGN SPECIFICATIONS**

	MS3780		
Operational			
Normal Depth of Field:	25 mm - 280 mm (1"- 11")	0.33 mm (13 mil)	
Reduced Depth of Field:	25 mm - 150 mm (1"- 6")	bar code	
Omni Scan			
Scan Speed:	1333 scan lines per second		
No. of Scan Lines:	20		
Single-Line			
Scan Speed:	67 scan lines per second		
No. of Scan Lines:	1		
Motor Speed:	4000 RPM		
Min Bar Width:	0.127 mm (5.0 mil)		
Decode Capability:	All standard 1-D bar codes including RSS-14, RSS-Expanded, and RSS-14 Limited		
System Interfaces:	RS232, Keyboard Wedge, Stand-Alone Keyboard, Light Pen Emulation, RS485, USB (low speed and full speed), OCIA		
Print Contrast:	35% minimum reflectance difference		
No. Characters Read:	Up to 80 data characters  Maximum number will vary based on symbology and density.		
Beeper Operation:	7 tones or no beep		
Indicators (LED):	Blue = laser on, ready to scan		
indicators (LLD).	White = good read, decoding		
Termination:	10 position modular RJ45 connector		
Cable:	Application Dependent		
Embedded Laser			
Max Optical Power:	10 mW		
Wavelength:	640 – 660 nm		
Min Bean Divergence:	6°		
Mechanical			
Scanner Length:	189 mm (7.44")		
Scanner Width:	65 mm (2.56")		
Scanner Height:	73 mm (2.88")		
Scanner Weight:	195 g (6.9 oz.)		

Specifications subject to change without notice.

## **DESIGN SPECIFICATIONS**

	MS3780
Electrical	
Voltage Supply:	5VDC ± 0.25V
Operating Power:	1.375 W
Standby Power:	1.0 W
Operating Current:	275 mA typical at 5VDC
Standby Current:	200 mA typical at 5VDC
DC Transformers:	Class II; 5.2VDC @ 1A
For regulatory compliance in	formation, see pages 36 - 38.
Environmental	
Operating Temperature:	-20°C to 40°C (-4°F to 104°F)
Storage Temperature:	-40°C to 60°C (-40°F to 140°F)
Humidity:	5% to 95% relative humidity, non-condensing
Contaminants:	Sealed to resist airborne particulate contaminants
Ventilation:	None required
Shock:	Withstands multiple drops from 1.5 meters

Specifications subject to change without notice.

#### APPLICATIONS AND PROTOCOLS

The model number on each scanner includes the scanner number and factory default communications protocol.

SCANNER	VERSION IDENTIFIER	INTERFACE
	9	OCIA and RS232 Transmit/Receive
	11	RS485 <sup>▲</sup> and Full RS232
	38	RS232 Low Speed USB*, Keyboard Emulation or USB Serial Emulation Mode
	40	Full Speed USB
MS3780	41	RS232/Light Pen Emulation
,	47	Keyboard Wedge, Stand-Alone Keyboard and RS232 Transmit/Receive
	48	Stand Alone Keyboard and RS232 Transmit/Receive
	120	USB and RS232 Transmit/Receive with EAS

<sup>▲</sup> Applicable for IBM® Host applications.

The MS3780 scanner with Built-in PC Keyboard Wedge Interface is designed to be used for keyboard emulation only. Many RS232 configurable functions (e.g. formatting) available in other Honeywell scanners are also available as keyboard wedge functions.

The following are the most important selectable options specific to the keyboard wedge.

#### **Keyboard Type**

- \*\* AT (includes IBM® PS2 models 50, 55, 60, 80)
- IBM PS2 (includes models 30, 70, 8556)

## **Keyboard Country Type**

•	USA ** Belgium French	•	Russian Cyrillic	•	Swiss Swedish/Finnish Turkish
•	German	•	Slovenian	•	United Kingdom
•	Hungarian	•	Spanish		

<sup>\*\*</sup> Default setting. Refer to the MetroSelect Configuration Guide (PN 00-02407) or MetroSet2's help files for information on how to change the default settings.

#### CONFIGURATION MODES

The MS3780 Series scanner has three modes of configuration.

#### Bar Codes

The MS3780 can be configured by scanning the bar codes included in the Single-Line Configuration Guide or the Supplemental Configuration Guide. The manuals are available for download at <a href="https://www.honeywellaidc.com">www.honeywellaidc.com</a>.

#### MetroSet2

This user-friendly Windows<sup>®</sup>-based configuration program allows you to simply 'point-and-click' at the desired imager options. MetroSet2 is available for download at <a href="https://www.honeywellaidc.com">www.honeywellaidc.com</a>.

#### Serial Programming

This mode of configuration is ideal for OEM applications. Serial programming mode gives the end-user the ability to send a series of commands using the serial port of the host system. The commands are equivalent to the numerical values of the bar codes located in the MetroSelect Single-Line Configuration Guide.

#### UPGRADING THE FIRMWARE

The MS3780 Fusion is part of Honeywell's line of scanners with flash upgradeable firmware. The upgrade process requires a new firmware file supplied to the customer by a customer service representative and Honeywell's MetroSet2 software A personal computer running Windows 95 or greater with an available RS232 serial or USB port is also required to complete the upgrade.



PowerLink Cable #54-54014 is required when using RS232 for the upgrade process. **Do not** use the standard cable supplied with keyboard wedge or RS485 scanner interface kits. If using USB for the upgrade process, the standard USB Type A cable provided with the scanner can be used.

#### To upgrade the firmware in the MS3780:

- 1. Plug the scanner into a serial communication port on the host system.
- Start the MetroSet2 software.
- Click on the plus sign (+) next to POS Scanners to expand the supported scanner list.
- Choose the Fusion from the list.
- 5. Click on the Configure Fusion/3780 Scanner button.
- Choose Flash Utility from the options list located on the left side of the screen.
- 7. Click on the Open File button in the Flash Utility window.
- 8. Locate and open the flash upgrade file supplied by Honeywell.
- 9. Select the COM port that the scanner is connected to on the host system.
- 10. Verify the settings listed in the Flash Utility window.
- 11. Click on the *Flash Scanner* button to begin the flash upgrade.
- 12. A message will appear on the screen when the upgrade is complete.
- See Contact Information on page 43.
- MetroSet2 is available for download, at no additional cost, from www.honeywellaidc.com.

#### **Scanner Pinout Connections**

The MS3780 scanner interfaces terminate to a 10-pin modular socket. The serial number label indicates the interface enabled when the scanner is shipped from the factory.

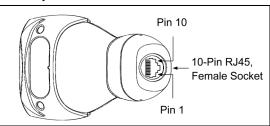


Figure 24.

MS3780- <b>47</b>		
	Keyboard Wedge and	
S	Stand-Alone Keyboard	
Pin	Function	
1	Ground	
2	RS232 Transmit Output	
3	RS232 Receive Input	
4	PC Data	
5	PC Clock	
6	KB Clock	
7	PC +5V	
8	KB Data	
9	+5VDC	
10	Shield Ground	

	MS3780- <b>40</b>
	Full Speed USB
Pin	Function
1	Ground/USB-
2	RS232 Transmit Output
3	RS232 Receive Input
4	RTS Output
5	CTS Input
6	D+
7	USB +V
8	D-
9	+5VDC
10	Shield Ground

Continued on next page.

RS2	MS3780- <b>41</b> RS232 and Light Pen Emulation		
Pin	Function		
1	Ground		
2	RS232 Transmit Output		
3	RS232 Receive Input		
4	RTS Output		
5	CTS Input		
6	DTR Input/LTPN Source		
7	Reserved		
8	LTPN Data		
9	+5VDC		
10	Shield Ground		

	MS3780 <b>-38</b>		
	RS232 Low Speed USB		
Pin	Function		
1	Ground/USB-		
2	RS232 Transmit Output		
3	RS232 Receive Input		
4	RTS Output		
5	CTS Input		
6	D+		
7	USB +V		
8	D-		
9	+5VDC		
10	Shield Ground		

# SCANNER AND CABLE TERMINATIONS

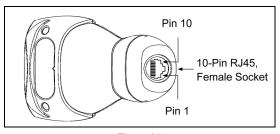


Figure 25.

MS3780- <b>11</b>		
	RS485 <b>^</b>	
Pin	Function	
1	Ground	
2	RS232 Transmit Output	
3	RS232 Receive Input	
4	RTS Output	
5	CTS Input	
6	DTR Input	
7	IBM B-Transmit	
8	IBM A+ Receive	
9	+5VDC	
10	Shield Ground	

MS3780- <b>120</b>			
U	USB and RS232 with EAS		
Pin	Function		
1	Ground		
2	RS232 Transmit Output		
3	RS232 Receive Input		
4	EAS -		
5	EAS +		
6	USB D+		
7	USB +V		
8	USB D-		
9	+5VDC		
10	Shield Ground		

<sup>▲</sup> Applicable for IBM® Host applications.

MS3780- <b>9</b> OCIA		
Pin	Function	
1	Ground	
2	RS232 Transmit Output	
3	RS232 Receive Input	
4	RDATA	
5	RDATA Return	
6	Clock In	
7	Clock Out	
8	Clock in Return/	
0	Clock out Rtrn	
9	+5VDC	
10	Shield Ground	

# **Cable Connector Configurations (Host End)**

RS232 PowerLink Cable 53-53000x-3		
Pin	Function	
1	Shield Ground	
2	RS232 Transmit Output	9 5
3	RS232 Receive Input	
4	DTR Input/Light Pen Source	
5	Power/Signal Ground	
6	Light Pen Data	
7	CTS Input	6 1
8	RTS Output	9-Pin D-Tvpe Connector
9	+5VDC	

USB Power/Communication Cable 53-53213x-N-3, 53-530214x-N-3 or 53-53235x-N-3			OR .
Pin	Function		
1	PC +5V/V_USB	□ □ 1	l 🔳 1
2	D-		
3	D+	4 للــالـــّـا	<u>  LEU</u> 4
4	Ground	USB Type A	USB
Shield	Shield	Locking with Power	Non-Locking

Stand Alone Keyboard PowerLink Cable 53-53020x-3		
Pin	Function	
1	PC Data	
2	No Connect	$\begin{pmatrix} 3_2 \circ & \circ_1 \downarrow \\ \circ & \circ & \circ \end{pmatrix}$
3	Power Ground	4 6 5 3
4	+5VDC PC Power to KB	
5	PC Clock	6-Pin Male Mini-DIN Connector
6	No Connect	

# **Cable Connector Configurations (Host End)**

Keyboard Wedge PowerLink Cable 53-53002x-3		
Pin	Function	
1	Keyboard Clock	4028 05
2	Keyboard Data	
3	No Connect	
4	Power Ground	5 Din DIN Female
5	+5 Volts DC	5-Pin DIN, Female
Pin	Function	
1	PC Data	
2	No Connect	
3	Power Ground	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
4	+5 Volts DC	C Dia DIN Mala
5	PC Clock	6-Pin DIN, Male
6	No Connect	

Honeywell will supply an adapter cable with a 5-pin DIN male connector on one end and a 6-pin mini DIN female connector on the other. According to the termination required, connect the appropriate end of the adapter cable to the PowerLink cable, leaving the necessary termination exposed for connecting to the keyboard and the keyboard port on the PC.

Keyboard Wedge Adapter Cable		( <del></del>
Pin	Function	_
1	PC Clock	5020 04
2	PC Data	(3° °1))
3	No Connect	
4	Power Ground	5-Pin DIN, Male
5	+5 Volts DC	0-1 III DIIV, Maic
Pin	Function	
1	Keyboard Data	
2	No Connect	(210 024)
3	Power Ground	3 0 4
4	+5 Volts DC	O i Mi DIN Famili
5	Keyboard Clock	6-pin Mini DIN, Female
6	No Connect	

## Safety

## ITE Equipment

IEC 60950-1 Second Edition, EN 60950-1 Second Edition

#### Laser

Laser Class 1: IEC 60825-1:Second Edition, 2007, EN 60825-1:Second Edition, 2007 CLASS 1 LASER PRODUCT
APPAREIL A LASER DE CLASSE 1
LASER KLASSE 1 PRODUKT
LASER CLASE 1 PRODUCTO

Complies with 21 CFR 1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 50, dated June 24, 2007.

#### **LED**

IEC 62471: Exempt Risk Group

## **⚠** Caution

Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure. Under no circumstances should the customer attempt to service the laser scanner. Never attempt to look at the laser beam, even if the scanner appears to be nonfunctional. Never open the scanner in an attempt to look into the device. Doing so could result in hazardous laser light exposure. The use of optical instruments with the laser equipment will increase eye hazard.

## **⚠** Atención

La modificación de los procedimientos, o la utilización de controles o ajustes distintos de los especificados aquí, pueden provocar una luz de láser peligrosa. Bajo ninguna circunstancia el usuario deberá realizar el mantenimiento del láser del escáner. Ni intentar mirar al haz del láser incluso cuando este no esté operativo. Tampoco deberá abrir el escáner para examinar el aparato. El hacerlo puede conllevar una exposición peligrosa a la luz de láser. El uso de instrumentos ópticos con el equipo láser puede incrementar el riesgo para la vista.

## **Attention**

L'emploi de commandes, réglages ou procédés autres que ceux décrits ici peut entraîner de graves irradiations. Le client ne doit en aucun cas essayer d'entretenir lui-même le scanner ou le laser. Ne regardez jamais directement le rayon laser, même si vous croyez que le scanner est inactif. N'ouvrez jamais le scanner pour regarder dans l'appareil. Ce faisant, vous vous exposez à une rayonnement laser qû êst hazardous. L'emploi d'appareils optiques avec cet équipement laser augmente le risque d'endommagement de la vision.

## **⚠** Achtung

Die Verwendung anderer als der hier beschriebenen Steuerungen, Einstellungen oder Verfahren kann eine gefährliche Laserstrahlung hervorrufen. Der Kunde sollte unter keinen Umständen versuchen, den Laser-Scanner selbst zu warten. Sehen Sie niemals in den Laserstrahl, selbst wenn Sie glauben, daß der Scanner nicht aktiv ist. Öffnen Sie niemals den Scanner, um in das Gerät hineinzusehen. Wenn Sie dies tun, können Sie sich einer gefährlichen Laserstrahlung aussetzen. Der Einsatz optischer Geräte mit dieser Laserausrüstung erhöht das Risiko einer Sehschädigung.

## REGULATORY COMPLIANCE

## **⚠** Attenzione

L'utilizzo di sistemi di controllo, di regolazioni o di procedimenti diversi da quelli descritti nel presente Manuale può provocare delle esposizioni a raggi laser rischiose. Il cliente non deve assolutamente tentare di riparare egli stesso lo scanner laser. Non guardate mai il raggio laser, anche se credete che lo scanner non sia attivo. Non aprite mai lo scanner per guardare dentro l'apparecchio. Facendolo potete esporVi ad una esposizione laser rischiosa. L'uso di apparecchi ottici, equipaggiati con raggi laser, aumenta il rischio di danni alla vista.

### **EMC**

#### **Emissions**

FCC Part 15, ICES-003, CISPR 22, EN 55022

#### **Immunity**

CISPR 24. EN 55024

NOTE: Immunity performance is not guaranteed for scanner cables greater than 3 meters in length when fully extended.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Class A Devices

The following is applicable when the scanner cable <u>is greater</u> in length than 3 meters (9.8 feet) when fully extended:

Les instructions ci-dessous s'appliquent aux cables de scanner dépassant 3 métres (9.8 pieds) de long en extension maximale:

Folgendes trifft zu, wenn das Scannerkabel länger als 3 Meter ist:

This equipment has been tested and found to comply with limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at their own expense. Any unauthorized changes or modifications to this equipment could void the user's authority to operate this device.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### Notice

This Class A digital apparatus complies with Canadian ICES-003.

#### Remarque

Cet appareil numérique de classe A est conforme à la norme canadienne NMB-003.

### Warning

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

### **EMC**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Warnung!

Dies ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funkstörungen verursachen. In diesem Fall kann vom Betreiber verlangt werden, angemessene Massnahmen durchzuführen.

#### **Attenzione**

Questo e' un prodotto di classe A. Se usato in vicinanza di residenze private potrebbe causare interferenze radio che potrebbero richiedere all'utilizzatore opportune misure.

#### **Attention**

Ce produit est de classe "A". Dans un environnement domestique, ce produit peut être la cause d'interférences radio. Dans ce cas l'utiliseteur peut être amené à predre les mesures adéquates.

#### Class B Devices

The following is applicable when the scanner cable is less than 3 meters (9.8 feet) in length when fully extended:

Les instructions ci-dessous s'appliquent aux cables de scanner ne dépassant pas 3 métres (9.8 pieds) de long en extension maximale:

Folgendes trifft zu, wenn das Scannerkabel kürzer als 3 Meter ist:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

#### **Notice**

This Class B digital apparatus complies with Canadian ICES-003.

#### Remarque

Cet appareil numérique de classe B est conforme à la norme canadienne NMB-003.

### LIMITED WARRANTY

Honeywell International Inc. ("HII") warrants its products and optional accessories to be free from defects in materials and workmanship and to conform to HII's published specifications applicable to the products purchased at the time of shipment. This warranty does not cover any HII product which is (i) improperly installed or used; (ii) damaged by accident or negligence, including failure to follow the proper maintenance, service, and cleaning schedule; or (iii) damaged as a result of (A) modification or alteration by the purchaser or other party, (B) excessive voltage or current supplied to or drawn from the interface connections, (C) static electricity or electro-static discharge, (D) operation under conditions beyond the specified operating parameters, or (E) repair or service of the product by anyone other than HII or its authorized representatives.

This warranty shall extend from the time of shipment for the duration published by HII for the product at the time of purchase ("Warranty Period"). Any defective product must be returned (at purchaser's expense) during the Warranty Period to HII factory or authorized service center for inspection. No product will be accepted by HII without a Return Materials Authorization, which may be obtained by contacting HII. In the event that the product is returned to HII or its authorized service center within the Warranty Period and HII determines to its satisfaction that the product is defective due to defects in materials or workmanship, HII, at its sole option, will either repair or replace the product without charge, except for return shipping to HII.

EXCEPT AS MAY BE OTHERWISE PROVIDED BY APPLICABLE LAW, THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER COVENANTS OR WARRANTIES, EITHER EXPRESSED OR IMPLIED, ORAL OR WRITTEN, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

HII'S RESPONSIBILITY AND PURCHASER'S EXCLUSIVE REMEDY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT WITH NEW OR REFURBISHED PARTS. IN NO EVENT SHALL HII BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, AND, IN NO EVENT, SHALL ANY LIABILITY OF HII ARISING IN CONNECTION WITH ANY PRODUCT SOLD HEREUNDER (WHETHER SUCH LIABILITY ARISES FROM A CLAIM BASED ON CONTRACT, WARRANTY, TORT, OR OTHERWISE) EXCEED THE ACTUAL AMOUNT PAID TO HII FOR THE PRODUCT. THESE LIMITATIONS ON LIABILITY SHALL REMAIN IN FULL FORCE AND EFFECT EVEN WHEN HII MAY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH INJURIES, LOSSES, OR DAMAGES. SOME STATES, PROVINCES, OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

### LIMITED WARRANTY

All provisions of this Limited Warranty are separate and severable, which means that if any provision is held invalid and unenforceable, such determination shall not affect the validity of enforceability of the other provisions hereof. Use of any peripherals not provided by the manufacturer may result in damage not covered by this warranty. This includes but is not limited to: cables, power supplies, cradles, and docking stations. HII extends these warranties only to the first endusers of the products. These warranties are non-transferable.

The duration of the limited warranty for the MS3780 is three (3) year(s). The accessories have a 90 day limited warranty from the date of manufacture.

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## CUSTOMER SUPPORT

### **Technical Assistance**

If you need assistance installing or troubleshooting your device, please contact us by using one of the methods below:

Knowledge Base: www.hsmknowledgebase.com

Our Knowledge Base provides thousands of immediate solutions. If the Knowledge Base cannot help, our Technical Support Portal (see below) provides an easy way to report your problem or ask your question.

### Technical Support Portal: www.hsmsupportportal.com

The Technical Support Portal not only allows you to report your problem, but it also provides immediate solutions to your technical issues by searching our Knowledge Base. With the Portal, you can submit and track your questions online and send and receive attachments.

Web form: www.hsmcontactsupport.com

You can contact our technical support team directly by filling out our online support form. Enter your contact details and the description of the question/problem.

Telephone: www.honeywellaidc.com/locations

For our latest contact information, please check our website at the link above.

## **Product Service and Repair**

Honeywell International Inc. provides service for all of its products through service centers throughout the world. To obtain warranty or non-warranty service, please visit www.honeywellaidc.com and select **Support > Contact Service and Repair** to see your region's instructions on how to obtain a Return Material Authorization number (RMA #). You should do this prior to returning the product.









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