



*Congratulations on the purchase of
your new Ultima Washer Dryer.*

IMPORTANT INFORMATION
*Please read this instruction book
thoroughly before installing and using
your appliance for the first time.*



ULTIMA

Instruction Manual

For Model WD71



Electricity Supply

WARNING: This appliance must be earthed.

Fuses

Your appliance comes fitted with a plug and a 13A fuse. If you need to replace the fuse, only those rated at 13A and ASTA approved to BS1362 should be used. To change fuse lift holder to vertical position and lift fuse out. To replace, insert fuse and push fuse holder down into locked position. Correct replacement is identified by colour coding or the marking on base of plug.

WARNING: Do not use plug unless fuse holder is in locked position.

Changing the Plug

Cut off and dispose of the supplied plug if it does not fit your socket.

WARNING: To avoid a shock hazard do not insert the discarded plug into a socket anywhere else.

IMPORTANT: WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE:

Green/Yellow	-	Earth
Blue	-	Neutral
Brown	-	Live

If you change the plug, the colour of wires in the mains lead may not correspond with the colour of the markings identifying terminals in the plug. You should therefore wire it as shown (Fig 1).

Green and yellow (Earth) wire to terminal marked 'E', symbol \oplus , or coloured green and yellow.

Blue (Neutral) wire to terminal marked 'N' or coloured black.

13A ASTA approved fuse to BS1362.

Brown (Live) wire to terminal marked 'L' or coloured red.

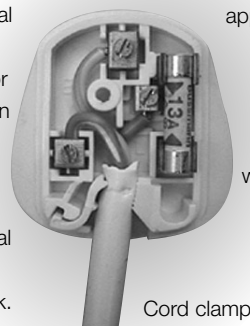


Fig 1

Changing the Mains Lead

A special lead can be ordered from Hotpoint Service UK: 08709 066 066 or Republic of Ireland: 1850 302 200

If you have damaged the existing lead or require a longer one a charge will be made. It is strongly advised that this work is carried out by a qualified electrician.

CE CE marking certifies that this appliance conforms to the following EEC directives:-
 Low Voltage Equipment - 72/23/EEC & 93/68 EEC
 Electromagnetic Compatibility - 89/336/EEC, 92/31/EEC & 93/68/EEC



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Recycling & Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality recycled components to keep down customer costs and minimise material wastage. Please dispose of packaging and old appliances carefully. To minimise risk of injury to children, remove the door, plug and cut mains cable off flush with the appliance. Dispose of separately to ensure that the appliance can no longer be plugged into a mains socket.



Retention of this Instruction Manual

Keep this instruction manual in a handy place for reference. It contains important details on the safe and proper use of your appliance. If you sell the appliance, pass it on to someone else, move house and leave it behind, make sure that you provide this manual so that the new owner can become familiar with the appliance and safety warnings.



Installation Instructions

IMPORTANT INFORMATION:

- *Do not plug in and switch appliance on at the mains until installation is complete.*
- *You may be charged for a service call if a problem with your appliance is caused by incorrect installation or misuse.*

Follow these 5 steps for a trouble free installation:

- 1. Choose a Location...*
- 2. Remove Transit Brackets...*
- 3. Connect to the Water Supply...*
- 4. Connect to a Drainage System...*
- 5. Adjust the Feet...*

1. Choose a Location...

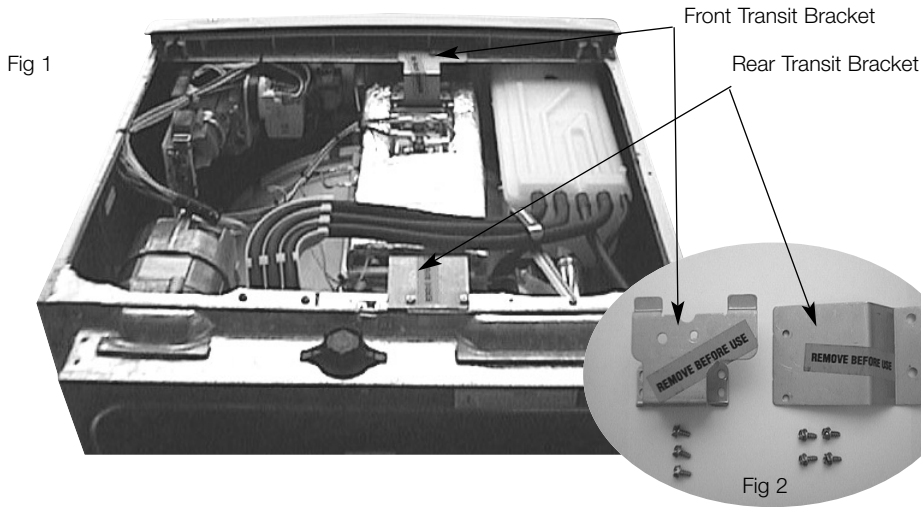
The choice of location for your appliance will influence its performance.

- Position where possible on a solid floor. Vibration may occur with a wooden floor.
- Take care with vinyl floor coverings. The weight of the appliance may cause indentations in some vinyl floor coverings.
- For your safety and to comply with IEE regulations, you should not install your appliance in a bath or shower room. Seek professional advice if you wish to do so.
- Ensure sufficient space is allowed for the appliance. The dimensions should be a minimum of 600 mm wide, 600 mm deep and 900 mm high.
- Ensure the electrical socket and water taps are easily accessible and that the water supply can be isolated if necessary.

2. Remove Transit Brackets...

Your appliance is fitted with internal transit brackets (Fig 1) which prevents damage to the appliance during transit. Remove parts (Fig 2) following the instructions below.

Note: It is normal for the door seal to look creased, it will not affect its use.



WARNINGS

- Before using appliance, remove transit brackets, clamps and screws. Retain parts for future transportation.



- 1 Remove 3 screws from back of work top lid, retain.



- 2 From rear of appliance, grip sides of work top lid, lift, slide and pull towards you.



- 3 Remove 4 screws and rear transit bracket, retain.



- 4 Remove 3 screws and front transit bracket, retain.



If it has not come away, remove it by tilting the machine backwards until the pyramid can be seen and then remove.



- 5 Slide and push work top lid into position, ensuring front edge is correctly located into console.



- 6 Replace work top lid and 3 screws.

Remember you may be charged for a service call if a problem with your appliance is caused by incorrect installation or misuse.



3. Connect to the Water Supply...

- Incoming hot and cold water pressure should be between 3 and 150 psi (21 - 1034 Kpa).
- The temperature of the incoming household hot water supply should ideally be 60°C and no higher than 70°C as this could cause damage to both your laundry and appliance.
- The water supply taps must be easily accessible when the appliance is installed.
- The appliance must be connected to the appliance water supply using the new hose set supplied, old hose sets should not be used.

WARNING

- Do not connect appliance to a single outlet instantaneous water heater.

Hot and Cold Fill

1. Connect straight end of supplied red or grey hose to the HOT water supply tap (Fig 1). Connect straight end of supplied blue hose to the COLD water supply tap.
2. Hand tighten connectors sufficiently to ensure water does not leak from the hose connections.
3. Before connecting each of the hoses to the appliance, confirm water supply is flowing by holding the free end of each hose in a bucket, turn the relevant water supply taps on and then off.
4. Connect angled end of red or grey hose to white plastic inlet valve marked 'H' (Fig 2) and angled end of blue hose to white plastic inlet valve marked 'C' at the back of the appliance.
5. Hand tighten connectors sufficiently to ensure water does not leak from the hose connections.
6. Turn on water supply taps and check for leaks from the connectors. In the event of a leak, turn off supply tap, remove connector and check sealing washer is in place. Refit connector and tighten. Turn on water supply taps.

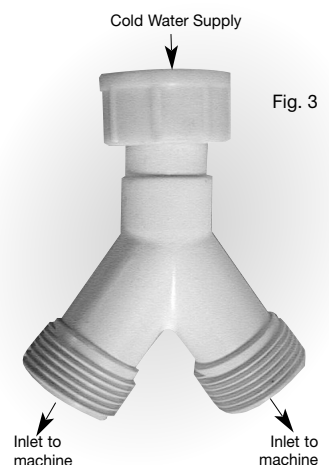


If you have no hot water supply...

A Cold Fill Adaptor (Fig 3) is available from your local Hotpoint authorised Service Centre or by calling the Genuine Parts & Accessories Mail Order Hotline UK: 08709 077 077 or Republic of Ireland: (01) 842 6836.

Fitting a Cold Fill Adaptor

1. Connect straight ends of supplied hoses to the Cold Fill Adaptor (Fig 3).
2. Connect adaptor to the cold water supply tap (Fig 4).
3. Before connecting the hoses to the appliance hold the free end of each hose in a bucket, gently turn on the tap to confirm the water supply is flowing. Turn off the tap.
4. Connect angled end of the supplied hoses to white plastic inlet valves marked 'H' and 'C' at the back of the appliance.
5. Hand tighten the connectors sufficiently to ensure water does not leak from the hose connections. Turn on water supply taps.



Remember you may be charged for a service call if a problem with your appliance is caused by incorrect installation or misuse.

4. Connect to a Drainage System...

- Do not remove hooked end support from drainage hose.
- Do not position standpipe near an electrical outlet.
- For drainage into a standard work top sink ensure outlet pipe has a minimum bore of 32 mm. To avoid syphoning ensure the end of the drainage hose is above the water level in the sink. If your sink is inset, the front edge of the basin must be less than 75 mm from the front edge of your work top.

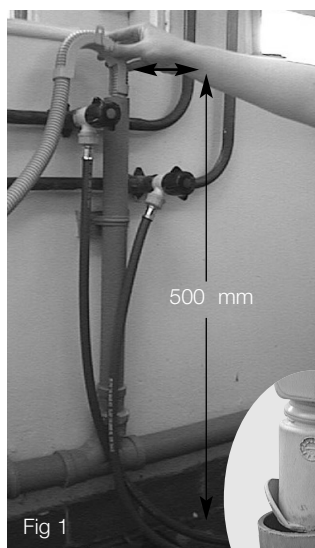


Fig 1



Fig 2

We recommend one of the following drainage methods:-

Standpipe

Note: Ensure the standpipe has a minimum diameter of 38 mm.

1. Ensure top of standpipe is positioned at least 500 mm from the floor (Fig 1).
2. Untie the end of the GREY drainage hose from the rear of the appliance and place approximately 100 mm into the standpipe.
3. If the end of GREY drainage hose is fitted with 'Retaining Flaps', ensure that they are fully inserted into the standpipe as shown (Fig 2).

Fig 3

Sink Waste System

Note: Ensure the sink outlet pipe has a minimum diameter of 32 mm.

1. Untie the end of the GREY drainage from the rear of the appliance.
2. Reposition 'Hooked End Support' as required along GREY drainage hose.
3. If fitting an under sink waste disposal unit (Fig 3), cut out the membrane, bung or blanking plug (Fig 4 and 4a).
4. Attach the GREY drainage hose to the under sink waste disposal unit securely, using a Jubilee clip.
5. Raise the hose to a minimum height of 800 mm to avoid syphoning.

Fig 4 - Before

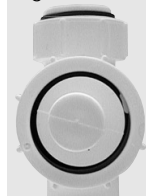
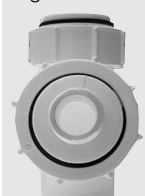


Fig 4a - After



5. Adjust the Feet... This must only be done when the machine is upright

- Release locking rings on the two front feet.
- Screw feet in or out until appliance is standing firm and level.
- Ensure all feet are in firm contact with the floor and the machine is not leaning forward.
- Tighten the locking rings on the front feet to the underside of the cabinet.



Note: Your appliance may become noisy or move about the floor if it has not been stabilised.



When you have installed your appliance, ensure it is ready to use by following this 10 Step Check List

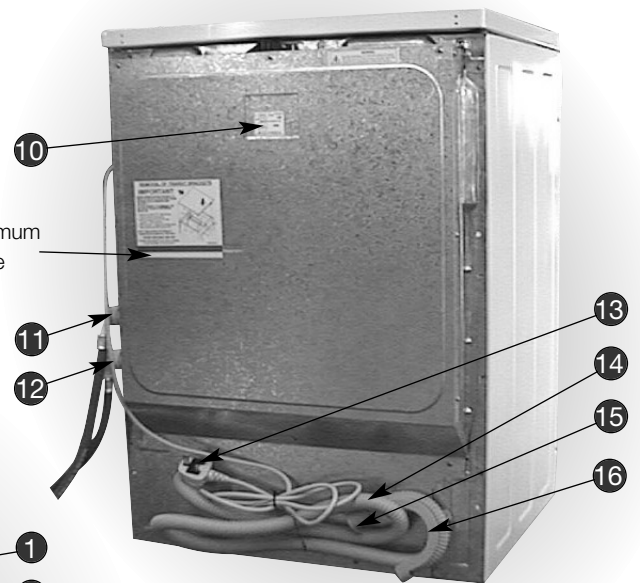
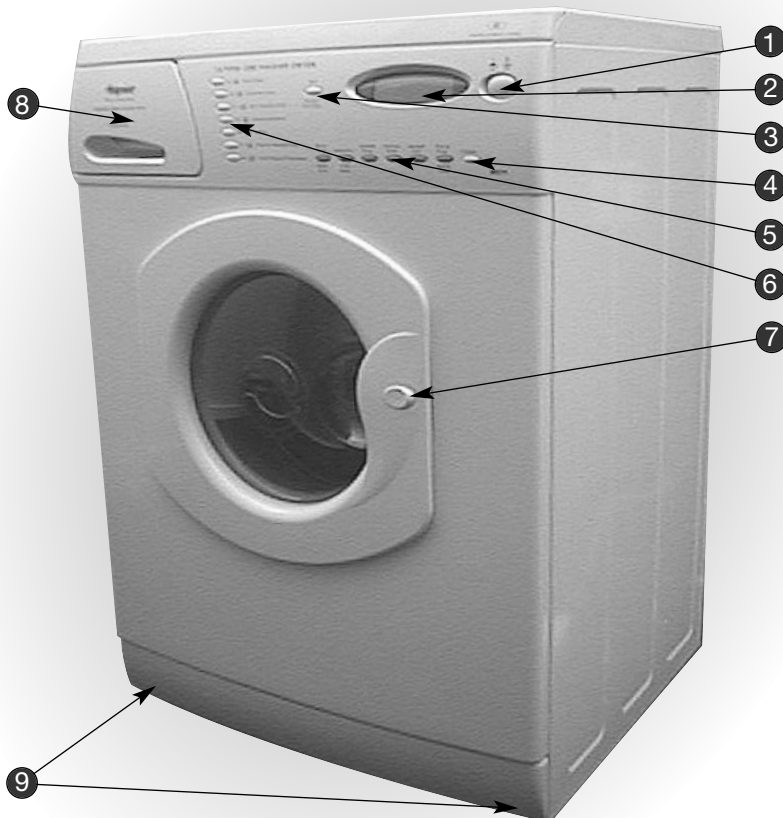
1. Dispose of packaging safely, see 'Recycling Information' on page 3.
2. Position appliance close to electrical/water supply see 'Location' on page 4.
3. Remove transit brackets, screws and spacers see 'Remove Transit Brackets' on page 5.
4. Connect supplied hoses to appliance water supply, confirm water is flowing before connecting to the appliance inlet valves see 'Water Supply' on page 6.
5. Untie drainage hose at rear of appliance and connect to either a standpipe or sink waste drainage system see 'Drainage' opposite.
6. Untie mains lead at rear of appliance and plug into electrical supply via a switched socket, see 'Electrical Supply' on page 2.
7. Position appliance, taking care not to kink or damage hoses at rear of appliance.
8. Stabilise the appliance, see 'Adjusting the feet' opposite.
9. Turn on the water supply to the appliance.
10. Switch on at plug socket.

Your appliance is now ready to use, refer to 'Getting to Know your Appliance' on page 8 to familiarise yourself with the appliance.



Getting to Know Your Appliance

Model WD71



Red line indicates minimum height of drainage hose

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Front

1. Mains On/Off Button
2. Infobubble™ Display
3. Start, Buzzer/Time Delay Button
4. Cancel Button
5. Optional Wash/Dry Feature Buttons
6. Wash Programme Buttons
7. Door Handle & Release Button
8. Detergent/Fabric Conditioner Drawer
9. Adjustable Feet

Back

10. Rating Plate
11. Hot Water Inlet Point and supplied Hose (Red or Grey)
12. Cold Water Inlet Point and supplied Hose (Blue)
13. Mains Cable
14. Drainage Hose
15. Retaining Flaps
16. Hooked End Support



Button Selection

To select, press button and a coloured band will become visible (Fig 1). Press again to cancel.

Interlocking Door System



To Open...


Grip the door handle and press the button whilst pulling open the door (Fig 2).

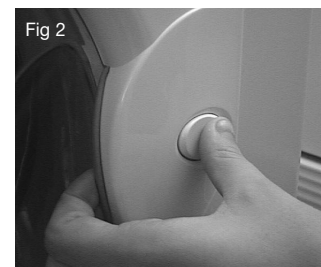
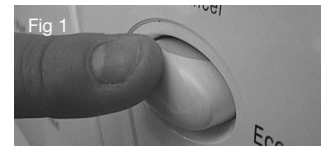
To Close...

Apply pressure at the 2 o'clock position (Fig 3) until the door clicks.

Indicator Light...

When 'START' is pressed the door will lock and a  symbol will be displayed in the Infobubble™ throughout the programme. Approximately 1-2 minutes after the programme has finished the  symbol will disappear and the door can be opened.

WARNING: Do not attempt to open the door whilst the  symbol is displayed in the Infobubble™.



Automatic Features

Intelligent Care

Takes care of your laundry by monitoring your machine's performance. Prevents your machine spinning with an uneven load and reports any specific problems on the Infobubble™ display.

Temperature Sensed Fill

Makes the best use of the existing hot water supply, saving energy, time and money.

Auto Creasecare

Reduces creasing on any wash programme by gradually reducing the water temperature towards the end of the wash programme.

Profile Spin

Less water, less creasing and less ironing. Gradually steps up the spin speed for the most efficient water extraction.

Pulse Spin

Reduces wear and tear on your laundry. A long steady spin is followed by a 30 second burst at the maximum speed of your appliance to enable safer, more efficient water extraction.


Infobubble™ Display

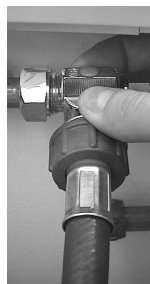
The Infobubble™ displays your selected wash programme, options and shows you exactly where you are in the washing cycle.



Wash & Auto Dry Programme

WARNINGS

- Do not allow children to play with the appliance or tamper with the controls.
- Do not overload appliance! It may damage laundry and reduce the quality of the wash.
- Do not attempt to open the door when water is visible in the drum or if the  symbol is displayed in the Infobubble™.
- Do not use a dosing ball to dispense detergent when using a wash and auto dry programme.



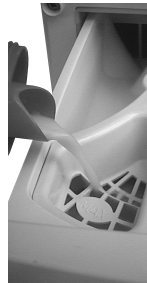
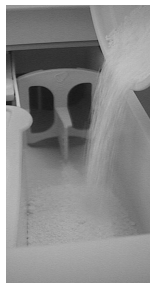
1 Switch on both the water & electricity supply at the mains.



2 Sort laundry by label into groups with the same wash & dry requirements, load appliance.



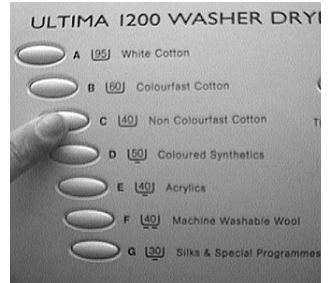
3 Close door by applying pressure at the 2 o'clock position.



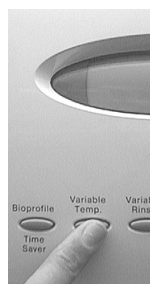
4 Add detergent/conditioner to the dispenser drawer (pages 17-18). Refer to detergent manufacturer's dosage instructions.



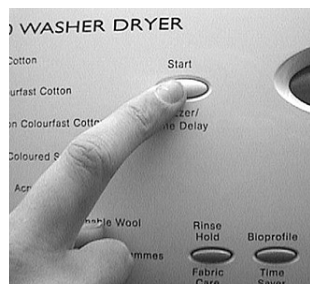
5 Switch 'ON', a coloured band indicates selection. The Infobubble™ will display 'Select Programme'




6 Select wash programme, (page 12), you will hear a beep and the Infobubble™ will display the programme information.




7 Select optional wash & dry features (pages 15 - 16), you will hear a beep and the Infobubble™ will display the selection.



8 Press 'START', the door will lock and the  symbol will appear in the Infobubble™ throughout the wash & dry programme.



9 1-2 minutes after completion of the wash programme the  symbol will disappear and the door can be opened. Switch 'OFF' after use.

Note: We recommend on completion of your programme that you switch off both the electricity and water supply to the appliance.



IMPORTANT INFORMATION: Before selecting an independent drying programme, ensure the mains button is in the 'OFF' position.

Independent Dry Programme



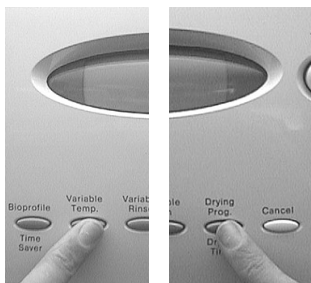
1 Remove wet laundry and dosing ball (if used) until the correct 'Drying Weight Load' (page 14) is left in the drum.



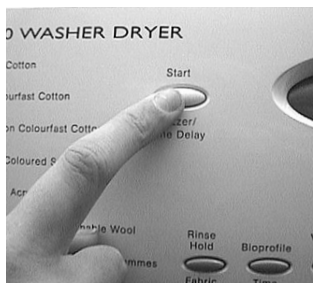
2 Close door by applying pressure at the 2 o'clock position.




3 Switch 'ON', a coloured band indicates selection. The Infobubble™ will display 'Select Programme'




4 Select optional wash & dry features (pages 15 - 16), you will hear a beep and the Infobubble™ will display the selection.



5 Press 'START', the door will lock and the  symbol will appear in the Infobubble™ throughout the wash & dry programme.



6 1-2 minutes after completion of the wash programme the  symbol will disappear and the door can be opened. Switch 'OFF' after use.

WARNINGS

- If your appliance is not permanently plumbed in, turn on the cold water supply to the appliance and hook the drain hose over the sink to enable the condensing action to work.
- The dryer is intended for use only where water is used for the cleaning process.
- Be careful not to touch the drum at the top as this area gets hot during drying.
- On no account should liquid fabric conditioner be added during the drying process.
- Misuse of the dryer may create a fire hazard.



IMPORTANT INFORMATION: The temperature of the incoming water supply or selection of wash features: ie. Economy Wash or Time Saver will affect programme times.

Choosing a Wash Programme

Hotpoint recommend the Persil range of detergent products

Alter your wash programme to suit your individual needs with Multi-Wash Programming. A single soft touch button selects your wash programme.

ITCL Prog.	Codes	Fabric	Temp °C	Full Load	Approx. Prog. Time (mins) based on hot and cold fill	Approx. Max. Spin Speed depending on model
A	<u>95</u>	White cotton & linen without special finishes.	95	4.5kg	120-140	1200rpm
B	<u>60</u>	Colourfast cotton, linen or viscose without special finishes.	60	4.5kg	120-140	1200rpm
C	<u>40</u>	Non-colourfast cotton, linen & viscose.	40	4.5kg	70-80	1200rpm
D	<u>50</u>	Coloured nylon, polyester, acrylic/cotton mixtures, cotton or viscose with special finishes (eg. drip dry), coloured polyester/cotton mixtures.	50	3kg	60-70	900rpm
E	<u>40</u>	Acrylics, acetates & tri-acetate blends of these fabrics with wool, polyester/wool blends.	40	3kg	50-60	900rpm
F	<u>40</u>	Woollen blankets, wool mixtures with cotton, rayon or silk. Shrink resistant machine-washable wool.	40	2.7kg 1.4kg	55-65 40-50	900rpm 900rpm
G	<u>30</u>	Silk & printed acetate fabrics with colours not fast at 40° Refresh programmes.	30 Warm	1.4kg 0.9kg	35-40 30-35	900rpm

Gentle wash, rinse & spin options on page 13.

WASHING WEIGHT LOADS

Two examples of typical loads for washing different types of fabric

COTTON

- 2 Bath Towels
- 5 Shirts
- 6 Blouses
- 1 Set of Pyjamas
- 4 Sets of Underwear

= 4.5kg

SYNTHETIC

- 2 Children's Dresses
- 4 Shirts
- 4 Blouses
- 1 Set of Pyjamas
- 4 Sets of Underwear

= 3kg

Selecting a Prewash

For heavily soiled loads, press and hold the required wash programme button until a second beep is heard the Infobubble™ will display 'Prewash' and P.

To cancel press the wash programme button a third time and a beep will be heard.



Gentle Wash, Rinse & Spin Options for Programme 'G'

Press Button	Infobubble™ Display	Description	Options Available
Once	Silk 30°C	Gentle wash for silks	Rinse Hold, Fabric Care, Variable Rinse, Variable Spin & Time saver
x 2	Refresh 40°C	A very quick light wash for freshening up	No Options
x 3	Rinses & Super Spin 1200	Rinse for hand washed cottons or as an extra rinse for programme 'F'	Variable Rinse
x 4	Wool Rinses & Spin 1000	Rinse for hand washed woollens or as an extra rinse for programme 'F'	Variable Rinse
x 5	Rinses & Slow Spin 800	Rinse for hand washed delicates/acrylics or as an extra rinse after programmes 'D, E & G'	Variable Rinse
x 6	Super Spin 1200	Spin for hand washed cottons or as an extra spin for programmes 'A, B & C'	No Options
x 7	Wool Spin 1000	Spin for hand washed woollens or as extra spin for programme 'F'.	No Options
x 8	Slow Spin 800	Spin for hand washed delicates as an extra spin for programmes D, E & G.	
x 9	<i>Note: Returns Infobubble™ display to Silks 30°C</i>		

Washcare Tips

Before washing laundry:-

- Pre-treat stains.
- Close zips, tie belts, strings etc... and press studs to prevent tangling.
- Remove paper or tissues from pockets.
- Remove sharp objects or coins from pockets as they may damage clothes.
- Limit size of absorbent loads ie.; towels, to 3kg (7lb) to give good washing/rinsing results.
- Place small items in a wash bag.
- Check wash labels as some items may require a cool programme.
- Wash non-colour fast woollens or really dirty laundry separately as they may affect other items.
- Laundry will not wash properly if you over load your appliance.
- Laundry without a wash label should not be machine washed.



Choosing a Dry Programme

WARNINGS

- Do not tumble dry woollens.
- If using a dosing ball for wash programme, remove before using a dry programme.
- Do not remove laundry from the appliance before the 'Cool Tumble' phase, as the clothes, drum and door bowl will be very hot.

DRYING WEIGHT LOADS

Two examples of typical loads for drying different types of fabric

COTTON

- 1 Bath Towel
- 4 Shirts
- 5 Blouses
- 1 Set of Pyjamas

= 2.3kg

SYNTHETIC

- 2 Children's Dresses
- 2 Shirts
- 4 Blouses
- 1 Set of Pyjamas

= 2kg

Fabric Type	Programme	Dry Load Weight	Programme Selector Setting		Timer Setting (approx. mins)	
			Spin	Heat	Iron Dry	Full Dry
Natural	B, C, D & E	2.3kg max. 1.1kg	☉ Long	☀ High	45	60
			☉ Long	☀ High	35	50
Synthetic	F, G & H	2kg max. 0.9kg	☉ Short	☀ Low	80	90
			☉ Short	☀ Low	45	60

IMPORTANT INFORMATION: A 10 minute 'Cool Tumble' phase at the end of each drying cycle allows fabrics to gently cool down, minimising creasing.

All fabrics contain a little natural moisture even when 'dry', this should not be lost if the clothes are to remain soft and fluffy. If clothes are subjected to extreme drying they tend to wrinkle, and consequently need more ironing than usual. As clothes feel damper when warm, allow for this when removing items before the 'Cool Tumble' phase is complete.

Removal of fluff

After you have dried a particularly 'fluffy' load or if you have used the appliance as a dryer only, you MUST, after the dry load has been removed, set your appliance to rinse and spin. This removes the fluff out of the pipes.

Note: This appliance does not have a filter.

Items Not Suitable for Tumble Drying

- Garments with the ITCL code - ☒ DO NOT TUMBLE DRY
- Woollens.
- Large bulky items eg. quilts, bedspreads pillows etc... expand when dry, preventing air flow through the appliance.
- Items containing plastic film, foam rubber or rubber like materials eg. pillows, cushions, PVC rainwear or inflammable articles which contain inflammable substances eg. towels contaminated with hair lacquer.
- Fibreglass (eg. some types of curtains).
- Items which have been dry cleaned.

Drying Tips

- Reduce the drying time of handwashed laundry by selecting a suitable spin only option from programme 'G' (see page 13) before drying.
- When drying bedspreads, single blankets etc... we recommend that you remove, shake and reload during the cycle to ensure faster and more even drying.
- Starched articles should be dried together to avoid distribution of starch onto non-starched items.
- Be careful not to over dry.





Optional Wash Features

Selection




Press required optional wash feature button, a beep will be heard. After a few seconds the option name ie. 'Rinse Hold' will appear in the Infobubble™ display.

Rinse Hold/Fabric Care

- Not available with programme 'F'.

Press Button	Action	Infobubble™ Display
x 1	Rinse Hold - Minimises creasing of synthetics & silk by suspending wash load in final rinse water.	
<i>Note: To spin, press the 'Rinse Hold' button again (the Infobubble™ display will remind you to do this, or select the buzzer).</i>		
x 2	Fabric Care - Protects delicates with a gentle wash, automatic rinse hold and 800rpm spin.	
x 3	Cancel.	

Bioprofile/Time Saver

Press Button	Action	Infobubble™ Display
x 1	Bioprofile - Increases water temperature at stages to ensure maximum wash performance from your biological detergent.	
x 2	Time Saver - Saves up to 25 minutes on lightly soiled items by reducing the wash & spin time of any programme.	
x 3	Selects Bioprofile & Time Saver together	
x 4	Cancel	



Variable Temp.

Press Button	Action	Infobubble™ Display
x 1 & Hold	Reduce programmed temperature in 5 C intervals to a minimum of 30 C	
x 2	Cancel	

Variable Rinse

- *Not available with programme 'F'.*

Press Button	Action	Infobubble™ Display
x 1	Add a rinse for sensitive skin	
x 2	Delete a rinse to save time and water	
x 3	Return to normal programme setting	

Variable Spin

Press Button	Action	Infobubble™ Display
x 1	Display existing programme spin speed.	
x 2 & Hold	Reduce spin speed by 100rpm intervals to 400rpm or '0' (no spin).	
x 3	Return to normal programme setting.	

Drying Prog./Drying Time

- *Not available with programme 'F'.*

Press Button	Action	Infobubble™ Display
x 1	Selects low heat programme.	
x 2	Selects full heat programme.	

Note: To increase drying time by 10 minute increments up to 120 minutes, press and hold button.

Start, Buzzer/Time Delay

Press Button	Action	Infobubble™ Display
x 1 & Hold	Buzzer - Lets you know when the programme has finished or when Rinse Hold is activated.	
	Time Delay - Gives you the option to delay your wash programme from 1 to 18 hours.	

Note: When the button is released the programme will start automatically and the Infobubble™ will display 'Starting Programme'.

Cancel Button

To start the selection again, press and hold the cancel button for a few seconds, all settings displayed will disappear and the Infobubble™ will display 'Select Programme'.

Note: If pressed when setting 'Time Delay' or when time delay is active, time delay is cancelled but the selected wash programme and optional wash features will remain, the Infobubble™ will display these. Press start to proceed with the programme.



IMPORTANT INFORMATION: The Main Wash Indicator has been preset to dispense powder detergent only. If you wish to dispense liquid detergent see instructions for 'Changing the Main Wash Indicator' on page 18.

The Dispenser Drawer



- 1
- 2
- 3
- 4
- 5
- 6

Index

1. Drawer Latch.
2. Button.
3. Main Wash Indicator position for 'Powder'.
4. Liquid or powder detergent compartment (pre-set to dispense powder only).
5. Prewash detergent.
6. Fabric conditioner compartment.

Choose a Suitable Detergent

- Hotpoint recommend the Persil range of detergent products.
- Select 'low suds' automatic powder, designed specifically for automatic washing machines or washer/dryers.
- Follow manufacturer's dosage recommendations. Do not under dose, you will not achieve a clean wash for your wash items.
- You will need up to 50% more detergent in hard water than in soft water areas to obtain the same wash results.

Note: Hotpoint recommend dispensing detergent from the drawer to achieve the best wash results.



Changing the Main Wash Indicator

The Main Wash Indicator has been fitted, ready to dispense 'Powder' detergent only.

WARNING

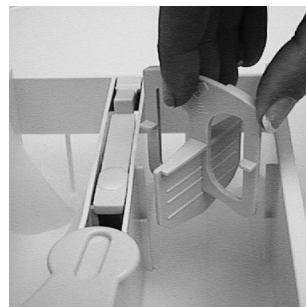
- Do not dispense detergent tablets from the dispenser drawer. Refer to detergent manufacturer's instructions.
- Do not use a dosing ball to dispense detergent when using a wash and auto dry programme.



- 1 Pull drawer out until it reaches its stop.



- 2 Press down on button to release drawer latch, remove drawer.



- 3 Lift 'Powder' indicator out of slots, rotate and reposition for 'Liquid' ensuring it is secure.



- 4 Re-locate drawer and push firmly back into place.

Dispensing Liquid Detergent

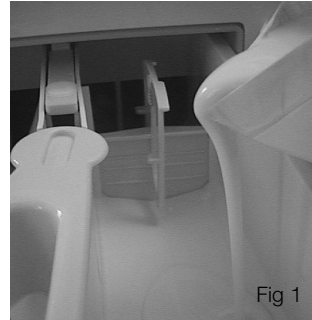


Fig 1

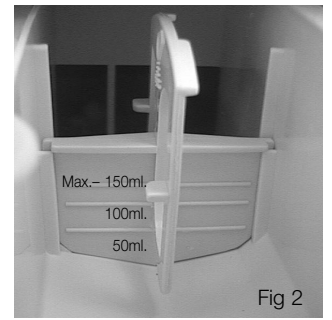


Fig 2

Refer to detergent manufacturer's instructions for dosage and pour liquid into the compartment (Fig 1).

Note: The 'Liquid Detergent' Main Wash Indicator features 3 lines which represent the dosage of liquid to be used (Fig 2). We recommend that you do not exceed the maximum limit of 150ml.

Dispensing Powder Detergent

To achieve optimum wash results we recommend that you use the detergent manufacturer's dosing cup to dispense no more than 300 ml of powder (Fig 3).



Fig 3

Dispensing Fabric Conditioner

Pour fabric conditioner into compartment (Fig 4). We recommend that you do not exceed the maximum level indicated.



Fig 4

Using a Dosing Ball



Fig 5

To obtain claimed energy label wash performance for a 60°C cotton wash, dispense powder detergent in a dosing ball, placed in an upright position in the centre of the wash load (Fig 5).

To receive a 'FREE' dosing ball, phone: UK 0800 243 131 or Republic of Ireland: 1800 386 386



Cleaning

Removing and Cleaning the Dispenser Drawer & Compartments

Note: It is advisable to clean the dispenser drawer regularly.



1 Pull dispenser drawer out until it reaches its stop.



2 Press button to release drawer latch and remove dispenser drawer.



3 Clean and dry dispenser drawer and internal fixed compartment thoroughly.



4 Re-locate dispenser drawer and push firmly back into place.

Cleaning the Exterior



Use a damp cloth or silicon polish to clean the exterior surfaces of the appliance.

Cleaning the Door Bowl



Clean internal surface of the door bowl regularly with a soft cloth. A build-up of soap powder and water hardness residue may result in water leaking from the door.

WARNING

- Do not clean any part of your appliance with abrasive cleaners, scouring agents, acids, chlorine based bleach or metal polish as they may cause damage.

Maintenance Wash

If using liquid detergent regularly or washing at low temperatures, we recommend a maintenance wash two or three times a year to avoid build up of greasy deposits and water hardness residue. Simply run programme 'C' without laundry in the drum using the usual amount of detergent.



Troubleshooting...

My appliance will not start...

- Is the appliance plugged in and switched 'On'?
- Is the socket OK? Try plugging another appliance into the socket.
- Is the fuse in the appliance plug OK? If not, replace it. See 'Electrical Supply' page 2.
- Did you check the water supply was flowing before connecting the hoses to appliance inlet valves. See 'Hot & Cold Fill' page 6.
- Are the hoses correctly connected, uninked and water supply taps to the appliance fully turned on? See 'Installation' pages 4, 5, 6 & 7.
- Have you pressed the 'On/Off' button? A green band is visible on selection.
- Have you pressed the 'Start' button?
- Have you closed the door firmly?

It will not pump out the water...

- Has the drain hose been installed correctly? See 'Installation' pages 4, 5, 6 & 7.
- Is the hose kinked? See 'Installation' pages 4, 5, 6 & 7.
- If you have connected your appliance to a sink waste system ensure that you have cut out the membrane on the under sink waste disposal unit, and check that the unit is not blocked with lint. See 'Installation' pages 4, 5, 6 & 7.
- Have you selected Rinse Hold? If so, cancel option. See 'Wash Features' page 15.

It's Leaking...

- Are the fill hoses tightened correctly? Perhaps the washers are not sealing properly.
- Is the standpipe or household drain blocked? You will need to call a plumber if you cannot clear the blockage.


The programme takes a long time...


Some programmes do take a long time. If using programme 'B' we recommend that you select the optional wash feature 'Time Saver' which will reduce the wash time by 60-70 minutes.

Other things which can extend programme times include:

- Low temperature or pressure of the incoming hot water. See 'Installation' pages 4, 5, 6 & 7.
- Certain optional wash features ie. 'Rinse Hold'.

The door will not open...

- Have you selected Rinse Hold? If so, cancel. See 'Optional Wash Features' pages 15-16.
- Has the programme finished? Your appliance has an interlocking door system which cannot be opened when a programme has been selected, the appliance is switched 'ON' or when the  symbol is displayed in the Infobubble™. See 'Getting to know your Appliance' pages 8 & 9.

Approximately 1-2 minutes after completion of a programme the  symbol will disappear from the Infobubble™ display and the door can be opened.

The door release button is stuck...

Switch 'OFF' the mains On/Off button, wait 1-2 minutes and apply light pressure to the door to release.

The dispenser drawer will not close properly...

- Is the drawer clogged with detergent?

See 'Cleaning' page 19.

Steam is coming from the dispenser drawer...

The appliance is designed to vent steam from the dispenser drawer during hot washes.

Suds are coming from the dispenser drawer...

- Have you used the correct amount of detergent suitable for automatic washing appliances? See 'Dispensing Liquid or powder Detergent' page 18.
- If you have used the wrong type, flush out your appliance by selecting a rinse programme.
- Follow instructions on the detergent pack, taking into consideration load size, soiled loads and water hardness.

There is water in the fabric conditioner compartment...

- Clean dispenser drawer and compartments. See 'Cleaning' page 19.

The laundry has not spun dry...

Your appliance may have an unbalanced wash load. Check that there is no water visible in the drum, it could be hot and spill out. Open the door, redistribute the washed clothes by hand and reselect the appropriate final spin option for Programme 'G' page 13.

If washing only one item add another to help balance the load.

- Did the water pump out? See 'Installation' pages 4, 5, 6 & 7.
- Did you use a short spin programme on a non-synthetic load?

It makes a noise or vibrates during a spin programme...

If the noise is excessive you should check:

- Have the transit brackets been removed?
- Have you removed loose items such as coins etc... from the pockets as these can rattle about inside the appliance drum and cause damage.
- Have you adjusted the feet to stabilise the appliance? See 'Installation' pages 4, 5, 6 & 7.

The laundry is not dry after using a drying programme?

- Is the cold water switched on at the tap?
- Did you select the correct heat/time setting. See Choosing a Drying Programme on page 14.
- Was the laundry spun dry at the end of the wash programme? If not, select a spin and dry option to suit the fabric type of the load.

I cannot read the information displayed in the Infobubble™...

- If a programme is running, the display should automatically be corrected when the next step of the programme starts. Press and hold either the 'Cancel' or a 'Wash Programme' button for 1 second and release. If the correct information is still not displayed in the Infobubble™, switch 'OFF' the machine using the mains On/Off button, wait 5 seconds and switch back on.

Note: This can be done whilst a programme is running as it will restart from where it was stopped.

If the appliance is still not working contact:

Service

UK: 08709 066 066

Republic of Ireland: 1850 302 200
you will be asked for the following information:-

- Name, address and post code
- Telephone number
- Model/serial number and colour, which can be found on the inside of the door
- Date of purchase
- Clear and concise details of the query or fault.

Remember you may be charged for a service call if a problem with your appliance is caused by incorrect installation or misuse.





Error Messages...

If at anytime the following error messages are displayed in the Infobubble™ please follow our recommendations before calling a Service Engineer.

Error Code	Problem	Recommendation
E10 E11 E13	No hot/cold fill.	Check the water supply, inlet valve and hot and cold hose connections (see 'Connect to the Water Supply' on page 6).
E14	A fault with the water heating has occurred.	Call for a Service Engineer.
E15	Water is not being pumped out and a flood condition could occur.	Check the drainage hose is raised to the recommended minimum height and that it is not blocked (see 'Connect to a Drainage System' on page 7). If it still not working, call for a Service Engineer.
E16	Extremely high water level.	Disconnect or turn off the water supply and ensure that the water level does not rise anymore. Call for a Service Engineer.
E17	Door not closed properly	(see 'Interlocking Door System' on page 9).
E30 E31	A motor drive problem has occurred.	Try running the programme again. If the problem persists call for a Service Engineer.
E50 E51	Customer language and wash programme have not been saved, system will run with default conditions (1000rpm max and English language).	Call for a Service Engineer to re-program your appliance.



Satisfaction Guaranteed or Your Money Back

Hotpoint gives you a unique 'Satisfaction Guaranteed' promise – valid for ninety days after you have purchased your Hotpoint product. If there is a technical problem with your Hotpoint appliance, call Hotpoint Service. If necessary we will arrange for an engineer to call. If the technical problem is not resolved under this Guarantee, Hotpoint will replace your appliance or, if you prefer, give you your money back.

Hotpoint After Sales Service

Hotpoint appliances carry for the first 12 months a fully inclusive parts and labour guarantee plus FREE replacement parts for the first 5 years provided that they are fitted by our own Service Engineer. When the 12 months parts and labour guarantee expires we offer two after sale service options:

Repair Service

UK: 08709 066 066 or Republic of Ireland: 1850 302 200

Call our National Service Line and benefit from our additional 5 years FREE parts. Although the engineers time and labour is chargeable, all repairs carry a fully inclusive parts and labour guarantee for 12 months from the date of the repair.

Note: Chargeable service is offered on the basis of payment on completion to our service engineer, who will issue a receipt.

Extended Warranties

To join: UK 08709 088 088 or Republic of Ireland: 1850 502 200

Whether you have just one or a number of Hotpoint appliances in your kitchen, Hotpoint offer two Service Cover Plans to give you complete peace of mind. They enable you to extend your first 12 months labour guarantee by either 1 or 4 years, so that you can have FREE repairs during the membership period.

Service Cover FREE service repairs for a single Hotpoint appliance during the period of cover. At an additional cost Service Cover with Maintenance includes an Annual Electrical & Safety Check along with replacement of any parts necessary.

Kitchen Cover An annual payment covers repairs for all your Hotpoint appliances which are less than ten years old. Additional Hotpoint appliances purchased after you have joined Hotpoint Kitchen Cover are automatically included during the annual period of cover without further charge.

Easy Payment Methods

We offer a number of payment methods; cheque, credit card, switch, cash or by taking advantage of one of our Service Cover Plans you can spread the cost by direct debit. For further details telephone: 08709 088 088.

Appliance Registration

To benefit from the above options, complete and return the Appliance Registration Questionnaire supplied with this appliance. Full details and costs of our Service/Kitchen Cover options together with an application form, will then be sent to you towards the end of the 12 month guarantee period.

Hotpoint Genuine Parts & Accessories

A wide range of parts and accessories are available from Hotpoint Genuine Parts & Accessories Mail Order Hotline UK: 08709 077 077 or Republic Of Ireland: 01 842 6836



Hotpoint Guarantee

From the moment your appliance is delivered, Hotpoint guarantees it for five years.

- Hotpoint appliances carry a fully inclusive 12 months parts and labour guarantee plus FREE replacement parts for the first five years provided that they are fitted by our own Service Engineer (evidence will be required of date and place of purchase).
- All Hotpoint servicing is carried out by our own Service Organisation located throughout the United Kingdom and Republic of Ireland. We will be happy to deal with any problems which you may have.



Our Engineers ensure every effort to avoid damage to floor coverings and adjacent units when carrying out repairs/service work, but in locations where the Engineer advises you that it will be impossible to move appliances without risk of damage, he will only proceed with your approval that no liability is accepted.

Guarantee Terms & Conditions

Your Guarantee is only applicable in the United Kingdom or Republic of Ireland and is subject to provision(s) that your appliance:

- Has been used solely for domestic purposes and is on domestic premises ie. not for commercial or trade use.
- Has been used solely in accordance with this instruction book.
- Has been properly connected to a suitable electrical supply voltage as stated on the appliance rating plate.
- Has not been subject to misuse, accident, modified or repaired by anyone other than our own Service Engineers.

Key Contacts

Service

UK: 08709 066 066

Republic of Ireland: 1850 302 200

You will be asked to quote the Model Number and Serial Number,
which can be found on the inside of the door.

Genuine Parts & Accessories

Mail Order Hotline

UK: 08709 077 077

Republic of Ireland: (01) 842 6836

Extended Warranty

To join: UK 08709 088 088

Republic of Ireland: 1850 502 200

For further product information

08701 50 60 70

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and do not affect your statutory rights.



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