

*COMPACT TUMBLE DRYERS  
USER HANDBOOK  
MODELS TS13 & TS14*



# Before you operate your Dryer

Using your new Tumble Dryer is easy. Nevertheless, for your own safety and to get the very best results it's important to get to know your Tumble Dryer by reading right through this Handbook **before** using your machine for the first time.

**WARNING: IT IS IMPORTANT THAT YOU OBSERVE THE SAFETY GUIDELINES BELOW AND THE ADVICE GIVEN THROUGHOUT THIS HANDBOOK. MISUSE OF A TUMBLE DRYER MAY CREATE A FIRE HAZARD.**

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## Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.

If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

If the Book is lost or damaged a copy may be obtained from  
General Domestic Appliances Ltd., Celta Road, Peterborough, PE2 9JB.

# Electrical Requirements

Check that the voltage stamped on the rating plate of your machine (it's at the back) corresponds with your house electricity supply, which must be a.c. (alternating current). We recommend that this appliance is connected to the mains supply via a suitable switched socket in a readily accessible position. Your machine is already fitted with a plug incorporating a 13A fuse.

If it does not fit your socket the plug should be cut off from the mains lead and an appropriate plug fitted. Throw away the cut off plug; do **not** insert it in a 13A socket elsewhere in the house as this could cause a shock hazard.

**WARNING - THIS APPLIANCE MUST BE EARTHED.**

## Important – Fitting a Different Plug:

The wires in this mains lead are coloured in accordance with the following code:

- Green-and-yellow – Earth
- Blue – Neutral
- Brown – Live

If you fit your own plug, proceed as follows: The wire which is coloured green-and-yellow must be connected to the terminal in the plug which is marked with the letter 'E' or by the earth symbol ( $\perp$ ), or coloured green, or green-and-yellow.

The wire which is coloured blue must be connected to the terminal which is marked with the letter 'N' or coloured black.

The wire which is coloured brown must be connected to the terminal which is marked with the letter 'L', or coloured red.

With alternative plugs a 15A fuse must be fitted either in the plug or adaptor or in the main fuse box. In the event of replacing a fuse in the plug supplied a 13A ASTA approved fuse to BS1362 must be fitted.

If the plug is the moulded on type the fuse cover must be refitted when changing the fuse. In the event of losing the fuse cover, the plug must **not** be used until a replacement fuse cover has been obtained and fitted. A new fuse cover can be obtained from your nearest Hotpoint Service Office or local Electricity Company. The colour of the correct replacement fuse cover is that of the coloured marks or insert in the base of the plug.

**Note: We recommend the use of good quality plugs and wall sockets that can be switched off when the machine is not in use.**

## Mains Lead Replacement

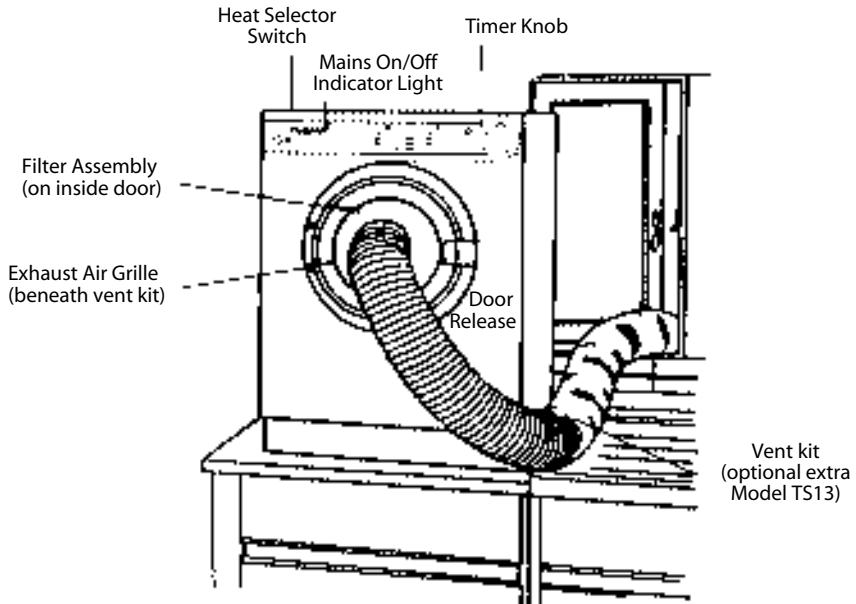
Should the mains lead need replacing at any time please contact your nearest Hotpoint Service Office (see back page). A charge will be made for the replacement of the mains lead if you have damaged the lead or if you require a longer lead.

This appliance conforms to EN55014 regarding suppression of radio and television interference.

**WARNING - WHEN OPERATING THE DRYER, THERE HAS TO BE ADEQUATE VENTILATION TO AVOID THE BACK FLOW OF GASES INTO THE ROOM FROM APPLIANCES BURNING OTHER FUELS, INCLUDING OPEN FIRES.**

**DO NOT discharge the exhaust air into a flue which is used for exhausting fumes from other appliances burning gas or other fuels.**

# Get to know the main parts of your Dryer



## Where to put your Dryer

There is no internal packing to be removed before use, but do make sure the drum is quite empty. We advise that the drum is wiped out before its very first use to move any transit dust or other matter that may have entered the machine since it left our factory.

As air is intended to enter the base of the machine it should not be used on any carpeted surface where the pile height would prevent air flowing over the whole of the base, ie. there should be a gap between the floor covering and the base of the cabinet.

### Bathrooms and Shower Rooms

Regulations exist covering the use of electrical appliances in bathrooms and shower rooms.

It is important that no socket outlet is provided in those areas and Hotpoint recommends that its appliances are not positioned there.

If you have any questions about whether your proposed location complies with the Regulations you should, for your own safety, seek guidance from a qualified electrician. Your Tumble Dryer should **not** be located adjacent to a gas heater as flames from the burners could cause damage to your machine.

The Dryer dries your washing by drawing in air that is cool, clean and relatively dry, heating it to the required temperature, and blowing it through the clothes as they are gently tumbled. The moisture laden air is then blown out through the front of the machine. The amount of moisture varies with the size of the load, the types of fabric and how wet they were when put in.

The Dryer should be placed where air can freely circulate around it, preferably near a window which can be opened to reduce the possibility of condensation occurring while the Dryer is in use.

**WARNING:**  
**ENSURE THAT THE EXHAUST AIR GRILLE (AT THE FRONT OF THE DRYER) AND VENT HOSE (OPTIONAL EXTRA MODEL TS13) ARE NOT BLOCKED OR OBSTRUCTED.**

**DO NOT ALLOW CLOTHES, TOWELS ETC, TO HANG DOWN THE FRONT OF THE DRYER INTO THE AIRSTREAM. THIS OBSTRUCTS THE AIR FLOW AND MAY DAMAGE YOUR DRYER. DO NOT OPERATE THE DRYER IN AN ENCLOSED ENVIRONMENT. ENSURE THAT THE DRYER IS ADEQUATELY VENTILATED, EG, BY OPENING A WINDOW, SO THAT IT DOES NOT RECYCLE EXHAUST AIR. MISUSE OF A TUMBLE DRYER MAY CREATE A FIRE HAZARD.**

## Vent Hose Kit for model TS13 (Part No. 9037)

This is an optional extra for model TS13 and its use is recommended where condensation is a particular problem.

The Kit consists of an adaptor and flexible hose which will take the moist air directly from the machine and out through an open window – thus avoiding a steamed-up kitchen. This can be used in conjunction with a Wall Vent Kit (Part No. 9028) or Window Vent Kit (Part No. 9029) for permanent installation.

## Wall Hanging Kit (Part No. 179314)

This allows the Dryer to be mounted on a wall of suitable strength to take the weight. Alternatively it should be used when the Dryer is stood on top of a or work surface to secure the Dryer to the wall.

**NOTE: The Vent Hose should not exceed 2.4m (8 feet) in length and should be kept free of any possible accumulation of fluff, lint and condensate (water), by frequently shaking it out.**

Both the Vent Hose Kit and the Wall or Window Vent Kits are available from your retailer or nearest Hotpoint Spares Centre (see back page). Fitting instructions are supplied with all of these kits.

**NOTE: It is essential that the storm cover, supplied with the Wall and Window Vent Kits, is always fitted.**

## What a Tumble Dryer Does

A tumble dryer gently tumbles the wet clothes in a current of warm air after they have been spun in a washing machine or spin dryer. Moisture is evaporated until the clothes are quite dry, much like a speeded up version of what takes place outdoors in a fresh breeze on a fine sunny day, in a clean fresh atmosphere.

But a good tumble dryer can do much more than this.

A good tumble dryer reduces unwanted creases as it dries, creases that may have been put in during spinning.

Drip-dry shirts dried in a dryer will be more crease-free than the same shirts given the same wash treatment and hung up to dry. Most materials will benefit from this effect, including cottons and linens, synthetic materials and mixtures of both. In some cases the need to iron will be eliminated, but it is important in order to achieve the maximum benefit that you should not overload the dryer. It is better to dry two small loads rather than one large load if crease removal is important. This will use slightly more electricity in drying than one large load, but will save on ironing. If you must iron then the maximum loadings given in the instructions will give the greatest efficiency in use of electricity.

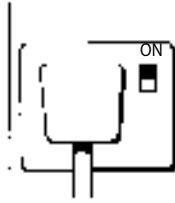
Towels will be soft and bulky after drying in a tumble dryer, nappies will be smooth and fluffy, unlike the same articles which tend to be flattened and stiff when dried statically. Garments may be quickly aired after storage or warmed before use.

Many fabrics used in the manufacture of clothing and household textiles tend to undergo some change of size when laundered. This size change is due to relaxation of the fibres, which have been stretched during spinning and weaving, and which tend to return to their unstretched state when immersed in water. These fibres normally stretch again in use, and even hanging wet on a line stretches the material to some extent. Tumble drying does not put any tension on the fabric as line drying does, and the difference may therefore appear more noticeable when the garments are dry.

# How to use your Dryer

1. Plug in, switch on electricity.

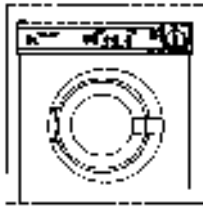
**WARNING:**  
WHEN SWITCHING  
ELECTRICITY ON OR  
OFF PLEASE ENSURE  
THAT YOUR HANDS  
ARE DRY.



2. Sort your laundry (see page 9)



3. Open door.  
Press Door  
Release  
handle  
outwards  
(see page 16)  
Clean and  
replace the  
Fluff Filter



4. Load the  
Dryer  
and close  
the door  
(see page 10)



5. Select  
time required.  
Turn timer knob clockwise  
to time required  
The Dryer  
will start  
(see page 13)



**Model TS14**



**Model TS13**

6. Select heat setting  
Push in for full heat  
for cottons, linens & synthetics  
Low setting – button out for  
acrylics and acrylic mixtures  
High for cottons, synthetics and linens

Push in  
for  
full heat



Button  
out for  
low heat

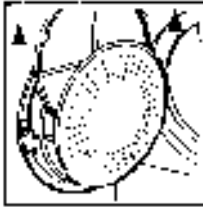


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7. When finished take out laundry.

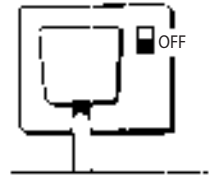
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8. Clean and replace  
Fluff Filter  
(see page 16)



9. Switch off electricity  
and remove plug from  
socket

**WARNING:**  
WHEN SWITCHING  
ELECTRICITY ON OR  
OFF PLEASE ENSURE  
THAT YOUR HANDS  
ARE DRY.





# Sorting your laundry

**NOTE: The dryer is only intended for drying articles which have been well washed in water and detergent and have been well rinsed and spun.**

1. It is best to sort everything into fabric groups.

It is very important to follow carefully each garment manufacturer's washing and drying instructions, as given on the Care Label attached to the garment.

The same grouping applies to washing machines, so you will probably already have done this when preparing your wash.

2. See that all zips are closed, hooks and eyes are fastened, and belts, strings etc. are tied loosely in bows. Once again, you will normally have already done this at the washing stage.

3. It is important to extract as much water as possible from each item before loading. This will save you time and money.

Do not overspin easy-care fabrics in your automatic washing machine or spin dryer. These fabrics dry quickly in a tumble dryer and many of them do not need ironing at all if they are dried in small loads.

Fabric conditioner will give even more softness to all fabrics and is invaluable for controlling the static electricity which causes easy-care fabrics to cling and attract dirt.

4. Make sure, by referring to the section on page 11, that items to be dried are suitable for tumble drying, or are not of the type requiring 'special attention' (see pages 11 & 12).

Articles that contain safety pins, hair grips, metal fastenings or stiffening (eg, bra wires) that may become detached should not be placed in laundry appliances. If they tumble free they could they could interfere with mechanical or electrical parts of your washer or dryer.

## Maximum Load Size

Maximum loads are:

Cottons 3 kg (6½ lb.)

Synthetics and mixtures

1kg (2¼lb.) for minimum creasing

2kg (4½lb.) if creasing

unimportant

Synthetic fibres require more space to tumble dry without creasing therefore the maximum load is reduced compared to that of cottons.

**WARNING – CLOTHES SHOULD NEVER BE LOADED DRIPPING WET.**

## Making up Loads

Clothes should be sorted into loads of similar fabrics before drying. Cotton which needs ironing can be dried to a suitable dampness. Towels and other cotton items which do not need ironing can be fully dried and these will be ready to wear or store as soon as they are taken from the dryer.

Heavy fabrics should be dried separately from lightweight fabrics.

Loose belts, apron strings etc. should be tied and zip fasteners fully closed before being placed in the dryer. Garments like jeans should be turned inside out to avoid damage to the drum by metal studs.

If you group small cotton or terry towelling items with a synthetic fabric load they could be damp at the end of the drying cycle. If this happens simply give them an additional short period of drying to finish them off.

**WARNING – DO NOT OVERLOAD AS THIS COULD RESULT IN POORER DRYING PERFORMANCE AND A POSSIBLE FIRE HAZARD.**

## How to load the Dryer

1. Open the loading door by pulling the door handle forwards.
2. **Before loading the Dryer, make sure the fluff filter is in position and clean (see page 16).**
3. If your Dryer is brand new, wipe out the inside of the drum before you first use it, to remove any dust which may have accumulated during transit.
4. To load, place the clothes carefully in the drum pushing them well towards the back and clear of the door seal.

5. Close the door firmly so that it clicks. This indicates that the latch has been engaged.

## Wash Care labels

Most of today's fabrics can be tumble dried in your Dryer with no trouble at all, but there are certain fabric finishes which should be dried away from direct heat.

A lot of garments now have washcare labels on them, giving full washing and drying instructions.

These should always be followed carefully, especially when you are drying something for the first time. If you find labels like the following. This is what they mean.



Tumble dry at high heat setting.



Tumble dry at low heat setting.



Do not tumble dry.

# Items not suitable for Tumble Drying

- Those containing foam rubber or rubber-like materials or plastic film, eg, pillows, cushions, PVC rainwear, or any other articles which are inflammable.
- Items contaminated with inflammable substances, eg, petrol, oil, paint, cleaning solvents, wax, creams, cooking fat or oil, or eg, towels contaminated with hair lacquer. Such substances can cause fires when exposed to high temperatures such as in a tumble dryer. For the same reason you must not tumble dry rubber, foam rubber, plastic, plastic foam, nappy pants and liners, polythene and paper.
- Fibreglass (eg, some types of curtains) .
- Items which have been dry cleaned.
- Woollens. Woollen items need as much care in drying as they do in washing. The movement of the tumble-drying action causes the woollen fibre to shrink and distort (see below).
- Garments with the ITCL code ☒ - Do not tumble dry.
- Large bulky items eg, continental quilts, sleeping bags, pillows, cushions, double blankets and large bedspreads. These expand when drying and would prevent air flow through the Dryer.

**WARNING: THE DRYER IS INTENDED FOR USE ONLY WHERE WATER SOLUTION IS USED FOR THE CLEANING PROCESS. MISUSE OF A TUMBLE DRYER MAY CREATE A FIRE HAZARD.**

## Items requiring special attention

### Wool:

Woollen articles should not be dried in a tumble dryer unless they are labelled 'Superwash', 'Machine-washable' or have the 'May be tumble dried' symbol ☐. If in any doubt do not tumble dry wool. Unlike other materials, the mechanism of wool shrinkage is irreversible, ie, it will not stretch back to its original size and shape.

**Very heavy woollens.** Although ordinary woollens should NOT be tumble dried, it is possible to part-dry some very thick woollens - such as football socks and heavy-knit fisherman's jerseys- by carefully following these instructions:

1. Put four dry, medium sized turkish towels in the drum, close the door

and set the Timer Knob to 30 minutes. Close the door to start the programme.

2. Just before the programme enters the 'Cool Tumble' phase, open the door, place the woollens in the warm towels and reset the Timer Knob to 30 minutes.
3. Again, just before the 'Cool Tumble' phase, remove the woollens. This will give a drying time with heat of approx. 15-18 min. You will find that a great deal of moisture has been removed. (Remember that while the items are still warm, they will appear moister than they in fact are.)
4. Gently pull the garments into shape and complete the drying away from direct heat.

# Items requiring special attention (cont'd)

## **Blankets and Bedspreads**

The drying requirements for blankets and bedspreads will, of course, vary tremendously according to size and weight. Your Dryer will do a splendid job, often restoring the soft, fluffy feel they had when new. Some, however are, simply too big. If you have difficulty getting them into the Dryer, the machine will have difficulty in drying them properly. During the drying period remove blankets and other large items, shake and reload. This will ensure more even drying.

Blankets made from acrylic fibres (eg, Acrilan, Courtelle, Orlon and Dralon) must be dried with special care. Overdrying should be avoided to ensure heat creasing does not occur.

It will help if you test them occasionally during the programme to see how they are coming along.

## **Permanently pleated or creased garments**

Your Dryer will cope with such clothes very well, but you should always read the manufacturer's drying instructions attached to the garment before you begin.

## **Starched articles**

Starched articles should be dried together in the same load, to avoid the distribution of starch to non-starched items.

You should use a slightly heavier starch solution than you would when drying the items on the washing line. Make sure that as much of the solution is removed from the load as possible before placing it in the Dryer.

Remove the items from the Dryer as soon as they reach ironing dampness. If they are over-dried, the starch will powder, leaving the fabric limp – which rather defeats the purpose of the exercise!

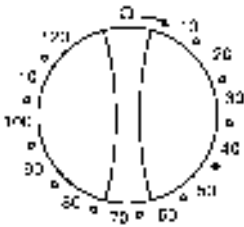
## **Fabric conditioner**

To make sure all your tumble dried clothes come out really fresh and soft we recommend you use a fabric conditioner, such as *Comfort*, in the final rinse of your **wash**. A fabric conditioner restores bounce and softness to everything when it comes out of the Dryer. Using a fabric conditioner also helps eliminate static cling, which can be so irritating and uncomfortable, and thus makes ironing easier.

**WARNING: ON NO ACCOUNT SHOULD LIQUID FABRIC CONDITIONER BE ADDED TO THE DRYER ITSELF.**

# The Controls

## Timer Control – Model TS13



To operate the dryer, close the door and turn the timer control from the zero position in a **clockwise direction** slightly past the required drying time, then back to set the exact time.

The timer can be set to any time up to 120 minutes and can be reset at any time as required to increase or reduce the time to dry. The timer is electrically driven and will therefore only advance when there is power supplied to the dryer and the dryer door is closed. The time indicated on the timer includes approximately 10 minutes of tumble with the heat off. Note that the dryer must never be turned off leaving the clothes in the drum without first completing the heat off cool-down period.

## Timer Control – Model TS14



To operate the dryer, close the door and turn the timer control clockwise from 120 to the required drying time. The timer can be set to any time up to 120 minutes and can be reset at any time as required to increase or reduce the time to dry, but in doing so the timer knob **must only be turned clockwise**. Turning the timer backwards will cause damage and it must therefore be turned forwards even to reach 'Off' position. The timer is electrically driven and will therefore only advance when there is power supplied to the dryer and the dryer door is closed. The time indicated on the timer includes approximately 10 minutes of tumble with the heat off. Note that the dryer should never be turned off leaving the clothes in the drum without first completing the heat off cool-down period.



### Heat Control Switch

**Low heat** is obtained with the switch **OUT** and should be used to dry acrylics and acrylic mixtures (excluding wool mixtures). **Full heat** is obtained by pressing the switch **IN**, and should be used to dry other materials (excluding wool and wool mixtures). For instructions concerning wool see page 11.

### Automatic Door Switch

The dryer will stop when the door is opened and will restart when the door is closed, allowing items to be added to or taken from the machine without the need to reset the controls.

### Mains Light

This light indicates that there is power being supplied to the dryer when the wall socket is switched on.

## **Setting the Timer and starting the Dryer**

Consult the Drying Guide (on the opposite page) for drying times (times are also shown on the fascia panel) and set the Timer by turning it clockwise to the required time. This will start the Dryer provided the door is closed and the Dryer plugged in.

You can check the dryness of the load as often as you wish - and, if you want to, remove some items before they are fully dry. (This is particularly useful for a mixed load where you want to iron some items but leave others to be fully dried.)

If the door is opened, while the Dryer is in use, it will stop. The programme will resume from where it left off as soon as the door is reclosed without need to reset the Timer.

Should you wish, of course, the Timer can be reset at any stage of the programme.

and reduces the temperature of the load. Never switch off the Dryer leaving a hot load in the drum. You must always terminate a programme with a cool tumble phase.

**WARNING: CHILDREN HAVE BEEN KNOWN TO CLIMB INTO TUMBLE DRYERS AND INJURE THEMSELVES. SWITCH OFF AT SOCKET AND REMOVE PLUG AFTER USE.**

## **The 'Cool Tumble' phase**

As the minutes tick by, the Timer will move towards the OFF (O) position. Approximately 10 minutes before the programme is completed, the heating elements will be switched off, and the programme enters the final 'Cool Tumble' phase. During this phase, the fabric is cooled. You should allow the Dryer to complete the 'Cool Tumble' phase before removing the clothes as this minimises creasing

# Drying Times

The time needed for drying clothes varies according to the following factors:

1. The amount of water which is left in the clothes after washing.
2. The weight of the load. A smaller load requires less time.
3. The type of fabric. More absorbent materials will take longer to dry.
4. Whether the clothes are to be dried fully, or left slightly damp for ironing. (If you wish to remove items while they are still damp you may do so at any time.)

## Be careful not to overdry

All fabrics contain a little natural moisture even when 'dry', and this natural moisture should not be lost if the clothes are to remain soft and fluffy. What's more, clothes that are subject to an overlong drying programme tend to wrinkle, and consequently need more ironing than usual, which gives you back the unnecessary extra work your machine was designed to remove.

**As an approximate guide, the following table may assist you.**

Material & Heat setting	Spun Speed	minutes to dry		
		1kg	2kg	3kg
Acrylics and acrylic mixtures <b>Low Heat</b>	reduced*	50-60	75-90	
Other synthetics <b>Full Heat</b>	reduced*	25-40	40-65	
All other materials <b>Full Heat</b>	2,800 rpm Typical spin dryer	20-30	40-55	45-60
	800-1,100rpm washing machine	25-35	45-60	65-80
	400-500rpm washing machine	30-45	65-80	85-100

All times indicated are markings on fascia around the timer knob and include 10 minutes cool down period.

\*Synthetics must be given reduced spin in accordance with garment manufacturers' recommendations.

If a Vent Hose Kit is fitted drying times will be slightly longer.

## After Tumbling

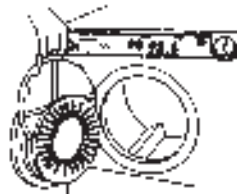
Switch off the electricity at the wall socket and remove plug.

To avoid unnecessary creasing, the garments should be removed from the dryer as soon as it stops.

All clothes lose lint as they wear. When clothes are hung on a washing line the lint is blown away by the wind. In a tumble dryer it is collected in the lint filter.

## It is essential that the lint is removed from the filter every time the dryer is used.

Failure to do this will result in poor drying performance and may lead to mechanical or electrical breakdown.



# How to remove and clean the Fluff Filter

A very important part of your Dryer is the filter located on the inside of the door. It is there to trap the particles of lint and fluff which are normally blown away when clothes are dried on the washing line.

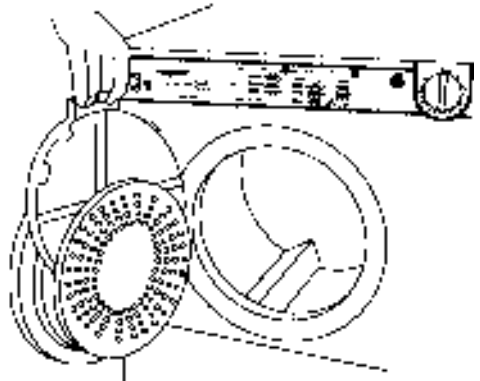
If the filter is allowed to become blocked, the passage of warm air through the drum will be severely restricted. This means your clothes will take much longer than normal to dry and the cost of drying them increased.

The Vent Hose, if fitted (see pages 5 and 6), should be kept free of any possible accumulation of fluff, lint and condensate (water) by frequently shaking it out.

**WARNING: DO NOT OPERATE THE DRYER WITHOUT CLEANING THE FILTER AFTER EACH DRYING CYCLE. FAILURE TO CLEAN THE FILTER MAY RESULT IN A POTENTIAL FIRE HAZARD. DO NOT ALLOW LINT TO COLLECT AROUND THE DRYER.**

## To remove the Filter

Simply place your fingers into the section provided at the top of the filter (see diagram below) and pull filter upwards.



You can now remove the fluff that has collected on the mesh.

Don't be alarmed at the amount of fluff you may find on the filter; it's all part of the wearing, washing and drying process.

To replace the filter push firmly into position on the inside of the door.

**WARNING: DO NOT OPERATE THE DRYER WITHOUT THE FILTER IN POSITION.**



# Caring for your machine

Your Hotpoint Tumble Dryer needs very little attention. The following simple steps will keep it performing well.

**When finished.** Switch off electricity and remove plug, close the door.

**After each load.** Turn the drum by hand to check that small items like handkerchiefs do not get missed.

## Important

**Cleaning the Filter: It is essential that the lint is removed from the filter every time the Dryer is used. Failure to do this will result in poor drying performance and may lead to mechanical or electrical breakdown.**

Occasionally wash the filter in tepid water and lightly use an old toothbrush to remove any lint present after normal cleaning. Ensure filter is completely dry before re-using.

**Every week.** Wipe out the drum with a damp cloth.

**As necessary.** Clean exterior metal and plastic surfaces with a damp cloth or silicon polish only.

**Do not use** abrasive cleaners, scouring agents, acids, chlorine bleach or metal polish to clean any part of the machine. These could damage the machine.

Hotpoint strongly recommends that all of its appliances are regularly checked for electrical and mechanical safety.

**Lubrication:** Your tumble dryer uses special bearing components. Lubrication by the user is not necessary and must not be attempted .

## Spare Parts

Please remember your new appliance is a complex piece of equipment.

'DIY' repairs or unqualified and untrained service people may put you in danger, could damage the appliance and might mean you lose cover under Hotpoint's Parts Guarantee.

If you do experience a problem with the appliance don't take risks, call in Hotpoint's own Service Engineer, see KEY CONTACTS (back cover).

Our spare parts are designed exclusively to fit only Hotpoint appliances. Do not use them for any other purpose as you may create a safety hazard.

# If something goes wrong...

First, don't panic!

There may be nothing wrong at all.

Look for your problem below, then check the things we suggest. More often than not, this will give you the answer to your problem, and you'll be able to carry on without having to telephone your Hotpoint Service Office.

If after this you still cannot get your machine to work, follow the advice given below.

Problem	Check these things first
<i>'It won't start'</i>	<ol style="list-style-type: none"><li>1. Is the machine plugged in and switched on at the socket?</li><li>2. Is the Timer Control set to the required time? (See page 13)</li><li>3. Is the door securely closed?</li><li>4. Has the fuse blown, either in the plug or in the main fuse box? (Try plugging in another appliance to check.) If the fuse has blown refer to the Electrical Requirements section page 4. Are the connections in the plug properly secured?</li></ol>
<i>'It is taking a long time to dry'</i>	<ol style="list-style-type: none"><li>1. Have you forgotten to clean the filter? Check it. (See page 16.)</li><li>2. Is the vent hose blocked? (See page 6.)</li><li>3. Were the clothes 'dripping wet' when they were put in? (See pages 9 and 15)</li><li>4. Have you overloaded the machine? (See page 9.)</li><li>5. Has the correct heat setting been selected? (See page 13.)</li></ol>
<i>Any other problem</i>	<i>Have you re-read the instruction book?</i>

## If it still won't work...

### Contact the Service Office

The model number of your machine (TS13 or TS14 for this machine), the serial number (found on front panel behind door).

### DISPOSAL OF YOUR PRODUCT

To minimise the risk of injury to children please dispose of your product carefully and safely. Remove all doors and lids (where fitted). Remove the mains cable (where fitted) by cutting off flush with the appliance and always ensure that no plug is left in a condition where it could be connected to the electricity supply. To help the environment, Local Authority instructions should be followed for the disposal of your product.

This appliance conforms to the following EEC Directives:

Low Voltage Equipment  
73/23/EEC  
93/68/EEC

Electromagnetic Compatibility  
89/336/EEC  
92/31/EEC  
93/68/EEC





# ***Key Contacts***

## ***Service***

Hotpoint has the largest appliance manufacturer's service team in Europe, trained specialists directly employed by us to ensure your complete confidence.

## ***Repair Service***

***UK: 08709 066 066***

***Republic of Ireland: 1850 302 200***

You will be asked for the following information:-

Name, address and postcode.

Telephone number

Model / Serial number of the appliance

Clear and concise details of the query or fault

Place and Date of purchase

(Please keep the receipt as evidence will be required when the engineer calls).

## ***Extended Warranty***

***To join: UK 08709 088 088***

***Republic of Ireland: 1850 502 200***

## ***Genuine Parts & Accessories Mail Order Hotline***

***UK: 08709 077 077***

***Republic of Ireland: (01) 842 6836***

For further product information 08701 506070

All Hotpoint Services are offered as an extra benefit and do not affect your statutory rights.



**GENERAL DOMESTIC APPLIANCES LTD, PETERBOROUGH, PE2 9JB.**

PRINTED BY SIMLEX FOUR ASHES, WOLVERHAMPTON.

July 2002 Part No. 0366200001-01

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