# **Operating Instructions**



English,1

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# Hotpoint

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# Warnings

WARNING: The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements. Children less than 8 years of age shall be kept away unless continuously supervised. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.

Never use steam cleaners or pressure cleaners on the appliance.

WARNING: Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.

# Installation

# Hotpoint

**!** Please keep this instruction booklet in a safe place for future reference. If the appliance is sold, given away or moved, please make sure the booklet is also passed on to the new owners so that they may benefit from the advice contained within it.

**!** Please read this instruction manual carefully: it contains important information concerning the safe operation, installation and maintenance of the appliance.

### Positioning

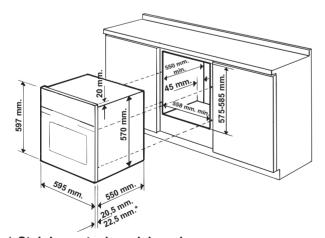
**!** Do not let children play with the packaging material; it should be disposed of in accordance with local separated waste collection standards (*see Precautions and tips*).

**!** The appliance must be installed by a qualified professional in accordance with the instructions provided. Incorrect installation may damage property or cause harm to people or animals.

### **Built-in appliances**

Use an appropriate cabinet to ensure that the appliance operates properly:

- The panels adjacent to the oven must be made of heat-resistant material.
- Cabinets with a veneer exterior must be assembled with glues which can withstand temperatures of up to 100°C.
- To install the oven **under the counter** (*see diagram*) or in a **kitchen unit**, the cabinet must have the following dimensions:



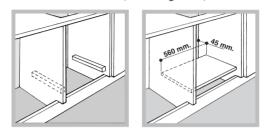
### \* Stainless steel models only ! The appliance must not come into contact with

electrical parts once it has been installed.

The indications for consumption given on the data plate have been calculated for this type of installation.

### Ventilation

To ensure adequate ventilation is provided, the back panel of the cabinet must be removed. It is advisable to install the oven so that it rests on two strips of wood, or on a completely flat surface with an opening of at least 45 x 560 mm (*see diagrams*).



### Centring and fixing

Secure the appliance to the cabinet:

- Open the oven door.
- Remove the 4 rubber plugs covering the fixing holes on the perimeter frame.
- Fix the oven to the cabinet using the 4 wood screws.
- Replace the rubber plugs.



! All parts which ensure the safe operation of the appliance must not be removable without the aid of a tool.

### **Electrical connection**

The electrical connection to the mains must be made on the appliance. The power voltage and frequency are as indicated on the rating plate.

### ! THIS APPLIANCE MUST BE EARTHED.

### Connecting the power supply cable

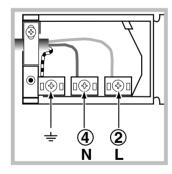
To open the terminal board:

- Using a screwdriver, press on the tabs situated on each side of the terminal board cover.
- Pull open the terminal board cover.

To connect the power supply cable, proceed as follows:

- Unscrew the cable clamp screw and the contact screws L-N-≟.
- Fasten the wires beneath the screwheads using the following colour scheme: Blue (N) Brown (L)
   Yellow-Green ÷
- Fasten the power supply cable in the corresponding cable clamp and close the cover.

### **Electrical Connection:**



Voltage Frequency: 230 V-1+N 50Hz Fuse Section: 16A Supply cable: 3x1.5mm<sup>2</sup>

You can connect your oven to the system means of a terminal board. Refer to above information for the minimal cable sections and the calibration of the protective elements according to the connection. If the appliance is installed with a junction box, an **omnipolar circuit breaker** - with a minimum contact opening of 3mm - should be installed between the appliance and the mains.

### Power cable supply connection to the electrical mains:

We recommend you use a power supply cable which is long enough to allow you to take the oven out of its recess in the event of maintenance operations (only use HAR - H 05 - RRF quality cables fitted with a plug conforming to the regulations in force. The plug must be accessible at all times.

Unplug the appliance before all operations, even when replacing the oven lamp.

Using the appliance without correct earthing is highly dangerous.

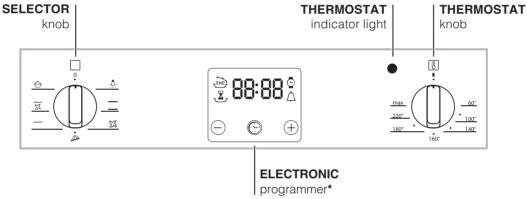
! After connecting the appliance to the flexible cable, tighten all the screws on the terminal board.

APPLIANCE SPECIFICATIONS					
Dimensions	width 43.5 cm height 32 cm depth 41.5 cm				
Volume	58				
Electrical connections	Voltage at 220-240 V~ 50/60 Hz or 50 Hz (see data plate) maximum power absorbed 2800 W				
	Directive 2002/40/EEC on the label of electric ovens. Standard EN 50304				
ENERGY LABEL	Energy consumption for Natural convection – heating mode:				
	Declared energy consumption Forced convection class - heating mode: 会 Baking.				
	This appliance conforms to the following EEC Directives: 2006/95/EEC dated 12/12/06 (Low Voltage) and subsequent amendments - 2004/108/EEC dated 15/12/04 (Electromagnetic Compatibility) and subsequent amendments - 93/68/EEC dated 22/07/93 and subsequent amendments. 2002/96/EEC and subsequent amendments.				

PLEASE PHONE US TO REGISTER YOUR APPLIANCE AND ACTIVATE YOUR PARTS GUARANTEE ON 08448 24 24 24

# Description of the appliance Hotpoint

# Overall view Control panel GRILL GRILL position 5 DRIPPING PAN position 2 Docition 1



\* Only available in certain models.

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# Start-up and use

I The first time you use your appliance, heat the empty oven with its door closed at its maximum temperature for at least half an hour. Make sure that the room is well ventilated before switching the oven off and opening the oven door. The appliance may emit a slightly unpleasant odour caused by protective substances used during the manufacturing process burning away.

### Starting the oven

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1. Select the desired cooking mode by turning the SELECTOR knob.

2. Select the desired temperature using the THERMOSTAT knob. A list detailing cooking modes and suggested cooking temperatures can be found in the Cooking advice table (*see Cooking modes*).

3. The THERMOSTAT indicator light indicates that the oven is heating up to the temperature set.

4. During cooking it is always possible to:

- change the cooking mode by turning the SELECTOR knob;

- adjust the temperature by turning the THERMOSTAT knob;

- stop cooking by turning the SELECTOR knob to the "0" position.

! Never put objects directly on the bottom of the oven; this will prevent the enamel coating from being damaged.

! Always place cookware on the rack(s) provided.

### **Cooling ventilation**

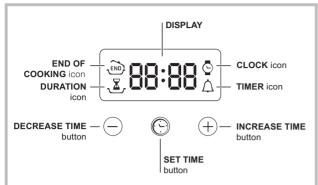
In order to cool down the external temperature of the oven, a cooling fan blows a stream of air between the control panel and the oven door, as well as towards the bottom of the oven door.

! Once cooking has been completed, the cooling fan continues to operate until the oven has cooled down sufficiently.

### **Oven light**

When selecting  $-\dot{Q}$ - with the SELECTOR knob the oven light goes on. It remains lit when a cooking mode is selected.

# The electronic programmer\*



### Setting the clock

I The clock may be set when the oven is switched off or when it is switched on, provided that a the end time of a cooking cycle has not been programmed previously.

After the appliance has been connected to the mains,

or after a blackout, the  $\bigcirc$  icon and the four numerical digits on the DISPLAY will begin to flash.

1. Press the  $\bigcirc$  button several times until the  $\bigcirc$  icon and the four digits on the display begin to flash. 2. Use the "+" and "-" buttons to adjust the time; if you press and hold either button, the display will scroll through the values more quickly, making it quicker and easier to set the desired value.

3. Wait for 10 seconds or press the  $\bigcirc$  button again to finalise the setting.

### Setting the timer

**!** This function does not interrupt cooking and does not affect the oven; it is simply used to activate the buzzer when the set amount of time has elapsed.

Press the ⊕ button several times until the △ icon and the three digits on the display begin to flash.
 Use the "+" and "-" buttons to set the desired time; if you press and hold either button, the display will scroll through the values more quickly, making it quicker and easier to set the value.

3. Wait for 10 seconds or press the  $\bigcirc$  button again to finalise the setting.

The display will then show the time as it counts down. When this period of time has elapsed the buzzer will be activated.

### **Programming cooking**

A cooking mode must be selected before programming can take place.

### Programming the cooking duration

Press the <sup>O</sup> button several times until the <sup>I</sup>, icon and the three digits on the DISPLAY begin to flash.
 Use the "+" and "-" buttons to set the desired duration; if you press and hold either button, the display will scroll through the values more quickly,

making it quicker and easier to set the value.

3. Wait for 10 seconds or press the  $\bigcirc$  button again to finalise the setting.

4. When the set time has elapsed, the text END appears on the DISPLAY, the oven will stop cooking and a buzzer sounds. Press any button to stop it.

• For example: it is 9:00 a.m. and a time of 1 hour and 15 minutes is programmed. The programme will stop automatically at 10:15 a.m.

### Setting the end time for a cooking mode

**!** A cooking duration must be set before the cooking end time can be scheduled.

1. Follow steps 1 to 3 to set the duration as detailed above.

Next, press the button until the bicon and the four digits on the DISPLAY begin to flash.
 use the "+" and "-" buttons to adjust the cooking end time; if you press and hold either button, the display will scroll through the values more quickly, making it quicker and easier to set the desired value.

4. Wait for 10 seconds or press the  $\bigcirc$  button again to finalise the setting.

5. When the set time has elapsed, the text END appears on the DISPLAY, the oven will stop cooking and a buzzer sounds. Press any button to stop it. Programming has been set when the  $\mathbf{Z}$ , and  $\mathbf{w}$  buttons are illuminated. The DISPLAY shows the cooking end time and the cooking duration alternately.

• For example: It is 9:00 a.m. and a duration of 1 hour has been programmed. 12:30 is scheduled as the end time. The programme will start automatically at 11:30 a.m.

### Cancelling a programme

To cancel a programme:

- press the 🕑 button until the icon corresponding to the setting you wish to cancel and the digits on the display are no longer flashing. Press the "-" button until the digits 00:00 appear on the display.
- Press and hold the "+" and "-" buttons; this will cancel all the settings selected previously, including timer settings.

\* Only available in certain models.

### Cooking modes

**!** A temperature value between 60°C and MAX can be set for all cooking modes except the following:

- GRILL (recommended: set only to MAX power level)
- GRATIN (recommended: do not exceed 200°C).

### TRADITIONAL OVEN mode

Both the top and bottom heating elements will come on. When using this traditional cooking mode, it is best to use one cooking rack only. If more than one rack is used, the heat will be distributed unevenly.

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### MULTILEVEL mode

All the heating elements (top, bottom and circular) switch on and the fan begins to operate. Since the heat remains constant throughout the oven, the air cooks and browns food in a uniform manner. A maximum of two racks may be used at the same time.

### PIZZA OVEN mode

The circular heating elements and the elements at the bottom of the oven are switched on and the fan is activated. This combination heats the oven rapidly by producing a considerable amount of heat, particularly from the element at the bottom. If you use more than one rack at a time, switch the position of the dishes halfway through the cooking process.

### **GRILL** mode

The top heating element come on.

The high and direct temperature of the grill is recommended for food which requires a high surface temperature. Always cook in this mode with the oven door closed.

### GRATIN mode

The top heating element are activated and the fan begins to operate. This combination of features increases the effectiveness of the unidirectional thermal radiation provided by the heating elements through forced circulation of the air throughout the oven. This helps prevent food from burning on the surface and allows the heat to penetrate right into the food. Always cook in this mode with the oven door closed.

### $\langle \hat{} \rangle$

### BAKING mode

The rear heating element and the fan are switched on, thus guaranteeing the distribution of heat in a delicate and uniform manner throughout the entire oven. This mode is ideal for baking temperature sensitive foods (such as cakes, which need to rise) and for the preparation of "bitesize pastries" on 3 shelves simultaneously.

### Practical cooking advice

Do not place racks in position 1 or 5 during fanassisted cooking. Excessive direct heat can burn temperature sensitive foods.

In the GRILL and GRATIN cooking modes, place the dripping pan in position 1 to collect cooking residues (sauce and/or grease).

### MULTILEVEL

- Use positions 2 and 4, placing the food which requires more heat on the rack in position 2.
- Place the dripping pan on the bottom and the rack on top.

### GRILL

- Place the rack in position 3 or 4. Make sure the food is in the centre of the rack.
- We recommend that the power level is set to maximum. The top heating element is regulated by a thermostat and may not always operate constantly.

### PIZZA OVEN MODE

- Use a lightweight aluminium pizza pan. Place it on the rack provided.
   For a crispy crust, do not use the dripping pan as this extends the total cooking duration and prevents the crust from forming.
- If the pizza has a lot of toppings, we recommend adding the mozzarella cheese to the top of the pizza halfway through the cooking process.

# Hotpoint

### Cooking advice table

| Modes       | Foods                                                     | Weight<br>(in kg) | Rack position | Preheating time<br>(minutes) | Recommended temperature | Cooking<br>duration<br>(minutes) |
|-------------|-----------------------------------------------------------|-------------------|---------------|------------------------------|-------------------------|----------------------------------|
|             | Duck<br>Deset used or boof                                | 1                 | 3             | 15                           | 200                     | 65-75                            |
| Traditional | Roast veal or beef<br>Roast pork                          | 1                 | 3<br>3        | 15<br>15                     | 200<br>200              | 70-75<br>70-80                   |
| Trautional  | Biscuits (shortcrust pastry)                              | 1                 | 3             | 15                           | 180                     | 70-80<br>15-20                   |
|             | Tarts                                                     | - 1               | 3             | 15                           | 180                     | 30-35                            |
|             | Pizza (on 2 racks)                                        | 1                 | 2 and 4       | 15                           | 230                     | 15-20                            |
|             | Lasagne                                                   | 1                 | 3             | 10                           | 180                     | 30-35                            |
|             | Lamb                                                      | 1                 | 2             | 10                           | 180                     | 40-45                            |
|             | Roast chicken + potatoes                                  | 1+1               | 2 and 4       | 15                           | 200                     | 60-70                            |
|             |                                                           | 1                 | 2             | 10                           | 180                     | 30-35                            |
| Multilevel  | Sponge cake made with yoghurt<br>Cream puffs (on 2 racks) | 1                 | 2             | 10                           | 170                     | 40-50                            |
|             | Biscuits (on 2 racks)                                     | 0.5               | 2 and 4       | 10                           | 190                     | 20-25                            |
|             | Sponge cake (on 1 rack)                                   | 0.5               | 2 and 4       | 10                           | 180                     | 10-15                            |
|             | Sponge cake (on 2 racks)                                  | 0.5               | 2             | 10                           | 170                     | 15-20                            |
|             | Savoury pies                                              | 1                 | 2 and 4       | 10                           | 170                     | 20-25                            |
|             |                                                           | 1.5               | 3             | 15                           | 200                     | 25-30                            |
| Pizza       | Pizza                                                     | 0.5               | 3             | 15                           | 220                     | 15-20                            |
|             | Roast veal or beef                                        | 1                 | 2             | 10                           | 220                     | 25-30                            |
|             | Chicken                                                   | 1                 | 2 or 3        | 10                           | 180                     | 60-70                            |
|             | Sole and cuttlefish                                       | 1                 | 4             | 5                            | MAX                     | 8-10                             |
|             | Squid and prawn kebabs                                    | 1                 | 4             | 5                            | MAX                     | 6-8                              |
|             |                                                           | 1                 | 4             | 5                            | MAX                     | 10                               |
| Grill       | Grilled vegetables<br>Veal steak                          | 1                 | 3 or 4        | 5                            | MAX                     | 10-15                            |
| Griii       | Cutlets                                                   | 1                 | 4             | 5                            | MAX                     | 15-20                            |
|             | Hamburgers                                                | 1                 | 4             | 5                            | MAX                     | 15-20                            |
|             | Mackerel                                                  | 1                 | 4<br>4        | 5                            | MAX                     | 7-10<br>15-20                    |
|             | Toast                                                     | 1<br>no. 4        | 4             | 5<br>5                       | MAX<br>MAX              | 2-3                              |
|             | Grilled chicken                                           | 1.5               | 2             | 5                            | 200                     | 2-3<br>55-60                     |
| Gratin      | Cuttlefish                                                | 1.5               | 2             | 5                            | 200                     | 30-35                            |
| Baking      | Tarts                                                     | 0.5               | 3             | 15                           | 180                     | 20-30                            |
|             | Fruit cakes                                               | 1                 | 2 or 3        | 15                           | 180                     | 40-45                            |
|             | Sponge cake made with yoghurt                             | 0.7               | 3             | 15                           | 180                     | 40-50                            |
|             | Sponge cake                                               | 0.5               | 3             | 15                           | 160                     | 25-30                            |
|             | Stuffed pancakes (on 2 racks)                             | 1.2               | 2 and 4       | 15                           | 200                     | 30-35                            |
|             | Small cakes (on 2 racks)                                  | 0.6               | 2 and 4       | 15                           | 190                     | 20-25                            |
|             | Cheese puffs (on 2 racks)                                 | 0.4               | 2 and 4       | 15                           | 210                     | 15-20                            |
|             | Cream puffs (on 3 racks)<br>Biscuits (on 3 racks)         | 0.7               | 1, 3 and 5    | 15                           | 180                     | 20-25                            |
|             | Meringues (on 3 racks)                                    | 0.7               | 1, 3 and 5    | 15                           | 180                     | 20-25                            |
|             |                                                           | 0.5               | 1, 3 and 5    | 15                           | 90                      | 180                              |

! The cooking times listed above are intended as guidelines only and may be modified according to personal tastes.

# **Precautions and tips**

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**!** This appliance has been designed and manufactured in compliance with international safety standards. The following warnings are provided for safety reasons and must be read carefully.

### **General safety**

- The appliance was designed for domestic use inside the home and is not intended for commercial or industrial use.
- The appliance must not be installed outdoors, even in covered areas. It is extremely dangerous to leave the appliance exposed to rain and storms.
- When moving or positioning the appliance, always use the handles provided on the sides of the oven.
- Do not touch the appliance when barefoot or with wet or damp hands and feet.
- The appliance must be used by adults only for the preparation of food, in accordance with the instructions outlined in this booklet. Any other use of the appliance (e.g. for heating the room) constitutes improper use and is dangerous. The manufacturer may not be held liable for any damage resulting from improper, incorrect and unreasonable use of the appliance.
- Do not touch the heating elements or certain parts of the oven door when the appliance is in use; these parts become extremely hot. Keep children well away from it and do not touch the hot parts yourself.
- Make sure that the power supply cables of other electrical appliances do not come into contact with the hot parts of the oven.
- The ventilation and heat dispersal openings must never be obstructed.
- Always grip the oven door handle in the centre: the ends may be hot.
- Always use oven gloves when placing cookware in the oven or when removing it.
- Do not use aluminium foil to line the bottom of the oven.
- Do not place flammable materials in the oven: if the appliance is switched on accidentally, the materials could catch fire.
- Always make sure the knobs are in the "•"/"o" position when the appliance is not in use.
- When unplugging the appliance, always pull the plug from the mains socket; do not pull on the cable.
- Do not perform any cleaning or maintenance work without having disconnected the appliance from the electricity mains.
- If the event of malfunctions, under no circumstances should you attempt to perform the repairs yourself. Contact an authorised Service Centre (*see*

Assistance).

- Do not rest heavy objects on the open oven door.
- The appliance should not be operated by people (including children) with reduced physical, sensory or mental capacities, by inexperienced individuals or by anyone who is not familiar with the product. These individuals should, at the very least, be supervised by someone who assumes responsibility for their safety or receive preliminary instructions relating to the operation of the appliance.
- Do not let children play with the appliance.

### Disposal

- When disposing of packaging material: observe local legislation so that the packaging may be reused.
- The European Directive 2002/96/EC relating to Waste Electrical and Electronic Equipment (WEEE) states that household appliances should not be disposed of using the normal solid urban waste cycle. Exhausted appliances should be collected separately in order to optimise the cost of re-using and recycling the materials inside the machine, while preventing potential damage to the atmosphere and to public health. The crossed-out dustbin is marked on all products to remind the owner of their obligations regarding separated waste collection.

For further information relating to the correct disposal of exhausted household appliances, owners may contact the relevant public service or their local dealer.

## Respecting and conserving the environment

- You can help to reduce the peak load of the electricity supply network companies by using the oven in the hours between late afternoon and the early hours of the morning.
- Always keep the oven door closed when using the GRILL and GRATIN modes: this will achieve improved results while saving energy (approximately 10%).
- Check the door seals regularly and wipe them clean to ensure they are free of debris so that they adhere properly to the door, thus avoiding the dispersal of heat.

# Care and maintenance

# Hotpoint

### Switching the appliance off

Disconnect your appliance from the electricity supply before carrying out any work on it.

### **Cleaning the appliance**

- The stainless steel or enamel-coated external parts and the rubber seals may be cleaned using a sponge that has been soaked in lukewarm water and neutral soap. Use specialised products for the removal of stubborn stains. After cleaning, rinse and dry thoroughly. Do not use abrasive powders or corrosive substances.
- The inside of the oven should ideally be cleaned after each use, while it is still lukewarm. Use hot water and detergent, then rinse well and dry with a soft cloth. Do not use abrasive products.
- All accessories can be washed like everyday crockery, and are even dishwasher safe.

! Never use steam cleaners or pressure cleaners on the appliance.

### Cleaning the oven door

Clean the glass part of the oven door using a sponge and a non-abrasive cleaning product, then dry thoroughly with a soft cloth. Do not use rough abrasive material or sharp metal scrapers as these could scratch the surface and cause the glass to crack. For more thorough cleaning purposes, the oven door may be removed:

- 1. Open the oven door fully (see diagram).
- 2. Use a screwdriver to lift up and turn the small levers F located on the two hinges (see diagram).







\* Only available in certain models.

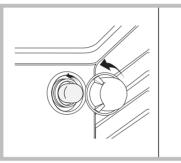
3. Grip the door on the two outer sides and close it approximately half way. Pull the door towards you, lifting it out of its slot (see diagram). To replace the door, reverse this sequence.

### Inspecting the seals

Check the door seals around the oven regularly. If the seals are damaged, please contact your nearest Service Centre (see Assistance). We recommend that the oven is not used until the seals have been replaced.

### **Replacing the light bulb**

To replace the oven light bulb:



1. Remove the glass cover of the lamp-holder. 2. Unscrew the light bulb and replace it with a similar one: Wattage 25 W, cap E 14. 3. Replace the glass cover (see diagram).

### Side and rear catalytic liners\*

These are panels coated with a special enamel, which is able to absorb the fat released by food as it cooks. This enamel is guite strong, so that the various accessories (racks, dripping pans, etc.) can slide along them without damaging them. White marks may appear on the surfaces; these are not a cause for concern

Nevertheless, the following should be avoided: - scraping the enamel with sharp objects (a knife, for example):

- using detergents or abrasive materials.

### **After Sales Service**

No one is better placed to care for your Hotpoint appliance during the course of its working life than us – the manufacturer.

### **Essential Contact Information**

### **Hotpoint Service**

We are the largest service team in the country offering you access to 400 skilled telephone advisors and 1000 fully qualified engineers on call to ensure you receive fast, reliable, local service.

UK: 08448 224 224 Republic of Ireland: 0818 313 413 www.hotpointservice.co.uk

Please note: Our advisors will require the following information:

Model number:

| ĺ |  |  |  |
|---|--|--|--|
|   |  |  |  |

Serial number:

### Parts and Accessories

We supply a full range of genuine replacement parts as well as accessory products that protect and hygienically clean your appliance to keep it looking good and functioning efficiently throughout its life.

UK: 08448 225 225 Republic of Ireland: 0818 313 413 www.hotpointservice.co.uk

### **Appliance Registration**

We want to give you additional benefits of Hotpoint ownership. To activate your free 5 year parts guarantee you must register your appliance with us.

UK: 08448 24 24 24 Republic of Ireland: 01 230 0800 www.hotpointservice.co.uk

Indesit Company UK Ltd. Morley Way, Peterborough, PE2 9JB

Indesit Company Unit 49 Airways Industrial Estate, Dublin 17

### **Recycling and Disposal Information**

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As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. To minimise the risk of injury to children, remove the door, plug, and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into mains socket, and the door cannot be locked shut.

### Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

This guarantee is subject to the following conditions:

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.

- The appliance is used only on the electricity or gas supply printed on the rating plate.

- The appliance has been used for normal domestic purposes only.

- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.

- Any repair work must be undertaken by us or our appointed agent.

- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

The guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.

- Replacement of any consumable item or accessory. These included but not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.

- Replacement of any removable parts made of glass or plastic.

THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.

### **5 Year Parts Guarantee**

Hotpoint also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer's time. To activate the extra parts warranty on your appliance, simply call our registration line on **08448 24 24 24 (Republic of Ireland 01 230 0800)** 

### **Extended Guarantees**

We offer a selection of protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on **08448 226 226 (Republic of Ireland 01 230 0233).** 

### Free Helpdesk Service

We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Hotpoint Service Hotline on **08448 224 224 (Republic of Ireland 0818 313 413)** for telephone assistance, or, where necessary, to arrange for an engineer to call. GB

# Hotpoint

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