

Designed for the real world

# Washing Machine Programme Guide



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<u>(40</u> )	The number inside the wash tub shows the maximum water temperature, in ${\rm ^\circ C}.$
$\bigcup$	If there are no bars, the garment can be spun and rinsed as normal.
$\bigcup$	One bar indicates a reduced spin speed programme should be used.
$\bigcup$	Two bars mean the clothes need a mild wash action, but can be spun and rinsed normally. Such items should not be wrung out by hand.
	If the tub contains a hand, wash the item on a Hand Wash programme.
	A triangle means that you can safely use a cold, dilute solution of bleach.
$\boxtimes$	A triangle with a cross over it means the item cannot be bleached.
$\bigcirc$	A circle inside a square means you can tumble dry the garment. The dots indicate temperature - one dot for lower heat.
$\odot$	- two dots for higher heat.
$\boxtimes$	A cross over this symbol shows you should not tumble dry the garment.
$\bigcirc$	A circle means the garment is suitable for dry-cleaning.
P	A letter inside the circle is to tell the dry-cleaner which chemical wash and method to use.

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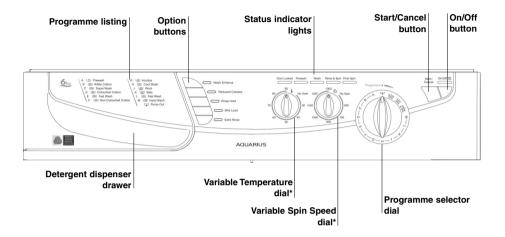
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# Washing Machine Description

#### **Aquarius**



#### Aquarius control panel features

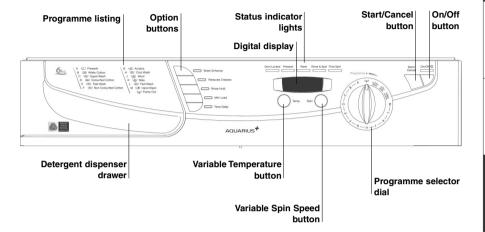
- Programme listing: To consult a straight forward chart of the different programmes available.
- Option buttons: To select the options available (see Programme Table and Option Modifiers).
- Variable Temperature dial: To reduce the selected programmes wash temperature\*.
- Variable Spin Speed dial: To reduce the selected programmes spin speed\*.
- . On/Off button: To turn the washing machine on and off.
- Start/Cancel button: To start the programme or to cancel it, if incorrect settings were selected.
- Programme selector dial: To select the programme you require. The knob stays still during the cycle.
- Status indicator lights: Shows if the door is locked (when lit, the door cannot be opened) and the stage of the programme that the machine has reached (wash, rinse or spin).

\*Note: Depending on the model purchased, your washing machine control panel may differ from the above and have only one variable dial, either the Variable Temperature or the Variable Spin Speed dial.

# Washing Machine Description

### ■ Hotpoint

#### Aquarius+



#### Aquarius+ control panel features

- **Programme listing:** To consult a straight forward chart of the different programmes available.
- Option buttons: To select the options available (see Programme Table and Option Modifiers).
- Variable Temperature button: To reduce the selected programmes wash temperature.
- Variable Spin Speed button: To reduce the selected programmes spin speed.
- Digital display: Shows time remaining, wash temperature and spin speed for the selected programme.
- On/Off button: To turn the washing machine on and off.
- Start/Cancel button: To start the programme or to cancel it, if incorrect settings were selected.
- Programme selector dial: To select the programme you require. The knob stays still during the cycle.
- Status indicator lights: Shows if the door is locked (when lit, the door cannot be opened) and the stage of the programme that the machine has reached (wash, rinse or spin).

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# **Programmes and Option Modifiers**

#### Special features

#### Fast Wash:

The Fast Wash programmes are designed for lightly soiled loads delivering quick results for smaller loads, using less energy. For loads with stains or increased soil levels which require deeper cleaning, use the standard or intensive wash cycles.

#### Cool Wash: 30°C

A low temperature wash which delivers cleaning results comparable to the intensive 40°C cotton programme but at a lower temperature for more colour sensitive garments and using less energy.

#### Handwash:

A gentle action programme for delicate items and items labelled as hand wash only. Not for Wool or Silk garments (use the special programmes for those materials).

#### Handwash Wool Approved:



The wool wash cycle on Hotpoint machines has been tested and approved by the Woolmark company for washing garments labelled as 'hand wash', provided that the 'garments' are washed in accordance to the instructions issued by the manufacturer of this machine.

This cycle is selected by turning the Programme Selector dial to the wool programme and selecting the 'Wash Enhance' option modifier (see Programme Table and Option Modifiers).

We recommend using a wool wash liquid when using Wool programmes.

#### Aquarius<sup>+</sup> Display

If time delay is selected this shows the time remaining until the start of the wash programme in hours - counting down each hour.

It also displays time to end of the wash programme in hours and minutes counting down each minute. Please note time can go up as well as down depending on load absorbency, size and water temperature.

# Did you know?...

- ... when an option button is selected the corresponding light is illuminated.
- ... if the option selected is incompatible with the programme selected, the button will flash and the option will not be enabled.
- . ... if you set an option that is incompatible with an option selected previously, only the last option selected will be enabled.
- ... Note: We DO NOT recommend the use of ACDO Colour Catcher sheets in your machine, as they can affect the performance of the appliance.

#### **Option modifiers**

#### Selecting options and their function

#### Wash Enhance:

Use this option to select a more intensive wash programme for the cotton 60°C and cotton 40°C for more heavily soiled items. Additionally, use this option on the machine wash wool programme to select the special Handwash wool programme for wool items that are not marked as machine washable. This cycle has been approved by Woolmark for the Gold Care award.

#### · Reduced Creases:

Selecting this option will run the wash programme with a more gentle action and lower spin speed, in addition to carrying out an additional rinse to ensure your laundry has fewer creases and will require less ironing.

#### Rinse Hold:

Selecting this option will pause the cycle in the final rinse with the fabric conditioner keeping the laundry fresh until you are ready to complete the programme. The Rinse Hold light will flash to indicate the cycle is paused. The machine will stay in this state, tumbling the load occasionally until either the Start/Cancel button is pressed or the Rinse Hold button is pressed again to continue the cycle.

#### Mini Load:

Use this option for smaller loads less than the capacity listed for the material and programme type (see Programmes Table). This option reduces water consumption and washing time, saving energy when washing smaller loads.

#### . Extra Rinse (Aquarius only):

Provides a full extra rinse to ensure the maximum possible detergent removal, particularly useful for people with sensitive skin.

#### Time Delay (Aquarius<sup>+</sup> only):

Use this option to delay the programme start by up to 24 hours. The display will show the delay chosen. Each press of the button increases the Time Delay in increments of 1 hour. If you press the button again after 24 shows in the display the machine will reset the Time Delay and show 'OFF' in the display, pressing the button after this will start the Time Delay selection from 1 hour. Once the countdown reaches zero the programme will start.

#### · Variable Temperature:

Use this option (if available on your model) to reduce the wash temperature below the maximum for the programme you have chosen.

- Aquarius only, turn the dial to the reduced temperature required. When the programme has finished
  reset the dial to 95. If the dial is left at maximum (95), the wash temperature will be the maximum for
  the chosen programme.
- Aquarius+ only, each press of the button will reduce the wash temperature by 5°C. The new wash temperature will be shown in the display. If you press again after 'OFF' has been displayed, the machine will revert to the original higher temperature.

#### Variable Spin Speed:

Use this option (if available on your model) to reduce the spin speed below the maximum for the programme you have chosen.

- Aquarius only, turn the dial to reduced spin speed required. When the programme has finished reset
  the dial to maximum. If the dial is left at maximum, the spin speed will be the maximum for the chosen
  programme.
- Aquarius+ only, each press of the button will reduce the spin speed. The new spin speed will be shown in the display. If you press again after 'OFF' has been displayed, the machine will revert to the original higher spin speed.

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# **Programmes and Option Modifiers**

Programme Table \*Programme setting for test in accordance with IEC 60456 and EN 60456

ID	Label	Programme Type / Fabric	Description	Temp (°C)	Max Load (kg)	App Prog (h :
A	L)	Prewash Mixed	A cool temperature cycle to loosen stains before selecting a main wash programme.	30	6	0 :
В	\95/	Hygienic White Cotton	For hard wearing heat resistant cotton and linen.		6	2:
С	(60)	Superwash Colourfast Cotton	An intensive cleaning programme for heavily soiled hard wearing fabrics.	60	5	2:
D	(60)	Everyday Colourfast Cotton	For everyday cleaning needs for colourfast cotton or linen fabrics.	60	5	1:
D	(60)	Standard Colourfast Cotton (IEC 60456*)	An intensive cleaning, energy efficient cycle using the maximum load capacity.	60	6	2:
Е	(60)	Fast Wash Colourfast Cotton  A fast cycle for lightly soiled heat resistant cotton & linen fabrics.		60	5	1:
F	\ <u>40</u> J	Everyday Non Colourfast Cotton For the everyday cleaning needs of cottons & other hard wearing fabrics.		40	5	1:
F	40)	Intensive Non Colourfast Cotton	A less energy efficient intensive 40°C cycle for more stubborn soiling.	40	6	1:
G	\ <u>40</u> /	Man-made fibres Coloured Synthetics & Acrylics	A cycle designed to wash a variety of man-made fibres and fibre mixtures.	40	3	1:
Н	(30)	Cool Wash Non Colourfast Cotton  Delivers the same performance as the intensive 40°C cycle but is more energy efficient at the expense of du		30	4	1:
J	\ <u>40</u> /	Machine Washable Wool	For machine washable wool and wool mixtures.	40	3	0 :
J	40/	Gold Woolmark Approved Handwash Wool  A special cycle for Hand Wash wool that will not st your garments exclusively approved by Woolmark.		40	1	0 :
K	30)	Machine Washable Silk	For silk garments labelled as machine washable.	30	3	0 :
L	(30)	Fast Wash Mixed (not Wool/Silk/Handwash)	A very short refresh programme for lightly soiled mixed fabrics.	30	3	0:
М		Handwash Delicates (not Wool/Silk)	A gentle cycle for delicate items labelled as Hand Wash only.		4	0 :
R&S	-	Rinse & Spin Mixed	This partial programme completes two full rinses and then a slow spin.	-	3	0 :
FS	-	Fast Spin Cotton	This partial programme completes the maximum speed final spin.	-	6	0 :
SS	-	Slow Spin Delicates	This partial programme completes the intermediate speed final spin.	-	3	0:
РО	¥	Pump Out All	This partial programme ensures the appliance is emptied of water.	-	6	0 :

## ■ Hotpoint

oximate ramme Time nin)	Required Additional Option	Soil Level	Spin Speed	Aquarius Available Options	Aquarius <sup>+</sup> Available Options	Recommended Detergent	GВ	
20	-	Heavy	-	-	Time Delay	Ariel Bio Liquid	Wash Labels Explained	
30	-	Normal	Max	Rinse Hold, Mini Load, Extra Rinse	Rinse Hold, Mini Load, Time Delay	Ariel Bio Powder / Tablets	abels	
20	-	Heavy	Max	Reduce Creases, Rinse Hold Mini Load, Extra Rinse	Reduce Creases, Rinse Hold Mini Load, Time Delay	Ariel Colour	0	
25	-	Light to Normal	Max	Wash Enhance, Reduce Creases Rinse Hold, Mini Load, Extra Rinse	Wash Enhance, Reduce Creases Rinse Hold, Mini Load, Time Delay	Ariel Colour	Contents	
00	Wash Enhance	Normal to Heavy	Max	Extra Rinse	Time Delay	Ariel Colour		
00	-	Light	Max	Reduce Creases, Rinse Hold Mini Load, Extra Rinse	Reduce Creases, Rinse Hold Mini Load, Time Delay	Ariel Colour	Description	
15	-	Light to Normal	Max	Wash Enhance, Reduce Creases Rinse Hold, Mini Load, Extra Rinse	Wash Enhance, Reduce Creases Rinse Hold, Mini Load, Time Delay	Ariel Colour	ption	
40	Wash Enhance	Heavy	Max	Extra Rinse	Time Delay	Ariel Colour	Progr Optio	
05	-	Normal	800	Reduce Creases, Rinse Hold Mini Load, Extra Rinse	Reduce Creases, Rinse Hold Mini Load, Time Delay	Ariel Colour	Programmes and Option Modifiers	
45	-	Normal to Heavy	Max	Rinse Hold, Mini Load Extra Rinse	Rinse Hold, Mini Load Time Delay	Ariel Colour Liquid		
50	-	Normal	850	Wash Enhance	Wash Enhance, Time Delay	Dreft	Troubleshooting	
40	Wash Enhance	Normal	600	-	Time Delay	Dreft	hooting	
55	-	Normal	800	Rinse Hold	Rinse Hold, Time Delay	Dreft	<b>.</b>	
30	-	Light	800	-	Time Delay	Ariel Colour Liquid	Safety Advice	
50	-	Normal	400	-	Time Delay	Ariel Colour Liquid	Tec	
30	-	-	800	Reduce Creases, Rinse Hold Mini Load, Extra Rinse	Reduce Creases, Rinse Hold Mini Load, Time Delay	-	Technical Details	
20	-	-	Max	-	Time Delay	-		
12	-	-	800	-	Time Delay	-	Service	
02	-	-	-	-	-	-	8	

#### Starting a wash programme

#### Operating the machine

#### · On-Off / Selecting a programme:

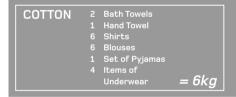
- 1. Switch the machine on by pressing the On/Off button.
- 2. Load your laundry into the machine and shut the door.
- 3. Add the detergent and any fabric softener.
- 4. Turn the programme selector dial to the required programme.
- 5. Select any options you require (see Option Modifiers).
- 6. Press the Start/Cancel button to start the programme.

#### · To stop or change a programme:

- Press the Start/Cancel button for 3 seconds.
- Select 'Pump Out' on the programme selector dial.
- When the machine has finished emptying, turn the programme selector dial to the new programme required. You may need to add detergent.
- 4. Press the Start/Cancel button to start the programme.

#### A typical wash load

Two examples of maximum wash loads for different types of fabric:





#### Did you know that with Hotpoint and Ariel you'll get the best washing results?



Certain laundry products work better in some machines than others. At Hotpoint we know this is true because we've done the research to prove it.

We used real everyday clothes and ran tests to find out which washing powder works best with Hotpoint. The results proved that Hotpoint and Ariel produces the best washing results on all your clothes.

Ariel can meet all your laundry needs. It's available as a biological powder for everyday wash loads. Colour powder to keep your clothes staying brighter for longer and a Non-Bio powder for when you need brilliant cleaning but are concerned about sensitive skin.

# Programmes and **Option Modifiers**

### Hotpoint

#### **Automatic features**

#### Unhalanced load detection

The machine has an inbuilt feature to prevent it from spinning too fast with an unbalanced load.

When an unbalanced load is detected, the machine will attempt to redistribute the load in order to balance it evenly to achieve full spin speed.

If this is not possible and an unbalanced load remains the spin speed will be reduced, depending on the amount of unbalance detected. This is to prevent the machine from damaging itself or its surroundings and to prevent excessive noise from the machine.

If the spin result is unsatisfactory following a reduced spin speed attempt to rectify the unbalanced load, then on completion of the programme the load can be redistributed evenly in the drum by hand. Select a spin cycle.

Note: Do not attempt to spin heavy or absorbent single items as the machine cannot distribute these evenly. If you need to wash a single item you will need to add some other items as ballast to allow the machine to distribute the load evenly throughout the drum.

#### No water detection

The machine will automatically detect if it cannot take in water and will notify you by flashing the Prewash light.

If this occurs please check the appliance is plumbed in correctly (see Installation Guide) and the water supply is turned on as described in the installation guide that accompanies this booklet.

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If your machine seems not to be working, go through the following troubleshooting suggestions before you call your Service Centre (see Service).

#### Problem:

#### Possible causes / Solution:

#### The machine won't start?

- Check the appliance is fully plugged into the socket and switched on.
- Is the socket ok? Try another appliance in the socket to check.
- Is the fuse in the plug ok? If not, replace it (see Care and Maintenance).
- There has been a power failure.

### The wash cycle won't start?

- · The appliance door is not shut properly.
- . The ON/OFF button has not been pressed.
- The Start/Cancel button has not been pressed for at least 3 seconds.
- The cold water supply tap is not turned on H20 is displayed (Aquarius+ only).
- Aquarius<sup>+</sup> only: Have you selected Time Delay (see Programmes and Option Modifiers).

### The machine fails to fill with water?

- The Start/Cancel button has not been pressed, for at least 3 seconds.
- Is the 'Prewash' indicator light flashing? This indicates the machine cannot take in water (see Installation), check:
  - The cold water inlet hose is connected to the tap.
  - The hose is kinked.
  - The cold water supply tap is not turned on.
  - There is a water shortage.
  - The water pressure is insufficient.

### The machine does not drain or spin?

- There has been an unbalanced load and the machine could not spin (see 'Automatic Features', Programmes and Option Modifiers).
- Has the drain hose been installed correctly (see Installation)?
- Are the drain hose, standpipe or undersink connections blocked?
- Has the 'Rinse Hold' option been selected? 'Rinse Hold' indicator light will flash. To complete the paused programme press either the Start/Cancel button or the 'Rinse Hold' button (see Programmes and Option Modifiers).
- Check the pump chamber is clear of any debris (see Installation)?
- Aquarius only: (if available on your model) Has the Variable Spin Speed dial been set to 'No Spin' (see Programmes and Option Modifiers).

# The machine makes a noise or vibrates too much during the spin cycle?

- · The transit fixings were not removed correctly (see Installation).
- The washing machine is not level (see Installation).
- The washing machine is closed in, between furniture cabinets and the wall (see Installation).
- . Check all loose items, such as coins were removed from the laundry.

#### The machine leaks?

- The cold water inlet hose is not connected correctly (see Installation).
- Is your water pressure within limits (see Installation)?
- The drain hose is not secured properly or is blocked (see Installation).
- The detergent dispenser is obstructed, clean it (see Care and Maintenance).

# **Troubleshooting**

### ■ Hotpoint

#### Problem:

#### Possible causes / Solution:

The display states "door"

• The door is not fully closed, please close fully to start cycle.

The display shows F000

 Where 000 is the number (please contact Hotpoint Service and quote the number).

The programme takes a long time.

- · Check for low water pressure.
- Programme times listed in the Programme Table are approximate.
   Options selected can affect the programme times (see Programmes and Option Modifiers).

Steam is coming from the dispenser drawer

 This is not a fault, we have designed the machine to release steam from the dispenser drawer during hot washes.

There is too much foam?

- The detergent is not suitable for machine washing:
   If you have used the wrong type of detergent, select a Rinse programme to flush out your machine.
- You used too much detergent (see Detergent and Laundry): Refer to the manufacturer's recommendations.

The detergent dispenser will not close properly or is collecting water?

- · Check the drawer is properly aligned.
- Clean the dispenser drawer (see Care and Maintenance).

Not all the detergent has been flushed away?

- Check the cold water supply tap is turned on fully.
- · Check the water inlet hoses are not kinked.
- · The water pressure is insufficient.

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Wash Label: Explained

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# **Safety Advice**

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- · This machine is designed for domestic use only.
- Before using your machine make sure that the two transit bolts and spacers have been removed (see Installation Guide).
- Any electrical work necessary to install this machine should be carried out by a qualified electrician.
- Do not plug your machine into a socket when your hands are wet.
- . Do not try to modify this machine in any way.
- Do not let children play with the machine or with its controls.
- Do not lean on the door or use the door to lift or move the machine.
- Do not wash garments that have previously been treated with solvents.
- Do not connect the machine to a single outlet instantaneous water heater.
- Do not connect the machine directly to a water-softening unit; use the recommended amount of detergent for the water hardness in your area.
- Do not overload or underload the machine. In addition to reducing the quality of the wash, this may also damage
  your laundry and the machine.
- Do not pull on the power supply cable to unplug the appliance from the electricity socket. Pull the plug out.
- Do not touch the drain water as it could reach very high temperatures (over sink drainage).
- Never force the machine door; this could damage the safety lock mechanism design to prevent any accidental opening.
- In the event of a malfunction, do not under any circumstances touch internal parts in order to attempt repairs.
- Should it have to be moved, proceed with the help of two or three people and handle it with the utmost care.
   Never try to do this alone, because the appliance is very heavy.
- · Before loading your laundry into the machine, make sure the drum is empty.

#### Technical details chart

Dimensions 59.5 cm width 85 cm height 60 cm depth	Model numbers	WF760, WF745, WF740, WF730, WF720 WF545, WF540, WF530, WF355, WF350,
Canacity From 1 to 6 kg	Dimensions	85 cm height
Trom 1 to 6 kg	Capacity	From 1 to 6 kg
Electric Connections Voltage 220/240V 50Hz Max absorbed power 1700W-2100W	Electric Connections	
Spin Speed  up to 1600 rpm - WF760  up to 1500 rpm - WF355, WF350  up to 1400 rpm - WF745, WF740, WF545, WF540, WF340  up to 1300 rpm - WF730, WF530  up to 1200 rpm - WF720, WF325, WF320  up to 1100 rpm - WF310  up to 1000 rpm - WF100	Spin Speed	up to 1500 rpm - WF355, WF350 up to 1400 rpm - WF745, WF740, WF545, WF540, WF340 up to 1300 rpm - WF730, WF530 up to 1200 rpm - WF720, WF325, WF320 up to 1100 rpm - WF310
Control programme according to IEC60456 with Wash Enhance run with a 6 kg load		with Wash Enhance



This appliance is compliant with the following European Community Directives:

- Directives.
- 72/23/EEC & 93/68/EEC (Low Voltage) and subsequent amendments.
   89/336/EEC,92/31/EEC & 93/68/EEC (Electromagnetic Compatibility) and subsequent amendments.

### **Service**



11/2005 - SIMLEX . Four Ashes, Wolverhampton

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#### Before calling the Service Centre:

- Use the troubleshooting guide to see if you can solve the problem yourself (see Troubleshooting).
- If not, turn off the machine and call the Service Centre closest to you.

You will be charged for a service engineers visit if a problem with your machine is caused by incorrect installation or misuse.

#### **Spare Parts**

This is a complex machine. Repairing it yourself or having a non-authorised person try to repair it could cause harm to one or more persons, could damage the machine and could invalidate the spare parts warranty. Call an authorised technician if you experience problems while using the machine.

The spare parts have been designed exclusively for this appliance and not for other uses.

### **Key Contacts**

#### After Sales Service

Over 1100 trained specialists, directly employed by us, ensure that you can have complete confidence in both the appliances and services we offer.

#### Repair Service and Information Help Desk

UK: 08709 066 066 Monday to Friday, 8am to 7.30pm Saturday, 8.30am to 5.30pm Sunday, 9.30am to 3.30pm www.hotpointservice.co.uk

Republic of Ireland: 1850 302 200

Note: Our operators will require the following information:

Model number

Serial number

Date of purchase

Model number and Serial number can be found on the inside of the door.

#### **Extended Warranties**

UK: 08709 088 088 Monday to Sunday, 8am to 8pm www.hotpointservice.co.uk Republic of Ireland: 1850 502 200

#### Genuine Parts and Accessories

UK: 08709 077 077 Monday to Friday, 8.30am to 5pm Saturday, 8.30am to 12noon www.hotpointservice.co.uk Republic of Ireland: (01) 842 6836

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