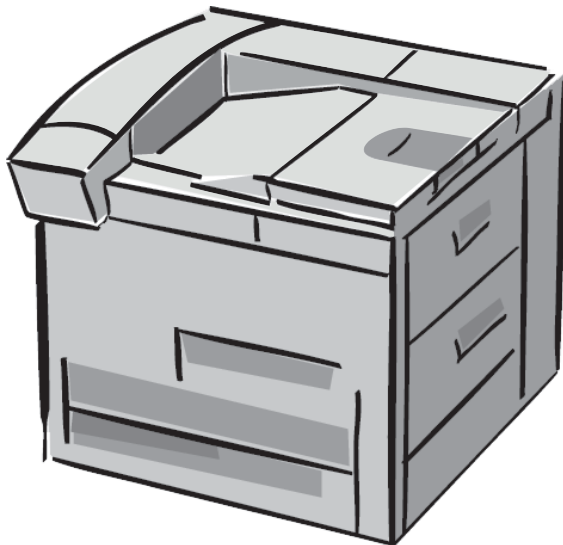


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English



HP LaserJet 8000, 8000 N, 8000 DN  
and HP LaserJet Mopier 240 Printers  
Service Manual

# Service Manual

**HP LaserJet 8000 (C4085A)**  
**HP LaserJet 8000 N (C4086A)**  
**HP LaserJet 8000 DN (C4087A)**  
**HP LaserJet Mopier 240 (C4228A)**

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## Conventions

This manual uses the following conventions:

The names of major printer parts and assemblies are Capitalized.

**Color** is used to emphasize items which are important to the material under discussion.

**Bold** is used for emphasis, particularly in situations where *italic* type would be confusing.

*Italic type* is used to indicate related documents or emphasis.

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### Note

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Notes contain important information set off from the text.

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### CAUTION

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Caution messages alert you to the possibility of damage to equipment or loss of data.

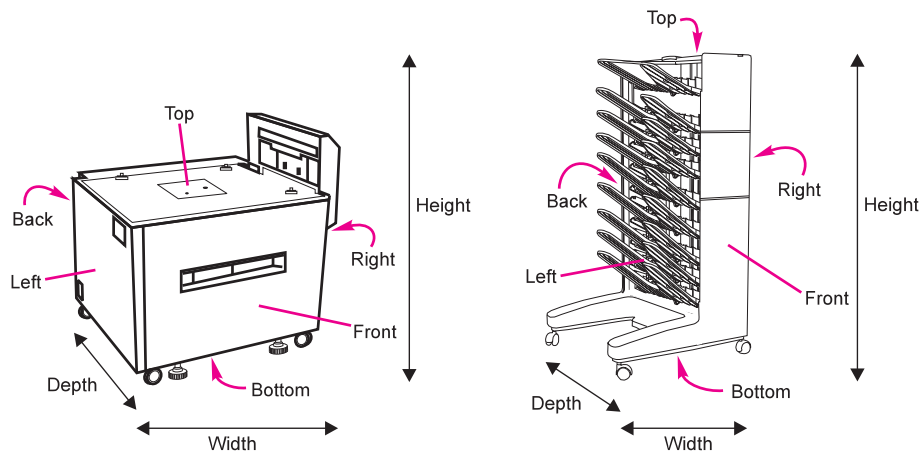
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### WARNING!

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Warning messages alert you to the possibility of personal injury.

The illustration below shows the orientation of the paper-handling accessories as they are referred to in this publication.



## Chapter Descriptions

### **1 Product Information**

Contains printer features and product overview, tray capacities and sizes, media specifications, service approach, how to get technical assistance, and required safety and compliance statements.

### **2 Site Requirements**

Contains space and environmental requirements.

### **3 Operating Overview**

Contains details about control panel menus, restoring factory defaults, and resetting and testing the printer.

### **4 Maintenance and Adjustments**

Contains cleaning and preventive maintenance information, and adjustment procedures for paper trays.

### **5 Functional Overview**

Contains block diagrams and basic theory of operation for the printer systems, paper paths, and paper handling accessories. Contains basic cabling information.

### **6 Removal and Replacement**

Contains step-by-step procedures for replacing field replaceable units (FRUs) in the printer and paper-handling accessories.

### **7 Troubleshooting**

Contains a preliminary troubleshooting table, a table with descriptions and recommended actions for all control panel messages, image defect samples, and troubleshooting checks and tools.

## **8 Parts and Diagrams**

Contains exploded view drawings and part number listings for all replaceable parts in the printer and paper-handling accessories.

Contains two replaceable parts tables: one sorted alphabetically by part name, and one sorted numerically by part number. Both tables are cross referenced to the diagrams in the chapter.

## **Subject Index**

Contains an alphabetical, cross referenced listing of information found in the main body of the manual.



# Table of Contents

## 1 Product Information

Printer Features . . . . .	2
Paper Capacities and Sizes . . . . .	4
Identification . . . . .	6
Model and Serial Numbers . . . . .	6
Specifications . . . . .	7
Media Selection Guidelines . . . . .	11
Paper . . . . .	11
Envelopes . . . . .	11
Adhesive Labels . . . . .	12
Transparencies . . . . .	13
Storing Print Media . . . . .	13
Shipping Print Media . . . . .	13
Product Overview . . . . .	14
External View of HP LaserJet 8000/N/DN Engine . . . . .	14
External View of HP Mopier 240 . . . . .	16
Formatter Assemblies . . . . .	18
Accessories and Options . . . . .	19
Ordering Information . . . . .	20
Hard Disk . . . . .	26
Determining Memory Requirements . . . . .	26
Service Approach . . . . .	28
Ordering Parts . . . . .	28
Exchange Program . . . . .	29
Consumables . . . . .	29
Toner Cartridge Life . . . . .	29
Refilled Toner Cartridges & Non-HP Staple Cartridges . . . . .	30
Recycling Toner Cartridges . . . . .	30
Technical Assistance . . . . .	31
HP FIRST (Fax Information Retrieval Support Technology) . . . . .	31
Internet . . . . .	32
World Wide Web . . . . .	32
HP Reseller Sales and Service Support Line . . . . .	32
Other Areas . . . . .	32
Warranty . . . . .	33
Regulatory Information . . . . .	35
FCC Regulations . . . . .	35
Environmental Product Stewardship . . . . .	36
Protecting the Environment . . . . .	36



Material Safety Data Sheet . . . . .	.38
Environmental Conformity . . . . .	.39
Declaration of Conformity . . . . .	.40
Safety Statements . . . . .	.42
Laser Safety Statement . . . . .	.42
Canadian DOC Regulations . . . . .	.42
VCCI Statement (Japan) . . . . .	.42
Korean EMI statement . . . . .	.43
Laser Statement for Finland . . . . .	.43

## 2 Site Requirements

Operating Environment . . . . .	.46
Space Requirements . . . . .	.47
Environmental Requirements . . . . .	.49

## 3 Operating Overview

Using the Control Panel . . . . .	.52
Control Panel Layout . . . . .	.52
Indicator Lights . . . . .	.53
Settings and Defaults . . . . .	.54
Printer Driver Information . . . . .	.54
Paper Source Default . . . . .	.54
Resetting the Printer . . . . .	.55
Setting the Display Language . . . . .	.55
Control Panel Menus . . . . .	.58
Information Menu . . . . .	.59
Paper Handling Menu . . . . .	.60
Print Quality Menu . . . . .	.62
Printing Menu . . . . .	.64
Configuration Menu . . . . .	.67
I/O Menu . . . . .	.70
EIO Menu . . . . .	.72
Resets Menu . . . . .	.74
Service Mode . . . . .	.75
Setting Page Count, Maintenance Count, and Serial Number . . . . .	.78
Setting the Cold Reset Default Paper Size . . . . .	.79
Testing the Printer . . . . .	.80
Paper Path Test . . . . .	.80
Configuration Page . . . . .	.80

## 4 Maintenance and Adjustments

Cleaning the Printer and Accessories . . . . .	.82
Cleaning Spilled Toner . . . . .	.84
Preventative Maintenance . . . . .	.85
Tray Adjustment Procedure . . . . .	.86
Tray 4 (2000-sheet Input Tray) Adjustment Procedure . . . . .	.88

## 5 Functional Overview

Printer Functional Block Diagram . . . . .	.92
Power Distribution System . . . . .	.93
AC Power Distribution . . . . .	.94
Overcurrent/Overvoltage Protection . . . . .	.94
High Voltage Power Distribution . . . . .	.95
Formatter System . . . . .	.96
DC Controller System . . . . .	.99
Laser and Scanner Drive . . . . .	.99
Paper Motion Monitoring and Control . . . . .	.99
Clutches . . . . .	.99
Engine Test Microswitch . . . . .	100
Motors . . . . .	100
Image Formation System . . . . .	101
Toner Cartridge . . . . .	102
Drum Cleaning . . . . .	104
Drum Conditioning . . . . .	105
Image Writing . . . . .	106
Image Developing . . . . .	108
Image Transferring and Media Separation . . . . .	110
Image Fusing . . . . .	111
Paper Paths and Components . . . . .	112
Printer, Duplexer, and Envelope Feeder . . . . .	112
Paper Size Switches (Trays 2 and 3) . . . . .	115
Printing from Tray 1 . . . . .	115
Printing from Trays 2 and 3 . . . . .	115
Printing from the Envelope Feeder . . . . .	116
Printing with the Duplexer . . . . .	116
Printing from the Custom Height and Size Paper Tray . . . . .	116
2000-sheet Input Tray (Tray 4) Components . . . . .	117
2000-Sheet Input Tray Operation . . . . .	119
2 x 500-sheet Input Tray . . . . .	122
2 x 500-sheet Input Tray Operation . . . . .	124
7-bin Tabletop Mailbox Components . . . . .	126
7-bin Tabletop Mailbox Operation . . . . .	128
8-bin Mailbox Components . . . . .	132
8-bin Mailbox Operation . . . . .	135
Finisher Components . . . . .	137
Stapler Unit Operation . . . . .	139

Main Functional Cycles of the Stapler (Internal Paper Path) . . . . .	.141
Communication Link (Daisy Chain). . . . .	.142
Paper Jam Detection. . . . .	.144
Printer Timing . . . . .	.144
IEEE 1284 Parallel Cable Information. . . . .	.147

## 6 Removal and Replacement

Removal and Replacement Strategy. . . . .	.150
Required Tools . . . . .	.151
User Installable Accessories. . . . .	.152
Hardware Table. . . . .	.160
Engine Removal and Replacement. . . . .	.162
Control Panel . . . . .	.163
Covers. . . . .	.165
Delivery Unit (for Standard Output Bin) . . . . .	.174
Diverter Assembly. . . . .	.177
Diverter Door Assembly . . . . .	.178
Lower Right Door Assembly . . . . .	.179
Fan 1, Laser/Scanner and Housing (Exhaust) . . . . .	.182
Fan 2, Low Voltage Power Supply (Exhaust) . . . . .	.184
Fan 3, Formatter Fan and Housing (Intake) . . . . .	.185
Fan 4, Delivery Unit (Exhaust) . . . . .	.186
Tray 1 . . . . .	.187
Tray 1 Pickup Assembly . . . . .	.190
Feeder Assembly . . . . .	.194
Formatter Assembly . . . . .	.196
Fusing Assembly. . . . .	.198
Laser/Scanner Assembly . . . . .	.200
Main Gear Assembly. . . . .	.202
Main Motor Assembly . . . . .	.205
Paper Input Unit (PIU). . . . .	.206
PCA, DC Controller. . . . .	.207
Output Paper Sensor PCA . . . . .	.208
High Voltage Power Supply (HVPS). . . . .	.215
Low Voltage Power Supply (LVPS) . . . . .	.216
Registration Assembly . . . . .	.217
Tray 1 Feed Roller and Separation Pad . . . . .	.220
Tray 2 and 3 Pickup, Feed, and Separation Rollers . . . . .	.222
Paper Input Unit Sensor (PS2) . . . . .	.223
Registration Sensor (PS1) . . . . .	.225
Face-up Solenoid Assembly (SL3) . . . . .	.227
Transfer Roller Assembly . . . . .	.228
Tray 2 and 3 Assemblies . . . . .	.230

2000-sheet Input Tray Removal and Replacement . . . . .	.231
Orientation . . . . .	.232
Front Cover . . . . .	.233
Back Cover . . . . .	.234
Left Cover . . . . .	.235
Right Cover . . . . .	.236
Main Drive Assembly . . . . .	.237
Paper Tray . . . . .	.239
Main Cable Harness . . . . .	.240
Controller PCA . . . . .	.242
Front LED PCA Assembly . . . . .	.244
Pickup Assembly . . . . .	.246
Power Supply . . . . .	.248
Pickup, Feed, and Separation Rollers . . . . .	.250
Paper Quantity Switch Assembly . . . . .	.253
Paper Size Switch Assembly . . . . .	.253
Vertical Transfer Unit (VTU) . . . . .	.255
Tension Springs . . . . .	.257
Locating Pins . . . . .	.258
Casters and Stabilizing Feet . . . . .	.259
Adjustable Foot . . . . .	.260
2 x 500-sheet Input Tray Removal and Replacement . . . . .	.261
Orientation of the 2 x 500-sheet Input Tray . . . . .	.262
Back Cover . . . . .	.263
Left Cover . . . . .	.264
Vertical Transfer Unit (VTU) . . . . .	.265
Right Cover . . . . .	.268
Front Top Cover . . . . .	.271
Trays 4 and 5 . . . . .	.274
Pickup Assembly . . . . .	.276
Paper Deck Drive Assembly . . . . .	.278
Pickup, Feed, and Separation Rollers . . . . .	.280
Controller PCA . . . . .	.281
Tray-Size Sensing PCA . . . . .	.282
Power Supply . . . . .	.284
Main Cable . . . . .	.285
Storage Paper Tray . . . . .	.287
Front Door (Storage Area) . . . . .	.288
Casters . . . . .	.289
Foot Tip and Adjustable Foot Tip (Stabilizing Feet) . . . . .	.290
Locating Pins . . . . .	.291
Front LED PCA . . . . .	.292
7-bin Tabletop Mailbox Removal and Replacement . . . . .	.293
Orientation of the 7-bin Tabletop Mailbox . . . . .	.294
Front Cover . . . . .	.295
Back Cover . . . . .	.298
Top Cover . . . . .	.300

Controller PCA . . . . .	304
Power Supply . . . . .	305
Right Door Assembly (Paper Path Cover) . . . . .	306
Face-down Bins . . . . .	310
Empty Bin Sensor PCA. . . . .	313
Full Bin and Interlock Sensor PCA . . . . .	315
LED PCA. . . . .	317
Face-up Sensors PCA . . . . .	318
Reversing Mechanism Motor . . . . .	319
Face-up/Diverter Assembly (Flipper) . . . . .	321
Short Tray 7 . . . . .	324
Solenoid Reversing Mechanism . . . . .	325
Flipper Solenoid . . . . .	326
Handle. . . . .	327
Latching Mechanism. . . . .	328
Cover Latch. . . . .	329
8-bin Mailbox Removal and Replacement. . . . .	330
Orientation . . . . .	331
Front and Back Covers. . . . .	332
Top Cover . . . . .	333
Power Supply . . . . .	334
Paper Bins and Blind Cover . . . . .	335
Flipper Assembly . . . . .	336
Delivery Head Motor. . . . .	339
Transport Belt Motor. . . . .	340
Input Paper Guide. . . . .	342
Metal Tape and Housing Assembly . . . . .	344
Controller PCA . . . . .	346
Anticurl Strings . . . . .	348
Delivery Head Assembly. . . . .	350
Interlock Switch. . . . .	355
Diagnostic LED PCA. . . . .	356
User Status LED PCA. . . . .	358
Adjustable and Fixed Casters. . . . .	360
Attachment Assembly. . . . .	361
Stapler Assembly Removal and Replacement . . . . .	362
Mailbox with Stapler, Stapler Removal or Installation. . . . .	363
Back Plate. . . . .	365
Stapler Controller PCA . . . . .	367
Top Cover Assembly. . . . .	370
Stapler Bed Assembly. . . . .	371
Hinges. . . . .	373

## 7 Troubleshooting

Troubleshooting Process	376
Printer and Paper-Handling Troubleshooting Process	378
Troubleshooting the Printing System	380
Preliminary Operating Checks	380
General Troubleshooting Information	381
Miscellaneous Problems and Solutions	381
Paper Curl	386
Power On	387
Engine Test	390
Display	391
Event Log	391
General Paper Path Troubleshooting	395
Paper Jams	396
Paper Path Test	398
Printer Messages	401
Control Panel Messages and Errors	401
Printer Message Tables	403
Self - Diagnostics on Paper-handling Devices	440
2000-sheet Input Tray Stand-alone Diagnostics	440
2 x 500-sheet Input Tray Standalone Diagnostics	444
7-bin Tabletop Mailbox Standalone Diagnostics	448
8-bin Mailbox Stand-alone Diagnostics	453
Information Pages	461
Menu Map	461
Configuration Page	463
Communication	467
Interface Troubleshooting	467
Image Quality	469
Check the Toner Cartridge	470
Image Quality Tables	471
Repetitive Defect Ruler	484
Image System Troubleshooting	485
High-Voltage Power Supply Check	486
Network Troubleshooting	488
Verify Host System Operation	490
Verify Network and Server Operation	490
Diagrams	491

## 8 Parts and Diagrams

How to Use the Part Lists and Diagrams	506
Ordering Parts	506
Accessories and Supplies	507
Common Hardware	507
Illustrations and Parts Lists	507
Printer and Paper-Handling Components	508

Printer Parts and Diagrams . . . . .	.512
Paper-Handling Devices Parts and Diagrams . . . . .	.524
Input Devices . . . . .	.524
Output Devices . . . . .	.532
Alphabetical Parts List . . . . .	.544
Numerical Parts List . . . . .	.555

## Index

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