

Hotpoint Service Offices

SERVICE CALL: If you have a problem with your appliance ring your local Service Office. **SPARES and ACCESSORIES:** To purchase spares and accessories send your Accessories Order Form to your Spares Centre. If the accessory or spare part you want is not on the form then contact your Spares Centre for prices and availability. Please address all correspondence to Hotpoint Spares Centre or Hotpoint Service Office as applicable.

Service Offices and Spares Centres are open between 8.30am-5.00pm Monday to Friday, except on Public Holidays, 8.30am-12.30pm Saturdays

EASTERN

- **NORWICH:**
92 Upper St, Giles Street, NR2 1LT.
Tel: Norwich (0603) 629581.
- **PETERBOROUGH:**
Cala Road, PE2 9UB
Tel: Peterborough (0733) 64741.
- **LUTON:**
3 Crawley Road, LU1 4HX
Tel: Luton (0582) 452211.
- **CHELMSFORD:**
Industrial Buildings,
Beehive Lane, CM2 9TE
For postal codes TM, TG
Chelmsford (0245) 492433
Remainer of Essex
Chelmsford (0245) 269331.

EAST MIDLANDS

- **LINCOLN:** Firm Road, LN6 7BW.
Tel: Lincoln (0522) 512300
- **LEICESTER:** 65 Belgrave Gate, LE1 3HR.
Tel: Leicester (0533) 514455.
- **WELLINGBROUGH:**
358 Cambridge Street, NN8 1DW.
Tel: Wellingbrough (0933) 228069.
- **NOTTINGHAM:** Asling Street, NG2 3JB.
Tel: Service Office Nottingham
(0602) 862431
Spares Centre Nottingham
(0602) 860387.

LONDON and SOUTH EAST

- **SUTTON:** 2 St. Nicholas Road, SM1 1EH.
Tel: 081-643 0921
- **HAILSHAM:** 1 Kingswood, North Street,
B127 7DU, Tel: Hailsham (0323) 842733.
- **WEMBLEY:** 68 East Lane, HA9 7FD.
Tel: Office for S. Herts and Middlesex
081-904 4399
Office for postal codes
W, NW, WC, SW 1, 3, 5, 6, 7, 10
081-904 1250
N. E, E, EC 081-908 4722
SE and rest of SW 081-908 2811
- **LARKFIELD:** Larkfield Trading Estate,
New Hythe Lane, ME20 65W.
Tel: Service Office Maidstone (0622) 716571
Spares Centre Maidstone
(0622) 716551.

NORTH EAST

- **NEWCASTLE:**
31 Mosley Street, NE1 1YF
Tel: Newcastle (091) 2921008
- **MIDDLESBROUGH:**
39 Albert Road, TS1 1NG
Tel: Middlesbrough (0642) 248456
- **HULL:** Custom House Building,
Whittharage, HU1 2EU
Tel: Hull (0482) 224771.
- **HEXBOROUGH:** No 101 Richards,
Swinton Works, S64 8JA.
Tel: Hexborough (0109) 582831
- **WETHERBY:** Sandbeck Lane, LS22 4TW.
Tel: Service Office Wetherby
(0837) 01281/01444
Spares Centre Wetherby
(0837) 61221.

NORTH WEST

- **KENDAL:** 28 Highgate, LA9 4SX.
Tel: Kendal (0539) 724483.
- **PRESTON:** 24/25 Cannon Street,
PR1 3HR, Tel: Preston (0772) 24311.
- **ST. HELENS:** 40 Cowley Hill Lane,
WAT10 2AD, Tel: St. Helens (0744) 35152.
- **ELLESMERE PORT:**
1 Church Parade, L65 2ER.
Tel: Ellesmere Port (051) 636 2141.
- **STOCKPORT:** 44/46 Station Road,
Heaton Mersey, SK4 3DT
Tel: Service Office 061-442 8677 (South)
061-432 0513 (North)
Spares Centre 061-432 0255.

SCOTLAND

- **ABERDEEN:** 68 Garden Place, AB1 1UL.
Tel: Aberdeen (0224) 642283.
- **DUNDEE:** Barrhead House,
South Ray Street, DD1 1NR.
Tel: Dundee (0382) 283853.
- **EDINBURGH:**
35 West Bowing Green Street,
Leith, EH6 5NX.
Tel: 031-564 7431
- **HEMPFLEM:** West Lodge Road,
Byrnesswood Estate, PA4 9EN
Tel: Service Office 041-886 6241
Spares Centre 041-886 5611.

SOUTH MIDLANDS

- **DUDCOT:**
224 Broadway, OX11 8RS.
Tel: Didcot (0235) 817711.
Spares and accessories may be ordered
from either Aldridge or Wembley
Centres.

- Service Office and Spares Centre
- Service Office only

SOUTH WEST

- **BRISTOL:**
3/5 Brislington Hill, Brislington, BS4 5BQ.
Tel: Bristol (0272) 714471.
- **PLYMOUTH:**
69 Mulvey Plain, PL4 6JH.
Tel: Plymouth (0752) 282831.
- **TOTTEN:**
South Hampshire Industrial Park,
Salsbury Road, SO4 3SA.
Tel: Service Office Totton (0703) 861981
Spares Centre Totton (0703) 867933.

WALES

- **LLANUDNO JUNCTION:**
Conwy Road, LL31 9PZ.
Tel: Deganwy (0492) 582828.
- **BRIDGEND:**
18 Western Avenue, Bridgend Industrial Estate,
CF31 3SL.
Tel: Service Office Bridgend (0656) 664121
Spares Centre Bridgend (0656) 766111.

WEST MIDLANDS

- **STOKE-ON-TRENT:**
West Avenue, Nelson Estate, Kidsgrove,
SIT1 1TN.
Tel: Kidsgrove (0782) 774511.
- **ALDRIDGE:**
Wastgate, WS9 8UX
Tel: Service Office Aldridge (0922) 743374
Spares Centre Aldridge (0922) 743377.

IRELAND

- **Northern Ireland:** 256 Ormeau Road, Belfast,
BT7 2FZ
Tel: Belfast (0232) 647111.
- **Eire:** 35/36 Arran Quay, Dublin 7,
Tel: Dublin (0001) 725622.
Spares and accessories may be ordered from
either address.

Spares and accessories may be ordered from Hotpoint Spares Administration Dept., Cala Road, Peterborough, PE2 9JB.

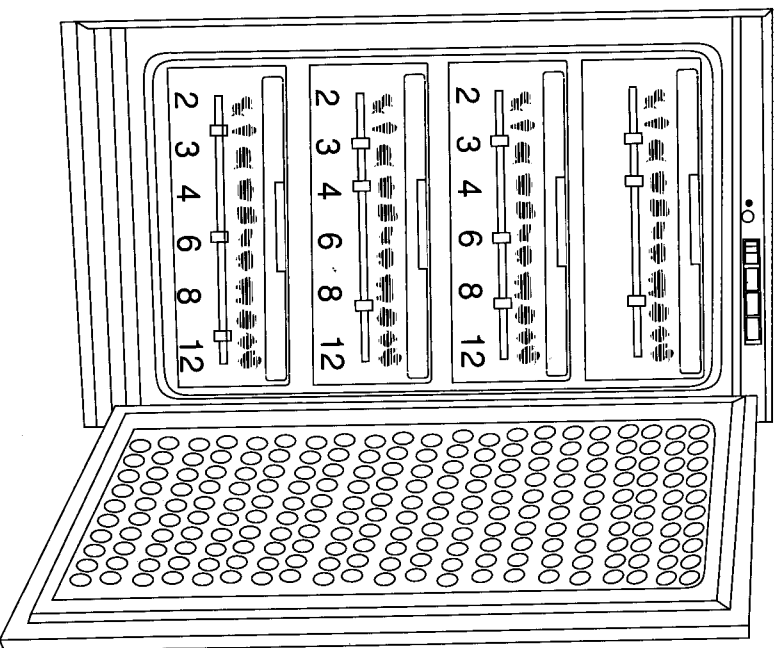
Tel: Peterborough (0733) 68393.

In accordance with its policy of progressive product design,
the Company reserves the right to alter specifications.

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1 709 987 252 GB (7103)

FULL INSTRUCTIONS FOR
OPERATING YOUR
HOTPOINT BUILT-IN
INTEGRATED FREEZER
MODEL 6971



Hotpoint®

Your new Freezer

Using your new Freezer is very easy. Nevertheless for your own safety and to get the best results it is important that you read right through this handbook **before** installing and using your Freezer for the first time. Also do not load your Freezer immediately it is switched on, but wait until the correct storage temperature has been reached. (See page 5.)

Electrical Requirements

All Hotpoint appliances come complete with a fitted plug. The plug on your Freezer has a 13A fuse. If the plug does not fit your sockets, a new plug can be fitted. Cut off the old plug and throw it away, do not insert it into a socket elsewhere in the house as this could cause a shock hazard.

Any permanent electrical installation should be carried out in compliance with the appropriate IEE and local electricity board regulations by a qualified electrician, eg. your local electricity board or a contractor who is on the roll of the National Inspection Council for Electrical Installation Contracting (NICEIC).

INCORRECT INSTALLATION COULD AFFECT THE SAFETY OF THE APPLIANCE.

If the Freezer is permanently wired in, this must be via a suitable double pole isolating switch placed in a readily accessible position adjacent to the unit. Alternatively this appliance can be connected to the mains supply via a suitable switched socket.

WARNING – THIS APPLIANCE MUST BE EARTHED.

IMPORTANT – FITTING A DIFFERENT PLUG:

The wires in this mains lead are coloured in accordance with the following code:

Green and Yellow	– Earth
Blue	– Neutral
Brown	– Live

If you fit your own plug, the colours of these wires may not correspond with the identifying marks on the plug terminals. This is what you have to do:

1. Connect the green and yellow (Earth) wire to the terminal in the plug marked 'E' or with the symbol \equiv , or coloured green or green and yellow.
 2. Connect the blue (Neutral) wire to the terminal in the plug marked 'N' or coloured black.
 3. Connect the brown (Live) wire to the terminal marked 'L' or coloured red.
- With alternative plugs a 5A fuse must be fitted either in the plug or adaptor or in the main fuse box. In the event of replacing a fuse in the plug supplied, a 13A ASTA approved fuse to BS1362 must be fitted.

If the plug is the moulded on type the fuse cover must be refitted when changing the fuse. In the event of losing the fuse cover, the plug must **not** be used until a replacement fuse cover has been obtained and fitted. A new fuse cover can be obtained from your nearest Hotpoint Service Office or local Electricity Board. The colour of the correct replacement fuse cover is that of the coloured marks or insert in the base of the plug.

WARNING: AVOID ACCIDENTS TO CHILDREN. WHEN DISCARDING AN OLD

FRIDGE OR FREEZER BE CERTAIN TO MAKE THE LOCK UNUSABLE. IF

POSSIBLE REMOVE THE DOOR AND DISCARD SEPARATELY.

DO NOT ATTEMPT TO STAND OR SIT ON TOP OF YOUR APPLIANCE. IT IS NOT DESIGNED FOR SUCH USE AND YOU COULD INJURE YOURSELF OR DAMAGE THE APPLIANCE BY SUCH ABUSE.

Hotpoint Service Cover

Hotpoint's Free Five Year Guarantee

From the moment your appliance is delivered, Hotpoint guarantees it for **FIVE YEARS**.

- In the Five Years all replacement parts are **FREE** provided they are fitted by our own Service Engineer. During the first year our Engineer's time and labour is also free.
- After the first year we will charge for our Engineer's time and labour. We do, however, operate a range of Service Plans (see opposite) which for an annual payment enables you to cover any repair costs which may be necessary.
- All of our service repairs are guaranteed for twelve months in respect of our labour and any parts fitted.
- The appliance must be used in the United Kingdom and must not be tampered with or taken apart by anyone other than our own Service Engineer.
- You may, however, buy parts which can be safely fitted without specialist knowledge or equipment. The correct fitting of such parts, provided they are genuine Hotpoint spares, will not affect your Guarantee. Parts are available from our main Hotpoint Spares Centres (see back page).
- Our Guarantee does not cover the cost of any repair which is needed because of power cuts, accidents or misuse. Nor does it cover the cost of any visit to advise you on the use of the appliance. Please read the instruction book thoroughly.
- If at any time during the Guarantee period we are unable to repair your appliance, we will refund any repair costs paid to us in the previous twelve months. We will also offer you a new appliance at a reduced charge instead of a repair.
- Our Guarantee is, in addition to and does not affect your legal rights.
- Should you need independent advice on your consumer rights, help is available from your Consumer Advice Centre, Law Centre, Trading Standards Department and Citizens Advice Bureau.
- All Hotpoint servicing is done by our own Service Organisation located throughout the United Kingdom and Southern Ireland. They will be happy to deal with any problems.

Hotpoint's Service Care

Whether you have just one or a number of Hotpoint appliances in your kitchen Hotpoint has a range of Service Schemes to give you complete peace of mind.

Service Cover

One annual payment covers you for all repairs for **individual appliances**.

If two or more appliances are covered a 20% reduction is made on each fee. There is also the option of **Service Cover with Maintenance** at an additional cost and both Cover Plans are renewable each year by mutual agreement.

To make sure that you have the opportunity to participate in this Plan, please complete and post the enclosed Application for Hotpoint Service Cover Plan with your remittance to your nearest Hotpoint Service Office.

Kitchen Cover

One annual payment covers you for all Repairs and a Maintenance Check for **all Hotpoint appliances owned** which are less than ten years old. Kitchen Cover also covers loss of food up to the value of £250 in our refrigeration and freezer products. Any additional Hotpoint appliances purchased after you have joined

Hotpoint Kitchen Cover will automatically be included during the current annual period of cover without any further charge. Full details and costs of these Service Plans can be obtained from your local Service Office (see back page).

Annual Safety/Maintenance Checks

Hotpoint strongly recommends that all its appliances are regularly checked for electrical and mechanical safety whether or not they are covered by a Service Plan.

Proof of Purchase

For future reference please attach your purchase receipt to this booklet and keep it in a safe place.

Spare and Accessories

Spare and accessories can be ordered from your local Hotpoint Spares Centre (listed on back page), using the order form enclosed.

- ventilation (see Installation Book) and that the ventilation grilles have not become blocked.
- If the red warning light is on and audible warning is heard check that the door has not been left open.
 - You may find the Freezer difficult to open just after you have used it. This is due to a pressure difference which will soon equalise. Wait a few minutes then open the door.

If, after following all these instructions, you are still having problems, contact your nearest Hotpoint Service Office (or local importer if outside the United Kingdom). The telephone number is shown on the back page.

When you contact us we need to know:

- Your name, address and post code.
- Your telephone number.
- Clear and concise details of the fault.
- The model number (6971).
- When it was purchased.
- If you have subscribed to the Hotpoint Service Cover Plan.

Make sure you have all these details before you call.

Spare Parts

Please remember your new appliance is a complex piece of equipment.

'DIY' repairs or unqualified and untrained service people may put you in danger, could damage the appliance and might mean you lose cover under Hotpoint's Parts Guarantee.

If you do experience a problem with the appliance don't take risks; call in Hotpoint's own Service Engineer. The address and telephone number of your nearest Hotpoint Service Office is in your local telephone directory.

Our spare parts are designed exclusively to fit only Hotpoint appliances. Do not use them for any other purpose as you may create a safety hazard.

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Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.

If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

If the Book is lost or damaged a copy may be obtained from Hotpoint Ltd, Celta Road, Peterborough, PE2 9JB.

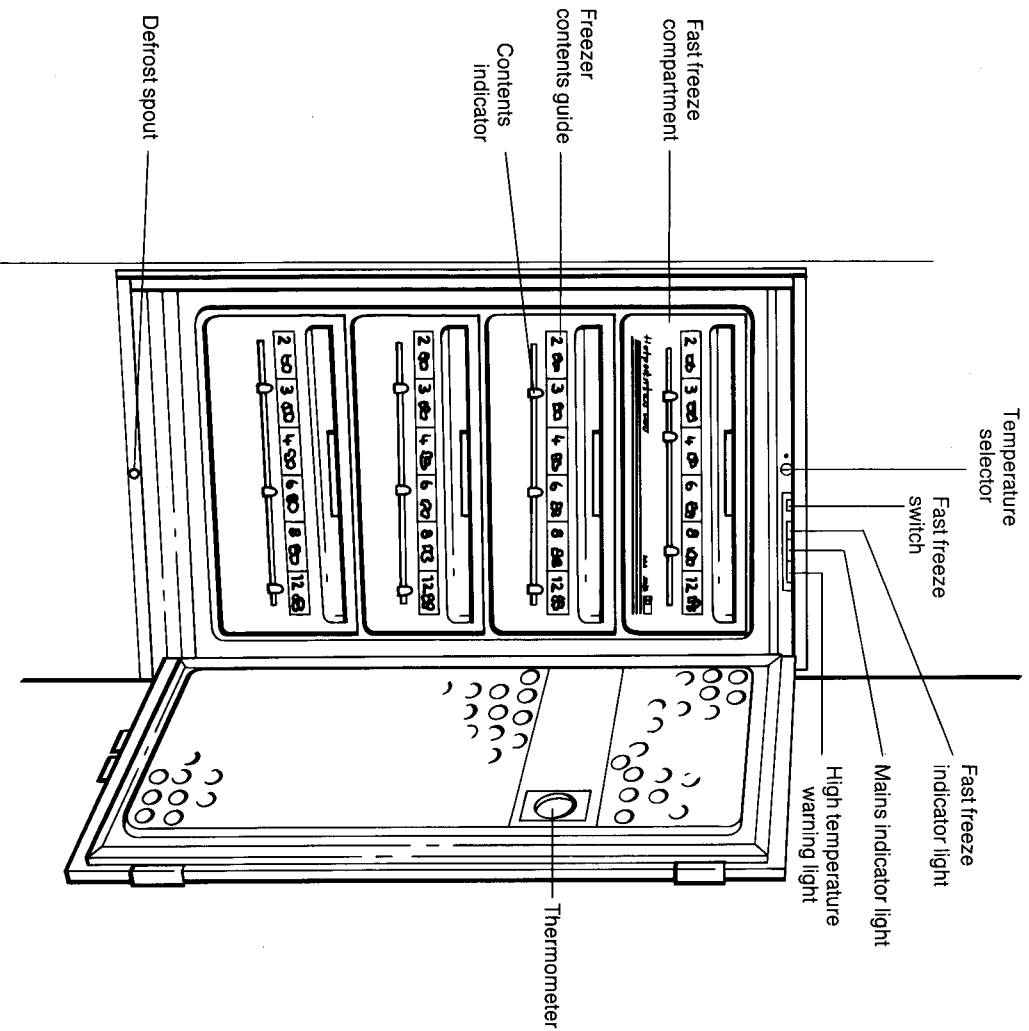
Installation

Before being used the Freezer must be properly installed following the instructions in the separate installation handbook.

Get to know your

Freezer

WARNING: CHILDREN SHOULD NOT BE ALLOWED TO PLAY WITH THE APPLIANCE OR TAMPER WITH THE CONTROLS



4. Place a container beneath the spout (A) which has been pulled out sufficiently to enable the defrost water to fall into the container. Remove the plug (B) to allow water to flow through the spout.
5. After defrosting remove the bowls and dry the interior thoroughly. Replace plug (B) and push spout inwards.
6. Switch on the electricity supply. Press the Fast Freeze switch in. Unwrap the frozen food and replace. Close the door.
7. After about three hours when the thermometer on the inside of the door shows -18°C again release the Fast Freeze switch. The amber light will go out.
8. Job done!

Cleaning your Freezer

It is a good idea to clean the inside of your Freezer after defrosting. Always **switch off the electricity supply first**. Wipe out the inside of the Freezer using a clean cloth wrung out in either a solution of one teaspoonful of bicarbonate of soda to one pint of water or Milton diluted according to the manufacturer's instructions. The complete interior including the door, and removable parts, should be washed. Never use any household cleaner or detergent, abrasive powders or wax polish. These not only damage the surfaces, but also leave a smell in the Freezer. Before you refill the Freezer ensure it is thoroughly dry.

Clean the outside of your Freezer, **but not the door seal**, with a damp cloth, using a small amount of

detergent, followed by a wipe down with a clean cloth. Do not use an abrasive powder. **The rubber door seal must be cleaned with soap and water only as detergent will damage it.**

Every year remove the plinth grille and vacuum clean the underside of the housing unit and the grille to keep the air flow passage clear of dust. This will mean the freezer operates at its peak efficiency.

Going away

If you expect to be away for any length of time and don't want to use your Freezer, switch off at the power point and pull out the plug. Remove all food and follow the defrosting instructions (see page 9). After defrosting dry out the interior. Always leave the door ajar to prevent the accumulation of odours.

If your Freezer won't work . . . don't panic

Just run through these quick checks before calling your nearest Hotpoint Service Office.

1. If you are using a plug and socket, check that the plug is firmly in the wall socket and that the power supply is on.
2. Check the power supply to the socket by plugging in another appliance.
3. If the other appliance works, check the fuse in the Freezer's plug.
4. If you have changed the plug, check the wiring (see page 2).
5. If the Freezer is not sufficiently cold check that there is adequate

Caring for your Freezer

Defrosting

carbonated liquids (fizzy drinks, etc) into the Freezer as they may burst.

Don't: Try to keep frozen food which has thawed; it should be eaten within 24 hours or cooked and refrozen.

Don't: Give children lollipops and water ices direct from the freezer. The low temperature may cause 'freezer burns' on their lips.

Don't: Store poisonous or dangerous substances in the Freezer. Your Freezer has been designed for the storage of edible foodstuffs only.

Why and When:

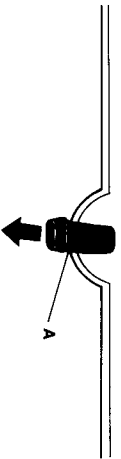
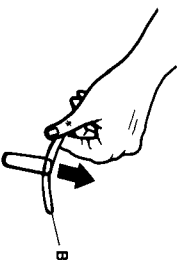
Excessive frost build-up reduces the efficiency of your Freezer.

Never use sharp metal tools to remove the frost away – they will damage your Freezer.

When the ice becomes about 6mm (1/4") thick on the refrigerated surfaces completely defrost the Freezer. You should find you only need to do this about once or twice a year, depending on usage. Try to defrost when there is little or no food in the Freezer.

Defrosting must be carried out as quickly as possible so as not to affect storage times. Just follow these steps:

1. **Switch off the electricity supply.**
2. Remove the frozen food. Wrap it in several layers of newspaper or a blanket and, using the storage baskets, put it in a cool place.
3. Place bowls of hot water in the lower baskets to accelerate defrosting.



Before you put in any food

Before using your Freezer for the first time, clean the interior – see page 9 "Cleaning". Make sure your Freezer is thoroughly dry before you start to put anything into it.

The Controls

Starting

Switch on the electricity supply, open your Freezer door and turn the control dial above the fast freeze compartment from the 'O' (off) position. The green (mains) and red (temperature warning) lights will come on together and your Freezer will start working. You will hear a noise as the compressor starts up and you will also hear an audible warning signal. If you are going to store already frozen food check that the Fast Freeze switch (S) is not pressed in. The red light will go out and the audible warning will cease when the Freezer has reached the correct temperature. Then you can put in your already frozen food. If you are going to freeze fresh food you must press the Fast Freeze switch in. The amber light will come on and you must **wait at least 3 hours before** putting in your fresh food to be frozen. Do not put more than 14kg (31 lb) of fresh food to be frozen into your Freezer (see page 6).

Running-In the Compressor

Your Freezer is operated by a compressor which switches on and off to maintain the Freezer's temperature.

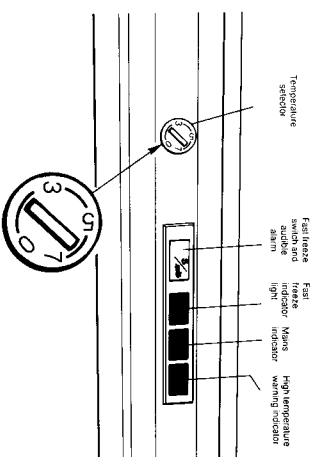
The compressor is a precision piece of machinery like a car engine, and requires a certain running-in period

of up to 2 months. During this time the compressor will work a little harder and this may result in more noise than usual.

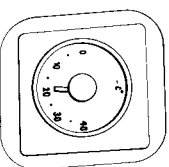
In the summer months, or in conditions giving high temperatures around the Freezer, the compressor has to work harder and run for longer periods. This is quite normal.

Conversely, during cold weather the compressor will run for much shorter periods.

Controlling the Temperature



The control dial above the fast freeze compartment controls the temperature inside the Freezer and is marked 'O' (off), . . . 7. The higher the number the lower the temperature will be. A setting of 1-3 is recommended when the Freezer is only partly filled. When the Freezer is full then a minimum setting of 3 is recommended.



The built-in thermometer inside the door gives an indication of the temperature inside the Freezer and

Storing Food

should under normal storage conditions show a reading of about -18°C . If the temperature is lower than this try turning the dial to a lower number. If the temperature is higher try turning the dial to a higher number. When you are freezing a quantity of fresh food the thermometer may show a higher reading — if this happens there is no need to adjust the control dial. The temperature should return to -18°C when the fresh food is frozen.

Green Mains Light

Comes on and stays on as long as the electricity supply is not interrupted.

Red Temperature Warning Light and Audible Warning Signal

The warning light will come on and the warning signal will sound when the temperature inside the freezer rises above the correct storage temperature. If they come on for a short period when you open the door to load or unload food, storing times will not be affected. However, if the red light stays on and the warning sound continues this indicates that something is wrong. First check that the door has not been accidentally left open. If this is not the case, call your nearest Hotpoint Service Office (see back page).

Fast Freeze Switch and Amber Fast Freeze Light

Press the button marked 'S' when freezing fresh food and the amber light will come on (see Freezing Fresh Foods opposite). The audible warning signal will not operate when the Fast Freeze switch is pushed in.

Storing food in your Freezer

You can store commercially frozen foods in your **Freezer** and both freezer and store fresh food.

Your Freezer will store up to 31.5kg (70lb) of frozen food. These figures are based on an average density of 0.32kg of mixed food per litre of net storage volume (20lb per cubic foot). In the case of meat it will take appreciably more.

Always follow the recommended storage times given on packets of commercially frozen food. For storing home frozen fresh food refer to the pictorial guide on the basket fronts inside the Freezer or to the separate booklet on freezing fresh foods.

If there is a power failure **do not open the door**. Frozen food should not be affected if the failure is less than 26 hours. If the failure is longer then the food should be checked and either eaten immediately or cooked and then refrozen.

You can use the flat tray, at the top of the fast freeze compartment either for storing flat items, or for ice cube trays or for individually freezing fresh food such as strawberries or raspberries. (Care should be taken however, not to impede the circulation of air.)

Freezing Fresh Foods

You can freeze up to 14kg (31lb) of fresh or cooked food in your Freezer in 24 hours. Slightly larger quantities can be frozen if the Fast Freeze Switch is pressed in 24 hours beforehand. To carry out freezing just follow these simple instructions:

1. Transfer any frozen food from the Fast Freeze Compartment to the storage baskets beneath.

2. Press the Fast Freeze Switch (S)

in. The amber Fast Freeze light will come on. If the Freezer has not been in use it will be necessary to press the Fast Freeze Switch at least 3 hours before putting in the fresh food.

3. Put the fresh food into the Fast Freeze compartment with as much food as possible in contact with the compartment floor.
4. Leave the Fast Freeze Switch on for 24 hours if the maximum quantity (14kg) is being frozen or proportionally less time for smaller quantities.
5. Release the Fast Freeze Switch when freezing is complete and the thermometer on the door shows a temperature of about -18°C .
6. It may be necessary to adjust the control dial in the fast freeze compartment to a new setting (see Controlling the temperature page 5).

Identifying the food

On the front of each basket and compartment there are symbols indicating different types of food. Use the markers underneath these symbols to indicate what food you have stored. The numbers above the symbols are a guide to the maximum number of months that a particular type of food can be stored.

Do's and Don'ts

DO

Do:— Always choose high quality fresh food and be sure it is thoroughly clean before you freeze it.

Do:— Prepare fresh foods for freezing

in small portions to ensure rapid freezing.

Do:— Remember lean foods last longer than fat foods and salt will reduce storage life.

Do:— Wrap all foods in aluminium foil or polythene bags and make sure any air is excluded. Keep the door shut when freezing fresh foods.

Do:— Separate food in different baskets for easy identification.

Do:— Wrap frozen food when you buy it and put it into the Freezer as soon as possible.

Do:— Store commercially frozen food in accordance with the instructions given on the packets that you buy.

Do:— Defrost the Freezer before the ice becomes thick (see page 8).

Do:— Ensure that cooked meat and raw meat are separately packaged.

Do:— Always defrost frozen food thoroughly before cooking unless the instructions on the packet state otherwise.

DON'T

Don't:— Exceed the maximum freezing loads when freezing fresh food (see page 6).

Don't:— Put hot food into the Freezer. Let it cool down first.

Don't:— Leave the door open for long periods as this will cause excessive ice formation and make the Freezer more costly to run.

Don't:— Put liquid-filled bottles or sealed cans containing

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