



Product Support:

HP Optical CD/DVD/Blu-ray recorder

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If your optical DVD drive was included / Purchased with your HP desktop PC system, please visit www.hp.com and contact the support center for your HP desktop PC.

For all other HP optical drives or HP products, please visit www.hp.com/support for additional contact information.

Phone

Country	Phone number	Hours of support
North America		
United States	1-866-694-7633	M-F 9-6 PST
Canada	1-866-694-7633	M-F 9-6 PST
Europe, Middle East, Africa		
Belgium (België/Belgique/Belgien)	+ 02 256 6664	9 :00 – 17:00 CET
France (France)	+ 01 7301 8454	9 :00 – 17:00 CET
Germany (Deutschland)	+ 0696 698 4764	9 :00 – 17:00 CET
United Kingdom (UK)	+ 0207 949 0201	9 :00 – 17:00 CET
Italy (Italia)	+ 02 4528 1094	9 :00 – 17:00 CET
Nederlands (Dutch)	+ 020 204 0164	9 :00 – 17:00 CET
Spain (España)	+ 917 872 289	9 :00 – 17:00 CET
Switzerland	+ 044 200 4194	9 :00 – 17:00 CET
Asia Pacific		
Japan (日本国)	+ (81) 3 - 5816-4111	9:00 - 17:00 (GMT +9)
Hong Kong	+ (852) 232 98 102	9:00 - 17:00 (GMT +8)
Latin America		
Argentina	+54 11 60912399	M-F 9:00-18:00 PST
Brazil	+55 11 3350 0400	M-F 9:00-18:00 PST
Chile	+56 2 5814977	M-F 9:00-18:00 PST
Colombia	+57 1 5082325	M-F 9:00-18:00 PST
México (Mexico City)	+52 55 12048185	M-F 9:00-18:00 PST
México (Guadalajara)	+52 33 10313872	M-F 9:00-18:00 PST
México (Monterrey)	+52 81 11072639	M-F 9:00-18:00 PST
Peru	+51 1 7056232	M-F 9:00-18:00 PST
Venezuela	+58 212 3354574	M-F 9:00-18:00 PST

E-mail

Language	Address
English	english@hpodd.com
Deutsch (German)	deutsch@hpodd.com
Español (Spanish)	espanol@hpodd.com
Français (French)	francais@hpodd.com
Italiano (Italian)	italiano@hpodd.com
Nederlands (Dutch)	hollands@hpodd.com
Nihongo (Japanese)	nippon@hpodd.com
Português (Portuguese)	portugues@hpodd.com
(Korean)	korean@hpodd.com
漢語 (Chinese Traditional)	trad.chinese@hpodd.com
中文 (Chinese Simplified)	simp.chinese@hpodd.com

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Web Site

Language	Address
Available in 31 languages based on country.	http://www.hp.com/support



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